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## Return of Organization Exempt From Income Tax

OMB No 1545-0047

2012

Department of the Treasury  
Internal Revenue ServiceUnder section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code  
(except black lung benefit trust or private foundation)

► The organization may have to use a copy of this return to satisfy state reporting requirements.

Open to Public  
Inspection

A For the 2012 calendar year, or tax year beginning 7/01, 2012, and ending 6/30, 2013

B Check if applicable

Address change  
 Name change  
 Initial return  
 Terminated  
 Amended return  
 Application pending

C VOLUNTEERS OF AMERICA, UTAH  
435 W BEARCAT DRIVE  
SALT LAKE CITY, UT 84115

D Employer Identification Number

94-3008720

E Telephone number

(801) 363-9414

G Gross receipts \$ 7,652,373.

F Name and address of principal officer KATHY BRAY  
SAME AS C ABOVE

H(a) Is this a group return for affiliates?

 Yes  NoH(b) Are all affiliates included?  
If 'No,' attach a list (see instructions) Yes  No

I Tax-exempt status 501(c)(3) 501(c) ( ) (insert no) 4947(a)(1) or 527

J Website: ► WWW.VOAUT.ORG

H(c) Group exemption number ►

K Form of organization  Corporation  Trust  Association  Other ► L Year of Formation 1986 M State of legal domicile UT

## Part I Summary

1 Briefly describe the organization's mission or most significant activities VOA SERVED 10,307 INDIVIDUALS  
THROUGHOUT SALT LAKE COUNTY DURING FYE 6/30/13. VOA OPERATES HUMAN SERVICE PROGRAMS  
IN THE AREAS OF HOMELESS OUTREACH, CASE MANAGEMENT, SUBSTANCE ABUSE DETOXIFICATION  
AND TREATMENT, DOMESTIC VIOLENCE COUNSELING, AND SUBSTANCE ABUSE PREVENTION.

2 Check this box ►  if the organization discontinued its operations or disposed of more than 25% of its net assets

3 Number of voting members of the governing body (Part VI, line 1a) 3 14

4 Number of independent voting members of the governing body (Part VI, line 1b) 4 13

5 Total number of individuals employed in calendar year 2012 (Part V, line 2a) 5 195

6 Total number of volunteers (estimate if necessary) 6 1,658

7a Total unrelated business revenue from Part VIII, column (C), line 12 7a 0.

b Net unrelated business taxable income from Form 990-T, line 34 7b 0.

8 Contributions and grants (Part VIII, line 1h) 7,939,041. 7,542,514.

9 Program service revenue (Part VIII, line 2g) 80,694. 60,475.

10 Investment income (Part VIII, column (A), lines 3, 4, and 7d) 4,753. 23,187.

11 Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e) 140,182. -34,536.

12 Total revenue – add lines 8 through 11 (must equal Part VIII, column (A), line 12) 8,164,670. 7,591,640.

13 Grants and similar amounts paid (Part IX, column (A), lines 1-3) 441,192. 257,175.

14 Benefits paid to or for members (Part IX, column (A), line 4) 14,946,271. 4,896,047.

15 Salaries, other compensation, employee benefits (Part IX, column (A), lines 5-10) 84,000. 74,000.

16a Professional fundraising fees (Part IX, column (A), line 11e) 535,281. 17,729,921. 7,419,632.

b Total fundraising expenses (Part IX, column (D), line 25) 2,258,458. 2,192,410.

17 Other expenses (Part IX, column (A), lines 11a-11d, 11f-24e) 434,749. 172,008.

18 Total expenses. Add lines 13-17 (must equal Part IX, column (A), line 25) Beginning of Current Year 4,848,513. 5,783,222.

19 Revenue less expenses Subtract line 18 from line 12 End of Year 595,890. 1,356,286.

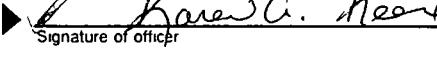
20 Total assets (Part X, line 16) 4,252,623. 4,426,936.

21 Total liabilities (Part X, line 26)

22 Net assets or fund balances Subtract line 21 from line 20

## Part II Signature Block

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowledge.

Sign Here ►  2/14/14  
 Signature of officer  
 ► KAREN A. KEENE CFO  
 Type or print name and title

Paid Preparer Use Only Print/Type preparer's name Preparer's signature Date Check  if self-employed PTIN  
 WADE K. WATKINS, CPA Wade K. Watkins 2-7-2014 P00119302

Firm's name ► PINNOCK, ROBBINS, POSEY & RICHINS  
 Firm's address ► 215 SOUTH STATE STREET, SUITE 850  
 SALT LAKE CITY, UT 84111 Firm's EIN ► 87-0381988  
 Phone no (801) 533-0409

May the IRS discuss this return with the preparer shown above? (see instructions)

Yes  No

BAA For Paperwork Reduction Act Notice, see the separate instructions.

TEEA0113L 12/18/12

Form 990 (2012)

8/17

**Part III Statement of Program Service Accomplishments**Check if Schedule O contains a response to any question in this Part III 1 Briefly describe the organization's missionSEE SCHEDULE O2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ?  
If 'Yes,' describe these new services on Schedule O Yes  No3 Did the organization cease conducting, or make significant changes in how it conducts, any program services?  
If 'Yes,' describe these changes on Schedule O SEE SCHEDULE O Yes  No4 Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses Section 501(c)(3) and 501(c)(4) organizations and section 4947(a)(1) trusts are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported.4a (Code: \_\_\_\_\_) (Expenses \$ 4,955,678. including grants of \$ 30,534. ) (Revenue \$ 30,889.)SEE SCHEDULE O4b (Code: \_\_\_\_\_) (Expenses \$ 786,145. including grants of \$ \_\_\_\_\_) (Revenue \$ 15,397.)SEE SCHEDULE O4c (Code. \_\_\_\_\_) (Expenses \$ 416,490. including grants of \$ \_\_\_\_\_) (Revenue \$ 14,189.)

FOSTERING INDEPENDENCE: I REMEMBER MAMA DINNER, DOMESTIC VIOLENCE PROGRAM  
- THE I REMEMBER MAMA DINNER CELEBRATES WOMEN WHO HAVE MADE THE COMMITMENT TO  
SUBSTANCE ABUSE TREATMENT - 200 WOMEN WERE SERVED.  
- THE DOMESTIC VIOLENCE PROGRAM PROVIDES DOMESTIC VIOLENCE AND MENTAL HEALTH  
TREATMENT TO ADULT AND CHILDREN SURVIVORS AS WELL AS PERPETRATORS - 430 ADULTS AND 11  
CHILDREN WERE SERVED.

4d Other program services. (Describe in Schedule O)

(Expenses \$ \_\_\_\_\_ including grants of \$ \_\_\_\_\_) (Revenue \$ \_\_\_\_\_)

4e Total program service expenses ► 6,158,313.

## Part IV Checklist of Required Schedules

	Yes	No
1 Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? If 'Yes,' complete Schedule A	1 X	
2 Is the organization required to complete Schedule B, Schedule of Contributors (see instructions)?	2 X	
3 Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for public office? If 'Yes,' complete Schedule C, Part I	3 X	
4 Section 501(c)(3) organizations Did the organization engage in lobbying activities, or have a section 501(h) election in effect during the tax year? If 'Yes,' complete Schedule C, Part II	4 X	
5 Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues, assessments, or similar amounts as defined in Revenue Procedure 98-19? If 'Yes,' complete Schedule C, Part III	5 X	
6 Did the organization maintain any donor advised funds or any similar funds or accounts for which donors have the right to provide advice on the distribution or investment of amounts in such funds or accounts? If 'Yes,' complete Schedule D, Part I	6 X	
7 Did the organization receive or hold a conservation easement, including easements to preserve open space, the environment, historic land areas or historic structures? If 'Yes,' complete Schedule D, Part II	7 X	
8 Did the organization maintain collections of works of art, historical treasures, or other similar assets? If 'Yes,' complete Schedule D, Part III	8 X	
9 Did the organization report an amount in Part X, line 21, for escrow or custodial account liability, serve as a custodian for amounts not listed in Part X, or provide credit counseling, debt management credit repair, or debt negotiation services? If 'Yes,' complete Schedule D, Part IV	9 X	
10 Did the organization, directly or through a related organization, hold assets in temporarily restricted endowments, permanent endowments, or quasi-endowments? If 'Yes,' complete Schedule D, Part V	10 X	
11 If the organization's answer to any of the following questions is 'Yes', then complete Schedule D, Parts VI, VII, VIII, IX, or X as applicable		
a Did the organization report an amount for land, buildings and equipment in Part X, line 10? If 'Yes,' complete Schedule D, Part VI	11 a X	
b Did the organization report an amount for investments – other securities in Part X, line 12 that is 5% or more of its total assets reported in Part X, line 16? If 'Yes,' complete Schedule D, Part VII	11 b X	
c Did the organization report an amount for investments – program related in Part X, line 13 that is 5% or more of its total assets reported in Part X, line 16? If 'Yes,' complete Schedule D, Part VIII	11 c X	
d Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets reported in Part X, line 16? If 'Yes,' complete Schedule D, Part IX	11 d X	
e Did the organization report an amount for other liabilities in Part X, line 25? If 'Yes,' complete Schedule D, Part X	11 e X	
f Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? If 'Yes,' complete Schedule D, Part X	11 f X	
12a Did the organization obtain separate, independent audited financial statements for the tax year? If 'Yes,' complete Schedule D, Parts XI, and XII	12 a X	
b Was the organization included in consolidated, independent audited financial statements for the tax year? If 'Yes,' and if the organization answered 'No' to line 12a, then completing Schedule D, Parts XI and XII is optional	12 b X	
13 Is the organization a school described in section 170(b)(1)(A)(ii)? If 'Yes,' complete Schedule E	13 X	
14a Did the organization maintain an office, employees, or agents outside of the United States?	14 a X	
b Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, investment, and program service activities outside the United States, or aggregate foreign investments valued at \$100,000 or more? If 'Yes,' complete Schedule F, Parts I and IV	14 b X	
15 Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or assistance to any organization or entity located outside the United States? If 'Yes,' complete Schedule F, Parts II and IV	15 X	
16 Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or assistance to individuals located outside the United States? If 'Yes,' complete Schedule F, Parts III and IV	16 X	
17 Did the organization report a total of more than \$15,000 of expenses for professional fundraising services on Part IX, column (A), lines 6 and 11e? If 'Yes,' complete Schedule G, Part I (see instructions)	17 X	
18 Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? If 'Yes,' complete Schedule G, Part II	18 X	
19 Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a? If 'Yes,' complete Schedule G, Part III...	19 X	
20a Did the organization operate one or more hospital facilities? If 'Yes,' complete Schedule H	20 X	
b If 'Yes' to line 20a, did the organization attach a copy of its audited financial statements to this return?	20 b X	

## Part IV Checklist of Required Schedules (continued)

21 Did the organization report more than \$5,000 of grants and other assistance to governments and organizations in the United States on Part IX, column (A), line 1? If 'Yes,' complete Schedule I, Parts I and II

22 Did the organization report more than \$5,000 of grants and other assistance to individuals in the United States on Part IX, column (A), line 2? If 'Yes,' complete Schedule I, Parts I and III

23 Did the organization answer 'Yes' to Part VII, Section A, line 3, 4, or 5 about compensation of the organization's current and former officers, directors, trustees, key employees, and highest compensated employees? If 'Yes,' complete Schedule J

24a Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the last day of the year, and that was issued after December 31, 2002? If 'Yes,' answer lines 24b through 24d and complete Schedule K. If 'No,' go to line 25

b Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception?

c Did the organization maintain an escrow account other than a refunding escrow at any time during the year to defease any tax-exempt bonds?

d Did the organization act as an 'on behalf of' issuer for bonds outstanding at any time during the year?

25a **Section 501(c)(3) and 501(c)(4) organizations.** Did the organization engage in an excess benefit transaction with a disqualified person during the year? If 'Yes,' complete Schedule L, Part I

b Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ? If 'Yes,' complete Schedule L, Part I

26 Was a loan to or by a current or former officer, director, trustee, key employee, highest compensated employee, or disqualified person outstanding as of the end of the organization's tax year? If 'Yes,' complete Schedule L, Part II

27 Did the organization provide a grant or other assistance to an officer, director, trustee, key employee, substantial contributor or employee thereof, a grant selection committee member, or to a 35% controlled entity or family member of any of these persons? If 'Yes,' complete Schedule L, Part III

28 Was the organization a party to a business transaction with one of the following parties (see Schedule L, Part IV instructions for applicable filing thresholds, conditions, and exceptions).

a A current or former officer, director, trustee, or key employee? If 'Yes,' complete Schedule L, Part IV

b A family member of a current or former officer, director, trustee, or key employee? If 'Yes,' complete Schedule L, Part IV

c An entity of which a current or former officer, director, trustee, or key employee (or a family member thereof) was an officer, director, trustee, or direct or indirect owner? If 'Yes,' complete Schedule L, Part IV

29 Did the organization receive more than \$25,000 in non-cash contributions? If 'Yes,' complete Schedule M

30 Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified conservation contributions? If 'Yes,' complete Schedule M

31 Did the organization liquidate, terminate, or dissolve and cease operations? If 'Yes,' complete Schedule N, Part I

32 Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? If 'Yes,' complete Schedule N, Part II

33 Did the organization own 100% of an entity disregarded as separate from the organization under Regulations sections 301.7701-2 and 301.7701-3? If 'Yes,' complete Schedule R, Part I

34 Was the organization related to any tax-exempt or taxable entity? If 'Yes,' complete Schedule R, Parts II, III, IV, and V, line 1

35a Did the organization have a controlled entity within the meaning of section 512(b)(13)?

b If 'Yes' to line 35a, did the organization receive any payment from or engage in any transaction with a controlled entity within the meaning of section 512(b)(13)? If 'Yes,' complete Schedule R, Part V, line 2

36 **Section 501(c)(3) organizations.** Did the organization make any transfers to an exempt non-charitable related organization? If 'Yes,' complete Schedule R, Part V, line 2

37 Did the organization conduct more than 5% of its activities through an entity that is not a related organization and that is treated as a partnership for federal income tax purposes? If 'Yes,' complete Schedule R, Part VI

38 Did the organization complete Schedule O and provide explanations in Schedule O for Part VI, lines 11b and 19? Note. All Form 990 filers are required to complete Schedule O

	Yes	No
21	X	
22	X	
23		X
24a		X
24b		
24c		
24d		
25a	X	
25b	X	
26	X	
27	X	
28a	X	
28b	X	
28c	X	
29	X	
30	X	
31	X	
32	X	
33	X	
34	X	
35a	X	
35b		
36	X	
37	X	
38	X	

**Part V Statements Regarding Other IRS Filings and Tax Compliance**Check if Schedule O contains a response to any question in this Part V 

		Yes	No
1 a	Enter the number reported in Box 3 of Form 1096. Enter -0- if not applicable	1 a	37
1 b	Enter the number of Forms W-2G included in line 1a. Enter -0- if not applicable	1 b	0
1 c	Did the organization comply with backup withholding rules for reportable payments to vendors and reportable gaming (gambling) winnings to prize winners?	1 c	X
2 a	Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax Statements, filed for the calendar year ending with or within the year covered by this return	2 a	195
2 b	If at least one is reported on line 2a, did the organization file all required federal employment tax returns?  Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file. (see instructions)	2 b	X
3 a	Did the organization have unrelated business gross income of \$1,000 or more during the year?	3 a	X
3 b	If 'Yes' has it filed a Form 990-T for this year? If 'No,' provide an explanation in Schedule O	3 b	
4 a	At any time during the calendar year, did the organization have an interest in, or a signature or other authority over, a financial account in a foreign country (such as a bank account, securities account, or other financial account)?	4 a	X
4 b	If 'Yes,' enter the name of the foreign country ► See instructions for filing requirements for Form TD F 90-22 1, Report of Foreign Bank and Financial Accounts.	4 b	
5 a	Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?	5 a	X
5 b	If any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?	5 b	X
5 c	If 'Yes,' to line 5a or 5b, did the organization file Form 8886-T?	5 c	
6 a	Does the organization have annual gross receipts that are normally greater than \$100,000, and did the organization solicit any contributions that were not tax deductible as charitable contributions?	6 a	X
6 b	If 'Yes,' did the organization include with every solicitation an express statement that such contributions or gifts were not tax deductible?	6 b	
7	<b>Organizations that may receive deductible contributions under section 170(c).</b>	7 a	X
7 b	If 'Yes,' did the organization notify the donor of the value of the goods or services provided?	7 b	X
7 c	Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was required to file Form 8282?	7 c	X
7 d	If 'Yes,' indicate the number of Forms 8282 filed during the year	7 d	
7 e	Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit contract?	7 e	X
7 f	If the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?	7 f	X
7 g	If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?	7 g	
7 h	If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a Form 1098-C?	7 h	
8	<b>Sponsoring organizations maintaining donor advised funds and section 509(a)(3) supporting organizations.</b> Did the supporting organization, or a donor advised fund maintained by a sponsoring organization, have excess business holdings at any time during the year?	8	
9	<b>Sponsoring organizations maintaining donor advised funds.</b>	9 a	
9 b	If 'Yes,' did the organization make any taxable distributions under section 4966?	9 b	
10	<b>Section 501(c)(7) organizations.</b> Enter:	10 a	
10 b	Initiation fees and capital contributions included on Part VIII, line 12	10 b	
10 c	Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities	10 c	
11	<b>Section 501(c)(12) organizations.</b> Enter:	11 a	
11 b	Gross income from members or shareholders	11 b	
11 c	Gross income from other sources (Do not net amounts due or paid to other sources against amounts due or received from them)	11 c	
12 a	<b>Section 4947(a)(1) non - exempt charitable trusts.</b> Is the organization filing Form 990 in lieu of Form 1041?	12 a	
12 b	If 'Yes,' enter the amount of tax-exempt interest received or accrued during the year	12 b	
13	<b>Section 501(c)(29) qualified nonprofit health insurance issuers.</b>	13 a	
13 b	Is the organization licensed to issue qualified health plans in more than one state?  Note. See the instructions for additional information the organization must report on Schedule O	13 b	
13 c	Enter the amount of reserves the organization is required to maintain by the states in which the organization is licensed to issue qualified health plans	13 c	
14 a	Enter the amount of reserves on hand	14 a	X
14 b	If 'Yes,' has it filed a Form 720 to report these payments? If 'No,' provide an explanation in Schedule O	14 b	

**Part VI Governance, Management and Disclosure** For each 'Yes' response to lines 2 through 7b below, and for a 'No' response to line 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O. See instructions.  
Check if Schedule O contains a response to any question in this Part VI

### Section A. Governing Body and Management

1 a Enter the number of voting members of the governing body at the end of the tax year  
If there are material differences in voting rights among members  
of the governing body, or if the governing body delegated broad  
authority to an executive committee or similar committee, explain in Schedule O.

1 a 14

1 b Enter the number of voting members included in line 1a, above, who are independent

1 b 13

2 Did any officer, director, trustee, or key employee have a family relationship or a business relationship with any other officer, director, trustee or key employee?

2 X

3 Did the organization delegate control over management duties customarily performed by or under the direct supervision of officers, directors or trustees, or key employees to a management company or other person?

4 Did the organization make any significant changes to its governing documents  
since the prior Form 990 was filed?

4 X

5 Did the organization become aware during the year of a significant diversion of the organization's assets?

6 Did the organization have members or stockholders?

7 a Did the organization have members, stockholders, or other persons who had the power to elect or appoint one or more members of the governing body?

7 a X

b Are any governance decisions of the organization reserved to (or subject to approval by) members,  
stockholders, or other persons other than the governing body?

7 b X

8 Did the organization contemporaneously document the meetings held or written actions undertaken during the year by  
the following

a The governing body? X

b Each committee with authority to act on behalf of the governing body? X

9 Is there any officer, director or trustee, or key employee listed in Part VII, Section A, who cannot be reached at the  
organization's mailing address? If 'Yes,' provide the names and addresses in Schedule O

9 X

### Section B. Policies (This Section B requests information about policies not required by the Internal Revenue Code.)

10 a Did the organization have local chapters, branches, or affiliates?

b If 'Yes,' did the organization have written policies and procedures governing the activities of such chapters, affiliates, and branches to ensure their operations are consistent with the organization's exempt purposes?

10 a X

11 a Has the organization provided a complete copy of this Form 990 to all members of its governing body before filing the form?

b Describe in Schedule O the process, if any, used by the organization to review this Form 990 SEE SCHEDULE O

12 a Did the organization have a written conflict of interest policy? If 'No,' go to line 13

b Were officers, directors or trustees, and key employees required to disclose annually interests that could give rise to conflicts?

c Did the organization regularly and consistently monitor and enforce compliance with the policy? If 'Yes,' describe in  
Schedule O how this is done SEE SCHEDULE O

13 Did the organization have a written whistleblower policy?

14 Did the organization have a written document retention and destruction policy?

15 Did the process for determining compensation of the following persons include a review and approval by independent  
persons, comparability data, and contemporaneous substantiation of the deliberation and decision?

a The organization's CEO, Executive Director, or top management official SEE SCHEDULE O

b Other officers of key employees of the organization

If 'Yes' to line 15a or 15b, describe the process in Schedule O. (See instructions)

16 a Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement with a  
taxable entity during the year?

b If 'Yes,' did the organization follow a written policy or procedure requiring the organization to evaluate its  
participation in joint venture arrangements under applicable federal tax law, and taken steps to safeguard the  
organization's exempt status with respect to such arrangements?

16 a X

16 b X

### Section C. Disclosure

17 List the states with which a copy of this Form 990 is required to be filed ► UT

18 Section 6104 requires an organization to make its Forms 1023 (or 1024 if applicable), 990, and 990-T (501(c)(3)s only) available for public  
inspection. Indicate how you make these available Check all that apply

Own website  Another's website  Upon request  Other (explain in Schedule O)

19 Describe in Schedule O whether (and if so, how) the organization makes its governing documents, conflict of interest policy, and financial statements available to  
the public during the tax year SEE SCHEDULE O

20 State the name, physical address, and telephone number of the person who possesses the books and records of the organization  
► KAREN KEENE 435 W BEARCAT DRIVE SALT LAKE CITY UT 84115 801-363-9414

**Part VII Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors**
 Check if Schedule O contains a response to any question in this Part VII

**Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees**

1a Complete this table for all persons required to be listed. Report compensation for the calendar year ending with or within the organization's tax year.

- List all of the organization's **current** officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation. Enter '-0-' in columns (D), (E), and (F) if no compensation was paid.

- List all of the organization's **current** key employees, if any. See instructions for definition of 'key employee'.

- List the organization's five **current** highest compensated employees (other than an officer, director, trustee, or key employee) who received reportable compensation (Box 5 of Form W-2 and/or Box 7 of Form 1099-MISC) of more than \$100,000 from the organization and any related organizations.

- List all of the organization's **former** officers, key employees, and highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations.

- List all of the organization's **former directors or trustees** that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations.

List persons in the following order: individual trustees or directors, institutional trustees, officers, key employees, highest compensated employees; and former such persons.

 Check this box if neither the organization nor any related organization compensated any current officer, director, or trustee.

(A) Name and Title	(B) Average hours per week (list any hours for related organizations below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)					(D) Reportable compensation from the organization (W-2/1099-MISC)	(E) Reportable compensation from related organizations (W-2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations	
		or director	Individual trustee	Officer	Key employee	Highest compensated				
(1) COURTNEY ORTON BOARD MEMBER	1 0							0.	0.	0.
(2) LANCE DUNKLEY BOARD MEMBER	1 0							0.	0.	0.
(3) TIM LOFTIS BOARD MEMBER	1 0	X						0.	0.	0.
(4) NICOLE CUSHING BOARD MEMBER	1 0	X						0.	0.	0.
(5) BARBARA SULLIVAN BOARD MEMBER	1 0	X						0.	0.	0.
(6) MARTHA CROOK BOARD MEMBER	1 0	X						0.	0.	0.
(7) ABBIE PAXMAN BOARD MEMBER	1 0	X						0.	0.	0.
(8) GEORGE NIKOPOULOS BOARD MEMBER	1 0	X						0.	0.	0.
(9) JASON BURROW-SANCHEZ BOARD MEMBER	1 0	X						0.	0.	0.
(10) ROBERT YORGASON BOARD MEMBER	1 0	X						0.	0.	0.
(11) KATHY BRAY PRESIDENT/CEO	40 0		X				115,920.		0.	0.
(12) ROBERT LAKE BOARD MEMBER	5 0		X					0.	0.	0.
(13) DONALD RUSSELL CHAIRMAN	3 0		X					0.	0.	0.
(14) ROB MILLARD TREASURER	3 0		X					0.	0.	0.

## Part VII | Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees (cont)

(A) Name and title	(B) Average hours per week (list any hours for related orga- niza- tions below dotted line)	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)				(D) Reportable compensation from the organization (W-2/1099-MISC)	(E) Reportable compensation from related organizations (W-2/1099-MISC)	(F) Estimated amount of other compensation from the organization and related organizations
		Individual trustee or director	Officer	Key employee	Highest compensated employee			
(15) BRAD BURTON CHAIRMAN ELECT	3 0			X		0.	0.	0.
(16) LORRAINE JONES SECRETARY	3 0			X		0.	0.	0.
(17) MARK MANAZER COO	40 0			X		83,576.	0.	0.
(18) KAREN KEENE CFO	40 0			X		86,686.	0.	0.
(19) ZACHARY BALE VICE PRESIDENT	40 0			X		73,537.	0.	0.
(20)								
(21)								
(22)								
(23)								
(24)								
(25)								
<b>1 b Sub-total</b>						359,719.	0.	0.
<b>c Total from continuation sheets to Part VII, Section A</b>						0.	0.	0.
<b>d Total (add lines 1b and 1c)</b>						359,719.	0.	0.

2 Total number of individuals (including but not limited to those listed above) who received more than \$100,000 of reportable compensation from the organization ► 1

Yes	No
3	X
4	X
5	X

3 Did the organization list any **former** officer, director or trustee, key employee, or highest compensated employee on line 1a? If 'Yes,' complete Schedule J for such individual

4 For any individual listed on line 1a, is the sum of reportable compensation and other compensation from the organization and related organizations greater than \$150,000? If 'Yes' complete Schedule J for such individual

5 Did any person listed on line 1a receive or accrue compensation from any unrelated organization or individual for services rendered to the organization? If 'Yes,' complete Schedule J for such person

## Section B. Independent Contractors

1 Complete this table for your five highest compensated independent contractors that received more than \$100,000 of compensation from the organization. Report compensation for the calendar year ending with or within the organization's tax year.

(A) Name and business address	(B) Description of services	(C) Compensation
PENTALON CONSTRUCTION, INC. 132 E 13065 S, STE 175 DRAPER, UT 84020	CONSTRUCTION	966,543.

2 Total number of independent contractors (including but not limited to those listed above) who received more than \$100,000 in compensation from the organization ► 1

**Part VIII: Statement of Revenue**Check if Schedule O contains a response to any question in this Part VIII 

		(A) Total revenue	(B) Related or exempt function revenue	(C) Unrelated business revenue	(D) Revenue excluded from tax under sections 512, 513, or 514
<b>CONTRIBUTIONS, GIFTS, GRANTS AND OTHER SIMILAR AMOUNTS</b>	<b>1a</b> Federated campaigns	<b>1a</b> 114,062.			
	<b>1b</b> Membership dues	<b>1b</b>			
	<b>1c</b> Fundraising events	<b>1c</b>			
	<b>1d</b> Related organizations	<b>1d</b> 26,417.			
	<b>1e</b> Government grants (contributions)	<b>1e</b> 4,988,856.			
	<b>f</b> All other contributions, gifts, grants, and similar amounts not included above	<b>1f</b> 2,413,179.			
	<b>g</b> Noncash contributions included in lns 1a-1f	<b>1f</b> \$ 796,439.			
	<b>h Total.</b> Add lines 1a-1f	<b>1f</b> ▶ 7,542,514.			
<b>PROGRAM SERVICE REVENUE</b>	<b>Business Code</b>				
	<b>2a</b> <u>PROGRAM SERVICE FEES</u>		53,841.	53,841.	
	<b>b</b> <u>CLIENT INSURANCE PAYMENTS</u>		6,634.	6,634.	
	<b>c</b>				
	<b>d</b>				
	<b>e</b>				
	<b>f</b> All other program service revenue				
	<b>g Total.</b> Add lines 2a-2f		60,475.		
<b>3</b> Investment income (including dividends, interest and other similar amounts)		3,523.			3,523.
<b>4</b> Income from investment of tax-exempt bond proceeds					
<b>5</b> Royalties					
<b>6a</b> Gross rents	(i) Real	(ii) Personal			
<b>b</b> Less rental expenses					
<b>c</b> Rental income or (loss)					
<b>d</b> Net rental income or (loss)					
<b>7a</b> Gross amount from sales of assets other than inventory	(i) Securities	(ii) Other			
	1,189.	49,966.			
<b>b</b> Less cost or other basis and sales expenses		31,491.			
<b>c</b> Gain or (loss)	1,189.	18,475.			
<b>d</b> Net gain or (loss)			19,664.		19,664.
<b>8a</b> Gross income from fundraising events (not including \$ _____ of contributions reported on line 1c)					
See Part IV, line 18	<b>a</b>	167,407.			
<b>b</b> Less direct expenses	<b>b</b>	29,242.			
<b>c</b> Net income or (loss) from fundraising events			138,165.		
<b>9a</b> Gross income from gaming activities. See Part IV, line 19	<b>a</b>				
<b>b</b> Less: direct expenses	<b>b</b>				
<b>c</b> Net income or (loss) from gaming activities					
<b>10a</b> Gross sales of inventory, less returns and allowances	<b>a</b>				
<b>b</b> Less cost of goods sold	<b>b</b>				
<b>c</b> Net income or (loss) from sales of inventory					
<b>Miscellaneous Revenue</b>	<b>Business Code</b>				
<b>11a</b> <u>CASUALTY LOSS (FIRE)</u>		-172,701.	-172,701.		
<b>b</b>					
<b>c</b>					
<b>d</b> All other revenue					
<b>e Total.</b> Add lines 11a-11d		▶ -172,701.			
<b>12 Total revenue.</b> See instructions		▶ 7,591,640.	-112,226.	0.	23,187.

**Part IX | Statement of Functional Expenses**

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A)

Check if Schedule O contains a response to any question in this Part IX. 

Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII.	(A) Total expenses	(B) Program service expenses	(C) Management and general expenses	(D) Fundraising expenses
1 Grants and other assistance to governments and organizations in the United States. See Part IV, line 21	27,534.	27,534.		
2 Grants and other assistance to individuals in the United States. See Part IV, line 22	229,641.	229,641.		
3 Grants and other assistance to governments, organizations, and individuals outside the United States. See Part IV, lines 15 and 16				
4 Benefits paid to or for members				
5 Compensation of current officers, directors, trustees, and key employees	359,719.	83,576.	133,054.	143,089.
6 Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B)	0.	0.	0.	0.
7 Other salaries and wages	3,730,660.	3,328,257.	252,089.	150,314.
8 Pension plan accruals and contributions (include section 401(k) and section 403(b) employer contributions)	55,629.	39,637.	8,984.	7,008.
9 Other employee benefits	438,639.	376,489.	34,320.	27,830.
10 Payroll taxes	311,400.	273,390.	20,690.	17,320.
11 Fees for services (non-employees)				
a Management				
b Legal	3,609.	3,141.	468.	
c Accounting	46,474.	42,481.	1,801.	2,192.
d Lobbying				
e Professional fundraising services. See Part IV, line 17	74,000.			74,000.
f Investment management fees				
g Other. (If line 11g amt exceeds 10% of line 25, column (A) amt, list line 11g expenses on Sch O)	133,838.	101,368.	7,326.	25,144.
12 Advertising and promotion				
13 Office expenses	922,601.	755,676.	152,790.	14,135.
14 Information technology				
15 Royalties				
16 Occupancy	481,833.	418,644.	33,185.	30,004.
17 Travel	76,838.	65,450.	7,364.	4,024.
18 Payments of travel or entertainment expenses for any federal, state, or local public officials				
19 Conferences, conventions, and meetings	33,760.	23,260.	5,823.	4,677.
20 Interest	19,794.	19,771.	23.	
21 Payments to affiliates				
22 Depreciation, depletion, and amortization	218,077.	166,346.	50,599.	1,132.
23 Insurance	94,600.	90,558.	330.	3,712.
24 Other expenses Itemize expenses not covered above (List miscellaneous expenses in line 24e. If line 24e amount exceeds 10% of line 25, column (A) amount, list line 24e expenses on Schedule O)				
a TELECOMMUNICATIONS	65,432.	55,883.	4,335.	5,214.
b EQUIPMENT RENTAL & MAINTENANCE	45,073.	39,198.	3,180.	2,695.
c PRINTING AND PUBLICATIONS	29,607.	14,433.	573.	14,601.
d OTHER EXPENSES	14,011.	2,456.	7,310.	4,245.
e All other expenses	6,863.	1,124.	1,794.	3,945.
25 Total functional expenses. Add lines 1 through 24e	7,419,632.	6,158,313.	726,038.	535,281.
26 Joint costs. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation				
Check here <input type="checkbox"/> if following SOP 98-2 (ASC 958-720)				

**Part X Balance Sheet**Check if Schedule O contains a response to any question in this Part X 

		(A) Beginning of year		(B) End of year
ASSETS	1 Cash – non-interest-bearing	2,226.	1	1,503.
	2 Savings and temporary cash investments	1,676,528.	2	2,127,723.
	3 Pledges and grants receivable, net	607,093.	3	557,077.
	4 Accounts receivable, net	2,473.	4	10,346.
	5 Loans and other receivables from current and former officers, directors, trustees, key employees, and highest compensated employees. Complete Part II of Schedule L		5	
	6 Loans and other receivables from other disqualified persons (as defined under section 4958(f)(1)), persons described in section 4958(c)(3)(B), and contributing employers and sponsoring organizations of section 501(c)(9) voluntary employees' beneficiary organizations (see instructions) Complete Part II of Schedule L		6	
	7 Notes and loans receivable, net		7	
	8 Inventories for sale or use	8,372.	8	6,353.
	9 Prepaid expenses and deferred charges	70,913.	9	73,871.
	10a Land, buildings, and equipment cost or other basis Complete Part VI of Schedule D	10a 4,899,243.		
	10b Less accumulated depreciation	10b 2,049,050.	10c 2,278,875.	2,850,193.
	11 Investments – publicly traded securities	47,211.	11	51,746.
	12 Investments – other securities See Part IV, line 11		12	
	13 Investments – program-related See Part IV, line 11		13	
	14 Intangible assets		14	
	15 Other assets. See Part IV, line 11	154,822.	15	104,410.
	16 Total assets. Add lines 1 through 15 (must equal line 34)	16 4,848,513.	16	5,783,222.
LIABILITIES	17 Accounts payable and accrued expenses	498,465.	17	496,733.
	18 Grants payable		18	
	19 Deferred revenue		19	
	20 Tax-exempt bond liabilities		20	
	21 Escrow or custodial account liability Complete Part IV of Schedule D		21	
	22 Loans and other payables to current and former officers, directors, trustees, key employees, highest compensated employees, and disqualified persons Complete Part II of Schedule L		22	
	23 Secured mortgages and notes payable to unrelated third parties	97,425.	23	859,553.
	24 Unsecured notes and loans payable to unrelated third parties		24	
	25 Other liabilities (including federal income tax, payables to related third parties, and other liabilities not included on lines 17-24) Complete Part X of Schedule D		25	
	26 Total liabilities. Add lines 17 through 25	26 595,890.	26	1,356,286.
	NET ASSETS OR FUND BALANCES	Organizations that follow SFAS 117 (ASC 958), check here <input checked="" type="checkbox"/> and complete lines 27 through 29, and lines 33 and 34.		
	27 Unrestricted net assets	3,865,254.	27	3,882,396.
	28 Temporarily restricted net assets	387,369.	28	544,540.
	29 Permanently restricted net assets		29	
	Organizations that do not follow SFAS 117 (ASC 958), check here <input type="checkbox"/> and complete lines 30 through 34.			
	30 Capital stock or trust principal, or current funds		30	
	31 Paid-in or capital surplus, or land, building, or equipment fund		31	
	32 Retained earnings, endowment, accumulated income, or other funds		32	
	33 Total net assets or fund balances	33 4,252,623.	33	4,426,936.
	34 Total liabilities and net assets/fund balances	34 4,848,513.	34	5,783,222.

BAA

Form 990 (2012)

**Part XI Reconciliation of Net Assets**Check if Schedule O contains a response to any question in this Part XI 

1 Total revenue (must equal Part VIII, column (A), line 12)	1	7,591,640.
2 Total expenses (must equal Part IX, column (A), line 25)	2	7,419,632.
3 Revenue less expenses Subtract line 2 from line 1	3	172,008.
4 Net assets or fund balances at beginning of year (must equal Part X, line 33, column (A))	4	4,252,623.
5 Net unrealized gains (losses) on investments	5	2,305.
6 Donated services and use of facilities	6	
7 Investment expenses	7	
8 Prior period adjustments	8	
9 Other changes in net assets or fund balances (explain in Schedule O)	9	0.
10 Net assets or fund balances at end of year. Combine lines 3 through 9 (must equal Part X, line 33, column (B))	10	4,426,936.

**Part XII Financial Statements and Reporting**Check if Schedule O contains a response to any question in this Part XII 1 Accounting method used to prepare the Form 990  Cash  Accrual  Other \_\_\_\_\_

If the organization changed its method of accounting from a prior year or checked 'Other,' explain in Schedule O.

2a Were the organization's financial statements compiled or reviewed by an independent accountant?

If 'Yes,' check a box below to indicate whether the financial statements for the year were compiled or reviewed on a separate basis, consolidated basis, or both:

 Separate basis  Consolidated basis  Both consolidated and separate basis

b Were the organization's financial statements audited by an independent accountant?

If 'Yes,' check a box below to indicate whether the financial statements for the year were audited on a separate basis, consolidated basis, or both

 Separate basis  Consolidated basis  Both consolidated and separate basis

c If 'Yes' to line 2a or 2b, does the organization have a committee that assumes responsibility for oversight of the audit, review, or compilation of its financial statements and selection of an independent accountant?

If the organization changed either its oversight process or selection process during the tax year, explain in Schedule O.

3a As a result of a federal award, was the organization required to undergo an audit or audits as set forth in the Single Audit Act and OMB Circular A-133?

b If 'Yes,' did the organization undergo the required audit or audits? If the organization did not undergo the required audit or audits, explain why in Schedule O and describe any steps taken to undergo such audits

	Yes	No
2a	X	
2b	X	
2c	X	
3a	X	
3b	X	

**SCHEDULE A**  
(Form 990 or 990-EZ)

Department of the Treasury  
Internal Revenue Service

**Public Charity Status and Public Support**

Complete if the organization is a section 501(c)(3) organization or a section 4947(a)(1) nonexempt charitable trust.

► Attach to Form 990 or Form 990-EZ. ► See separate instructions.

OMB No. 1545-0047

**2012**

Open to Public  
Inspection

Name of the organization

VOLUNTEERS OF AMERICA, UTAH

Employer identification number

94-3008720

**Part I Reason for Public Charity Status** (All organizations must complete this part.) See instructions.

The organization is not a private foundation because it is: (For lines 1 through 11, check only one box)

- 1  A church, convention of churches or association of churches described in section 170(b)(1)(A)(i).
- 2  A school described in section 170(b)(1)(A)(ii). (Attach Schedule E)
- 3  A hospital or a cooperative hospital service organization described in section 170(b)(1)(A)(iii).
- 4  A medical research organization operated in conjunction with a hospital described in section 170(b)(1)(A)(iii) Enter the hospital's name, city, and state: \_\_\_\_\_
- 5  An organization operated for the benefit of a college or university owned or operated by a governmental unit described in section 170(b)(1)(A)(iv). (Complete Part II)
- 6  A federal, state, or local government or governmental unit described in section 170(b)(1)(A)(v).
- 7  An organization that normally receives a substantial part of its support from a governmental unit or from the general public described in section 170(b)(1)(A)(vi). (Complete Part II)
- 8  A community trust described in section 170(b)(1)(A)(vi). (Complete Part II)
- 9  An organization that normally receives (1) more than 33-1/3% of its support from contributions, membership fees, and gross receipts from activities related to its exempt functions – subject to certain exceptions, and (2) no more than 33-1/3% of its support from gross investment income and unrelated business taxable income (less section 511 tax) from businesses acquired by the organization after June 30, 1975. See section 509(a)(2). (Complete Part III)
- 10  An organization organized and operated exclusively to test for public safety. See section 509(a)(4).
- 11  An organization organized and operated exclusively for the benefit of, to perform the functions of, or carry out the purposes of one or more publicly supported organizations described in section 509(a)(1) or section 509(a)(2). See section 509(a)(3). Check the box that describes the type of supporting organization and complete lines 11e through 11h.
  - a  Type I      b  Type II      c  Type III – Functionally integrated      d  Type III – Non-functionally integrated
  - e  By checking this box, I certify that the organization is not controlled directly or indirectly by one or more disqualified persons other than foundation managers and other than one or more publicly supported organizations described in section 509(a)(1) or section 509(a)(2)
  - f If the organization received a written determination from the IRS that is a Type I, Type II or Type III supporting organization, check this box
  - g Since August 17, 2006, has the organization accepted any gift or contribution from any of the following persons?

	Yes	No
11 g (i)		
11 g (ii)		
11 g (iii)		

h Provide the following information about the supported organization(s).

(i) Name of supported organization	(ii) EIN	(iii) Type of organization (described on lines 1-9 above or IRC section (see instructions))	(iv) Is the organization in column (i) listed in your governing document?		(v) Did you notify the organization in column (i) of your support?		(vi) Is the organization in column (i) organized in the U.S.?		(vii) Amount of monetary support
			Yes	No	Yes	No	Yes	No	
(A)									
(B)									
(C)									
(D)									
(E)									
<b>Total</b>									

BAA For Paperwork Reduction Act Notice, see the Instructions for Form 990 or 990-EZ.

Schedule A (Form 990 or 990-EZ) 2012

**Part II Support Schedule for Organizations Described in Sections 170(b)(1)(A)(iv) and 170(b)(1)(A)(vi)**

(Complete only if you checked the box on line 5, 7, or 8 of Part I or if the organization failed to qualify under Part III. If the organization fails to qualify under the tests listed below, please complete Part III.)

**Section A. Public Support**

Calendar year (or fiscal year beginning in) ▶	(a) 2008	(b) 2009	(c) 2010	(d) 2011	(e) 2012	(f) Total
1 Gifts, grants, contributions, and membership fees received (Do not include any 'unusual grants.')		7,031,646.	6,954,263.	7,939,041.	7,542,514.	29,467,464.
2 Tax revenues levied for the organization's benefit and either paid to or expended on its behalf						0.
3 The value of services or facilities furnished by a governmental unit to the organization without charge						0.
4 <b>Total.</b> Add lines 1 through 3	0.	7,031,646.	6,954,263.	7,939,041.	7,542,514.	29,467,464.
5 The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column (f)						373,149.
6 <b>Public support.</b> Subtract line 5 from line 4						29,094,315.

**Section B. Total Support**

Calendar year (or fiscal year beginning in) ▶	(a) 2008	(b) 2009	(c) 2010	(d) 2011	(e) 2012	(f) Total
7 Amounts from line 4	0.	7,031,646.	6,954,263.	7,939,041.	7,542,514.	29,467,464.
8 Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources		14,039.	11,528.	12,888.	4,712.	43,167.
9 Net income from unrelated business activities, whether or not the business is regularly carried on						0.
10 Other income Do not include gain or loss from the sale of capital assets (Explain in Part IV) <b>SEE PART IV</b>		104,462.	136,224.	174,677.	166,540.	581,903.
11 <b>Total support.</b> Add lines 7 through 10						30,092,534.
12 Gross receipts from related activities, etc (see instructions)					12	0.

13 **First five years.** If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and **stop here** ▶ **Section C. Computation of Public Support Percentage**

14 Public support percentage for 2012 (line 6, column (f) divided by line 11, column (f))	14	96.68 %
15 Public support percentage from 2011 Schedule A, Part II, line 14	15	97.97 %

16a **33-1/3% support test – 2012.** If the organization did not check the box on line 13, and the line 14 is 33-1/3% or more, check this box and **stop here**. The organization qualifies as a publicly supported organization ▶ b **33-1/3% support test – 2011.** If the organization did not check a box on line 13 or 16a, and line 15 is 33-1/3% or more, check this box and **stop here**. The organization qualifies as a publicly supported organization ▶ 17a **10%-facts-and-circumstances test – 2012.** If the organization did not check a box on line 13, 16a, or 16b, and line 14 is 10% or more, and if the organization meets the 'facts-and-circumstances' test, check this box and **stop here**. Explain in Part IV how the organization meets the 'facts-and-circumstances' test. The organization qualifies as a publicly supported organization ▶ b **10%-facts-and-circumstances test – 2011.** If the organization did not check a box on line 13, 16a, 16b, or 17a, and line 15 is 10% or more, and if the organization meets the 'facts-and-circumstances' test, check this box and **stop here**. Explain in Part IV how the organization meets the 'facts-and-circumstances' test. The organization qualifies as a publicly supported organization ▶ 18 **Private foundation.** If the organization did not check a box on line 13, 16a, 16b, 17a, or 17b, check this box and see instructions ▶

**Part III Support Schedule for Organizations Described in Section 509(a)(2)**

(Complete only if you checked the box on line 9 of Part I or if the organization failed to qualify under Part II. If the organization fails to qualify under the tests listed below, please complete Part II.)

**Section A. Public Support**

Calendar year (or fiscal yr beginning in) ►

1 Gifts, grants, contributions and membership fees received. (Do not include any 'unusual grants')

2 Gross receipts from admissions, merchandise sold or services performed, or facilities furnished in any activity that is related to the organization's tax-exempt purpose

3 Gross receipts from activities that are not an unrelated trade or business under section 513

4 Tax revenues levied for the organization's benefit and either paid to or expended on its behalf

5 The value of services or facilities furnished by a governmental unit to the organization without charge

6 **Total.** Add lines 1 through 5.

7a Amounts included on lines 1, 2, and 3 received from disqualified persons

b Amounts included on lines 2 and 3 received from other than disqualified persons that exceed the greater of \$5,000 or 1% of the amount on line 13 for the year

c Add lines 7a and 7b

8 **Public support** (Subtract line 7c from line 6)

	(a) 2008	(b) 2009	(c) 2010	(d) 2011	(e) 2012	(f) Total
1						
2						
3						
4						
5						
6						
7a						
b						
c						
8						

**Section B. Total Support**

Calendar year (or fiscal yr beginning in) ►

9 Amounts from line 6

10a Gross income from interest, dividends, payments received on securities loans, rents, royalties and income from similar sources

b Unrelated business taxable income (less section 511 taxes) from businesses acquired after June 30, 1975

c Add lines 10a and 10b

11 Net income from unrelated business activities not included in line 10b, whether or not the business is regularly carried on

12 Other income. Do not include gain or loss from the sale of capital assets (Explain in Part IV.)

13 **Total support.** (Add lines 9, 10c, 11, and 12)

	(a) 2008	(b) 2009	(c) 2010	(d) 2011	(e) 2012	(f) Total
9						
10a						
b						
c						
11						
12						
13						

14 First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and stop here ► **Section C. Computation of Public Support Percentage**

15 Public support percentage for 2012 (line 8, column (f) divided by line 13, column (f))	15	%
16 Public support percentage from 2011 Schedule A, Part III, line 15	16	%

**Section D. Computation of Investment Income Percentage**

17 Investment income percentage for 2012 (line 10c, column (f) divided by line 13, column (f))	17	%
18 Investment income percentage from 2011 Schedule A, Part III, line 17	18	%

19a 33-1/3% support tests – 2012. If the organization did not check the box on line 14, and line 15 is more than 33-1/3%, and line 17 is not more than 33-1/3%, check this box and stop here. The organization qualifies as a publicly supported organization ► b 33-1/3% support tests – 2011. If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33-1/3%, and line 18 is not more than 33-1/3%, check this box and stop here. The organization qualifies as a publicly supported organization ► 20 Private foundation. If the organization did not check a box on line 14, 19a, or 19b, check this box and see instructions ►

**Part IV** **Supplemental Information.** Complete this part to provide the explanations required by Part II, line 10; Part II, line 17a or 17b; and Part III, line 12. Also complete this part for any additional information. (See instructions).

2012

## FEDERAL WORKSHEETS

PAGE 1

CLIENT 5203

VOLUNTEERS OF AMERICA, UTAH

94-3008720

FORM 990, PART IX, LINE 11G  
OTHER FEES FOR SERVICES

	(A) TOTAL	(B) PROGRAM SERVICES	(C) MANAGEMENT & GENERAL	(D) FUND- RAISING
LESS: BREAKFAST FUNDRAISER EXP	263,747.	128,902.	7,326.	127,519.
LESS: PROFESSIONAL FEES PAID	-15,784.			-15,784.
LESS: SCHEDULE I ORGANIZATIONS	-74,000.			-74,000.
LESS: SILVER SPURS GALA EXP	-27,534.	-27,534.		
	-12,591.			-12,591.
TOTAL	<u>\$ 133,838.</u>	<u>\$ 101,368.</u>	<u>\$ 7,326.</u>	<u>\$ 25,144.</u>

FORM 990, PART IX, LINE 24E  
OTHER EXPENSES

	(A) TOTAL	(B) PROGRAM SERVICES	(C) MANAGEMENT & GENERAL	(D) FUNDRAISING
POSTAGE AND SHIPPING	6,863.	1,124.	1,794.	3,945.
TOTAL	<u>\$ 6,863.</u>	<u>\$ 1,124.</u>	<u>\$ 1,794.</u>	<u>\$ 3,945.</u>

EXCESS CONTRIBUTIONS  
SCHEDULE A, PART II, LINE 5

**SCHEDULE D**  
(Form 990)Department of the Treasury  
Internal Revenue Service**Supplemental Financial Statements**

OMB No 1545-0047

**2012**Open to Public  
Inspection

Name of the organization

Employer identification number

**VOLUNTEERS OF AMERICA, UTAH**

94-3008720

**Part I Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 6.

	(a) Donor advised funds	(b) Funds and other accounts
1 Total number at end of year		
2 Aggregate contributions to (during year)		
3 Aggregate grants from (during year)		
4 Aggregate value at end of year		

5 Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property, subject to the organization's exclusive legal control?  Yes  No6 Did the organization inform all grantees, donors, and donor advisors in writing that grant funds can be used only for charitable purposes and not for the benefit of the donor or donor advisor, or for any other purpose conferring impermissible private benefit?  Yes  No**Part II Conservation Easements.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 7.

1 Purpose(s) of conservation easements held by the organization (check all that apply)

Preservation of land for public use (e.g., recreation or education)  Preservation of an historically important land area  
 Protection of natural habitat  Preservation of a certified historic structure  
 Preservation of open space

2 Complete lines 2a through 2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year

	Held at the End of the Tax Year
2a	
2b	
2c	
2d	

a Total number of conservation easements

b Total acreage restricted by conservation easements

c Number of conservation easements on a certified historic structure included in (a)

d Number of conservation easements included in (c) acquired after 8/17/06, and not on a historic structure listed in the National Register

3 Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the tax year ► \_\_\_\_\_

4 Number of states where property subject to conservation easement is located ► \_\_\_\_\_

5 Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds?  Yes  No

6 Staff and volunteer hours devoted to monitoring, inspecting, and enforcing conservation easements during the year ► \_\_\_\_\_

7 Amount of expenses incurred in monitoring, inspecting, and enforcing conservation easements during the year ► \$ \_\_\_\_\_

8 Does each conservation easement reported on line 2(d) above satisfy the requirements of section 170(h)(4)(B)(i) and section 170(h)(4)(B)(ii)?  Yes  No

9 In Part XIII, describe how the organization reports conservation easements in its revenue and expense statement, and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements

**Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets.**  
Complete if the organization answered 'Yes' to Form 990, Part IV, line 8.

1 a If the organization elected, as permitted under SFAS 116 (ASC 958), not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide, in Part XIII, the text of the footnote to its financial statements that describes these items

b If the organization elected, as permitted under SFAS 116 (ASC 958), to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items:

(i) Revenues included in Form 990, Part VIII, line 1 ► \$ \_\_\_\_\_  
(ii) Assets included in Form 990, Part X ► \$ \_\_\_\_\_

2 If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under SFAS 116 (ASC 958) relating to these items

a Revenues included in Form 990, Part VIII, line 1 ► \$ \_\_\_\_\_  
b Assets included in Form 990, Part X ► \$ \_\_\_\_\_

**Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets (continued)**

3. Using the organization's acquisition, accession, and other records, check any of the following that are a significant use of its collection items (check all that apply).

a  Public exhibition  
 b  Scholarly research  
 c  Preservation for future generations

d  Loan or exchange programs  
 e  Other \_\_\_\_\_

4. Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIII.

5. During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection?  Yes  No

**Part IV Escrow and Custodial Arrangements.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21.

1a Is the organization an agent, trustee, custodian, or other intermediary for contributions or other assets not included on Form 990, Part X?  Yes  No

b If 'Yes,' explain the arrangement in Part XIII and complete the following table

	Amount
1c	
1d	
1e	
1f	

2a Did the organization include an amount on Form 990, Part X, line 21?  Yes  No

b If 'Yes,' explain the arrangement in Part XIII. Check here if the explanation has been provided in Part XIII.

**Part V Endowment Funds.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 10.

	(a) Current	(b) Prior year	(c) Two years	(d) Three years	(e) Four years
1a Beginning of year balance					
b Contributions					
c Net investment earnings, gains, and losses					
d Grants or scholarships					
e Other expenditures for facilities and programs					
f Administrative expenses					
g End of year balance					

2. Provide the estimated percentage of the current year end balance (line 1g, column (a)) held as

a Board designated or quasi-endowment ► \_\_\_\_\_ %

b Permanent endowment ► \_\_\_\_\_ %

c Temporarily restricted endowment ► \_\_\_\_\_ %

The percentages in lines 2a, 2b, and 2c should equal 100%

3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by:

	Yes	No
3a(i)		
3a(ii)		
3b		

b If 'Yes' to 3a(ii), are the related organizations listed as required on Schedule R?

4. Describe in Part XIII the intended uses of the organization's endowment funds

**Part VI Land, Buildings, and Equipment.** See Form 990, Part X, line 10.

Description of property	(a) Cost or other basis (investment)	(b) Cost or other basis (other)	(c) Accumulated depreciation	(d) Book value
1a Land		286,093.		286,093.
b Buildings		3,507,654.	1,218,688.	2,288,966.
c Leasehold improvements				
d Equipment				
e Other		1,105,496.	830,362.	275,134.

**Total.** Add lines 1a through 1e (Column (d) must equal Form 990, Part X, column (B), line 10(c)) ► 2,850,193.

BAA

Schedule D (Form 990) 2012

**Part VII Investments – Other Securities.** See Form 990, Part X, line 12. **N/A**

(a) Description of security or category (including name of security)	(b) Book value	(c) Method of valuation Cost or end-of-year market value
(1) Financial derivatives		
(2) Closely-held equity interests		
(3) Other		
(A) _____		
(B) _____		
(C) _____		
(D) _____		
(E) _____		
(F) _____		
(G) _____		
(H) _____		
(I) _____		
<b>Total. (Column (b) must equal Form 990, Part X, column (B) line 12.) ►</b>		

**Part VIII Investments – Program Related.** See Form 990, Part X, line 13. **N/A**

(a) Description of investment type	(b) Book value	(c) Method of valuation Cost or end-of-year market value
(1) _____		
(2) _____		
(3) _____		
(4) _____		
(5) _____		
(6) _____		
(7) _____		
(8) _____		
(9) _____		
(10) _____		
<b>Total. (Column (b) must equal Form 990, Part X, column (B) line 13.) ►</b>		

**Part IX Other Assets.** See Form 990, Part X, line 15. **N/A**

(a) Description	(b) Book value
(1) _____	
(2) _____	
(3) _____	
(4) _____	
(5) _____	
(6) _____	
(7) _____	
(8) _____	
(9) _____	
(10) _____	
<b>Total. (Column (b) must equal Form 990, Part X, column (B), line 15.) ►</b>	

**Part X Other Liabilities.** See Form 990, Part X, line 25.

(a) Description of liability	(b) Book value	
(1) Federal income taxes		
(2) _____		
(3) _____		
(4) _____		
(5) _____		
(6) _____		
(7) _____		
(8) _____		
(9) _____		
(10) _____		
(11) _____		
<b>Total. (Column (b) must equal Form 990, Part X, column (B) line 25.) ►</b>		

2. FIN 48 (ASC 740) Footnote. In Part XIII, provide the text of the footnote to the organization's financial statements that reports the organization's liability for uncertain tax positions under FIN 48 (ASC 740). Check here if the text of the footnote has been provided in Part XIII

**Part XI Reconciliation of Revenue per Audited Financial Statements With Revenue per Return**

1	Total revenue, gains, and other support per audited financial statements	1	7,819,495.
2	Amounts included on line 1 but not on Form 990, Part VIII, line 12		
a	Net unrealized gains on investments	2a	
b	Donated services and use of facilities	2b	
c	Recoveries of prior year grants	2c	
d	Other (Describe in Part XIII.) SEE PART XIII	2d	227,855.
e	Add lines 2a through 2d	2e	227,855.
3	Subtract line 2e from line 1	3	7,591,640.
4	Amounts included on Form 990, Part VIII, line 12, but not on line 1		
a	Investment expenses not included on Form 990, Part VIII, line 7b	4a	
b	Other (Describe in Part XIII.)	4b	
c	Add lines 4a and 4b	4c	
5	Total revenue Add lines 3 and 4c. (This must equal Form 990, Part I, line 12)	5	7,591,640.

**Part XII Reconciliation of Expenses per Audited Financial Statements With Expenses per Return**

1	1	7,448,007.
2		
a	2a	
b	2b	
c	2c	
d	2d	28,375.
e	2e	28,375.
3	3	7,419,632.
4		
a	4a	
b	4b	
c	4c	
5	5	7,419,632.

### **Part XIII | Supplemental Information**

Complete this part to provide the descriptions required for Part II, lines 3, 5, and 9, Part III, lines 1a and 4, Part IV, lines 1b and 2b; Part V, line 4; Part X, line 2, Part XI, lines 2d and 4b, and Part XII, lines 2d and 4b. Also complete this part to provide any additional information.

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BAA

Schedule D (Form 990) 2012



**Part II Fundraising Events.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 18, or reported more than \$15,000 of fundraising event contributions and gross income on Form 990-EZ, lines 1 and 6b. List events with gross receipts greater than \$5,000.

REVENUE		(a) Event #1 <u>BREAKFAST</u> (event type)	(b) Event #2 <u>SILVER SPURS G</u> (event type)	(c) Other events <u>NONE</u> (total number)	(d) Total events (add column (a) through column (c))
	1 Gross receipts	110,335.	57,072.		167,407.
	2 Less Charitable contributions				
	3 Gross income (line 1 minus line 2)	110,335.	57,072.		167,407.
DIRECT EXPENSES	4 Cash prizes				
	5 Noncash prizes	867.			867.
	6 Rent/facility costs				
	7 Food and beverages				
	8 Entertainment				
	9 Other direct expenses	15,784.	12,591.		28,375.
	10 Direct expense summary Add lines 4 through 9 in column (d)				29,242.
	11 Net income summary Combine line 3, column (d), and line 10				138,165.

**Part III Gaming.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 19, or reported more than \$15,000 on Form 990-EZ, line 6a.

REVENUE		(a) Bingo	(b) Pull tabs/Instant bingo/progressive bingo	(c) Other gaming	(d) Total gaming (add column (a) through column (c))
	1 Gross revenue				
DIRECT EXPENSES	2 Cash prizes				
	3 Non-cash prizes				
	4 Rent/facility costs				
	5 Other direct expenses				
	6 Volunteer labor	Yes _____ % No _____ %	Yes _____ % No _____ %	Yes _____ % No _____ %	
	7 Direct expense summary Add lines 2 through 5 in column (d)				►
	8 Net gaming income summary Combine lines 1, column (d) and line 7				►

9 Enter the state(s) in which the organization operates gaming activities

a Is the organization licensed to operate gaming activities in each of these states?

Yes  No

b If 'No,' explain

-----

10a Were any of the organization's gaming licenses revoked, suspended or terminated during the tax year?

Yes  No

b If 'Yes,' explain

-----



**Grants and Other Assistance to Organizations,  
Governments, and Individuals in the United States**

Complete if the organization answered 'Yes' to Form 990, Part IV, line 21 or 22.  
► Attach to Form 990.

Name of the organization  
VOLUNTEERS OF AMERICA, UTAH

Open to Public  
Inspection

Employer identification number

94-3008720

**Part I General Information on Grants and Assistance**

- 1 Does the organization maintain records to substantiate the amount of the grants or assistance, the grantees' eligibility for the grants or assistance, and the selection criteria used to award the grants or assistance?
- 2 Describe in Part IV the organization's procedures for monitoring the use of grant funds in the United States

**Part II Grants and Other Assistance to Governments and Organizations in the United States.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 21 for any recipient that received more than \$5,000. Part II can be duplicated if additional space is needed.

1 (a) Name and address of organization or government	2 (b) EIN	3 (c) IRC section if applicable	4 (d) Amount of cash grant	5 (e) Amount of non-cash assistance	6 (f) Method of valuation (book, FMV, appraisal, other)	7 (g) Description of non-cash assistance	8 (h) Purpose of grant
(1) FIRST STEP HOUSE 411 NORTH GRANT SALT LAKE CITY, UT 84116	87-02290963		27,534.	0.			TREATMENT OF SUBSTANCE ABUSERS
(2) -----	-----						
(3) -----	-----						
(4) -----	-----						
(5) -----	-----						
(6) -----	-----						
(7) -----	-----						
(8) -----	-----						

2 Enter total number of section 501(c)(3) and government organizations listed in the line 1 table

3 Enter total number of other organizations listed in the line 1 table

**BAA For Paperwork Reduction Act Notice, see the Instructions for Form 990.**

TEEA3901L 11/30/12

**Schedule I (Form 990) (2012)**

1  
0

**Part III Grants and Other Assistance to Individuals in the United States.** Complete if the organization answered 'Yes' to Form 990, Part IV, line 22.

Part III can be duplicated if additional space is needed.

(a) Type of grant or assistance	(b) Number of recipients	(c) Amount of cash grant	(d) Amount of non-cash assistance	(e) Method of valuation (book, FMV, appraisal, other)	(f) Description of non-cash assistance
1 URINALYSIS/METHADONE SERVICE	640		50,798. COST		UA TESTS AND METHADONE SERVICE
2 CLOTHING AND PERSONAL ITEMS	9,605		169,813. FMV	CLOTHING, BLANKETS, SUPPLIES, ETC	
3 TRANSPORTATION	584		9,031. COST		CAB RIDES AND BUS TOKENS
4					
5					
6					
7					

**Part IV Supplemental Information.** Complete this part to provide the information required in Part I, line 2, Part III, column (b), and any other additional information.

**SCHEDULE M**  
(Form 990)

Department of the Treasury  
Internal Revenue Service

**Noncash Contributions**

OMB No 1545-0047

**2012**

**Open To Public  
Inspection**

► Complete if the organizations answered 'Yes'  
on Form 990, Part IV, lines 29 or 30.

► Attach to Form 990.

Name of the organization

**VOLUNTEERS OF AMERICA, UTAH**

Employer identification number

**94-3008720**

**Part I Types of Property**

	(a) Check if applicable	(b) Number of contributions or items contributed	(c) Noncash contribution amounts reported on Form 990, Part VIII, line 1g	(d) Method of determining noncash contribution amounts
1 Art – Works of art				
2 Art – Historical treasures				
3 Art – Fractional interests				
4 Books and publications				
5 Clothing and household goods	X		153,672.	FMV
6 Cars and other vehicles				
7 Boats and planes				
8 Intellectual property				
9 Securities – Publicly traded				
10 Securities – Closely held stock				
11 Securities – Partnership, LLC, or trust interests				
12 Securities – Miscellaneous				
13 Qualified conservation contribution – Historic structures				
14 Qualified conservation contribution – Other				
15 Real estate – Residential				
16 Real estate – Commercial				
17 Real estate – Other				
18 Collectibles				
19 Food inventory	X	340,813	565,749.	FMV
20 Drugs and medical supplies				
21 Taxidermy				
22 Historical artifacts				
23 Scientific specimens				
24 Archeological artifacts				
25 Other ► <u>SEE PART II</u> ( )				
26 Other ► ( )				
27 Other ► ( )				
28 Other ► ( )				

29 Number of Forms 8283 received by the organization during the tax year for contributions for which the organization completed Form 8283, Part IV, Donee Acknowledgement

**29**

30a During the year, did the organization receive by contribution any property reported in Part I, lines 1-28 that it must hold for at least three years from the date of the initial contribution, and which is not required to be used for exempt purposes for the entire holding period?

	Yes	No
30a		X

b If 'Yes,' describe the arrangement in Part II

31 Does the organization have a gift acceptance policy that requires the review of any non-standard contributions?

31		X
----	--	---

32a Does the organization hire or use third parties or related organizations to solicit, process, or sell noncash contributions?

32a		X
-----	--	---

b If 'Yes,' describe in Part II  
33 If the organization did not report an amount in column (c) for a type of property for which column (a) is checked, describe in Part II.

**BAA For Paperwork Reduction Act Notice, see the Instructions for Form 990.**

**Schedule M (Form 990) 2012**

## Part II

**Supplemental Information.** Complete this part to provide the information required by Part I, lines 30b, 32b, and 33, and whether the organization is reporting in Part I, column (b), the number of contributions, the number of items received, or a combination of both. Also complete this part for any additional information.

**SCHEDULE O**  
(Form 990 or 990-EZ)

Department of the Treasury  
Internal Revenue Service

**Supplemental Information to Form 990 or 990-EZ**

Complete to provide information for responses to specific questions on  
Form 990 or 990-EZ or to provide any additional information.

► Attach to Form 990 or 990-EZ.

OMB No. 1545-0047

**2012**

Open to Public  
Inspection

Name of the organization

VOLUNTEERS OF AMERICA, UTAH

Employer identification number

94-3008720

**FORM 990, PART III, LINE 1 - ORGANIZATION MISSION**

VOLUNTEERS OF AMERICA, UTAH IS A MINISTRY OF SERVICE ORGANIZED TO REACH AND UPLIFT THOSE IN GREATEST NEED AND TO PROVIDE OPPORTUNITIES TO EXPERIENCE THE JOY OF SERVING OTHERS. OUR VISION IS TO GO WHERE WE ARE NEEDED THE MOST AND DO WHAT MOST NEEDS DOING; TO SEEK OUT THE NEEDY AND MINISTER TO THEIR NEEDS; TO HELP THOSE WHO CANNOT YET HELP THEMSELVES; TO EMBRACE AND INCLUDE THE EXCLUDED AND OUTCAST WITH FAITH IN GOD AND HUMANKIND.

**FORM 990, PART III, LINE 3 - CEASED CONDUCTING OR SIGNIFICANT CHANGES TO SERVICES**

VOA HAS DISCONTINUED THE FOSTER GRANDPARENTS PROGRAM WHICH PROVIDED OPPORTUNITIES FOR LOW INCOME SENIOR CITIZENS TO SERVE AT-RISK CHILDREN AND RECEIVE A SMALL STIPEND.

VOA HAS DISCONTINUED THE RETIRED SENIOR VOLUNTEER PROGRAM WHICH PROVIDED SENIOR CITIZENS OVER AGE 55 OPPORTUNITIES TO SERVE IN LOCAL ORGANIZATIONS SUCH AS SCHOOLS, HOSPITALS, AND COMMUNITY CENTERS.

**FORM 990, PART III, LINE 4A - PROGRAM SERVICE ACCOMPLISHMENTS**

PROMOTING SELF-SUFFICIENCY: HOMELESS YOUTH DROP IN CENTER AND STREET OUTREACH PROGRAM, HOMELESS OUTREACH PROGRAM, ADULT DETOXIFICATION CENTER, CENTER FOR WOMEN AND CHILDREN, YOUTH AND ADULT SUBSTANCE ABUSE TREATMENT PROGRAMS, HOUSING CASE MANAGEMENT PROGRAM

- THE HOMELESS SERVICES PROGRAMS PROVIDE A DROP IN CENTER AND STREET OUTREACH PROGRAM FOR HOMELESS YOUTH AND HOMELESS OUTREACH AND HOUSING CASE MANAGEMENT FOR HOMELESS ADULTS - 663 YOUTH SERVED AT THE DROP IN CENTER, 884 YOUTH WERE SERVED THROUGH YOUTH STREET OUTREACH PROGRAM AND 1,409 INDIVIDUALS WERE SERVED THROUGH THE HOMELESS OUTREACH PROGRAM.

- THE DETOXIFICATION CENTERS PROVIDE SOCIAL MODEL DETOXIFICATION SERVICES PRIMARILY

Name of the organization

VOLUNTEERS OF AMERICA, UTAH

Employer identification number

94-3008720

**FORM 990, PART III, LINE 4A - PROGRAM SERVICE ACCOMPLISHMENTS**

TO VERY LOW INCOME AND HOMELESS CLIENTS - 1,511 ADULTS SERVED AT THE ADULT DETOXIFICATION CENTER, 486 WOMEN AND 49 CHILDREN WERE SERVED AT THE CENTER FOR WOMEN AND CHILDREN.

- THE SUBSTANCE ABUSE TREATMENT PROGRAMS PROVIDE INTENSIVE DAY TREATMENT, INDIVIDUAL COUNSELING, GROUP ENVIRONMENTS, AND HOUSING CASE MANAGEMENT FOR YOUTH AND ADULTS - 800 ADULTS SERVED, 182 ADOLESCENTS SERVED, 48 INDIVIDUALS/FAMILIES SERVED IN HOUSING CASE MANAGEMENT.

**FORM 990, PART III, LINE 4B - PROGRAM SERVICE ACCOMPLISHMENTS**

ENCOURAGING POSITIVE DEVELOPMENT: RED ROCK READERS, YOUNG WOMEN'S TRANSITION HOME, PREVENTION PROGRAM, AND CHILDREN'S CARE CENTER

- THE RED ROCK READERS PROGRAM IS A PARTNERSHIP WITH SCHOLASTIC BOOKS. DURING THE FISCAL YEAR ENDED 6/30/2013, NO BOOKS WERE PROVIDED FOR VOA TO DISTRIBUTE TO LOW INCOME, AT-RISK CHILDREN.

- THE YOUNG WOMEN'S TRANSITION HOME IS A SEVEN BED TRANSITIONAL HOUSING PROGRAM FOR HOMELESS YOUTH AGED 16-19. 18 YOUNG WOMEN WERE SERVED.

- THE PREVENTION PROGRAM PROVIDES DRUG AND VIOLENCE PREVENTION TRAINING TO STUDENTS IN ELEMENTARY AND JUNIOR HIGH SCHOOL. 4,000 CHILDREN AND 329 ADULTS WERE SERVED.

- THE CHILDREN'S CARE CENTER PROVIDES A SAFE, NURTURING PLACE FOR CHILDREN WHILE THEIR PARENTS ARE RECEIVING SUBSTANCE ABUSE AND DOMESTIC VIOLENCE TREATMENT - 172 CHILDREN WERE SERVED.

**FORM 990, PART VI, LINE 11B - FORM 990 REVIEW PROCESS**

A FINAL COPY OF THE FORM 990 IS PROVIDED TO THE AUDIT COMMITTEE PRIOR TO THE REQUIRED IRS FILING DATE. THE AUDIT COMMITTEE REVIEWS AND DOCUMENTS THEIR APPROVAL OF THE FORM 990 BEFORE IT IS FILED WITH THE IRS AND THEN REPORTS THEIR REVIEW AND APPROVAL TO THE BOARD OF DIRECTORS. EACH BOARD MEMBER IS PROVIDED WITH A COPY OF THE FORM 990 PRIOR TO FILING WITH THE IRS.

Name of the organization

VOLUNTEERS OF AMERICA, UTAH

Employer identification number

94-3008720

**FORM 990, PART VI, LINE 12C - EXPLANATION OF MONITORING AND ENFORCEMENT OF CONFLICTS**

ALL BOARD MEMBERS, OFFICERS, AGENTS, AND EMPLOYEES OF THE ORGANIZATION ARE REQUIRED TO DISCLOSE ALL REAL OR APPARENT CONFLICTS OF INTEREST THAT THEY DISCOVER OR THAT HAVE BEEN BROUGHT TO THEIR ATTENTION IN CONNECTION WITH THE ORGANIZATION'S ACTIVITIES. AN ANNUAL DISCLOSURE STATEMENT IS CIRCULATED TO BOARD MEMBERS, OFFICERS, AND CERTAIN IDENTIFIED AGENTS AND EMPLOYEES FOR THEIR REVIEW AND SIGNATURE. NEW BOARD MEMBERS ARE EXPECTED TO SIGN A DISCLOSURE STATEMENT AT THE TIME THEY JOIN THE BOARD. THE PRESIDENT/CHIEF EXECUTIVE OFFICER IS RESPONSIBLE FOR ENSURING THAT ALL BOARD MEMBERS, OFFICERS, AGENTS, EMPLOYEES, AND INDEPENDENT CONTRACTORS OF THE ORGANIZATION ARE MADE AWARE OF THE ORGANIZATION'S CONFLICT OF INTEREST POLICY.

**FORM 990, PART VI, LINE 15A - COMPENSATION REVIEW & APPROVAL PROCESS - CEO, TOP MANAGEMENT**

THE EXECUTIVE FINANCE COMMITTEE REVIEWS COMPARABILITY DATA, WAGE SURVEYS, AND OTHER AVAILABLE INFORMATION TO DETERMINE THE PRESIDENT/CEO'S COMPENSATION. THIS COMPENSATION IS THEN REVIEWED AND APPROVED BY THE BOARD OF DIRECTORS ON AN ANNUAL BASIS. THE COMPENSATION OF KEY EMPLOYEES IS ALSO REVIEWED AND COMPARED TO AVAILABLE DATA, WAGE SURVEYS, AND OTHER AVAILABLE INFORMATION. THE COMPENSATION OF KEY EMPLOYEES IS APPROVED BY THE PRESIDENT/CEO AND IS ALSO AVAILABLE FOR BOARD REVIEW.

**FORM 990, PART VI, LINE 19 - OTHER ORGANIZATION DOCUMENTS PUBLICLY AVAILABLE**

GOVERNING DOCUMENTS, THE CONFLICT OF INTEREST POLICY, FINANCIAL STATEMENTS, AND THE FORM 990 ARE PROVIDED UPON REQUEST IN EITHER PRINTED OR ELECTRONIC FORM.

**2012****SCHEDULE A, PART IV - SUPPLEMENTAL INFORMATION PAGE 5****CLIENT 5203****VOLUNTEERS OF AMERICA, UTAH****94-3008720****PART II, LINE 10 - OTHER INCOME**

<u>NATURE AND SOURCE</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2008</u>
BREAKFAST FUNDRAISER	\$ 109,468.	\$ 110,215.	\$ 124,869.	\$ 104,462.	
MOVIE NIGHT FUNDRAISER				11,355.	
SILVER SPURS GALA	57,072.	64,462.			
<b>TOTAL</b>	<b>\$ 166,540.</b>	<b>\$ 174,677.</b>	<b>\$ 136,224.</b>	<b>\$ 104,462.</b>	<b>\$ 0.</b>

2012

**SCHEDULE D, PART XIII - SUPPLEMENTAL INFORMATION PAGE 5**

CLIENT 5203

VOLUNTEERS OF AMERICA, UTAH

94-3008720

**SCHEDULE D, PART XI, LINE 2D  
OTHER REVENUE INCLUDED IN F/S BUT NOT INCLUDED ON FORM 990**

CASUALTY LOSS	\$	172,701.
FUNDRAISER EXPENSES - BREAKFAST		15,784.
FUNDRAISER EXPENSES - SILVER SPURS GALA		12,591.
INTEREST INCOME		-3,523.
LOSS ON DISPOSITION OF ASSETS		31,491.
REALIZED GAIN ON INVESTMENTS		-1,189.
<b>TOTAL</b>	<b>\$</b>	<b><u>227,855.</u></b>

**SCHEDULE D, PART XII, LINE 2D  
OTHER EXPENSES AND LOSSES PER AUDITED F/S**

FUNDRAISER EXPENSES - BREAKFAST	\$	15,784.
FUNDRAISER EXPENSES - SILVER SPURS GALA		12,591.
<b>TOTAL</b>	<b>\$</b>	<b><u>28,375.</u></b>

2012

## SCHEDULE M, PART II - SUPPLEMENTAL INFORMATION PAGE 3

CLIENT 5203

VOLUNTEERS OF AMERICA, UTAH

94-3008720

SCH M, PART I, LINES 25-28  
OTHER NON-CASH CONTRIBUTIONS

<u>DESCRIPTION</u>	<u>APPL?</u>	<u>NUMBER OF CONTR.</u>	<u>REVENUE ON FORM 990, PART VIII</u>	<u>METHOD OF DETER. REV.</u>
OFFICE SUPPLIES	X	16	\$ 1,453.	FMV
COMPUTERS/SFTW	X	15	9,100.	FMV
BUILDING MAINT	X	3	2,142.	FMV
FURNITURE	X	3	19,844.	FMV
CONSTRUCTION SV	X	1	5,500.	COST
PROFESSIONAL SV	X	1	15,000.	COST
GIFT CERT	X	107	5,922.	COST
AUCTION ITEMS	X	20	18,057.	FMV

2012

**FEDERAL SUPPLEMENTAL INFORMATION**

**PAGE 1**

CLIENT 5203

VOLUNTEERS OF AMERICA, UTAH

94-3008720

NOTE FOR FORM 990, SCHEDULE M, LINE 19: THE "NUMBER OF CONTRIBUTIONS OR ITEMS CONTRIBUTED" COLUMN FOR THE FOOD INVENTORY LINE IS BEING REPORTED IN POUNDS OF FOOD VERSUS COST OR FAIR MARKET VALUE.

**SCHEDULE G, PART I, COLUMN (II) FUNDRAISING ACTIVITIES**

CONSULTATIONS WITH REGARD TO RAISING FUNDS FOR THE REMODEL OF A YOUNG MEN'S TRANSITION HOME, REMODEL OF THE ADULT DETOXIFICATION CENTER, AND THE PURCHASE OF LAND/BUILDING FOR A NEW HOMELESS YOUTH DROP-IN CENTER.

Application for Extension of Time To File an  
Exempt Organization Return

► File a separate application for each return.

- If you are filing for an **Automatic 3-Month Extension**, complete only **Part I** and check this box

- If you are filing for an **Additional (Not Automatic) 3-Month Extension**, complete only **Part II** (on page 2 of this form)

**Do not complete Part II unless** you have already been granted an automatic 3-month extention on a previously filed Form 8868.

**Electronic filing (e-file).** You can electronically file Form 8868 if you need a 3-month automatic extension of time to file (6 months for a corporation required to file Form 990-T), or an additional (not automatic) 3-month extension of time. You can electronically file Form 8868 to request an extension of time to file any of the forms listed in Part I or Part II with the exception of Form 8870, Information Return for Transfers Associated With Certain Personal Benefit Contracts, which must be sent to the IRS in paper format (see instructions). For more details on the electronic filing of this form, visit [www.irs.gov/efile](http://www.irs.gov/efile) and click on e-file for Charities & Nonprofits

**Part I: Automatic 3-Month Extension of Time.** Only submit original (no copies needed).

A corporation required to file Form 990-T and requesting an automatic 6-month extension – check this box and complete Part I only

*All other corporations (including 1120-C filers), partnerships, REMICs, and trusts must use Form 7004 to request an extension of time to file income tax returns*

Enter filer's identifying number, see instructions

Type or print	Name of exempt organization or other filer, see instructions  <b>VOLUNTEERS OF AMERICA, UTAH</b>	Employer identification number (EIN) or  <b>94-3008720</b>
File by the due date for filing your return. See instructions	Number, street, and room or suite number. If a P O box, see instructions  <b>435 W BEARCAT DRIVE</b>	Social security number (SSN)  <b></b>
	City, town or post office, state, and ZIP code. For a foreign address, see instructions  <b>SALT LAKE CITY, UT 84115</b>	

Enter the Return code for the return that this application is for (file a separate application for each return) **01**

Application Is For	Return Code	Application Is For	Return Code
Form 990 or Form 990-EZ	01	Form 990-T (corporation)	07
Form 990-BL	02	Form 1041-A	08
Form 4720 (individual)	03	Form 4720	09
Form 990-PF	04	Form 5227	10
Form 990-T (section 401(a) or 408(a) trust)	05	Form 6069	11
Form 990-T (trust other than above)	06	Form 8870	12

- The books are in the care of ► KAREN KEENE

FAX No ►

- Telephone No. ► 801-363-9414
- If the organization does not have an office or place of business in the United States, check this box
- If this is for a Group Return, enter the organization's four digit Group Exemption Number (GEN)        If this is for the whole group, check this box ►  . If it is for part of the group, check this box ►  and attach a list with the names and EINs of all members the extension is for

1 I request an automatic 3-month (6 months for a corporation required to file Form 990-T) extension of time until 2/18, 20 14, to file the exempt organization return for the organization named above

The extension is for the organization's return for

- calendar year 20        or
- tax year beginning 7/01, 20 12, and ending 6/30, 20 13

2 If the tax year entered in line 1 is for less than 12 months, check reason  Initial return  Final return  
 Change in accounting period

3a If this application is for Form 990-BL, 990-PF, 990-T, 4720, or 6069, enter the tentative tax, less any nonrefundable credits. See instructions.	3a \$ <b>0.</b>
b If this application is for Form 990-PF, 990-T, 4720, or 6069, enter any refundable credits and estimated tax payments made. Include any prior year overpayment allowed as a credit	3b \$ <b>0.</b>
c Balance due. Subtract line 3b from line 3a. Include your payment with this form, if required, by using EFTPS (Electronic Federal Tax Payment System). See instructions	3c \$ <b>0.</b>

**Caution.** If you are going to make an electronic fund withdrawal with this Form 8868, see Form 8453-EO and Form 8879-EO for payment instructions