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DLN: 93493060005073

# Form **990**

Department of the Treasury Internal Revenue Service

# **Return of Organization Exempt From Income Tax**

Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except black lung benefit trust or private foundation)

► The organization may have to use a copy of this return to satisfy state reporting requirements

OMB No 1545-0047

Open to Public

	rtho 3	2011 63	lendar year, or tax year beginning 07-01-2011 and ending	06-30-201	2			Inspection
			C Name of organization	00-30-201		D Employ	yer ide	entification number
	eck if ap Iress ch	oplicable	Heartland Human Care Services Inc			36-40	E224	14
		_	Doing Business As			E Telepho		
J Nai	ne char	nge				(312)	660	1 200
Init	ıal retur	n	Number and street (or P O box if mail is not delivered to street addr	ess) Room/su	ııte	_ ` '		\$ 30,448,289
Ter	mınated	d	208 South LaSalle Street No 1818			G Gloss le	ceipts	\$ 30,440,209
┌ Am	ended r	eturn	City or town, state or country, and ZIP + 4					
Г <sub>Арг</sub>	lication	pending	Chicago, IL 60604					
			F Name and address of principal officer		U(a) Ta ti	<b>.</b>		£
			Sidney Mohn			nis a group ates?	retur	TYes ▼ No
			208 South LaSalle Street No 1818					
			Chicago,IL 60604			all affiliates i		
 <b>т</b> Та	v-evem	pt status	▼ 501(c)(3)					(see instructions)
		·		327	H(c) Gro	up exemptı	on nu	imber 🟲
J W	ebsite	:: ► www	w heartlandalliance org					
<b>K</b> Forr	n of org	janization	✓ Corporation Trust Association Other ►		<b>L</b> Year of f	omation 199	96 <b>N</b>	1 State of legal domicile IL
Pa	rt I	Sum	mary					
	1 E	Briefly de	escribe the organization's mission or most significant activi	ties				
	+	leartlan	d Human Care Services, Inc 's mission is to achieve freedo	m from war				
			displacement, or situations of vulnerability by developing a					
3			g the development of affordable and supporting housing) bu lities for positive change	iia strengtn	s, sareguard	numan rign	ts, ar	na proviae
€	-	урропсин	nates for positive change					
E E								
Governance	-							
	2 (	Check th	nis box 🛏 if the organization discontinued its operations o	r disposed	of more than	25% of its	net a	ssets
8	3 1	Number	of voting members of the governing body (Part VI, line 1a)		•		3	19
Activities &	<b>4</b> N	Number	of independent voting members of the governing body (Part	VI, line 1b	)	. [	4	19
ਬ	5 ⊺	Total nui	mber of ındıvıduals employed ın calendar year 2011 (Part V	, line 2a)			5	1,068
a,	6 ⊺	Total nui	mber of volunteers (estimate if necessary)				6	349
	7a ⊺	Total uni	related business revenue from Part VIII, column (C), line 1	2			7a	0
	Ь≀	Net unre	lated business taxable income from Form 990-T, line 34				7b	0
					Pri	or Year		Current Year
	8	Contri	butions and grants (Part VIII, line 1h)		276,145,4	11	30,003,654	
을	9	Progra	m service revenue (Part VIII, line 2g)			15,7	62	2,435
Revenue	10	Invest	ment income (Part VIII, column (A), lines 3, 4, and 7d).			105,0	04	247,993
Ě	11	Other	revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, ar	d 11e)		218,9	89	194,207
	12		revenue—add lines 8 through 11 (must equal Part VIII, col		e			
			<u> </u>			276,485,1	_	30,448,289
	13		s and similar amounts paid (Part IX, column (A), lines 1–3			217,102,3		5,971,460
	14		ts paid to or for members (Part IX, column (A), line 4) .				0	0
ø	15	Salarıe 5-10)	es, other compensation, employee benefits (Part IX, column	(A), lines		32,591,6	39	17,893,238
13.e	16a	•	sional fundraising fees (Part IX, column (A), line 11e) .			32,332,0	0	0
Expenses							+	
五	b		ndraising expenses (Part IX, column (D), line 25) • 11,352			160053		0.207.660
	17		expenses (Part IX, column (A), lines 11a-11d, 11f-24e)		·	16,995,2		8,207,660
	18		expenses Add lines 13–17 (must equal Part IX, column (A			266,689,2		32,072,358
. 02	19	Reven	ue less expenses Subtract line 18 from line 12		+	9,795,8	-+	-1,624,069
8 0 0					_	ng of Currer Year	it	<b>End of Year</b>
Not Assets or Fund Balances	20	Totala	assets (Part X, line 16)			21,147,1	77	17,863,171
A B	21		iabilities (Part X, line 26)			6,525,7		4,972,979
2000年	22		sets or fund balances Subtract line 21 from line 20			14,621,4		12,890,192
Pai	tII		ature Block			,,		
		_	erjury, I declare that I have examined this return, including acco		abadulas and	statomento	d +	a the best of my
know	ledge a		f, it is true, correct, and complete. Declaration of preparer (other					
know	ledge.							
		l k			<u> </u>			
		**** Signa	** ature of officer			2013-03-01 Date		
Sign Here		[			•	oute		
пег	=		Registe Chief Financial Officer or print name and title					
		F	<u> </u>	Т	01 1 1	<u> </u>		
		Preparer signature		I	Check If self-	Preparer's (see instr		yer identification number s)
Paid		ay natur	F,		employed 🕨 🦵	P0029429		
•	arer's		ame (or yours MCGLADREY LLP	I		EIN ▶ 42	-07143	
Use (	Unly		nployed), and ZIP + 4  1 S WACKER DRIVE STE 800			.  , 42	0,143	
			CHICAGO, IL 60606			Phone no	<b>)</b> (3	312) 634-3400
			ss this return with the preparer shown above? (see instructi					▼ Yes

displacement or situations of vulnerability by developing a continuum of services that meet basic needs, build strengths, safeguard huma	Form	990 (2011)					Page <b>2</b>
Heartland Human Care Services, Inc.'s mission aims to achieve freedom from want, fear and injustice for people marginalized by poverty, displacement or situations of vulnerability by developing a continuum of services that meet basic needs, build strengths, safeguard human rights and provide positive opportunities for change  2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-E27	Par						
displacement or situations of vulnerability by developing a continuum of services that meet basic needs, build strengths, safeguard humaninghts and provide positive opportunities for change  2 Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-E2?	1	Briefly describe the	organızatıon's mıssıoı	า			
the prior Form 990 or 990-E2?	dıspl	acement or situations	of vulnerability by de	veloping a cont			
Did the organization cease conducting, or make significant changes in how it conducts, any program services?  If "Yes," describe these changes on Schedule O  Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 501(c)(3) and 501(c)(4) organizations and section 49.47(a)(1) trusts are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported  (Code ) (Expenses \$ 11,207,039 including grants of \$ ) (Revenue \$ )  Youth readential programs provide a culturally competent continuum of care from group homes to a thorapeutic residential environment for unaccompaned immigrant children who need to be reunited with families or offered legal protections. In addition, the department provides the only rehabilitative residential alternative to juvenile detention in Cook County and provides transitional housing to homeless youth, ages 18-24. In FY12, 1,549 individuals were housed in protective residential settings  4b (Code ) (Expenses \$ 3,035,461 including grants of \$ ) (Revenue \$ )  Families Building Community (FBC) provides supportive housing services for families and individuals in their transition from homelessness to permanent housing a strengths-based family case management model, FBC provides intensive case management, housing location, rental assistance, financial literacy, child development, parenting support, jor becardiness and placement, life-skills development, and follow-up services FBC housing options range from scattered-siste transitional housing to permanent supportive housing and Shelter Plus Care units. In FY 2012, FBC served over 200 households, which included over 460 adults children  4c (Code ) (Expenses \$ 2,878,504 including grants of \$ ) (Revenue \$ )  HHCS Family Works program is collaboration with the Chicago Housing, Authority to deliver comprehensive case management services to public housing residen housing, support and clinical s	2	the prior Form 990 o	r 990-EZ?		ervices during the year	which were not listed on	┌ Yes ┌ No
services?		If "Yes," describe the	ese new services on S	chedule O			
Describe the organization's program service accomplishments for each of its three largest program services, as measured by expenses. Section 50.1(c)(3) and 50.1(c)(4) organizations and section 4.947(a)(1) trusts are required to report the amount of grants and allocations to others, the total expenses, and revenue, if any, for each program service reported.  4a (Code ) (Expenses \$ 11,207,039 including grants of \$ ) (Revenue \$ )  Youth residential programs provide a culturally competent continuum of care from group homes to a therapeutic residential environment for unaccompanied immigrant children who need to be reunited with families or offered legal protections. In addition, the department provides the only rehabilitative residential alternative to juvenile detention in Cook County and provides transitional housing to homeless youth, ages 18-24. In FY12, 1,549 individuals were housed in protective residential settings  (Code ) (Expenses \$ 3,035,461 including grants of \$ ) (Revenue \$ )  Families Building Community (FBC) provides supportive housing services for families and individuals in their transition from homelessness to permanent housing. Using a strength-based family case management model, FBC provides intensive case management, housing location, rental assistance, financial literacy, child development, parenting support, job readiness and placement, life-skills development, and follow-up services. FBC housing options range from scattered-site transitional housing to permanent supportive housing and Shelter Plus Care units. In FY 2012, FBC served over 200 households, which included over 460 adults children.  4c (Code ) (Expenses \$ 2,878,504 including grants of \$ ) (Revenue \$ )  HHCS Family Works program is collaboration with the Chicago Housing Authority to deliver comprehensive case management services to public housing resident through a team approach consisting of employment, literacy, clinical, and financial literacy and work with all members of the household including youth and set assessment or housi	3	services?			nt changes in how it co	nducts, any program	┌ Yes ┌ No
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through a team approach consisting of employment, literacy, clinical, and financial literacy and work with all members of the household including youth and ser The team carries out a number of activities to positively engage public housing residents in services that lead to greater self-sufficiency starting with an initial assessment of housing and employment needs and barriers. The assessment leads to the development of individual service plans. These plans detail employment housing, support and clinical service needs as well as family needs that encompass the children's positive development. The team also works with families on leading issues and develops supports that help individuals meet work requirements. Nearly 3,000 individuals and families were served through the family works program. HICS  (Code ) (Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435 )  Other Program Services (Describe in Schedule O)  (Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435 )	4c	(Code	) (Expenses \$	2,878,504	ıncludıng grants of \$	) (Revenue \$	)
Other Program Services  4d Other program services (Describe in Schedule O ) (Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435 )		through a team approac The team carnes out a r assessment of housing a housing, support and cli issues and develops sup	th consisting of employmen number of activities to posi and employment needs an nical service needs as well	nt, literacy, clinical, tively engage publ d barriers The ass as family needs th	and financial literacy and vilic housing residents in servi essment leads to the develoat encompass the children's	vork with all members of the hous ices that lead to greater self-suffic opment of individual service plans s positive development. The team	sehold including youth and seniors clency starting with an initial These plans detail employment also works with families on lease
Other Program Services  4d Other program services (Describe in Schedule O ) (Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435 )		(Code	) (Expenses \$	12 284 387	including grants of \$	) (Revenue \$	2 435 )
(Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435)		•	) (Expenses #	12,201,307	grante or p	, (Novelide \$	2,100 /
(Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435)	4d	Other program serv	ices (Describe in Sch	nedule O N			
4e Total program service expenses \$\sqrt{\$\sqrt{\$}}\$\$ 29,405,391		. 5	•	•	of\$	) (Revenue \$	2,435)
	4e	Total program servi	ce expenses►\$	29,405,39	1		

	·		Yes	No
1	Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? If "Yes," complete Schedule A	1	Yes	
2	Is the organization required to complete Schedule B, Schedule of Contributors (see instructions)? 🕏	2	Yes	
3	Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for public office? If "Yes," complete Schedule C, Part $I$	3		No
4	<b>Section 501(c)(3) organizations.</b> Did the organization engage in lobbying activities, or have a section 501(h) election in effect during the tax year? <i>If</i> "Yes," complete Schedule C, Part II	4		No
5	Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues, assessments, or similar amounts as defined in Revenue Procedure 98-19? If "Yes," complete Schedule C, Part III	5		No
6	Did the organization maintain any donor advised funds or any similar funds or accounts for which donors have the right to provide advice on the distribution or investment of amounts in such funds or accounts? If "Yes," complete Schedule D, Part I	6		No
7	Did the organization receive or hold a conservation easement, including easements to preserve open space, the environment, historic land areas or historic structures? If "Yes," complete Schedule D, Part II	7		No
8	Did the organization maintain collections of works of art, historical treasures, or other similar assets? If "Yes," complete Schedule D, Part III	8		No
9	Did the organization report an amount in Part X, line 21, serve as a custodian for amounts not listed in Part X, or provide credit counseling, debt management, credit repair, or debt negotiation services? If "Yes," complete Schedule D, Part IV.	9		No
10	Did the organization, directly or through a related organization, hold assets in temporarily restricted endowments, permanent endowments, or quasi-endowments? If "Yes," complete Schedule D, Part V	10		No
11	If the organization's answer to any of the following questions is 'Yes,' then complete Schedule D, Parts VI, VII, VIII, IX, or X as applicable			
а	Did the organization report an amount for land, buildings, and equipment in Part X, line10? If "Yes," complete Schedule D, Part VI.	11a	Yes	
b	Did the organization report an amount for investments—other securities in Part X, line 12 that is 5% or more of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VII.	11b		No
C	Did the organization report an amount for investments—program related in Part X, line 13 that is 5% or more of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VIII.	11c		No
d	Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part IX.	11d		No
e	Did the organization report an amount for other liabilities in Part X, line 25? If "Yes," complete Schedule D, Part X.	11e	Yes	
f	Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? If "Yes," complete Schedule D, Part X.	11f	Yes	
12a	Did the organization obtain separate, independent audited financial statements for the tax year? If "Yes," complete Schedule D, Parts XI, XII, and XIII	12a		No
b	Was the organization included in consolidated, independent audited financial statements for the tax year? If "Yes," and if the organization answered 'No' to line 12a, then completing Schedule D, Parts XI, XII, and XIII is optional	12b	Yes	
13	Is the organization a school described in section 170(b)(1)(A)(ii)? If "Yes," complete Schedule E	13		No
14a	Did the organization maintain an office, employees, or agents outside of the United States?	14a		No
b	Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, investment, and program service activities outside the United States, or aggregate foreign investments valued at \$100,000 or more? If "Yes," complete Schedule F, Part I	14b		No
15	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or assistance to any organization or entity located outside the U S? If "Yes," complete Schedule F, Part II and IV.	15		No
16	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or assistance to individuals located outside the U S ? If "Yes," complete Schedule F, Part III and IV	16		No
17	Did the organization report a total of more than \$15,000, of expenses for professional fundraising services on Part IX, column (A), lines 6 and 11e? If "Yes," complete Schedule G, Part I	17		No
18	Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? If "Yes," complete Schedule G, Part II	18		No
19	Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a? If "Yes," complete Schedule G, Part III	19		No
20a	Did the organization operate one or more hospitals? If "Yes," complete Schedule H	20a		No
b	If "Yes" to line 20a, did the organization attach its audited financial statement to this return? <b>Note.</b> All Form 990 filers that operated one or more hospitals must attach audited financial statements	20b		

Par	t IV Checklist of Required Schedules (continued)			
21	Did the organization report more than \$5,000 of grants and other assistance to governments and organizations in the United States on Part IX, column (A), line 1? If "Yes," complete Schedule I, Parts I and II	21	Yes	
22	Did the organization report more than \$5,000 of grants and other assistance to individuals in the United States on Part IX, column (A), line 2? If "Yes," complete Schedule I, Parts I and III	22	Yes	
23	Did the organization answer "Yes" to Part VII, Section A, questions 3, 4, or 5, about compensation of the organization's current and former officers, directors, trustees, key employees, and highest compensated employees? If "Yes," complete Schedule J	23	Yes	
24a	Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the last day of the year, that was issued after December 31, 2002? If "Yes," answer questions 24b-24d and complete Schedule K. If "No," go to line 25	24a		No
b	Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception?	24b		
C	Did the organization maintain an escrow account other than a refunding escrow at any time during the year to defease any tax-exempt bonds?	24c		
d	Did the organization act as an "on behalf of" issuer for bonds outstanding at any time during the year?	24d		
25a	Section 501(c)(3) and 501(c)(4) organizations. Did the organization engage in an excess benefit transaction with a disqualified person during the year? If "Yes," complete Schedule L, Part $I$	25a		No
b	Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ? If "Yes," complete Schedule L, Part I	25b		No
26	Was a loan to or by a current or former officer, director, trustee, key employee, highly compensated employee, or disqualified person outstanding as of the end of the organization's tax year? If "Yes," complete Schedule L, Part II	26		No
27	Did the organization provide a grant or other assistance to an officer, director, trustee, key employee, substantial contributor, or a grant selection committee member, or to a person related to such an individual? If "Yes," complete Schedule L, Part III	27		No
28	Was the organization a party to a business transaction with one of the following parties? (see Schedule L, Part IV instructions for applicable filing thresholds, conditions, and exceptions)			
а	A current or former officer, director, trustee, or key employee? If "Yes," complete Schedule L, Part			
	<i>IV</i>	28a		No
b	A family member of a current or former officer, director, trustee, or key employee? If "Yes," complete Schedule L, Part IV	28b		No
С	An entity of which a current or former officer, director, trustee, or key employee (or a family member thereof) was an officer, director, trustee, or owner? <i>If</i> "Yes," complete Schedule L, Part IV	28c		No
29	Did the organization receive more than \$25,000 in non-cash contributions? If "Yes," complete Schedule M	29		No
30	Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified conservation contributions? If "Yes," complete Schedule M	30		No
31	Part I	31		No
32	Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? If "Yes," complete Schedule N, Part II	32		No
33	Did the organization own 100% of an entity disregarded as separate from the organization under Regulations sections 301 7701-2 and 301 7701-3? If "Yes," complete Schedule R, Part I	33	Yes	
34	Was the organization related to any tax-exempt or taxable entity? If "Yes," complete Schedule R, Parts II, III, IV, and V, line 1	34	Yes	
35a	Is any related organization a controlled entity of the filing organization within the meaning of section 512(b)(13)?	35a		No
b	Did the organization receive any payment from or engage in any transaction with a controlled entity within the meaning of section $512(b)(13)$ ? If "Yes," complete Schedule R, Part V, line 2	35b		No
36	Section 501(c)(3) organizations. Did the organization make any transfers to an exempt non-charitable related organization? If "Yes," complete Schedule R, Part V, line 2	36		No
37	Did the organization conduct more than 5% of its activities through an entity that is not a related organization and that is treated as a partnership for federal income tax purposes? If "Yes," complete Schedule R, Part VI	37		No
38	Did the organization complete Schedule O and provide explanations in Schedule O for Part VI, lines 11 and 19?	38	Yes	

Part V	Statements Regarding Other IRS Filings and Tax Compliance

	Check if Schedule O contains a response to any question in this Part V			
			Yes	No
a	Enter the number reported in Box 3 of Form 1096 Enter -0- if not applicable			
	<b>1a</b> 220			
b	Enter the number of Forms W-2G included in line 1a Enter -0- if not applicable			
	<b>1b</b> 0			ı
C	Did the organization comply with backup withholding rules for reportable payments to vendors and reportable		.,	Ī
	gaming (gambling) winnings to prize winners?	1c	Yes	
a	Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax  Statements filed for the calendar year ending with or within the year covered by this			
	return			
ь	If at least one is reported on line 2a, did the organization file all required federal employment tax returns?			Ī
		2b	Yes	
	Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file (see instructions)			ı
а	Did the organization have unrelated business gross income of \$1,000 or more during the	_		
_	year?	3a		No
	If "Yes," has it filed a Form 990-T for this year? If "No," provide an explanation in Schedule O	3b		
а	At any time during the calendar year, did the organization have an interest in, or a signature or other authority over, a financial account in a foreign country (such as a bank account or securities			Ī
	account)?	4a		No
b	· · · · · · · · · · · · · · · · · · ·			
	If "Yes," enter the name of the foreign country ►			
	j i i i i i i i i i i i i i i i i i i i			
a	Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?	5a		No
ь	Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?	5b		Νo
		טכ		
C	If "Yes" to line 5a or 5b, did the organization file Form 8886-T?	5c		i
a	Does the organization have annual gross receipts that are normally greater than \$100,000, and did the	6a		No
	organization solicit any contributions that were not tax deductible?			
b	If "Yes," did the organization include with every solicitation an express statement that such contributions or gifts			Ì
	were not tax deductible?	6b		
	Organizations that may receive deductible contributions under section 170(c).			i .
а	Did the organization receive a payment in excess of \$75 made partly as a contribution and partly for goods and	7a		Νo
<b>.</b>	services provided to the payor?	7b		
		76		
C	Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was required to file Form 8282?	7c		No
d	If "Yes," indicate the number of Forms 8282 filed during the year   7d			
e	Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit	<b>-</b>		l NI-
_	contract?	7e		No
	Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?	7f		No
g	If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?	7g		Ī
h	If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a	- 9		
	Form 1098-C?	7h		i.
	Sponsoring organizations maintaining donor advised funds and section 509(a)(3) supporting organizations. Did			
	the supporting organization, or a donor advised fund maintained by a sponsoring organization, have excess			ı
	business holdings at any time during the year?	8		
	Sponsoring organizations maintaining donor advised funds.			ı
а	Did the organization make any taxable distributions under section 4966?	9a		
b	Did the organization make a distribution to a donor, donor advisor, or related person?	9b		
0	Section 501(c)(7) organizations. Enter			
а	Initiation fees and capital contributions included on Part VIII, line 12 10a			
b	Gross receipts, included on Form 990, Part VIII, line 12, for public use of club			
	facilities			
1	Section 501(c)(12) organizations. Enter			
а	Gross income from members or shareholders			
b	Gross income from other sources (Do not net amounts due or paid to other			
	sources against amounts due or received from them )			
2a	Section 4947(a)(1) non-exempt charitable trusts. Is the organization filing Form 990 in lieu of Form 1041?	12a		İ
	If "Yes," enter the amount of tax-exempt interest received or accrued during the			
	year 12b			
3	Section 501(c)(29) qualified nonprofit health insurance issuers.			ı
а	Is the organization licensed to issue qualified health plans in more than one state?			İ
	<b>Note.</b> All 501(c)(29) organizations must list in Schedule O each state in which they are licensed to issue qualified health plans, the amount of reserves required by each state, and the amount of reserves the organization			Ì
	allocated to each state	13a		<u>.                                    </u>
b	Enter the aggregate amount of reserves the organization is required to maintain by			
	the states in which the organization is licensed to issue qualified health plans			
C	Enter the aggregate amount of reserves on hand			
4~		1/10		NI A
tđ	Did the organization receive any payments for indoor tanning services during the tax year?	14a		No
-				

**Governance, Management, and Disclosure** For each "Yes" response to lines 2 through 7b below, and for a "No" response to lines 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O. See instructions.

Se	ction A. Governing Body and Management						
			Yes	No			
1a	Enter the number of voting members of the governing body at the end of the tax						
Id	year						
b	Enter the number of voting members included in line 1a, above, who are independent						
2	Did any officer, director, trustee, or key employee have a family relationship or a business relationship with any other officer, director, trustee, or key employee?	2		No			
3	Did the organization delegate control over management duties customarily performed by or under the direct supervision of officers, directors or trustees, or key employees to a management company or other person?	3		No			
4	Did the organization make any significant changes to its governing documents since the prior Form 990 was filed?	4		No			
5	Did the organization become aware during the year of a significant diversion of the organization's assets? .	5		No			
6	Did the organization have members or stockholders?	6	Yes				
7a	Did the organization have members, stockholders, or other persons who had the power to elect or appoint one or more members of the governing body?	7a	Yes				
b	Are any governance decisions of the organization reserved to (or subject to approval by) members, stockholders, or persons other than the governing body?	7b	Yes				
8	Did the organization contemporaneously document the meetings held or written actions undertaken during the year by the following						
а	The governing body?	8a	Yes				
ь	Each committee with authority to act on behalf of the governing body?	8b	Yes				
9	Is there any officer, director, trustee, or key employee listed in Part VII, Section A, who cannot be reached at the organization's mailing address? If "Yes," provide the names and addresses in Schedule O	9		No			
Se	ection B. Policies (This Section B requests information about policies not required by the Internal	_					
	venue Code.)						
			Yes	No			
10a	Did the organization have local chapters, branches, or affiliates?	10a		No			
Ь	<b>b</b> If "Yes," did the organization have written policies and procedures governing the activities of such chapters, affiliates, and branches to ensure their operations are consistent with the organization's exempt purposes?						
11a	Has the organization provided a complete copy of this Form 990 to all members of its governing body before filing						
	the form?  Describe in Schedule O the process, if any, used by the organization to review the Form 990	11a	Yes				
U	Describe in Schedule O the process, if any, used by the organization to review the Form 990			1			
12a	Did the organization have a written conflict of interest policy? If "No," go to line 13	12a	Yes				
b	Were officers, directors or trustees, and key employees required to disclose annually interests that could give rise to conflicts?	12b	Yes				
c	Did the organization regularly and consistently monitor and enforce compliance with the policy? If "Yes," describe in Schedule O how this was done	12c	Yes				
13	Did the organization have a written whistleblower policy?	13	Yes				
14	Did the organization have a written document retention and destruction policy?	14	Yes				
15	Did the process for determining compensation of the following persons include a review and approval by independent persons, comparability data, and contemporaneous substantiation of the deliberation and decision?						
а	The organization's CEO, Executive Director, or top management official	15a	Yes				
b	Other officers or key employees of the organization	15b		Νo			
	If "Yes," to line 15a or 15b, describe the process in Schedule O (see instructions)						
16a	Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement with a taxable entity during the year?	16a		No			
b	If "Yes," did the organization follow a written policy or procedure requiring the organization to evaluate its						
-	participation in joint venture arrangements under applicable federal tax law, and take steps to safeguard the organization's exempt status with respect to such arrangements?	16b					
Se	ction C. Disclosure	-00					
17	List the States with which a copy of this Form 990 is required to be filed►IL						
	· ·						

Section 6104 requires an organization to make its Form 1023 (or 1024 if applicable), 990, and 990-T (501(c) (3)s only) available for public inspection. Indicate how you made these available.

- 19 Describe in Schedule O whether (and if so, how), the organization made its governing documents, conflict of interest policy, and financial statements available to the public. See Additional Data Table
- 20 State the name, physical address, and telephone number of the person who possesses the books and records of the organization Figure 1. Brian Registe

208 South LaSalle Street Suite 1818

Chicago, IL 60604 (312)660-1300

# Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

#### Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees

1a Complete this table for all persons required to be listed Report compensation for the calendar year ending with or within the organization's tax year

- List all of the organization's **current** officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation, and **current** key employees Enter -0 in columns (D), (E), and (F) if no compensation was paid
- List all of the organization's current key employees, if any See instructions for definition of "key employee"
- ◆ List the organization's five **current** highest compensated employees (other than an officer, director, trustee or key employee) who received reportable compensation (Box 5 of Form W-2 and/or Box 7 of Form 1099-MISC) of more than \$100,000 from the organization and any related organizations
- List all of the organization's **former** officers, key employees, or highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations
- ◆ List all of the organization's former directors or trustees that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations

List persons in the following order individual trustees or directors, institutional trustees, officers, key employees, highest compensated employees, and former such persons

Check this box if neither the or	ganization nor any re	lated o	rgan	ızatı	ons	compe	ensat	ted any current or fo	rmer officer, direc	tor, or trustee
<b>(A)</b> Name and Title	(B) A verage hours per week (describe	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation from the organization (W- 2/1099-MISC)	(E) Reportable compensation from related organizations (W- 2/1099-	(F) Estimated amount of other compensation from the organization and
	hours for related organizations in Schedule O)	Individual trustae or director	Institutional Trustee	Officer	Key employee	Highest compensated employee	Former		MISC)	related organizations
See Additional Data Table										
				$\vdash$			_			

Part VII Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees (continued)

	(A) Name and Title	(B) Average hours per week (describe hours	unles an	on (d e tha	n one son er ai	e bo is bo nd a	x, oth )	compensation compensation from the from related organization (W- 2/1099-MISC) (W- 2/1099-				(F) Estimated amount of othe compensation from the organization an		
		for related organizations in Schedule O)	Individual trustee or director	Institutional Trustee	Officei	Key employee	Highest compensated employee	Former		Misch		organiza		
See A	dditional Data Table										$\top$			
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								<u> </u>			$\perp$			
1b	Sub-Total			• •	•	•		<b>*</b>						
c d	Total from continuation sheets  Total (add lines 1b and 1c) .			•		<u> </u>		<u> </u>	288,55	7 593,9	35		81,567	
2	Total number of individuals (incl \$100,000 of reportable compen	udıng but not lın	nited to			ted	above	) who	received more t	han	<u> </u>			
												Yes	No	
3	Did the organization list any <b>for</b> on line 1a? <i>If</i> "Yes," complete Sci					ey e	mploy -	ee, c	or highest compe	nsated employee	_			
4	For any individual listed on line organization and related organiz	1a, is the sum of	f report	able	com						3		No	
_	Individual	ragonus an :		•		• •		·	Interder		4	Yes		
5	Did any person listed on line 1a services rendered to the organiz								_		5		No	
Se	ction B. Independent Con	tractors												
1	Complete this table for your five \$100,000 of compensation from or within the organization's tax y	n the organizatio												
	Nai	(A) me and business add	dress						De	(B) escription of services		(C Comper		
	Total number of independent cont													

\$100,000 of compensation from the organization  $\blacktriangleright 0$ 

Form 9								Page <b>9</b>
Part \	<u>/##1</u>	Statement o	of Revenue		(A) Total revenue	(B) Related or exempt function revenue	(C) Unrelated business revenue	(D) Revenue excluded from tax under sections 512,513,or 514
# \$ # s	1a	Federated cam	paigns 1a	212,000				
필드	ь	Membership du	ues <b>1b</b>					
s, g	c	Fundraising ev	ents <b>1c</b>					
≢ੁ≅	d	Related organiz	zations 1d					
E.S.	e	Government grant	·					
Contributions, gifts, grants and other similar amounts	f g		ons, gifts, grants, and <b>1f</b> ot included above libutions included in 0,594	715,234				
and	h	Total. Add line	s 1a-1f	▶	30,003,654			
				Business Code				
Program Service Revenue	2a	Patient Services		900099	2,435	2,435		
æ Æ	b							
3	c							
E.	d							
Ē	e	-						
<u> </u>	f	All other progra	am service revenue					
Ě	g	Total. Add line	s 2a-2f		2,435			
	3		come (ıncludıng dıvıden					
		and other sımıl	aramounts)	▶	247,993			247,993
	4	Income from inves	stment of tax-exempt bond	proceeds <b>-</b>				
	5	Royalties .						
		Cuana manta	(ı) Real	(II) Personal				
	6a b	Gross rents Less rental						
	-	expenses Rental income						
	C	or (loss)						
	d	Net rental inco	me or (loss)					
	7a	Gross amount	(ı) Securities	(II) O ther				
	<b>′</b> °	from sales of assets other						
		than inventory						
	b	Less cost or other basis and						
	<sub>c</sub>	sales expenses Gain or (loss)						
	d	Net gain or (los	ss)					
пе	8a		from fundraising					
Other Revenue		of contribution:	s reported on line 1c) ne 18					
<u>ā</u>	ь	Less direct ex	penses <b>b</b>					
ŏ	c	Net income or	(loss) from fundraising	events 🟲				
	9a		from gaming activities ne 19 a					
	b c		penses <b>b</b> (loss) from gaming acti					
	10a	Gross sales of returns and allo						
	b c		oods sold <b>b</b> (loss) from sales of inv	entory ►				
		Mıscellaneou	s Revenue	Business Code				
	11a	Intercompany	Revenue	900099	118,477			118,477
	b							
	С							
	d	All other reven			75,730			75,730
	e	Total. Add line			194,207			
	12	Total revenue.	See Instructions .	· · •	30,448,289	2,435	0	442,200

3

5

7

All other expenses

Total functional expenses. Add lines 1 through 24f

SOP 98-2 (ASC 958-720) Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation

Joint costs. Check here ► 🗆 If following

25

Part IX Statement of Functional Expenses Section 501(c)(3) and 501(c)(4) organizations must complete all columns All other organizations must complete column (A) but are not required to complete columns (B), (C), and (D) Check if Schedule O contains a response to any question in this Part IX (B) (C) (D) Do not include amounts reported on lines 6b, (A) Program service Management and Fundraising Total expenses 7b, 8b, 9b, and 10b of Part VIII. expenses general expenses expenses Grants and other assistance to governments and organizations in the United States See Part IV, line 21 462,243 462,243 Grants and other assistance to individuals in the United States See Part IV, line 22 5,509,217 5,509,217 Grants and other assistance to governments, organizations, and individuals outside the United States See Part IV, lines 15 and 16 Benefits paid to or for members Compensation of current officers, directors, trustees, and 195,380 195,380 key employees . . . Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B) . . . Other salaries and wages 15,371,447 15,371,447 Pension plan contributions (include section 401(k) and section 299,142 403(b) employer contributions) . . . . 299,142 Other employee benefits . . . . . . 232,152 232,152 1,795,117 1,795,117 10 Fees for services (non-employees) 11 Management . . . . . 154,267 154,267 Legal . . . . . . . . . 75,843 75,843 Lobbying . . . . . . . . . . . . Professional fundraising See Part IV, line 17 . . Investment management fees . . . . . . 429,373 429,373 g Advertising and promotion . . . 12 Office expenses . . . . . 632,038 632,038 13 14 Information technology . . . . . 15 Royalties . . 2,550,860 2,550,860 16 17 Payments of travel or entertainment expenses for any federal, 18 state, or local public officials . . . . . 19 Conferences, conventions, and meetings . . . . 65,690 65,690 20 21 Payments to affiliates . . . . 22 Depreciation, depletion, and amortization . . . . 432,594 432,594 23 24 Other expenses Itemize expenses not covered above (List miscellaneous expenses in line 24f If line 24f amount exceeds 10% of line 25, column (A) amount, list line 24f expenses on Schedule O) Allocation of Overhead 2,655,615 2,655,615 489,254 Equipment 489,254 Staff Expenses 359,119 347,767 11,352 Uncollectible Accounts 350,755 350,755 d е

12,252

32,072,358

12,252

29,405,391

11,352

2,655,615

Part X **Balance Sheet** (A) (B) Beginning of year End of year 3,654,287 631.830 1 1 2 2 Savings and temporary cash investments . . . . . . . 3 4,698,817 3 5,616,286 3.738.801 2.160.014 4 5 Receivables from current and former officers, directors, trustees, key employees, and highest compensated employees Complete Part II of 5 6 Receivables from other disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B) Complete Part II of 6 2,448,339 7 2,540,723 8 9 9 332,204 687.291 Prepaid expenses and deferred charges . . . . . . 6,094,571 10a Land, buildings, and equipment cost or other basis Complete Part VI of Schedule D 10a 10b 2,910,738 b Less accumulated depreciation . . . . . 3,262,430 **10c** 3,183,833 3,012,299 11 3,043,194 11 12 12 Investments—other securities See Part IV, line 11 . . . . . . 13 13 Investments—program-related See Part IV, line 11 . . 14 14 15 15 21, 147, 177 17,863,171 16 Total assets. Add lines 1 through 15 (must equal line 34) . . . 16 2,676,065 17 1,939,410 17 Accounts payable and accrued expenses . 18 18 19 193,047 19 87,961 20 20 21 21 Escrow or custodial account liability  $Complete\ Part\ IV\ of\ Schedule\ D$  . . Liabilities 22 Payables to current and former officers, directors, trustees, key employees, highest compensated employees, and disqualified 22 23 Secured mortgages and notes payable to unrelated third parties . . . 1.919.858 23 1,733,506 24 Unsecured notes and loans payable to unrelated third parties . . . . 24 25 Other liabilities (including federal income tax, payables to related third parties, and other liabilities not included on lines 17-24) Complete Part X of Schedule 1,736,732 25 1,212,102 D . . . . 26 6,525,702 26 4,972,979 **Total liabilities.** Add lines 17 through 25 . . . . . Organizations that follow SFAS 117, check here ▶ 🔽 and complete lines 27 Balances through 29, and lines 33 and 34. 27 13,688,767 27 Unrestricted net assets . . . . 12,150,339 932,708 28 739.853 28 Temporarily restricted net assets . . . . . Fund 29 29 Permanently restricted net assets . . . . . Organizations that do not follow SFAS 117, check here ▶ ☐ and complete lines 30 through 34. ö 30 Capital stock or trust principal, or current funds . . . . . . . . . 30 Assets 31 31 Paid-in or capital surplus, or land, building or equipment fund . . . . . 32 32 Retained earnings, endowment, accumulated income, or other funds ¥ 33 14.621.475 33 12.890.192 Total net assets or fund balances . . . . . 34 Total liabilities and net assets/fund balances . . . . . 21, 147, 177 34 17.863.171

Pal	Check if Schedule O contains a response to any question in this Part XI			. [	
1	Total revenue (must equal Part VIII, column (A), line 12)	1		30.4	148,289
2	Total expenses (must equal Part IX, column (A), line 25)	2			72,358
3	Revenue less expenses Subtract line 2 from line 1	3		-1,6	524,069
4	Net assets or fund balances at beginning of year (must equal Part X, line 33, column (A))	4		14,6	521,475
5	Other changes in net assets or fund balances (explain in Schedule O)	5		- 1	.07,214
6	Net assets or fund balances at end of year Combine lines 3, 4, and 5 (must equal Part X, line 33, column (B))	6		12,8	390,192
Par	Tt XII Financial Statements and Reporting  Check if Schedule O contains a response to any question in this Part XII			T	No
1	Accounting method used to prepare the Form 990			res	No
2a	Were the organization's financial statements compiled or reviewed by an independent accountant? $\cdot$ .		2a		No
b	Were the organization's financial statements audited by an independent accountant?		2b	Yes	
C	If "Yes," to 2a or 2b, does the organization have a committee that assumes responsibility for oversight of taudit, review, or compilation of its financial statements and selection of an independent accountant? If the organization changed either its oversight process or selection process during the tax year, explain in Schedule O		2c	Yes	
d	If "Yes" to line 2a or 2b, check a box below to indicate whether the financial statements for the year were is on a separate basis, consolidated basis, or both	ssued			
	☐ Separate basis ☐ Both consolidated and separated basis				1
3a	As a result of a federal award, was the organization required to undergo an audit or audits as set forth in the Single Audit Act and OMB Circular A-133?	9	3a	Yes	
b	If "Yes," did the organization undergo the required audit or audits? If the organization did not undergo the readily or audits, explain why in Schedule O and describe any steps taken to undergo such audits	equired	3b	Yes	

# OMB No 1545-0047

# **SCHEDULE A**

(Form 990 or 990EZ)

Name of the organization

Heartland Human Care Services Inc

Department of the Treasury Internal Revenue Service

Complete if the organization is a section 501(c)(3) organization or a section 4947(a)(1) nonexempt charitable trust.

**Public Charity Status and Public Support** 

▶ Attach to Form 990 or Form 990-EZ. ▶ See separate instructions.

Inspection **Employer identification number** 

							36-4053		
Part I		<b>Public Charity Sta</b>						ınstructions	5
he organı		ivate foundation becaus							
1	A church, conv	ention of churches, or a	ssociation	of churches	section 170	(b)(1)(A)(i	).		
2	A school descr	ıbed ın <b>section 170(b)(</b> 1	<b>L)(A)(ii).</b> (A	Attach Sche	dule E )				
3 ┌	A hospital or a	cooperative hospital se	rvice organ	ıızatıon deso	cribed in <b>sect</b>	ion 170(b)(	1)(A)(iii).		
4		arch organization opera e, city, and state	ted in conju	inction with	a hospital de	scribed in <b>s</b>	ection 170(b)	(1)(A)(iii).	Enter the
5	An organization	n operated for the benefi	t of a colleg	ge or univer	sity owned or	operated by	y a governme	ntal unit des	cribed in
	section 170(b)	<b>(1)(A)(iv).</b> (Complete P	art II)						
6	A federal, state	, or local government o	r governme	ntal unit des	scribed in <b>sec</b>	tion 170(b)	(1)(A)(v).		
7 🔽	described in	n that normally receives ( <b>1)(A)(vi)</b> (Complete P		cial part of it	s support fro	m a governr	nental unıt or	from the ger	neral public
8		rust described in <b>sectio</b> i		(A)(vi) (C	omplete Part	II)			
9	An organization receipts from a its support fron	n that normally receives ctivities related to its e n gross investment inco s organization after June	(1) more t xempt funct me and unr	than 331/3% tions—subje elated busii	of its suppo ect to certain ness taxable	rt from cont exceptions income (les	, and (2) no m s section 511	ore than 33	1/3% of
ıo 🗆		organization after suffe organized and operate	•			•	•		
11	one or more puthe box that de  a Type  By checking the other than foun section 509(a)	s box, I certify that the dation managers and ot (2)	ations desc porting orga I <b>c</b> organization her than on	cribed in secondarion and Type I on is not core or more p	ction 509(a)( d complete lir II - Function ntrolled direct ublicly suppo	1) or sectiones 11e thro nes 11e thro ally integrat ly or indirec rted organiz	n 509(a)(2) bugh 11h ced ctly by one or ations descri	See <b>section</b> by the section of the	509(a)(3). Check be III - Other diffied persons on 509(a)(1) or
g	check this box Since August 1	7, 2006, has the organ						: III Support	ing organization,
h	and (III) below, (ii) a family me (iii) a 35% cor	ns? o directly or indirectly o the governing body of th mber of a person descri itrolled entity of a perso owing information about	ne the suppo bed in (i) al in described	orted organ bove? d in (i) or (ii)	ization? ) above?	h persons d	escribed in (ii	110	Yes No g(i) g(ii) l(iii)
(i) Name suppo organiz	e of (ii) rted EIN	(iii) Type of organization (described on lines 1- 9 above or IRC section	(iv Is th organiza col (i) hi your gov docum	he ition in sted in verning	(v Did you n organiza col (i) c supp	otify the ition in of your	(v Is t organiza col (i) or in the	he ation in ganized	(vii) A mount of support?
		(see instructions))	Yes	No	Yes	No	Yes	No	
		,,							
					1				
									1
		+	<del>                                     </del>	+		+		+	+

Support Schedule for Organizations Described in IRC 170(b)(1)(A)(iv) and 170(b)(1)(A)(vi) (Complete only if you checked the box on line 5, 7, or 8 of Part I or if the organization failed to qualify under Part III. If the organization fails to qualify under the tests listed below, please complete Part III.)

S	ection A. Public Support	<b>J</b>	<u>'</u>		, ,		•	
Cal	<b>endar year</b> (or fiscal year beginning in)	(a) 2007	<b>(b)</b> 2008	<b>(c)</b> 2009	(d) 2010	(e) 20	11	<b>(f)</b> Total
1	Gifts, grants, contributions, and membership fees received (Do not include any "unusual grants")	31,533,54	0 29,247,848	70,227,043	276,145,411	30,	.003,654	437,157,496
2	Tax revenues levied for the organization's benefit and either paid to or expended on its behalf							
3	The value of services or facilities furnished by a governmental unit to the organization without charge							
<b>4 5</b>	<b>Total.</b> Add lines 1 through 3 The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column	31,533,54	0 29,247,848	70,227,043	276,145,411	30,	003,654	437,157,496
6	(f)  Public Support. Subtract line 5							437,157,496
<u> </u>	from line 4 ection B. Total Support							
	endar year (or fiscal year	(a) 2007	<b>(b)</b> 2008	(c) 2009	(d) 2010	(e) 20	11	<b>(f)</b> Total
7	beginning in) A mounts from line 4	31,533,540	29,247,848	70,227,043	276,145,411		003,654	437,157,496
7 8	Gross income from interest,	31,333,340	29,247,040	70,227,043	270,143,411	30,	003,034	437,137,490
	dividends, payments received on securities loans, rents, royalties and income from similar sources	10,724	56,768	88,454	105,004		247,993	508,943
9	Net income from unrelated business activities, whether or not the business is regularly carried on							
10	Other income (Explain in Part IV) Do not include gain or loss from the sale of capital assets	25,301	225,950	250,354	218,989		194,207	914,801
11	<b>Total support</b> (Add lines 7 through 10)							438,581,240
12	Gross receipts from related activi	ties, etc (See ins	structions )			12		170,113
13	First Five Years If the Form 990 is check this box and stop here	s for the organizat	cion's first, second	, thırd, fourth, or	fifth tax year as a	501(c)(3	) organı	zation, ▶┌
	ection C. Computation of Pu							
14	Public Support Percentage for 20:			11 column (f))		14		99 680 %
15	Public Support Percentage for 20:	· ·				15		99 750 %
16a	<b>33 1/3% support test—2011.</b> If the and <b>stop here.</b> The organization qu				line 14 is 33 1/3%	or more	, check	this box <b>►</b> ▼
Ь	33 1/3% support test—2010. If the				5a, and line 15 is	33 1/3% (	or more,	
47-	box and <b>stop here.</b> The organization							▶□
1/a	10%-facts-and-circumstances tes is 10% or more, and if the organiz	ation meets the "	facts and circums	tances" test, che	ck this box and <b>st</b>	op here.	Explain	
	in Part IV how the organization me organization	eets the "facts an	d circumstances"	test The organiz	ation qualifies as	a publicly	/ suppor	ted ▶□
ь	10%-facts-and-circumstances tes							- •
	15 is 10% or more, and if the orga Explain in Part IV how the organiz							
18	supported organization  Private Foundation If the organization	ation did not chec	k a box on line 13	, 16a, 16b, 17a o	r 17b, check this	box and s	see	<b>▶</b> ┌
	ınstructions							<b>▶</b> ┌

Schedule A (Form 990 or 990-EZ) 2011 Page 3 Part III Support Schedule for Organizations Described in IRC 509(a)(2) (Complete only if you checked the box on line 9 of Part I or if the organization failed to qualify under Part II. If the organization fails to qualify under the tests listed below, please complete Part II.) Section A. Public Support Calendar year (or fiscal year beginning (a) 2007 **(b)** 2008 (c) 2009 (d) 2010 (e) 2011 (f) Total ın) Gifts, grants, contributions, and membership fees received (Do not include any "unusual grants ") Gross receipts from admissions, merchandise sold or services performed, or facilities furnished in any activity that is related to the organization's tax-exempt purpose Gross receipts from activities that are not an unrelated trade or business under section 513 Tax revenues levied for the organization's benefit and either paid to or expended on its behalf The value of services or facilities furnished by a governmental unit to the organization without charge Total. Add lines 1 through 5 7a Amounts included on lines 1, 2, and 3 received from disqualified persons Amounts included on lines 2 and 3 received from other than disqualified persons that exceed the greater of \$5,000 or 1% of the amount on line 13 for the year c Add lines 7a and 7b Public Support (Subtract line 7c from line 6) Section B. Total Support Calendar year (or fiscal year beginning (a) 2007 **(b)** 2008 (c) 2009 (d) 2010 (e) 2011 (f) Total ın) Amounts from line 6 Gross income from interest, 10a dividends, payments received on securities loans, rents, royalties and income from similar sources Unrelated business taxable income (less section 511 taxes) from businesses acquired after June 30, 1975 Add lines 10a and 10b C Net income from unrelated 11 business activities not included in line 10b, whether or not the business is regularly carried on Other income Do not include gain or loss from the sale of capital assets (Explain in Part IV) Total support (Add lines 9, 10c, 13 11 and 12) First Five Years If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a 501(c)(3) organization, check this box and stop here Section C. Computation of Public Support Percentage Public Support Percentage for 2011 (line 8 column (f) divided by line 13 column (f)) 15 15 Public support percentage from 2010 Schedule A, Part III, line 15 16 16 Section D. Computation of Investment Income Percentage

Investment income percentage for 2011 (line 10c column (f) divided by line 13 column (f))

19a 33 1/3% support tests—2011. If the organization did not check the box on line 14, and line 15 is more than 33 1/3% and line 17 is not

18 is not more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization Private Foundation If the organization did not check a box on line 14, 19a or 19b, check this box and see instructions

33 1/3% support tests-2010. If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33 1/3% and line

more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization

Investment income percentage from 2010 Schedule A, Part III, line 17

17

18

17

18

**▶**[

Part IV	<b>Supplemental Information.</b> Supplemental Information. Complete this part to provide the explanation required by Part II, line 10; Part II, line 17a or 17b; or Part III, line 12. Also complete this part for any additional information. (See instructions).
	Facts And Circumstances Test
	Explanation

Schedule A (Form 990 or 990-EZ) 2011

DLN: 93493060005073

OMB No 1545-0047

**Inspection** 

# SCHEDULE D

(Form 990)

2

Department of the Treasury Internal Revenue Service

# Supplemental Financial Statements

► Complete if the organization answered "Yes," to Form 990, Part IV, line 6, 7, 9, 10, 11a, 11b, 11c, 11d, 11e, 11f, 12a, or 12b ► Attach to Form 990. ► See separate instructions.

Heartland Human Care Services Inc.

Name of the organization Employer identification number 36-4053244 Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts. Complete if the organization answered "Yes" to Form 990, Part IV, line 6. (a) Donor advised funds (b) Funds and other accounts Total number at end of year Aggregate contributions to (during year) Aggregate grants from (during year) Aggregate value at end of year Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property, subject to the organization's exclusive legal control? Did the organization inform all grantees, donors, and donor advisors in writing that grant funds may be used only for charitable purposes and not for the benefit of the donor or donor advisor, or for any other purpose conferring impermissible private benefit Part II Conservation Easements. Complete if the organization answered "Yes" to Form 990, Part IV, line 7. Purpose(s) of conservation easements held by the organization (check all that apply) Preservation of land for public use (e.g., recreation or pleasure) Preservation of an historically importantly land area Preservation of a certified historic structure Protection of natural habitat Preservation of open space Complete lines 2a-2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year Held at the End of the Year Total number of conservation easements 2a Total acreage restricted by conservation easements 2b Number of conservation easements on a certified historic structure included in (a) 2c Number of conservation easements included in (c) acquired after 8/17/06 2d Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the taxable year ▶\_ Number of states where property subject to conservation easement is located -Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds? Staff and volunteer hours devoted to monitoring, inspecting and enforcing conservation easements during the year -Amount of expenses incurred in monitoring, inspecting, and enforcing conservation easements during the year

Does each conservation easement reported on line 2(d) above satisfy the requirements of section 170(h)(4)(B)(ı) and 170(h)(4)(B)(ıı)?

In Part XIV, describe how the organization reports conservation easements in its revenue and expense statement, and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements

Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets. Complete if the organization answered "Yes" to Form 990, Part IV, line 8.

- If the organization elected, as permitted under SFAS 116, not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education or research in furtherance of public service, provide, in Part XIV, the text of the footnote to its financial statements that describes these items
- If the organization elected, as permitted under SFAS 116, to report in its revenue statement and balance sheet works of art. historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items
  - (i) Revenues included in Form 990, Part VIII, line 1

(ii) Assets included in Form 990, Part X

If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under SFAS 116 relating to these items

Revenues included in Form 990, Part VIII, line 1

Assets included in Form 990, Part X

Schedule D (Form 990) 2011

For Privacy Act and Paperwork Reduction Act Notice, see the Intructions for Form 990

Cat No 52283D

Part	Organizations Maintaining Co	llections of Art	t, His	tori	<u>cal Tr</u>	easu	res, or Ot	<u>her</u>	<u>Similar A</u>	sse	ts (co	ntınued)
3	Using the organization's accession and othe items (check all that apply)	r records, check an	y of th	ne fol	lowing t	that ar	e a significar	nt us	se of its colle	ction	1	
а	Public exhibition		d	Γ	Loan	orexc	hange progra	ms				
b	Scholarly research		е	Γ	Other	-						
c	Preservation for future generations											
4	Provide a description of the organization's co	ollections and expla	ain ho	w the	y furthe	er the o	organızatıon's	s ex	empt purpos	e ın		
5	During the year, did the organization solicit of assets to be sold to raise funds rather than t								ılar	Г	Yes	┌ No
Par	Part IV, line 9, or reported an an	ements. Compl	ete ıf	the	organ	ızatıor			es" to Form	990	),	
1a	Is the organization an agent, trustee, custoc included on Form 990, Part X?	lian or other interm	edıary	forc	ontribu	itions (	or other asse	ts n	ot	Г	Yes	Г No
b	If "Yes," explain the arrangement in Part XI	V and complete the	follov	ving t	able					Amou		
_							<u> </u>	_		Amou	int	
ч С	Beginning balance							lc				
d	Additions during the year						<u> </u>	ld				
e	Distributions during the year						_	le				
f	Ending balance						<u> </u>	Lf				
2a	Did the organization include an amount on Fo		e 21?							Γ	Yes	∏ No
	If "Yes," explain the arrangement in Part XIV									_		
Pa	rt V Endowment Funds. Complete	If the organizatio		)Prior					: <b>IV, line 10</b> Three Years Bac		NEQUE V	ears Back
1a	Beginning of year balance	(a)Current Year	(D	PHOL	rear	(c) w	o rears back	(a)	niee fears bac	k (e	)rour to	ears back
ь	Contributions									+		
_	Investment earnings or losses									+		
٦ C												
d	Grants or scholarships											
е	Other expenditures for facilities and programs											
f	Administrative expenses											
g	End of year balance											
2	Provide the estimated percentage of the yea	r end balance held	as				•			•		
а	Board designated or quasi-endowment											
ь	Permanent endowment 🕨											
С	Term endowment ▶											
3a	Are there endowment funds not in the posse	ssion of the organiz	ation	that a	are held	d and a	dministered	for t	:he			
	organization by										Yes	No
	(i) unrelated organizations							•	<u> </u>	a(i)		
_	(ii) related organizations							-	· · · ·	a(ii)		<u> </u>
	If "Yes" to 3a(II), are the related organizatio	•						•		3b		
4	Describe in Part XIV the intended uses of th					10						
Par	t VI Land, Buildings, and Equipme	ent. See Form 95	90, Pa					Т		. 1		
	Description of property				) Cost or is (inves		( <b>b)</b> Cost or other		(c) Accumulat depreciation		( <b>d</b> ) Bo	ok value
1a	Land		•				281,2	250		$\perp$		281,250
b	Buildings		•				3,567,3	396	1,467	,834		2,099,562
c	Leasehold improvements						1,126,:	160	634	,527		491,633
d I	Equipment						1,119,7	765	808	,377		311,388
	Other	<u> </u>	•									
Tota	<b>I.</b> Add lines 1a-1e <i>(Column (d) should equal Fo</i>	orm 990, Part X, colu	mn (B	), line	10(c).)							3,183,833
					<u> </u>	· · · · ·			Schedule	D (F	orm 9	90) 2011

Part VII Investments—Other Securities. See	Form 990, Part X, line 12	2.
(a) Description of security or category	(b)Book value	(c) Method of valuation
(including name of security)	. ,	Cost or end-of-year market value
(1)Financial derivatives		
(2)Closely-held equity interests Other		
Total. (Column (b) should equal Form 990, Part X, col (B) line 12 )		
Part VIII Investments—Program Related. See		13.
(a) Description of investment type	(b) Book value	(c) Method of valuation
(a) Description of investment type	(b) Book value	Cost or end-of-year market value
Total. (Column (b) should equal Form 990, Part X, col (B) line 13 )		
Part IX Other Assets. See Form 990, Part X, lin		
(a) Descrip	tion	(b) Book value
Total. (Column (b) should equal Form 990, Part X, col.(B) line 1		
Part X Other Liabilities. See Form 990, Part X		
1 (a) Description of Liability	(b) A mount	
Federal Income Taxes		
Interagency Balances	1,212,102	
Total. (Column (b) should equal Form 990, Part X, col (B) line 25 ) ▶	1,212,102	
2 Fig. 49 (ASC 740) Footpote In Bort VIV provide the toy	- of the feetnets to the	nization's financial statements that reports the

1	Total revenue (Form 990, Part VIII, column (A), line 12)	1	
2	Total expenses (Form 990, Part IX, column (A), line 25)	2	
3	Excess or (deficit) for the year Subtract line 2 from line 1	3	
4	Net unrealized gains (losses) on investments	4	
5	Donated services and use of facilities	5	
6	Investment expenses	6	
7	Prior period adjustments	7	
8	Other (Describe in Part XIV )	8	
9	Total adjustments (net) Add lines 4 - 8	9	
10	Excess or (deficit) for the year per financial statements Combine lines 3 and 9	10	
Part	Reconciliation of Revenue per Audited Financial Statements With Revenue p	er Re	turn
1	Total revenue, gains, and other support per audited financial statements	1	
2	Amounts included on line 1 but not on Form 990, Part VIII, line 12		
а	Net unrealized gains on investments		
b	Donated services and use of facilities		
C	Recoveries of prior year grants		
d	Other (Describe in Part XIV)		
e	Add lines <b>2a</b> through <b>2d</b>	2e	
3	Subtract line <b>2e</b> from line <b>1</b>	3	
4	Amounts included on Form 990, Part VIII, line 12, but not on line 1		
а	Investment expenses not included on Form 990, Part VIII, line 7b . 4a		
b	Other (Describe in Part XIV)		
C	Add lines <b>4a</b> and <b>4b</b>	<b>4</b> c	
5	Total Revenue Add lines <b>3</b> and <b>4c.</b> (This should equal Form 990, Part I, line 12)	5	
	Reconciliation of Expenses per Audited Financial Statements With Expenses	per l	Return
1	Total expenses and losses per audited financial statements	<sub>1</sub>	
2	Amounts included on line 1 but not on Form 990, Part IX, line 25	_	
а	Donated services and use of facilities		
b	Prior year adjustments	1	
C	Other losses	1	
d	Other (Describe in Part XIV) 2d	1	
e	Add lines <b>2a</b> through <b>2d</b>	2e	
3	Subtract line <b>2e</b> from line <b>1</b>	3	
4	Amounts included on Form 990, Part IX, line 25, but not on line 1:		
а	Investment expenses not included on Form 990, Part VIII, line 7b 4a		
b	Other (Describe in Part XIV) 4b	<u> </u>	
c	Add lines <b>4a</b> and <b>4b</b>	4c	
5	Total expenses Add lines <b>3</b> and <b>4c.</b> (This should equal Form 990, Part I, line 18)	5	
Par	t XIV Supplemental Information		
Com	nplete this part to provide the descriptions required for Part II, lines 3, 5, and 9, Part III, lines 1a and 4, Pa	art IV , I	ines 1b and 2b,

Part XI Reconciliation of Change in Net Assets from Form 990 to Financial Statements

Part V, line 4, Part XI, line 8, Part XII, lines 2d and 4b, and Part XIII, lines 2d and 4b Also complete this part to provide any additional information

Identifier	Return Reference	Explanation
Description of Uncertain Tax Positions Under FIN 48	Part X	The accounting standard on accounting for uncertainty in income taxes addresses the determination of whether tax benefits claimed or expected to be claimed on a tax return should be recorded in the financial statements. Under this guidance, the Agency may recognize the tax benefit from an uncertain tax position only if it is more likely than not that the tax position will be sustained on examination by taxing authorities, based on the technical merits of the position Examples of tax positions include the tax-exempt status of the Agency, and various positions related to the potential sources of unrelated business taxable income. The tax benefits recognized in the financial statements from such a position are measured based on the largest benefit that has a greater than 50 percent likelihood of being realized upon ultimate settlement. Management has determined that there are no uncertain tax positions during the reporting periods covered by these financial statements. The Agency's tax filings are generally no longer subject to examination by the Internal Revenue Service for tax years before 2009

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Schedule I

(Form 990)

Department of the Treasury

Internal Revenue Service

Name of the organization

DLN: 93493060005073 OMB No 1545-0047

# **Grants and Other Assistance to Organizations,** Governments and Individuals in the United States

Complete if the organization answered "Yes," to Form 990, Part IV, line 21 or 22. ► Attach to Form 990

**Inspection** 

Employer identification number

neartiand	i Human Care Services Inc						36-4053244	
Part I	General Information	n on Grants and	d Assistance				•	
the	es the organization maintain selection criteria used to av scribe in Part IV the organiza	vard the grants or as	sıstance?					✓ Yes
Part II	Grants and Other A Form 990, Part IV, lin Part IV and Schedule	e 21 for any recip	pient that received r	nore than \$5,000. Ch	eck this box if no one	recipient receive	ed more than \$5,000.	. Use
	ame and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	(d) Amount of cash grant	(e) A mount of non- cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of gra or assistance
See Add	litional Data Table							
	er total number of section 50							13
<b>3</b> Ent	er total number of other orga	inizations listed in th	ne line 1 table				<u> ▶ _</u>	0

Part III Grants and Other Assistance to Individuals in the United States. Complete if the organization answered "Yes" to Form 990, Part IV, line 22. Use Schedule I-1 (Form 990) if additional space is needed.

(a)Type of grant or assistance	( <b>b)</b> Number of recipients	<b>(c)</b> A mount of cash grant	(d)A mount of non-cash assistance	(e)Method of valuation (book, FMV, appraisal, other)	(f)Description of non-cash assistance
(1) Client support for housing - client rent payments for primarily HUD funded housing and youth residential services programs	8639	2,506,493			
(2) Subsidized and transitional jobs salaries and FICA payments	1232	578,810			
(3) Food payments - primarily for residential programs	2781	914,706			
(4) Household furnishings for HUD clients, refugees, immigrants, homeless prevention clients, and youth residential programs	1549	470,574			
(5) Miscellaneous other including client transportation, traveler's aid assistance, household maintenance, personal, medical, education and clothing for youth residential	534444	1,038,632			

Part IV Supplemental Information. Complete this part to provide the information required in Part I, line 2, and any other additional information.

Identifier	Return Reference	Explanation
Procedure for Monitoring Grants in the U S		Schedule I, Part I, Line 2 The program office monitors and evaluates the organization's progress towards renting the units of housing to eligible participants HUD required rent certifications are reviewed to ensure compliance with fair market values Participant case files are reviewed and assessed, prearranged monitoring visits are scheduled, technical assistance is provided, and the Finance Office monitors the agencies' cash flow needs. The agencies are required to comply with OMB Circular A - 133 or agreed upon procedures.

Software ID: Software Version:

**EIN:** 36-4053244

Name: Heartland Human Care Services Inc

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	( <b>d)</b> A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
Brighton Park Neighborhood Council4477 S Archer Ave Chicago, IL 60632	36- 4229387	501(c)(3)	29,105				Pass-through Federal Funds for program
Christian Community Health Center2320 Thornton-Landsing Rd Lansing,IL 60438	36- 3799834	501(c)(3)	27,212				Provide 8 units of Shelter Plus Care Housing

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	(d) A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
Heartland Health Outreach208 S LaSalle St Suite 1818 Chicago,IL 60604	36- 3775696	501(c)(3)	115,363				Pass-through Federal Funds for Healthcare program
International Institute Community Development Corporation3654 S Grand Blvd Saint Louis, MO 63118	06- 0669118	501(c)(3)	25,109				Pass-through Federal Funds for Anti- Trafficking program

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	(d) A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
International Institute of Boston1 Milk St 4th Floor Boston, MA 02109	04- 2104325	501(c)(3)	55,309				Pass-through Federal Funds for Anti- Trafficking program
International Institute of Buffalo 864 Delaware Ave Buffalo,NY 14209	16- 0743052	501(6)(3)	43,837				Pass-through Federal Funds for Anti- Trafficking program

(a) Name and address	<b>(b)</b> EIN	(c) IRC Code	(d) A mount of	(e) A mount of	(f) Method of	(g) Description	(h) Purpose of
of organization or government	(D) LIN	section if applicable	cash grant	non-cash assistance	valuation (book, FMV, appraisal, other)	of non-cash assistance	grant or assistance
International Institute of Minnesota1694 Como Ave Saint Paul, MN 55108	41- 0693912	I 501(c)(3)	34,134				Pass-through Federal Funds for Anti- Trafficking program
International Institute of New Jersey1 Journal Square Pl Jersey City, NJ 07306	22- 1500545	1 501(c)(3)	14,579				Pass-through Federal Funds for Anti- Trafficking program

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	(d) A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
International Services Center 1859 Prospect Avenue Cleveland, OH 44115	34- 0766157	1 501(6)(3)	31,120				Pass-through Federal Funds for Anti- Trafficking program
My Sisters' Place Inc1 Water St 3rd Floor White Plains, NY 10601	13- 2960628	501(c)(3)	6,362				Pass-through Federal Funds for Anti- Trafficking program

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section if applicable	(d) A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
New York Asian Women's Center Inc39 Bowery PMB 375 New York, NY 10002	13- 3286250	501(c)(3)	35,039				Pass-through Federal Funds for Anti- Trafficking program
Safe Horizon Inc2 Lafayette St 3rd Floor New York, NY 10007	13- 2946970	501(c)(3)	17,099				Pass-through Federal Funds for Anti- Trafficking program

(a) Name and address of organization or government	<b>(b)</b> EIN	(c) IRC Code section If applicable	(d) A mount of cash grant	(e) A mount of non-cash assistance	(f) Method of valuation (book, FMV, appraisal, other)	(g) Description of non-cash assistance	(h) Purpose of grant or assistance
Sanctuary for Families IncPO Box 1406 Wall Street Station New York, NY 10268	13- 3193119	501(c)(3)	23,074				Pass-through Federal Funds for Antı- Traffickıng program

DLN: 93493060005073

OMB No 1545-0047

**Schedule J** (Form 990)

Department of the Treasury Internal Revenue Service

**Compensation Information** 

For certain Officers, Directors, Trustees, Key Employees, and Highest **Compensated Employees** ► Complete if the organization answered "Yes" to Form 990,

Part IV, question 23. ► Attach to Form 990. ► See separate instructions. Open to Public Inspection

Name	of	the	orga	aniz	zati	on	
leartla	nd	Huma	ın Ča	ire S	Servi	ces	Inc

**Employer identification number** 

36-4053244

Pa	rt I Questions Regarding Compensation			
			Yes	Νo
1a	Check the appropriate box(es) if the organization provided any of the following to or for a person listed in Form 990, Part VII, Section A, line 1a Complete Part III to provide any relevant information regarding these items			
	First-class or charter travel  Housing allowance or residence for personal use			
	Tax idemnification and gross-up payments  Health or social club dues or initiation fees			
	Discretionary spending account Personal services (e.g., maid, chauffeur, chef)			
b	If any of the boxes in line 1a are checked, did the organization follow a written policy regarding payment or reimbursement orprovision of all the expenses described above? If "No," complete Part III to explain	1b		
2	Did the organization require substantiation prior to reimbursing or allowing expenses incurred by all officers, directors, trustees, and the CEO/Executive Director, regarding the items checked in line 1a?	2		
3	Indicate which, if any, of the following the organization uses to establish the compensation of the organization's CEO/Executive Director Check all that apply  Compensation committee  Written employment contract			
	✓ Independent compensation consultant ✓ Compensation survey or study			
	Form 990 of other organizations  Approval by the board or compensation committee			
	Approval by the board of compensation committee			
4	During the year, did any person listed in Form 990, Part VII, Section A, line 1a with respect to the filing organization or a related organization			
а	Receive a severance payment or change-of-control payment?	4a		No
b	Participate in, or receive payment from, a supplemental nonqualified retirement plan?	4b		No
c	Participate in, or receive payment from, an equity-based compensation arrangement?	4c		No
	If "Yes" to any of lines 4a-c, list the persons and provide the applicable amounts for each item in Part III			
	Only 501(c)(3) and 501(c)(4) organizations only must complete lines 5-9.			
5	For persons listed in form 990, Part VII, Section A, line 1a, did the organization pay or accrue any compensation contingent on the revenues of			
а	The organization?	5a		No
b	Any related organization?	5b		No
	If "Yes," to line 5a or 5b, describe in Part III			
6	For persons listed in form 990, Part VII, Section A, line $1a$ , did the organization pay or accrue any compensation contingent on the net earnings of			
а	The organization?	6a		No
b	Any related organization?	6b		Νo
	If "Yes," to line 6a or 6b, describe in Part III			
7	For persons listed in Form 990, Part VII, Section A, line 1a, did the organization provide any non-fixed payments not described in lines 5 and 6? If "Yes," describe in Part III	7		No
8	Were any amounts reported in Form 990, Part VII, paid or accured pursuant to a contract that was subject to the initial contract exception described in Regs section 53 4958-4(a)(3)? If "Yes," describe			
	ın Part III	8		Νo
9	If "Yes" to line 8, did the organization also follow the rebuttable presumption procedure described in Regulations section 53 4958-6(c)?	9		

### Part II Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees. Use Schedule J-1 if additional space needed.

For each individual whose compensation must be reported in Schedule J, report compensation from the organization on row (i) and from related organizations, described in the instructions on row (ii) Do not list any individuals that are not listed on Form 990, Part VII

Note. The sum of columns (B)(I)-(III) for each listed individual must equal the total amount of Form 990, Part VII, Section A, line 1a, columns (D) and (E) for that individual

(A) Name		(D) Dunnlada 5	W 2 1000 MT	CC	(C) Datingmant - :-	(D) Nambawaki -	(F) Total of column	(F) Components:	
(A) Name		(i) Base (ii) Bonus & Incentive compensation		(iii) Other reportable compensation	(C) Retirement and other deferred compensation	( <b>D)</b> Nontaxable benefits	(E) Total of columns (B)(ı)-(D)	( <b>F)</b> Compensation reported in prior Form 990 or Form 990-EZ	
(1) Joseph Antolin	(I) (II)	155,612 0	16,416 0	588 0	4,916 0	22,764 0	200,296 0	0	
(2) Sıd L Mohn	(I) (II)	0 276,177	0 11,000	0 8,734	0 7,201	0 9,114	0 312,226	0 0	
(3) Lızabeth G Sode	(I) (II)	0 150,198	0 4,000	0 8,272	0 4,316	0 10,194	0 176,980	0 0	

Schedule J (Form 990) 2011 Page **3** 

### Part III Supplemental Information

Complete this part to provide the information, explanation, or descriptions required for Part I, lines 1a, 1b, 4c, 5a, 5b, 6a, 6b, 7, and 8 Also complete this part for any additional information

Identifier Return Reference Explanation

Schedule J (Form 990) 2011

efile GRAPHIC print - DO NOT PROCESS

As Filed Data -

DLN: 93493060005073

Open to Public Inspection

OMB No 1545-0047

SCHEDULE O (Form 990 or 990-EZ)

Department of the Treasury Internal Revenue Service Supplemental Information to Form 990 or 990-EZ

Complete to provide information for responses to specific questions on Form 990 or to provide any additional information.

▶ Attach to Form 990 or 990-EZ.

Name of the organization Heartland Human Care Services Inc **Employer identification number** 

36-4053244

Identifier	Return Reference	Explanation
	Form 990, Part VI, Section A, line 6	Heartland Alliance for Human Needs & Human Rights (Heartland Alliance) is the sole voting member

Identifier	Return Reference	Explanation
	1	Heartland Alliance shall appoint all of the directors. The officers shall be elected annually by the Board of Directors at the annual meeting of the Board of Directors, or as soon thereafter as convenient based on a slate approved by Heartland Alliance. Vacancies may be filled or new offices filled at any meeting of the Board of Directors with the approval of the board of Heartland Alliance.

Identifier	Return Reference	Explanation
		Any officer or agent elected or appointed by the Board of Directors may be removed upon recommendation of the Board Relations committee of Heartland Alliance by a two-thirds vote at a meeting of the Board of Directors whenever in its judgement the best interests of the organization would be served thereby

ldentifier	Return Reference	Explanation
	Form 990, Part VI, Section B, line 11	The organization's Management & Coordination Committee (MCC) serves as the Finance and Audit Committee of the Heartland Alliance Board of Directors. The committee includes representation from board members of Heartland Human Care Services. The Finance Committee of Heartland Human Care Services reviews and approves the Form 990. Every Heartland Human Care Services board member receives the Form 990 for review and has the opportunity to ask the Finance Committee any questions prior to approval. The Heartland Human Care Services designated member from the Finance Committee reports back to the full MCC on the review process.

Identifier F	Return Reference	Explanation
Pa Se	Form 990, Part VI, Section B, ne 12c	All members of the Heartland Alliance Board of Directors, as well as members of the organization's subsidiary Boards of Directors, annually sign a conflict of interest policy, copies of which are retained in the President's office. In addition, all Heartland Alliance senior management (included in the Heartland Alliance cabinet, approximately 60+ of the top directors of the organization) annually sign the conflict of interest policy. A copy of the Board of Directors policy is posted on a password protected portion of the organization's website, designated for board members. A copy of the policy for management is posted on the organization's intranet. Policy requires disclosure of any situation in which there may be even an appearance of potential conflict of interest. When appropriate, members of the Board of Directors, or senior management, excuse themselves from decision-making if there is any conflict of interest. Relative to board of committee actions, this is reflected in the meeting minutes. The policy is reviewed regularly by the Chief Corporate Compliance Officer of the organization. Additional monitoring is performed by the organization's executive team and the Risk Policy Committee of the Board of Directors.

Identifier	Return Reference							
	VI, Section B,	The Board of Directors reviews and approves the President's salary. The Executive team reviews and approves the salary of other key employees. The Executive Compensation Committee of the board makes recommendations to the full board based on market and position comparability data. The Executive Compensation Committee documents the comparability data that was used. All other senior leaders follow. Performance Management protocols. Comparability studies are regularly completed by Employee Services. Employee Services recommends salary adjustments based on these studies. Employee Services functions as an independent source to review salary recommendations and bonuses submitted by hiring manager.						

Identifier	Return Reference	Explanation
	Form 990, Part VI, Section C, line 19	The organization makes its governing documents, conflict of interest policy, and financial statements available to the public upon request

ldentifier	Return Reference	Explanation
Changes in Net Assets or Fund Balances	Form 990, Part XI, line 5	Net unrealized losses on investments -107,214

Identifier	Return Reference	Explanation
	Form 990, Part VII - average hours at related organizations	Sid L Mohn Heartland Alliance for Human Needs and Rights - 10 00 hours Heartland Housing, Inc - 10 00 hours Heartland Health Outreach - 10 00 hours Brian Registe Heartland Alliance for Human Needs and Rights - 10 00 hours Heartland Housing, Inc - 10 00 hours Heartland Health Outreach - 10 00 hours Lizabeth G Sode Heartland Alliance for Human Needs and Rights - 10 00 hours Heartland Housing, Inc - 10 00 hours Heartland Health Outreach - 1 00 hour

DLN: 93493060005073

OMB No 1545-0047

Open to Public Inspection

(g)

# **SCHEDULE R** (Form 990)

Department of the Treasury

Internal Revenue Service

▶ Complete if the organization answered "Yes" to Form 990, Part IV, line 33, 34, 35, 36, or 37. ► Attach to Form 990. See separate instructions.

**Related Organizations and Unrelated Partnerships** 

Name of the organization Heartland Human Care Services Inc

**Employer identification number** 

36-4053244

Identification of Disregarded Entitles (Complete if the organization answered "Yes" on Form 990, Part IV, line 33.)										
(a) Name, address, and EIN of disregarded entity	<b>(b)</b> Primary activity	(c) Legal domicile (state or foreign country)	<b>(d)</b> Total income	<b>(e)</b> End-of-year assets	<b>(f)</b> Direct controlling entity					
(1) HHCS Management Company LLC 208 S LaSalle St Ste 1818 Chicago, IL 60604 45-3047255	Property Management	IL	58,525		Heartland Human Care Services Inc					

Identification of Related Tax-Exempt Organizations (Complete if the organization answered "Yes" on Form 990, Part IV, line 34 because it had one or more related tax-exempt organizations during the tax year.)

(a) Name, address, and EIN of related organization			(e) Public charity status (if section 501(c)(3))	<b>(f)</b> Direct controlling entity	conti	n 512(b)(13) ontrolled ganization	
						Yes	No
(1) Heartland Alliance for Human Needs & Human Rights							
208 S LaSalle Street Suite 1818	Social Service Programs	ΙL	501(c)(3)	7	N/A		No
Chicago, IL 60604 36-1877640							
(2) Heartland Health Outreach Inc							
208 S LaSalle Street Suite 1818	Health Care Programs	IL	501(c)(3)	7	N/A		No
Chicago, IL 60604 _36-3775696							
(3) Heartland Housing Inc							
208 S LaSalle Street Suite 1818	Low-income Housing	IL	501(c)(3)	11 - Type I	N/A		No
Chicago, IL 60604 36-3642952							

Part III	Identification of Related Organizations Taxable as a Partnership (Complete if the organization answered "Yes" on Form 990, Part IV, line 34
	because it had one or more related organizations treated as a partnership during the tax year.)

(a) Name, address, and EIN of related organization	(b) Primary activity	(c) Legal domicile (state or foreign country)	,	(e) Predominant income (related, unrelated, excluded from tax under sections 512- 514)	(f) Share of total Income	(g) Share of end-of- year assets	(h) Disproprtionate allocations?		Disproprtionate		(i) Code V—UBI amount in box 20 of Schedule K-1 (Form 1065)	<b>(j</b> Gener mana partr	ral or iging	<b>(k)</b> Percentage ownership
							Yes	No		Yes	No			
See Additional Data Table														
											, in the second	_		

Part IV Identification of Related Organizations Taxable as a Corporation or Trust (Complete if the organization answered "Yes" on Form 990, Part IV, line 34 because it had one or more related organizations treated as a corporation or trust during the tax year.)

(a) Name, address, and EIN of related organization	(b) Primary activity	(c) Legal domicile (state or foreign country)	(d) Direct controlling entity	(e) Type of entity (C corp, S corp, or trust)	(f) Share of total Income	(g) Share of end-of-year assets	<b>(h)</b> Percentage ownership
See Additional Data Table							

(6)

LC:	Transactions with Related Organizations (Complete if the organization answered the organization	FUITI 330, Part	11, 11116 34, 33, 33	DA, UI 36.)			
	Note. Complete line 1 if any entity is listed in Parts II, III or IV					es	No
<b>1</b> D	During the tax year, did the orgranization engage in any of the following transactions with one or more related organization	ns listed in Parts	II-IV?				
а	Receipt of (i) interest (ii) annuities (iii) royalties (iv) rent from a controlled entity			1	a		No
b	Gift, grant, or capital contribution to related organization(s)			1	b Y	es	
C	Gift, grant, or capital contribution from related organization(s)			1	.с		No
d	Loans or loan guarantees to or for related organization(s)			1	d		No
е	Loans or loan guarantees by related organization(s)			1	.e		No
f	Sale of assets to related organization(s)			1	.f		No
g	Purchase of assets from related organization(s)			1	g		No
h	Exchange of assets with related organization(s)			1	h		No
i	Lease of facilities, equipment, or other assets to related organization(s)			1	Li 📗		No
j	Lease of facilities, equipment, or other assets from related organization(s)			1	.j		No
k	Performance of services or membership or fundraising solicitations for related organization(s)			1	.k		No
1	Performance of services or membership or fundraising solicitations by related organization(s)			1	LI		No
m	Sharing of facilities, equipment, mailing lists, or other assets with related organization(s)			1	m ۱	'es	
n	Sharing of paid employees with related organization(s)			1	n Y	'es	
0	Reimbursement paid to related organization(s) for expenses			1	o 1	'es	
р	Reimbursement paid by related organization(s) for expenses			1	р		No
q	O ther transfer of cash or property to related organization(s)			1	q Y	es	
r	O ther transfer of cash or property from related organization(s)			1	r Y	es	
				_			
2	If the answer to any of the above is "Yes," see the instructions for information on who must complete this line, includin	ng covered relatio	nships and transacti	on thresholds			
		(b)	(c)	(d)			
	(a) Name of other organization	Transaction type(a-r)	Amount involved	Method of detern involv		amou	ınt
1)		-77-(7					
2)							
3)							
4)							
5)							

#### Part VI Unrelated Organizations Taxable as a Partnership (Complete if the organization answered "Yes" on Form 990, Part IV, line 37.)

Provide the following information for each entity taxed as a partnership through which the organization conducted more than five percent of its activities (measured by total assets or gross revenue) that was not a related organization. See instructions regarding exclusion for certain investment partnerships

<b>(a)</b> Name, address, and EIN of entity	<b>(b)</b> Primary activity	(c) Legal domicile (state or foreign country)	(d) Predominant income(related, unrelated, excluded from tax under sections 512- 514)	(e) Are all partners section 501(c)(3) organizations?		<b>(f)</b> Share of total income	<b>(g)</b> Share of end-of-year assets	(h) Disproprtionate allocations?		(i) Code V—UBI amount in box 20 of Schedule K-1 (Form 1065)	(j) General or managing 1 partner?		( <b>k)</b> Percentage ownership
			,	Yes	No			Yes	No		Yes	No	

Schedule R (Form 990) 2011

## Part VII Supplemental Information

Complete this part to provide additional information for responses to questions on Schedule R (see instructions)

Identifier Return Reference Explanation

Schedule R (Form 990) 2011

Software ID: **Software Version:** 

**EIN:** 36-4053244

Name: Heartland Human Care Services Inc

Form 990, Scho	edule R, P	art III	- Identific		lated O	ganizat	ions 1	axable	as a Parti	ners	hip	
(a) Name, address, and EIN of related organization	activity	(c) Legal Domicile (State or Foreign Country)	Controlling Entity	(e) Predominant income (related, unrelated, excluded from tax under sections 512-514)	(f) Share of total Income (\$)		(h) Disprop allocati		(i) Code V-UBI amount on Box 20 of K- 1 (\$)	Gen o Mana		<b>(k)</b> Percentage ownership
Mayfield Limited Partnership												
1818 Chicago, IL 60604 36-4111300	Low- income Housing	IL	N/A	N/A				Νο			Νo	
North Avenue Limited Partnership												
Street Suite 1818 Chicago, IL 60604 36-4407589	Low- income Housing	IL	N/A	N/A				Νο			Νo	
Leland Limited Partnership												
	Low- income Housing	IL	N/A	N/A				No			Νo	
Drexel Jazz Limited Partnership												
208 S LaSalle	Low- income Housing	IL	N/A	N/A				No			Νo	
1218 W Highland Avenue LLC												
	Low- income Housing	IL	N/A	N/A				No			Νo	
Fond Du Lac Apartments LLC												
	Low- income Housing	IL	N/A	N/A				Νο			Νo	
Hollywood House Limited Partnership												
208 S LaSalle	Low- income Housing	IL	N/A	N/A				Νο			Νo	
Highland MM LLC												
Street Suite	Low- income Housing	IL	N/A	N/A				No			Νo	
Viceroy Hotel Limited Partnership												
208 S LaSalle	Low- income Housing	IL	N/A	N/A				No			Νo	

### Form 990, Schedule R, Part IV - Identification of Related Organizations Taxable as a Corporation or Trust

rorin 990, Schedule R, Pa	itiv ideni	incation or	Related Orga	amzacions	Taxabic as a	Corporatio	i oi ii ust
(a) Name, address, and EIN of related organization	(b) Primary activity	(c) Legal Domicile (State or Foreign Country)	(d) Direct Controlling Entity	(e) Type of entity (C corp, S corp, or trust)	(f) Share of total Income (\$)	(g) Share of end-of-year assets (\$)	(h) Percentage ownership
Leland Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 36-4363803	Low-income Housing	IL	N/A	С			
Mayfield Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 36-4111299	Low-income Housing	IL	N/A	С			
South Shore Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 36-3723682	Low-income Housing	IL	N/A	С			
Drexel Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 36-4111299	Low-income Housing	IL	N/A	С			
North Avenue Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 36-4407591	Low-income Housing	IL	N/A	С			
Heartland ABLA Rental 208 S LaSalle Street Suite 1818 Chicago, IL 60604 30-0209111	Low-income Housing	IL	N/A	С			
Heartland ABLA Rental II 208 S LaSalle Street Suite 1818 Chicago, IL 60604 32-0154610	Low-income Housing	IL	N/A	С			
Hollywood Sheridan Neighborhood Development Corporation 208 S LaSalle Street Suite 1818 Chicago, IL 60604 26-2124171	Low-income Housing	IL	N/A	С			
Viceroy GP LLC 208 S LaSalle Street Suite 1818 Chicago, IL 60604 26-4588742	Low-income Housing	IL	N/A	С			

#### **Additional Data**

Software ID: Software Version:

**EIN:** 36-4053244

Name: Heartland Human Care Services Inc

#### Form 990, Special Condition Description:

#### **Special Condition Description**

Form 990, Part III - 4 Program Service Accomplishments (See the Instructions)

4d. Other program services

(Code ) (Expenses \$ 12,284,387 including grants of \$ ) (Revenue \$ 2,435 )

Other Program Services

Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest

<b>(A)</b> Name and Tıtle	(B) Average hours		tion ( that a			ıll		(D) Reportable compensation	<b>(E)</b> Reportable compensation	(F) Estimated amount of other	
	per week	Individual trustee or director	Institutional Trustee	Officei	Key employee	Highest compensated employee	Former	from the organization (W- 2/1099-MISC)	from related organizations (W- 2/1099- MISC)	compensation from the organization and related organizations	
Mary L Ahern Chair	1 00	×		x				О	0	0	
Molly Vanderloo Vice Chair	1 00	Х		х				0	0	0	
Eileen J Conaghan Secretary	1 00	х		х				0	0	0	
Andrea J Ingram	1 00	Х		X				0	0	0	
Treasurer Robin P Armour	1 00	X						0	0	0	
Director Steven L Baron	1 00							0	0	0	
Director Michelle Brown	1 00							0	0	0	
Director Donald B Chae PhD Director	1 00	Х						0	0	0	
John OA Davidoff Director	1 00	Х						0	0	0	
Ted Grady Director	1 00	Х						0	0	0	
Robert G Hann Director	1 00	Х						0	0	0	
Charles E Harris II Director	1 00	Х						0	0	0	
Linda R Haynes Director	1 00	Х						0	0	0	
Carrie M Heinonen Director	1 00	Х						0	0	0	
Nataka Moore PsyD Director	1 00	Х						0	0	0	
Jeffrey Stafford Dırector	1 00	х						0	0	0	
Anne F Tiesenga Director	1 00	Х						0	0	0	
William J Woolfolk Director	1 00	Х						0	0	0	
Joseph A Vasquez Jr Dırector	1 00	Х						0	0	0	
Diana Derige Director	1 00	Х						0	0	0	
Sandra Dechter Dırector	1 00	Х						0	0	0	
John McCarthy Director	1 00	Х						0	0	0	
Lısa Haufschıld Dırector	1 00	Х						0	0	0	
Therese McGuire Director	1 00	Х						0	0	0	
Greg Thompson Director	1 00	×						0	0	0	

# Form 990, Part VII - Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, and Independent Contractors

(A) Name and Title	(B) Average hours	Average Position (check all hours that apply)						(D) Reportable compensation	<b>(E)</b> Reportable compensation	(F) Estimated amount of other	
	per week	Individual trustee or director	Institutional Trustee	Officei	Key employee	Highest compensated employee	Former	from the organization (W- 2/1099-MISC)	from related organizations (W- 2/1099- MISC)	compensation from the organization and related organizations	
Joseph Antolin Executive Director	40 00			х				172,616	0	27,680	
Sid L Mohn President/CEO	10 00			х				0	295,911	16,315	
Brian Registe Chief Financial Officer	10 00			х				0	135,554	5,193	
Lızabeth G Sode Assıstant Treasurer	1 00			х				0	162,470	14,510	
Sara Thomas Assistant Secretary	1 00			х				0	0	0	
Hugo E Ruiz - Exec Officer of Youth & Residential Services	40 00					Х		115,941	0	17,869	