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Return of Organization Exempt From Income Tax

Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except black lung benefit trust or private foundation)

Department of the Treasury Internal Revenue Service

▶ The organization may have to use a copy of this return to satisfy state reporting requirements

OMB No 1545-0047

A F	or th	ne 2011 calendar year, or tax year beginning , 2011, and	d ending		, 20
p.		C Name of organization		D Employer identif	ication number
	_	BETTER BUSINESS BUREAU OF METRO ATLANTA		58-06060	17
	Addr chan	Doing Business As BBB OF METRO ATL, ATHENS, & N.E. GA			
	Nam	e change Number and street (or P O box if mail is not delivered to street address) Rooi	m/suite	E Telephone numb	er
L	Initia		590	(404) 762-	4400
	Term	City or town, state or country, and ZIP + 4			
	Ame retur	ATLANTA, GA 30349		G Gross receipts \$	
L	Appl pend	F Name and address of principal officer FRED T. ELSBERRY, JR.		H(a) Is this a group re affiliates?	turn for Yes X No
		503 OAK PLACE SUITE 590 ATLANTA, GA 30349		H(b) Are all affiliates in	ncluded? Yes No
<u> </u>	Tax-ex	xempt status 501(c)(3) X 501(c) (6) ◀ (insert no) 4947(a)(1) or	527	If "No," attach a l	st (see instructions)
J	Webs	ite ► WWW.BBB.ORG		H(c) Group exemption	number 🕨
K	Form	of organization X Corporation Trust Association Other ▶	L Year of format	ion 1937 M Stat	e of legal domicile GA
Рa	rt I	Summary		_	
	1	Briefly describe the organization's mission or most significant activities			
ø		TO BE A LEADER IN ADVANCING MARKETPLACE TRUST.			
ŭ					
Activities & Governance					
8	2	Check this box If the organization discontinued its operations or disposed of	more than 25%	of its net assets	
⊛ ≪5	3	Number of voting members of the governing body (Part VI, line 1a)			16
es	4	Number of independent voting members of the governing body (Part VI, line 1b)			16
Ę.	5	Total number of individuals employed in calendar year 2011 (Part V, line 2a)			40
Ş	6	Total number of volunteers (estimate if necessary)			2
_	7a	Total unrelated business revenue from Part VIII, column (C), line 12		7a	312,735
		Net unrelated business taxable income from Form 990-T, line 34			
1				Prior Year	Current Year
	8	Contributions and grants (Part VIII, line 1h)		()
Expenses Charle Revenue	9	Program service revenue (Part VIII, line 2g)		2,194,690.	2,241,712
eve	10	Investment income (Part VIII, column (A), lines 3, 4, and 7d)		5,384.	5,313
<u>]</u> æ	11	Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e)		()
Ź	12	Total revenue - add lines 8 through 11 (must equal Part VIII, column (A), line 12)		2,200,074.	2,247,025
Ē	13	Grants and similar amounts-paid (Parti IX, column (A), lines 1-3)		2,200,0711	2,217,023
E	14	Benefits paid to of for trembers (Part X, column (A), line 4)			1
Z.	15	Salaries other compensation, employee benefits (Part IX, column (A), lines 5-10)	• • • • • • • • • • • • • • • • • • • •	1,241,922.	1,377,358
se		Processional fundraising fees (Part II) column (A), line 11e)	• • • •		1,377,000
per	h	Totap fundra sing expenses (Part IX @plumn (D), line 25) ►0			<u></u>
Ě	17	Other expenses (Part IX, column (A), fines 11a-11d, 11f-24e)		735,809.	759,002
	1			1,977,731.	+
	19	Total expenses Add Inces 18-17 (must equal Part IX, column (A), line 25) Revenue less superses Subtract line 18 from line 12		222,343.	
JC SS	13	Revenues Seathers as Good act line to front line 12		ning of Current Year	
Net Assets or Fund Balances	20	Total coasts (Part V. line 16)	Degin	1,038,624.	1,156,232
\sse Bala	20 21	Total assets (Part X, line 16)	• • • •	1,030,024.	6,943
nd/	21	Total liabilities (Part X, line 26)	• • • • • • • • • • • • • • • • • • • •	1,038,624.	1,149,289
	22 rt II	Net assets or fund balances Subtract line 21 from line 20		1,030,024.	1,149,209
		nalties of perjury, I declare that I have examined this return, including accompanying schedules and s	atatamanta and t	a the best of my know	ladae and hallof it is tore
cori	rect, a	ndities of perjury, i declare trial probe examined this return, including accompanying scriedules and sind some perjury in the property of perjury of property (other than officer) is based on all information of which prepare	er has any knowle	edge	ledge and belief, it is true,
		1. 11/1/1/L		6	x-12
Sig	n	Signature of officer		Date	4-10
Hei				Date	
		Type or print name and title			
			Date		PTIN
Paid	l		AUG 2 9 20°	17 Check if	
	oarer		700 7 3 70		P00746804
Use	Only	Firm's name SMITH & HOWARD, P.C.	2262		-1250486
	. 41	Firm's address > 171 17TH STREET, SUITE 900 ATLANTA, GA 30	1363	Phone no 40	4-874-6244
<u> </u>		RS discuss this return with the preparer shown above? (see instructions)		<u> </u>	X Yes No
For	Pana	rwork Reduction Act Notice, see the separate instructions			Form 990 (2011)

	1 990 (2011)	
Pa	Statement of Program Service Accomplishments Check if Schedule O contains a response to any question in this Part III	
1	Briefly describe the organization's mission	
	THE PURPOSE OF THE BBB IS TO PROMOTE TRUTHFULNESS IN ADVERTISING,	
	BUYING, SELLING AND SOLICITING. IN ADDITION, THE BBB PERFORMS	
	ARBITRATION SERVICES PRIMARILY RELATING TO DISPUTES BETWEEN AUTO	
	MANUFACTURERS AND CONSUMERS.	
	Did the organization undertake any significant program services during the year which were not listed on the prior Form 990 or 990-EZ? If "Yes," describe these new services on Schedule O	Yes X No
	Did the organization cease conducting, or make significant changes in how it conducts, any program services?	Yes X No
4	If "Yes," describe these changes on Schedule O Describe the organization's program service accomplishments for each of its three largest program services expenses. Section 501(c)(3) and 501(c)(4) organizations and section 4947(a)(1) trusts are required to represents and allocations to others, the total expenses, and revenue, if any, for each program service reported.	
4a	(Code 541900) (Expenses \$ including grants of \$) (Revenue \$)
	DISPUTE RESOLUTION SERVICES - OFFERING DISPUTE RESOLUTION SERVICES	
	TO THE PUBLIC AND THE BUSINESS COMMUNITY. RECEIVE CONSUMER	
	COMPLAINTS AND WORK WITH COMPANIES TO RESOLVE THE ISSUES RAISED.	
		· ·
4b	(Code 541900) (Expenses \$ Including grants of \$) (Revenue \$)
	ACCREDITED BUSINESS (MEMBER) PAGES DIRECTORY - A PROGRAM WHICH	 ,
	OFFERS TOP AND FEATURED LISTINGS TO BBB ACCREDITED BUSINESSES IN	
	AN ONLINE DIRECTORY ON OUR BBB WEBSITE.	
	an ordered street or our bas habered.	
		
	- ·	
		·
4 c	(Code <u>541900</u>) (Expenses \$ including grants of \$) (Revenue \$)
	ARBITRATION / MEDIATION - PROGRAM ASSISTING BUSINESSES AND THEIR	
	CUSTOMERS BY OFFERING TO SETTLE THEIR ISSUES THROUGH MEDIATION OR	
	ARBITRATION. THIS PROGRAM SUPPORTS SATISFACTION WITHIN THE	
	MARKETPLACE.	
	<u> </u>	
	Other program services (Describe in Schedule O)	
_	(Expenses \$ including grants of \$) (Revenue \$)	
40	Total program service expenses	

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Par	Checklist of Required Schedules			
			Yes	No
1	Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? If "Yes,"			
	complete Schedule A	1		<u> </u>
2	Is the organization required to complete Schedule B, Schedule of Contributors (see instructions)?	_2		<u> </u>
3	Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to			.,
_	candidates for public office? If "Yes," complete Schedule C, Part I	3	-	X
4	Section 501(c)(3) organizations. Did the organization engage in lobbying activities, or have a section 501(h)		ļ	
_	election in effect during the tax year? If "Yes," complete Schedule C, Part II	4		
5	Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues,			
	assessments, or similar amounts as defined in Revenue Procedure 98-197 If "Yes," complete Schedule C,	5	Х	
6	Part III			
Ü	have the right to provide advice on the distribution or investment of amounts in such funds or accounts? If			
	"Yes," complete Schedule D, Part I	6		Х
7	Did the organization receive or hold a conservation easement, including easements to preserve open space,			
•	the environment, historic land areas, or historic structures? If "Yes," complete Schedule D, Part II	7		Х
8	Did the organization maintain collections of works of art, historical treasures, or other similar assets? <i>If</i> "Yes,"			
	complete Schedule D, Part III	8		Х
9	Did the organization report an amount in Part X, line 21, serve as a custodian for amounts not listed in Part			
	X, or provide credit counseling, debt management, credit repair, or debt negotiation services? If "Yes,"			
	complete Schedule D, Part IV	9		Х
10	Did the organization, directly or through a related organization, hold assets in temporarily restricted			
	endowments, permanent endowments, or quasi-endowments? If "Yes," complete Schedule D, Part V	10		Х
11	If the organization's answer to any of the following questions is "Yes," then complete Schedule D, Parts VI,			li
	VII, VIII, IX, or X as applicable			
а	Did the organization report an amount for land, buildings, and equipment in Part X, line 10? If "Yes," complete			!
	Schedule D, Part VI	11a	Х	
b	Did the organization report an amount for investments—other securities in Part X, line 12 that is 5% or more	l		١
	of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VII	11b		X
С	Did the organization report an amount for investments-program related in Part X, line 13 that is 5% or more			X
	of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VIII	11c		_^
a	Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets	11d		x
_	reported in Part X, line 16? If "Yes," complete Schedule D, Part IX	11e	X	
	Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses	116		ļ
•	the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? If "Yes," complete Schedule D, Part X	11f	Х	
12 a	Did the organization obtain separate, independent audited financial statements for the tax year? <i>If</i> "Yes,"			
	complete Schedule D, Parts XI, XII, and XIII	12a		x
b	Was the organization included in consolidated, independent audited financial statements for the tax year? If "Yes," and if			
	the organization answered "No" to line 12a, then completing Schedule D, Parts XI, XII, and XIII is optional	12b	Х	
13	Is the organization a school described in section 170(b)(1)(A)(ii)? If "Yes," complete Schedule E	13		Х
14 a	Did the organization maintain an office, employees, or agents outside of the United States?	14a		X
b	Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking,			
	fundraising, business, investment, and program service activities outside the United States, or aggregate			
	foreign investments valued at \$100,000 or more? If "Yes," complete Schedule F, Parts I and IV	14b		X
15	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or assistance to any			١,,
	organization or entity located outside the United States? If "Yes," complete Schedule F, Parts II and IV	15		X
16	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or assistance	4.0		,
47	to individuals located outside the United States? If "Yes," complete Schedule F, Parts III and IV	16		Х
17	Did the organization report a total of more than \$15,000 of expenses for professional fundraising services	17		X
10	on Part IX, column (A), lines 6 and 11e? If "Yes," complete Schedule G, Part I (see instructions)	-'-	L	
18	Did the organization report more than \$15,000 total of fundraising event gross income and contributions on Part VIII, lines 1c and 8a? If "Yes," complete Schedule G, Part II	18		X
19	Did the organization report more than \$15,000 of gross income from gaming activities on Part VIII, line 9a?	''		<u> </u>
13	If "Yes," complete Schedule G, Part III	19		x
20 a	Did the organization operate one or more hospital facilities? If "Yes," complete Schedule H	20a		X
	If "Yes" to line 20a, did the organization attach a copy of its audited financial statements to this return?	20b		

гаг	Checklist of Required Schedules (Continued)			
			Yes	No
21	Did the organization report more than \$5,000 of grants and other assistance to any government or organization			v
	in the United States on Part IX, column (A), line 1? If "Yes," complete Schedule I, Parts I and II	21		Х
22	Did the organization report more than \$5,000 of grants and other assistance to individuals in the United States	22		X
22	on Part IX, column (A), line 2? If "Yes," complete Schedule I, Parts I and III	22		<u> </u>
23	Did the organization answer "Yes" to Part VII, Section A, line 3, 4, or 5 about compensation of the			
	organization's current and former officers, directors, trustees, key employees, and highest compensated	23		x
24.0	employees? If "Yes," complete Schedule J	23		
24 a	Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the last day of the year that was regard after December 31, 20033 if "Year" answer lines 34b.			
	\$100,000 as of the last day of the year, that was issued after December 31, 2002? If "Yes," answer lines 24b	24a		·x
h	through 24d and complete Schedule K. If "No," go to line 25	24b		
b	Did the organization maintain an escrow account other than a refunding escrow at any time during the year	240		
С		24c		
d	to defease any tax-exempt bonds?	24d		
		240		
25 a	Section 501(c)(3) and 501(c)(4) organizations. Did the organization engage in an excess benefit transaction with a disqualified person during the year? If "Yes," complete Schedule L, Part I	25a		ĺ
h	Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior	234	 	
b				
	year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ? If "Yes," complete Schedule L. Part I	25b		
26	Was a loan to or by a current or former officer, director, trustee, key employee, highly compensated employee, or	230		
20	disqualified person outstanding as of the end of the organization's tax year? If "Yes," complete Schedule L, Part II.	26		X
27	Did the organization provide a grant or other assistance to an officer, director, trustee, key employee,	20	-	1
21	substantial contributor or employee thereof, a grant selection committee member, or to a 35% controlled		}	
	entity or family member of any of these persons? If "Yes," complete Schedule L, Part III	27	l	X
28	Was the organization a party to a business transaction with one of the following parties (see Schedule L,			 -
20	Part IV instructions for applicable filing thresholds, conditions, and exceptions)]	
а	A current or former officer, director, trustee, or key employee? If "Yes," complete Schedule L, Part IV	28a		Х
	A family member of a current or former officer, director, trustee, or key employee? If "Yes," complete			
D	Schedule L, Part N	28b		x
С	An entity of which a current or former officer, director, trustee, or key employee (or a family member thereof)			1
·	was an officer, director, trustee, or direct or indirect owner? If "Yes," complete Schedule L, Part IV	28c		X
29	Did the organization receive more than \$25,000 in non-cash contributions? If "Yes," complete Schedule M	29		Х
30	Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified	<u> </u>		
30	conservation contributions? If "Yes," complete Schedule M	30		х
31	Did the organization liquidate, terminate, or dissolve and cease operations? If "Yes," complete Schedule N,	-		
٠.	Part I	31		Х
32	Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? If "Yes,"	<u> </u>		
-	complete Schedule N, Part II	32		Х
33	Did the organization own 100% of an entity disregarded as separate from the organization under Regulations			
	sections 301 7701-2 and 301 7701-3? If "Yes," complete Schedule R, Part I	33		Х
34	Was the organization related to any tax-exempt or taxable entity? If "Yes," complete Schedule R, Parts II, III,			
•	IV, and V, line 1	34	X	
35 a	Did the organization have a controlled entity within the meaning of section 512(b)(13)?	35a		Х
b	Did the organization receive any payment from or engage in any transaction with a controlled entity within the			
_	meaning of section 512(b)(13)? If "Yes," complete Schedule R, Part V, line 2	35b		Х
36	Section 501(c)(3) organizations. Did the organization make any transfers to an exempt non-charitable			
	related organization? If "Yes," complete Schedule R, Part V, line 2	36		
37	Did the organization conduct more than 5% of its activities through an entity that is not a related organization		<u> </u>	
	and that is treated as a partnership for federal income tax purposes? If "Yes," complete Schedule R,			
	Part VI	37		Х
38	Did the organization complete Schedule O and provide explanations in Schedule O for Part VI, lines 11 and			
	19? Note . All Form 990 filers are required to complete Schedule O	38	Х	

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Par	Statements Regarding Other IRS Filings and Tax Compliance Check if Schedule O contains a response to any question in this Part V			
			Yes	No
1a	Enter the number reported in Box 3 of Form 1096 Enter -0- if not applicable			
	Enter the number of Forms W-2G included in line 1a Enter -0- if not applicable			
	Did the organization comply with backup withholding rules for reportable payments to vendors and			
	reportable gaming (gambling) winnings to prize winners?	1c	Х	
2a	Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax			
	Statements, filed for the calendar year ending with or within the year covered by this return . 2a 40]
b	If at least one is reported on line 2a, did the organization file all required federal employment tax returns?	2b	X	
	Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file (see instructions)]
3a	Did the organization have unrelated business gross income of \$1,000 or more during the year?	3a	X	
b	If "Yes," has it filed a Form 990-T for this year? If "No," provide an explanation in Schedule O	3ь	X	
4a	At any time during the calendar year, did the organization have an interest in, or a signature or other authority			
	over, a financial account in a foreign country (such as a bank account, securities account, or other financial			
	account)?	4a		X
b	If "Yes," enter the name of the foreign country ▶			
_	See instructions for filing requirements for Form TD F 90-22 1, Report of Foreign Bank and Financial Accounts	- <u>-</u>		اــــا
	Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?	5a		X
	Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?	5b		Х
	If "Yes" to line 5a or 5b, did the organization file Form 8886-T?	5c		
ба	Does the organization have annual gross receipts that are normally greater than \$100,000, and did the	_		x
L	organization solicit any contributions that were not tax deductible?	6a		
D	gifts were not tax deductible?	6ь		
7	Organizations that may receive deductible contributions under section 170(c).	00		
	Did the organization receive a payment in excess of \$75 made partly as a contribution and partly for goods	.	, <u></u>	
a	and services provided to the payor?	7a	155.	لسنخا
b	If "Yes," did the organization notify the donor of the value of the goods or services provided?	7b		
	Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was			
	required to file Form 8282?	7c		
d	If "Yes," indicate the number of Forms 8282 filed during the year		, , , ,	
	Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit contract?	7 e		
f	Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?	7 f		
g	If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?	7 g		
h	If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a Form 1098-C?	7h		ļ
8	Sponsoring organizations maintaining donor advised funds and section 509(a)(3) supporting		_	
	organizations. Did the supporting organization, or a donor advised fund maintained by a sponsoring			
	organization, have excess business holdings at any time during the year?	8		ļ
9	Sponsoring organizations maintaining donor advised funds.			
	Did the organization make any taxable distributions under section 4966?	9a		ļ
	Did the organization make a distribution to a donor, donor advisor, or related person?	9b		
10	Section 501(c)(7) organizations. Enter			
	Initiation fees and capital contributions included on Part VIII, line 12			
	Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities			
11	Section 501(c)(12) organizations. Enter Gross income from members or shareholders			
	Gross income from members or shareholders			
D	against amounts due or received from them)			
122	Section 4947(a)(1) non-exempt charitable trusts. Is the organization filing Form 990 in lieu of Form 1041?	12a		
	If "Yes," enter the amount of tax-exempt interest received or accrued during the year 12b	1-0		
13	Section 501(c)(29) qualified nonprofit health insurance issuers.			
	Is the organization licensed to issue qualified health plans in more than one state?	13a		<u> </u>
•	Note. See the instructions for additional information the organization must report on Schedule O			
b	Enter the amount of reserves the organization is required to maintain by the states in which			
_	the organization is licensed to issue qualified health plans			
С	Enter the amount of reserves on hand			
	Did the organization receive any payments for indoor tanning services during the tax year?	14a		Х
	If "Yes," has it filed a Form 720 to report these payments? If "No," provide an explanation in Schedule O	14b		

58-0606077 Part VI Governance, Management, and Disclosure For each "Yes" response to lines 2 through 7b below, and for a "No" response to line 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O See instructions

	Check if Schedule O contains a response to any question in this Part VI			X
Sec	tion A. Governing Body and Management			
			Yes	No
1a	Enter the number of voting members of the governing body at the end of the tax year. If there are			- ·
	material differences in voting rights among members of the governing body, or if the governing body			1
	delegated broad authority to an executive committee or similar committee, explain in Schedule O			
b	Enter the number of voting members included in line 1a, above, who are independent 1b 16			
2	Did any officer, director, trustee, or key employee have a family relationship or a business relationship with			
	any other officer, director, trustee, or key employee?	2		Х
3	Did the organization delegate control over management duties customarily performed by or under the direct			
	supervision of officers, directors, or trustees, or key employees to a management company or other person?	3		Х
4	Did the organization make any significant changes to its governing documents since the prior Form 990 was filed?	4		Х
5	Did the organization become aware during the year of a significant diversion of the organization's assets?	5		Х
6	Did the organization have members or stockholders?	6	X	
7a	Did the organization have members, stockholders, or other persons who had the power to elect or appoint			
	one or more members of the governing body?	7a	X	
b	Are any governance decisions of the organization reserved to (or subject to approval by) members,			
_	stockholders, or persons other than the governing body?	7b		Х
8	Did the organization contemporaneously document the meetings held or written actions undertaken during			
	the year by the following			
а	The governing body?	8a	Х	
b	Each committee with authority to act on behalf of the governing body?	8b	Х	
9	Is there any officer, director, trustee, or key employee listed in Part VII, Section A, who cannot be reached at			
•	the organization's mailing address? If "Yes," provide the names and addresses in Schedule O	9		Х
Secti	on B. Policies (This Section B requests information about policies not required by the Internal Revenue	Code	.)	
			Yes	No
10a	Did the organization have local chapters, branches, or affiliates?	10a		Х
b	If "Yes," did the organization have written policies and procedures governing the activities of such chapters,			
-	affiliates, and branches to ensure their operations are consistent with the organization's exempt purposes?	10b		
11a	Has the organization provided a complete copy of this Form 990 to all members of its governing body before filing the form?	11a	Х	
b	Describe in Schedule O the process, if any, used by the organization to review this Form 990			
12a	Did the organization have a written conflict of interest policy? If "No," go to line 13	12a	Х	
b	Were officers, directors, or trustees, and key employees required to disclose annually interests that could give			
	rise to conflicts?	12b	Х	
С	Did the organization regularly and consistently monitor and enforce compliance with the policy? If "Yes,"			
	describe in Schedule O how this was done	12c	Х	<u> </u>
13	Did the organization have a written whistleblower policy?	13	Х	
14	Did the organization have a written document retention and destruction policy?	14	Х	
15	Did the process for determining compensation of the following persons include a review and approval by			
	independent persons, comparability data, and contemporaneous substantiation of the deliberation and decision?			
а	The organization's CEO, Executive Director, or top management official	15a	Х	
b	Other officers or key employees of the organization	15b	Х	
	If "Yes" to line 15a or 15b, describe the process in Schedule O (see instructions.)			
16a	Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement			
	with a taxable entity during the year?	16a		Х
b	If "Yes," did the organization follow a written policy or procedure requiring the organization to evaluate its			
	participation in joint venture arrangements under applicable federal tax law, and take steps to safeguard the			
	organization's exempt status with respect to such arrangements?	16b		
Sect	ion C. Disclosure			
17	List the states with which a copy of this Form 990 is required to be filed ▶_GA,			
18	Section 6104 requires an organization to make its Forms 1023 (or 1024 if applicable), 990, and 990-T (Section 5			
•	available for public inspection Indicate how you made these available Check all that apply	(-)(, ,	• /
	Own website Another's website X Upon request			
19	Describe in Schedule O whether (and if so, how), the organization made its governing documents, conflict or	finter	est r	olicy
	and financial statements available to the public during the tax year		}	2,
20	State the name, physical address, and telephone number of the person who possesses the books and records of the	ne		
	organization ► FRED T ELSBERRY, JR 503 OAK PLACE SUITE 590 ATLANTA, GA 30349 404-762-4400			
JSA		Form	990	(2011)

Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees

- 1a Complete this table for all persons required to be listed Report compensation for the calendar year ending with or within the organization's tax year
- List all of the organization's current officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation Enter -0- in columns (D), (E), and (F) if no compensation was paid
 - List all of the organization's current key employees, if any See instructions for definition of "key employee"
- List the organization's five current highest compensated employees (other than an officer, director, trustee, or key employee) who received reportable compensation (Box 5 of Form W-2 and/or Box 7 of Form 1099-MISC) of more than \$100,000 from the organization and any related organizations
- List all of the organization's former officers, key employees, and highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations
- · List all of the organization's former directors or trustees that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations

List persons in the following order: individual trustees or directors, institutional trustees, officers, key employees, highest compensated employees, and former such persons

Check this box if neither the organization nor any related organization compensated any current officer, director, or trustee

(A) Name and Title	(B) Average hours per	(C) Position (do not check more than one box, unless person is both an officer and a director/trustee)						(D) Reportable compensation	(E) Reportable compensation from	(F) Estimated amount of
	week (describe hours for							from the organization	related organizations (W-2/1099-MISC)	other compensation from the
	related organizations in Schedule O)	Individual trustee or director	Institutional trustee	Officer	Key employee	Highest compensated employee	Former	(W-2/1099-MISC)	(W-2/1033-MIGG)	organization and related organizations
(1) MARK COLE IMMEDIATE PAST CHAIRMAN	1.00	x						G	0	0
(2) ROBIN HOLLAND CHAIRMAN	1.00	Х						0	0	0
(3) GINNY PHILLIPPI TREASURER	1.00	Х					_	0	0	0
(4) MICHAEL HOLMES DIRECTOR (5) RAYMOND KATHE	1.00	Х						0	0	0
DIRECTOR (6) TRACEY MACKEY	1.00	Х	_					0	0.	0
DIRECTOR (7) CHARLES SQUIRES	1.00	Х						0	0	0
FIRST VICE CHAIRMAN (8) DENNIS BOYDEN	1.00	Х						0	0	0
DIRECTOR (9) JESSE KOORSE DIRECTOR	1.00	X						0	0	0
(10) JUDY SHOPE DIRECTOR	1.00	Х		_				0	0	0
(11) GEORGE JOHNSTON SECOND VICE CHAIRMAN	1.00	х						0	0	0
(12) JASON LIOON SECRETARY	1.00	х						0	0	0
(13) RICHARD REYNOLDS EX-OFFICIO DIRECTOR (14) STEVEN CHURCH	1.00	х						0	0	0
DIRECTOR	1.00	Х				_		0	0	0

Form 990 (2011)

Part VII Section A. Officers, Directors, Tru	ıstees, Ke	y En	nplo	ye	es,	and I	lig	hest Compensat	ed Employ	<u>∤ees (ç</u>	ontinued)
(A) Name and title	week		(C) Position (do not check more than box, unless person is both officer and a director/trus				an ee)	(D) Reportable compensation from the	(E) Reportabl compensation related organization	on from d	(F) Estimated amount of other compensation
	hours for related organizations in Schedule O)	Individual trustee or director	Institutional trustee	Officer	Key employee	Highest compensated employee	Former	organization (W-2/1099-MISC)	(W-2/1099		from the organization and related organizations
.5) CARI DAVIDSON											
DIRECTOR	1.00	X					_	0		0	
6) JASON OSTERHAGE		١									
DIRECTOR	1.00	X					-			4	
7) FRED T ELSBERRY, JR CEO/CFO	50.00			Х				124,315.		0	8,61
									-		
1b Sub-total							>	124,315.		0	8,61
c Total from continuation sheets to Part VII, S d Total (add lines 1b and 1c)							>	124,315.		0	8,61
Total number of individuals (including but not reportable compensation from the organization)	limited to t	hose						·	\$100,000	of	
											Yes N
3 Did the organization list any former office employee on line 1a? If "Yes," complete Schede											3
4 For any individual listed on line 1a, is the organization and related organizations grandividual	eater than	\$15	50,0	00?	. If	"Yes	S, "	complete Schedu	le J for	such	4
5 Did any person listed on line 1a receive or for services rendered to the organization? If "Yo	accrue co	mper	satio	on 1	fron	n any	un	related organization	on or indiv	ıdual	5
Section B. Independent Contractors	es, comple	16 301	<i>ieuu</i>	iie J	101	Sucii	pei	3011	<u> </u>	· · ·	
Complete this table for your five highest com compensation from the organization. Report of year.											
(A) Name and business add	Iress							(B) Description of se	ervices	С	(C) ompensation
							‡				
							‡				
							\pm				
2 Total number of independent contractors (if more than \$100,000 in compensation from the				ııte	d to	thos	se I	isted above) who	received		

Pai	rt VII	Statement of Reve	nue	_			- 	
	-				(A) Total revenue	(B) Related or exempt function revenue	(C) Unrelated business revenue	(D) Revenue excluded from tax under sections 512, 513, or 514
nts nts	1 a	Federated campaigns	<u>1a</u>					
Sra	b	Membership dues	<u>1</u> b					1
S, C	c	Fundraising events						;
ia Tar	d	Related organizations						
JS,	e	Government grants (contribu						
er S	f	All other contributions, gifts, gran	,					-
호	•	and similar amounts not included						
Contributions, Gifts, Grants and Other Similar Amounts	g	Noncash contributions included						
ပို့ န်	h	Total. Add lines 1a-1f	,		0	water - trunsmentenest in him to		
_en				Business Code				
Ven	2 a	MEMBERSHIP DUES		541900	1,651,080	1,651,080		
å	b	DISPUTE RESOLUTION		541900	212,953	212,953		
Program Service Revenue	°	SES INCOME		541800	207,715	212,303	207,715	
Sen	ď	MEMBER PAGES		541800	93,662		93,662	
Ε	e	BBB ONLINE		541900	45,029	45,029	73,002	
gra	f	All other program service rev	(ODUIO	541900	31,273	19,915	11,358	
P. 0	g	Total Add lines 2a-2f				17/313	11,330	
	3 4 5	Investment income (including other similar amounts)	TTACHMENT	1	5,313			5,313
	· 6a	Gross rents			gi te	e - e		0~~.
	ь	Less rental expenses					فسد	
	c	Rental income or (loss)			<u> </u>	.2	*	
	d	Net rental income or (loss).			0			
	7 a	Gross amount from sales of	(ı) Securities	(II) Other	<i>4</i> ,,	a, a		
	/ a	assets other than inventory	50,000		٠,	*		
	ь	Less cost or other basis	-			,]
		and sales expenses	50,000			· * '		
	c	Gain or (loss)		_				
	d	Net gain or (loss)		. <u></u>	0			
ā	8a	Gross income from fundra	iising		•	,		
nue		events (not including \$						
Š		of contributions reported on	line 1c)]
Ř		See Part IV, line 18	•					İ
Other Reve	ь	Less direct expenses	ь					
ᅙ	С	Net income or (loss) from fur			0			
	9a	Gross income from gaming a	activities					
		See Part IV, line 19			Y i andomina		~ ↓1•ab	~
	b	Less direct expenses	b					
	С	Net income or (loss) from ga	ımıng activities	. <u></u>	0			
	10a	Gross sales of invento	ory, less			1		
		returns and allowances						
	b	Less cost of goods sold	ь					
ļ		Net income or (loss) from sal	les of inventory		0			
		Miscellaneous Reven	ue	Business Code				
	11a							
	b	-						
	С							
	d	All other revenue						
	е	Total Add lines 11a-11d		▶	0			
	12	Total revenue See instructio	ns	.	2,247,025	1,928,977	312,735	5,313

58-0606077

Part IX Statement of Functional Expenses

Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A) but are not required to complete columns (B), (C), and (D)

	Check if Schedule O contains a response to any question in this Part IX									
Do	not include amounts reported on lines 6b,	(A)	(B)	(C)	(D)					
7b	, 8b, 9b, and 10b of Part VIII.	Total expenses	Program service expenses	Management and general expenses	Fundraising expenses					
1	Grants and other assistance to governments and		<u> </u>							
	organizations in the United States See Part IV, line 21.	0								
2	Grants and other assistance to individuals in									
	the United States See Part IV, line 22	0								
3	Grants and other assistance to governments,									
	organizations, and individuals outside the									
	United States See Part IV, lines 15 and 16	0								
4	Benefits paid to or for members	0								
5	Compensation of current officers, directors,			, i						
	trustees, and key employees	133,231.		<u> </u>						
6	Compensation not included above, to disqualified									
	persons (as defined under section 4958(f)(1)) and									
	persons described in section 4958(c)(3)(B)	0								
7	Other salaries and wages	969,848.	···							
8	Pension plan accruals and contributions (include section									
	401(k) and 403(b) employer contributions)	34,031.	<u> </u>							
9	Other employee benefits	160,545.								
10	Payroll taxes	79,703.								
11	Fees for services (non-employees)									
а	Management	63,264.								
b	Legal	9,363.								
С	Accounting	34,300.								
d	Lobbying	0								
е	Professional fundraising services See Part IV, line 17	0								
f	Investment management fees	0								
g	Other	23,481.								
12	Advertising and promotion	20,012.								
13	Office expenses	97,731.								
14	Information technology	5,460.								
15	Royalties	0								
16	Occupancy	105,259.								
17	Travel	10,926.								
18	Payments of travel or entertainment expenses									
	for any federal, state, or local public officials	0								
	Conferences, conventions, and meetings	17,791.								
	Interest	0								
21		10 745								
22		10,745.								
23	Insurance	12,040.		<u></u>						
24	Other expenses Itemize expenses not covered									
	above (List miscellaneous expenses in line 24e If line 24e amount exceeds 10% of line 25, column									
	(A) amount, list line 24e expenses on Schedule O)									
	AUTOMATION EXPENSES	133,252.								
	SES EXPENSES	126,552.								
	DUES AND SUBSCRIPTIONS	45,598.								
	MERCHANT FEES	41,952.								
		1,276.								
	All other expenses Add lines 1 through 24e	2,136,360.		 						
	Joint costs Complete this line only if the	2,130,300.		-						
	organization reported in column (B) joint costs									
	from a combined educational campaign and fundraising solicitation Check here ▶ ☐ if									
	following SOP 98-2 (ASC 958-720)	o								
ISA		·		l.						

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Pa	rt X	Balance Sheet					
_		_			(A) Beginning of year		(B) End of year
	1	Cash - non-interest-bearing			418,949.	1_	597,793.
	2	Savings and temporary cash investments		152,870.	2	153,067.	
	3	Pledges and grants receivable, net			0	3	(
	4	Accounts receivable, net	[C	4	(
	5	Receivables from current and former officers,					
		employees, and highest compensated employe	es (Complete Part II of			
"	6	Schedule L Receivables from other disqualified persons (a 4958(f)(1)), persons described in section 4958(employers and sponsoring organizations of se employees' beneficiary organizations (see instruct	C		(
šeti	7	Notes and loans receivable, net			C	7	(
Assets	8	Inventories for sale or use		[C	8	C
•	9	Prepaid expenses and deferred charges			C	9	(
	10a	Land, buildings, and equipment cost or	1				
		other basis Complete Part VI of Schedule D	10a	165,927.			
	ь	Less accumulated depreciation	10b	145,555.	31,117.	10c	20,372.
	11	Investments - publicly traded securities		ATCH 2	435,000.	11	385,000.
	12	Investments - other securities See Part IV, line 11				12	(
	13	Investments - program-related See Part IV, line 17	١		C	13	(
	14	Intangible assets			C	14	(
	15	Other assets See Part IV, line 11		688.	15	(
	16	Total assets. Add lines 1 through 15 (must equal			1,038,624.	16	1,156,232.
	17	Accounts payable and accrued expenses		C	17		
	18	Grants payable			С	18	C
	19	Deferred revenue		[C	19	
	20	Tax-exempt bond liabilities		[C	20	(
S	21	Escrow or custodial account liability Complete	Part	IV of Schedule D	C	21	(
Liabilities	22	Payables to current and former officers,	direct	ors, trustees, key			
abi		employees, highest compensated employees,	and d	lisqualified persons			
⋍		Complete Part II of Schedule L			C	22	(
	23	Secured mortgages and notes payable to unrelate	ed thir	d parties	C	23	(
	24	Unsecured notes and loans payable to unrelated			C	24	(
	25	Other liabilities (including federal income tax, pay					
		parties, and other liabilities not included on lines	17-24	Complete Part X			
		of Schedule D			C	25	6,943.
	26	Total liabilities. Add lines 17 through 25			C	26	6,943.
es		Organizations that follow SFAS 117, check here lines 27 through 29, and lines 33 and 34.	. ▶ [X and complete			
anc	27	Unrestricted net assets			1,038,624.	27	1,149,289.
Bal	28	Temporarily restricted net assets		<u>.</u> [C	28	C
Ē	29	Permanently restricted net assets		[C	29	C
or Fund Balances		Organizations that do not follow SFAS 117, che complete lines 30 through 34.	ck he	re ▶ and	·		
	30	Capital stock or trust principal, or current funds .		30			
Assets	31	Paid-in or capital surplus, or land, building, or equ	ııpmer	nt fund		31	
	32	Retained earnings, endowment, accumulated inc	or other funds		32		
Net	33	Total net assets or fund balances			1,038,624.	33	1,149,289.
	34	Total liabilities and net assets/fund balances			1,038,624.	34	1,156,232.

Form **990** (2011)

_	n 990 (2011)				Pa	ge IZ
Pa	Reconciliation of Net Assets Check if Schedule O contains a response to any question in this Part XI					
1	Total revenue (must equal Part VIII, column (A), line 12)	1		2,2	47,0	025.
2	Total expenses (must equal Part IX, column (A), line 25)	2		2,1	36,3	360.
3	Revenue less expenses Subtract line 2 from line 1	3		1	10,	665.
4	Net assets or fund balances at beginning of year (must equal Part X, line 33, column (A))	4		1,0	38,6	524.
5	Other changes in net assets or fund balances (explain in Schedule O)	5				0
6	Net assets or fund balances at end of year Combine lines 3, 4, and 5 (must equal Part X, line 33,					
	column (B))	6		1,1	49,2	289.
Pa	Financial Statements and Reporting Check if Schedule O contains a response to any question in this Part XII					
					Yes	No
1	Accounting method used to prepare the Form 990 X Cash Accrual Other If the organization changed its method of accounting from a prior year or checked "Other," ex Schedule O	kplaır	ı ın			
2a	Were the organization's financial statements compiled or reviewed by an independent accountant?			2a		Х
b	Were the organization's financial statements audited by an independent accountant?	• •	[2b	Х	
С	If "Yes" to line 2a or 2b, does the organization have a committee that assumes responsibility for or					
	of the audit, review, or compilation of its financial statements and selection of an independent accounta	nt?	L	2c	Х	
	If the organization changed either its oversight process or selection process during the tax year, e	xplaıı	n in			
	Schedule O					
d	If "Yes" to line 2a or 2b, check a box below to indicate whether the financial statements for the year	ear w	/ere			
	issued on a separate basis, consolidated basis, or both:					
	Separate basis X Consolidated basis Both consolidated and separate basis					
3a	As a result of a federal award, was the organization required to undergo an audit or audits as set	fort	h in			
	the Single Audit Act and OMB Circular A-133?			3 a		X
b	If "Yes," did the organization undergo the required audit or audits? If the organization did not und		the			
	required audit or audits, explain why in Schedule O and describe any steps taken to undergo such audits	3		3 b		L

SCHEDULE C (Form 990 or 990-EZ)

Political Campaign and Lobbying Activities

For Organizations Exempt From Income Tax Under section 501(c) and section 527

► Complete if the organization is described below. ► Attach to Form 990 or Form 990-EZ

2011
Open to Public Inspection

OMB No 1545-0047

Department of the Treasury Internal Revenue Service

► See separate instructions.

		to Form 990, Part IV, line 3, or Form Complete Parts I-A and B Do not comp		(Political Campaign Activity	ties), then
		on 501(c)(3)) organizations Complete F		Do not complete Part I-B	
	Section 527 organizations Com	, , , , ,			
	•	to Form 990, Part IV, line 4, or Form	990-EZ, Part VI, line 47	(Lobbying Activities), ther	1
•	Section 501(c)(3) organizations	that have filed Form 5768 (election un	der section 501(h)) Co	mplete Part II-A Do not cor	mplete Part II-B
•	Section 501(c)(3) organizations	that have NOT filed Form 5768 (election	on under section 501(h)) Complete Part II-B Do n	ot complete Part II-A
If the	e organization answered "Yes"	to Form 990, Part IV, line 5 (Proxy Ta	x) or Form 990-EZ, Pa	rt V, line 35c (Proxy Tax), t	hen
_•	Section 501(c)(4), (5), or (6) org	ganizations Complete Part III			
Nam	e of organization			Employer ident	ification number
BET	TTER BUSINESS BUREAU	OF METRO ATLANTA	<u> </u>	58-06	06077
Pa	rt I-A Complete if the o	rganization is exempt under	section 501(c) or i	s a section 527 orga	nization.
1	Provide a description of the	organization's direct and indirect p	oolitical campaign a	ctivities in Part IV	
2	Political expenditures			▶ \$	0
3	Volunteer hours			· · · · · · · · · · · · · · · · · · ·	
Par		rganization is exempt under s			
1	Enter the amount of any exc	cise tax incurred by the organizatio	n under section 495	5 ▶ \$	0
2		cise tax incurred by organization m			
3		a section 4955 tax, did it file Form			
			• • • • • • • • • • • • • • • • • • • •		Yes No
	If "Yes," describe in Part IV rt I-C Complete if the o		acation FOA(a) and		·-·-
		organization is exempt under			9)
1	-	expended by the filing organization		•	
2		ng organization's funds contributed			
4		es	-		
3		enditures Add lines 1 and 2 En			
4		e Form 1120-POL for this year?			Yes No
5		and employer identification numb			
		s For each organization listed, en	, ,		_
	· · · · · · · · · · · · · · · · · · ·	tributions received that were prom			_
	as a separate segregated fu	nd or a political action committee	(PAC) If additional s	space is needed, provid	e information in Part IV.
	(a) Name	(b) Address	(c) EIN	(d) Amount paid from filing organization's funds If none, enter -0-	(e) Amount of political contributions received and promptly and directly delivered to a separate political organization. If none, enter -0-
(1)					
(2)			-		
(3)					
(4) ——					
(5)		<u> </u>			
(6)					

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For Paperwork Reduction Act Notice, see the Instructions for Form 990 or 990-EZ

Schedule C (Form 990 or 990-EZ) 2011

٠.	had la 0 (F) 000 000 F7\ 000	מפתחפט	BIICTMEC	S BUREAU OF N	אביים איים א אביים איים אוים אוים א	, 50 A	, 1606077 Page 2
	art II-A Complete if the o section 501(h)).					filed Form 5768 (ele	
A		anization	belongs to	an affiliated grou	up (and list in Pa	irt IV each affiliated g	roup member's
				I share of excess			•
В	Check ▶ If the filing org	ganızation	checked l	oox A and "limited	control" provisi	ons apply.	
		its on Lobb ditures" m		ditures nts paid or incurred	i.)	(a) Filing organization's totals	(b) Affiliated group totals
1 a	a Total lobbying expenditures to	o influence	public opini	on (grass roots lob	bying)		
t	Total lobbying expenditures to	o influence	a legislative	e body (direct lobby	(ing)		
c	Total lobbying expenditures (add lines 1a	a and 1b)				
c	d Other exempt purpose exper	ditures					
	Total exempt purpose expend				i i		
f	Lobbying nontaxable amount	Enter the	amount fro	m the following tabl	e in both		· <u> </u>
	columns						
	If the amount on line 1e, column	(a) or (b) is:	The lobbying	ng nontaxable amount	is.		-
	Not over \$500,000		20% of the	amount on line 1e			
	Over \$500,000 but not over \$1,0	00,000	\$100,000 pl	us 15% of the excess	over \$500,000		
	Over \$1,000,000 but not over \$1	,500,000	\$175,000 pl	us 10% of the excess	over \$1,000,000		
	Over \$1,500,000 but not over \$1	7,000,000	\$225,000 pl	us 5% of the excess	over \$1,500,000		
	Over \$17,000,000		\$1,000,000				
ç	g Grassroots nontaxable amou	nt (enter 25	% of line 1f)			
H	h Subtract line 1g from line 1a	If zero or le	ss, enter -0				
i							
j							
	reporting section 4911 tax fo	r this year?				<u> </u>	Yes No
		ations that	made a se w. See the	instructions for li	on do not have to nes 2a through 2		ve
		Lobk	ying Expe	nditures During 4-	Year Averaging Pe	eriod	
	Calendar year (or fiscal year beginning in)	(a) 2	800	(b) 2009	(c) 2010	(d) 2011	(e) Total
2 a	a Lobbying nontaxable amount						
k	b Lobbying ceiling amount (150% of line 2a, column (e))						
c	Total lobbying expenditures						
c	d Grassroots nontaxable amount						
e	Grassroots ceiling amount (150% of line 2d, column (e))						

Schedule C (Form 990 or 990-EZ) 2011

f Grassroots lobbying expenditures

	(election under section 501(h)).			т			
For each "Y	es" response to lines 1a through 1i below, provide in Part IV a detailed description	- (8	1) -	<u> </u>	<u>(t</u>	o) -	-
of the lobby	ing activity	Yes	No		Amo	unt	
legislat	the year, did the filing organization attempt to influence foreign, national, state or local cion, including any attempt to influence public opinion on a legislative matter or indum, through the use of					-	•
a Volunte	eers? aff or management (include compensation in expenses reported on lines 1c through 1i)?			1			
	advadta a			-			
d Mailing	is to members, legislators, or the public?		-				
f Grants	to other organizations for lobbying purposes?						
g Direct	contact with legislators, their staffs, government officials, or a legislative body?						
	demonstrations, seminars, conventions, speeches, lectures, or any similar means?						
	activities?						
	Add lines 1c through 1:						
b If "Yes."	" enter the amount of any tax incurred under section 4912			1			
c If "Yes."	" enter the amount of any tax incurred by organization managers under section 4912						
	ling organization incurred a section 4912 tax, did it file Form 4720 for this year?						
	Complete if the organization is exempt under section 501(c)(4), section 501	(c)(5)	, or	sectio	n		
 .	501(c)(6).					Yes	N
Were s	ubstantially all (90% or more) dues received nondeductible by members?				1		
	organization make only in-house lobbying expenditures of \$2,000 or less?				2	Х	
	organization agree to carry over lobbying and political expenditures from the prior year?						
26:14 直 3 日 6 首	Complete it the organization is exempt under section 501/c)(4), section 501	んいたい	or	sectic	n		
Part III-B	Complete if the organization is exempt under section 501(c)(4), section 501 501(c)(6) and if either (a) BOTH Part III-A, lines 1 and 2, are answered "No" answered "Yes."					3, is	
Dues, a	501(c)(6) and if either (a) BOTH Part III-A, lines 1 and 2, are answered "No" (answered "Yes." ssessments and similar amounts from members 162(e) nondeductible lobbying and political expenditures (do not include amou	OR (E) Pa			3, is	
Dues, a Section politica	501(c)(6) and if either (a) BOTH Part III-A, lines 1 and 2, are answered "No" (answered "Yes." Issuessments and similar amounts from members 162(e) nondeductible lobbying and political expenditures (do not include amount expenses for which the section 527(f) tax was paid).	OR (b	Pa of	rt III-/		3, is	
Dues, a Section politica a Current	501(c)(6) and if either (a) BOTH Part III-A, lines 1 and 2, are answered "No" (answered "Yes." Issuessments and similar amounts from members 162(e) nondeductible lobbying and political expenditures (do not include amount expenses for which the section 527(f) tax was paid).	OR (b	Pa	rt III-A		3, is	
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Schedule C (Form 990 or 990-EZ) 2011

Page 4

Part IV Supplemental Information (continued)

SCHEDULE D (Form 990)

Supplemental Financial Statements

► Complete if the organization answered "Yes," to Form 990,

Inspection

OMB No 1545-0047

Department of the Treasury Internal Revenue Service Name of the organization

Part IV, line 6, 7, 8, 9, 10, 11a, 11b, 11c, 11d, 11e, 11f, 12a, or 12b. ► Attach to Form 990. ► See separate instructions.

Employer identification number

BE'	TER BUSINESS BUREAU OF METRO ATLAN	TA	58-0606077
Pa	Organizations Maintaining Donor Adorganization answered "Yes" to Form		Accounts. Complete if the
_		(a) Donor advised funds	(b) Funds and other accounts
1	Total number at end of year		
2	Aggregate contributions to (during year)		
3	Aggregate grants from (during year)		
4	Aggregate value at end of year		
5	Did the organization inform all donors and donor	advisors in writing that the assets held in	donor advised
,	funds are the organization's property, subject to the	-	
6	Did the organization inform all grantees, donors, a		
U	only for charitable purposes and not for the bene		
Do	conferring impermissible private benefit?	if the avanuation annuated "Van" to Fr	Yes No
Pa 1	Purpose(s) of conservation easements held by the	is the organization answered. Yes to Fo	orm 990, Part IV, line 7.
ı			
	Preservation of land for public use (e.g., red	·	of an historically important land area
	Protection of natural habitat	Preservation o	of a certified historic structure
_	Preservation of open space		
2	Complete lines 2a through 2d if the organization	held a qualified conservation contribution in	the form of a conservation
	easement on the last day of the tax year		[22.25]
			Held at the End of the Tax Year
a	Total number of conservation easements		
b	Total acreage restricted by conservation easemen		
С	Number of conservation easements on a certified		2c
d	Number of conservation easements included in (
	historic structure listed in the National Register.		
3	Number of conservation easements modified, tra	nsferred, released, extinguished, or termina	ated by the organization during the
	tax year		
4	Number of states where property subject to cons	ervation easement is located ▶	
5	Does the organization have a written policy regar		
	violations, and enforcement of the conservation e		
6	Staff and volunteer hours devoted to monitoring,	inspecting, and enforcing conservation eas	ements during the year
	>		
7	Amount of expenses incurred in monitoring, inspe	ecting, and enforcing conservation easemer	nts during the year
	▶ \$		
8	Does each conservation easement reported on li	ne 2(d) above satisfy the requirements of se	ection 170(h)(4)(B)
	(ı) and section 170(h)(4)(B)(ii)?		Yes No
9	In Part XIV, describe how the organization reports	s conservation easements in its revenue and	d expense statement, and
	balance sheet, and include, if applicable, the text	of the footnote to the organization's financial	ial statements that describes the
	organization's accounting for conservation easem		
Pa	t III Organizations Maintaining Collection	s of Art, Historical Treasures, or Other	r Similar Assets.
	Complete if the organization answered	d "Yes" to Form 990, Part IV, line 8.	
1a	If the organization elected, as permitted under Sworks of art, historical treasures, or other similar	SFAS 116 (ASC 958), not to report in its i	revenue statement and balance sheet
	works of art, historical treasures, or other simi	lar assets held for public exhibition, educ	cation, or research in furtherance of
p.	public service, provide, in Part XIV, the text of the		
b	If the organization elected, as permitted under		
	works of art, historical treasures, or other simi public service, provide the following amounts rela		cation, or research in furtherance of
	(i) Revenues included in Form 990, Part VIII, line		> \$
	(ii) Assets included in Form 990, Part X		
2	If the organization received or held works of a		
4	<u> </u>	•	• • •
_	Revenues included in Form 990. Part VIII. Inc. 1		
a b	Revenues included in Form 990, Part VIII, line 1 . Assets included in Form 990, Part X		
	aperwork Reduction Act Notice, see the Instructions for	or Form 990	
	-p Houselien for Helies, see the mondellens i	v v vvv.	Jonedale D (Form 930) 2011

_		•
ວລດ	Р	-

3 Using the organization's acquisition, accession, and other records, check any of the following that are a significant use of its collection terms (check all that apply) a Public exhibition d Loan or exchange programs b Scholarly research C Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIV 5 During the year, did the organization's collections and explain how they further the organization's exempt purpose in Part XIV 5 During the year, did the organization's social consists to be sold to rase funds rather than to be maintained as part of the organization's collection? \ Yes \ No Part IV \ Inne 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediately for contributions or other assets not included on Form 990, Part XIV and complete the following table c Beginning balance d Additions during the year c Beginning balance \ 1d \ do Additions during the year e Distributions during the year f Ending balance \ 1d \ do Additions during the year f Ending balance \ 1d \ do Additions during the year 1a Beginning of year balance \ (a) Current year (b) Prior year (c) Two years book (d) Trices years back (e) Four years book organization and osses \ 3d \ (a) Current year (b) Prior year (c) Two years book (d) Trices years back (e) Four years book organization by (i) unrelated organizations for facilities and programs \ 3a(i) \ 3a(Par	t III Organizations Maintaining C	ollections of	Art, Histo	rical Tre	easures,	or Other	r Similar A	ssets (d	ontinued)	<u> </u>
b Scholarly research e Other Preservation for future generations 4 Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Parl XIV 5 During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection?	3		cession, and	other recor	ds, chec	k any of	the follow	wing that a	re a sigr	nificant use of	ıts
Provide a description of the organization's collections and explain how they further the organization's exampt purpose in Part XIV During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection?	а	Public exhibition		d 🗀	Loa	an or exc	hange pro	grams			
Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIV During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection?	b	Scholarly research		e							
4. Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIV 5. During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection?	С	Preservation for future generat	ons	_	_						
So During the year, did the organization solicit or receive donations of art, historical treasures, or other similar asses to be sold to raise funds rather than to be maintained as part of the organization's collection? Yes No Bratt IV Inne 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X?	4	Provide a description of the organization		s and expla	ain how	they furt	her the or	ganızatıon's	exemp	t purpose in F	² art
## Section of the organization and agent, trustee, custodian Arrangements. Complete if the organization answered "Yes" to Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X? No If "Yes," explain the arrangement in Part XIV and complete the following table Additions during the year 1d	5		icit or receive	donations o	fart hiet	orical tro	acurae ar	other cimils	ar.		
Escrow and Custodial Arrangements. Complete if the organization answered "Yes" to Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X?. 1b If "Yes," explain the arrangement in Part XIV and complete the following table 1c Beginning balance 1d Additions during the year 1d Bothinous during the year the arrangement in Part XIV Part V Endowment Funds. Complete if the organization answered "Yes" to Form 990, Part IV, line 10. 2a Bothinous during the year stack (b) From year (e) Two years back (d) Three years back (e) Four years back 1d Grants or scholarships 1d Grants or scholarships 2d Grants or scholarships 2d Grants or scholarships 2d Founde the estimated percentage of the current year end balance (line 1g, column (a)) held as a Board designated or quasi-endowment Martin Administrative expenses and programs 1d Administrative expenses and programs 2d Founder the estimated percentage of the current year end balance (line 1g, column (a)) held as a Board designated or quasi-endowment Martin Administrative expenses and programs 1d Administrative expenses and programs in lines 2a, 2b, and 2c should equal 100% 3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by (i) unrelated	3								_	7 vaa [7]	Na
Inne 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included on Form 990, Part X? No bill *Yes,** explain the arrangement in Part XIV and complete the following table c Beginning balance 1	Dat					-					140
nicluded on Form 990, Part X?						iization	answered				
b If "Yes," explain the arrangement in Part XIV and complete the following table c Beginning balance . 1c 1c	1 a				•						
C Beginning balance 1c Amount									· · · L	Yes X	No
C Beginning balance 1 C	b	If "Yes," explain the arrangement in Part	XIV and comp	lete the fol	lowing tal	ble	··· •				
d Additions during the year								A	mount		
e Distributions during the year 1f f Ending balance 1f 2a Did the organization include an amount on Form 990, Part X, line 21?											
f Ending balance	d	Additions during the year				[1 d				
Did the organization include an amount on Form 990, Part X, line 21?	е	Distributions during the year				[1 e				
B f "Yes," explain the arrangement in Part XIV											
Part V Endowment Funds. Complete if the organization answered "Yes" to Form 990, Part IV, line 10. (a) Current year (b) Pnor year (c) Two years back (d) Three years back (e) Four years back	2a	Did the organization include an amount	on Form 990,	Part X, line	21?				[Yes X	No
1a Beginning of year balance	b	If "Yes," explain the arrangement in Part	XIV								
1a Beginning of year balance	Par	t V Endowment Funds. Complet	e if the orgar	nization ar	swered	"Yes" to	Form 99	0, Part IV,	line 10.		
b Contributions		(a) Current year	(b) Prio	or year	(c) Two	years back	(d) Three ye	ears back	(e) Four years b	ack
c Net investment earnings, gains, and losses	1 a	Beginning of year balance									
and losses	b	Contributions								·	
d Grants or scholarships	С	Net investment earnings, gains,									
e Other expenditures for facilities and programs		and losses									
e Other expenditures for facilities and programs	d	Grants or scholarships									
and programs											
g End of year balance											
g End of year balance	f	Administrative expenses		·		 		 			
Provide the estimated percentage of the current year end balance (line 1g, column (a)) held as a Board designated or quasi-endowment ▶								 			
a Board designated or quasi-endowment Permanent endowment Note there endowment longs in lines 2a, 2b, and 2c should equal 100% 3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by (i) unrelated organizations (ii) related organizations If "Yes" to 3a(ii), are the related organizations listed as required on Schedule R? Describe in Part XIV the intended uses of the organization's endowment funds Part VI Land, Buildings, and Equipment. See Form 990, Part X, line 10 Description of property (a) Cost or other basis (nivestment) (b) Cost or other basis (c) Accumulated depreciation b Buildings c Leasehold improvements 22,394 10,176 12,218 d Equipment 20,143,533 135,379 8,154 e Other Other	_		current year e	end balance	e (line 1a	column	(a)) held as	 S			
b Permanent endowment ▶ % c Temporarily restricted endowment ▶		-	-	%		,	(=),	-			
Temporarily restricted endowment ▶% The percentages in lines 2a, 2b, and 2c should equal 100% 3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by (i) unrelated organizations.											
The percentages in lines 2a, 2b, and 2c should equal 100% 3a Are there endowment funds not in the possession of the organization that are held and administered for the organization by (i) unrelated organizations. (ii) related organizations. 3a(ii) If "Yes" to 3a(ii), are the related organizations listed as required on Schedule R? 4 Describe in Part XIV the intended uses of the organization's endowment funds Part VI Land, Buildings, and Equipment. See Form 990, Part X, line 10 Description of property (a) Cost or other basis (other) (investment) (b) Cost or other basis (c) Accumulated depreciation (d) Book value (d) Book value to Buildings c Leasehold improvements 22,394. 10,176. 12,218. d Equipment 143,533. 135,379. 8,154. e Other Other			•								
Are there endowment funds not in the possession of the organization that are held and administered for the organization by (i) unrelated organizations. (ii) related organizations. b If "Yes" to 3a(ii), are the related organizations listed as required on Schedule R? Describe in Part XIV the intended uses of the organization's endowment funds Part VI Land, Buildings, and Equipment. See Form 990, Part X, line 10 Description of property (a) Cost or other basis (other) (investment) (b) Cost or other basis (other) (c) Accumulated depreciation (d) Book value (d) Book value c Leasehold improvements. c Leasehold improvements. d Equipment 143,533. 135,379. 8,154. e Other	_			00%							
organization by (i) unrelated organizations	3a		•		ation that	are held	and admi	nistered for	the		
(ii) unrelated organizations		· ·		no organiza	ation that	aro nora	ana aann	motorou ror		Yes	No
(ii) related organizations		-									
b If "Yes" to 3a(II), are the related organizations listed as required on Schedule R?		• • • • • • • • • • • • • • • • • • • •									
4 Describe in Part XIV the intended uses of the organization's endowment funds Part VI Land, Buildings, and Equipment. See Form 990, Part X, line 10 Description of property (a) Cost or other basis (other) (c) Accumulated depreciation (d) Book value (investment) (other) (a) Buildings (other) (a) Cost or other basis (other) (b) Cost or other basis (other) (c) Accumulated depreciation (d) Book value (d) Book	b	•									
Part VI Land, Buildings, and Equipment. See Form 990, Part X, line 10 Description of property (a) Cost or other basis (investment) (b) Cost or other basis (other) (c) Accumulated depreciation (d) Book value 1a Land 5 5 5 5 6 6 6 7 7 7 7 7 7 7 8 7 12 7 8 7 15 15 8 7 15		• • • • • • • • • • • • • • • • • • • •		•							
Description of property (a) Cost or other basis (investment) (b) Cost or other basis (other) (c) Accumulated depreciation (d) Book value 1a Land										-	
Ia Land (investment) (other) depreciation b Buildings 22,394 10,176 12,218 c Leasehold improvements 22,394 10,176 12,218 d Equipment 143,533 135,379 8,154 e Other 0	Ган						1	1			—
b Buildings c Leasehold improvements 22,394 10,176 12,218 d Equipment 143,533 135,379 8,154 e Other			` (inves						(0	I) Book value	
c Leasehold improvements											
d Equipment	b	Buildings	· • <u> </u>								
e Other	С	Leasehold improvements	· • [22,39				12,2	18.
	d	Equipment				143,53	3. 1	35,379.		8,1	54.
Total. Add lines 1a through 1e (Column (d) must equal Form 990, Part X, column (B), line 10(c)) ▶ 20, 372.	e	Other									
	Tota	I. Add lines 1a through 1e (Column (d) n	nust equal Forr	n 990, Part	X, columi	n (B), line	10(c))	▶		20,3	72.

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Part VII	Investments - Other Securities. See	Form 990, Part X, lin	e 12	
	(a) Description of security or category (including name of security)	(b) Book value	(c) Method of v Cost or end-of-year	valuation market value
(1) Financi	al derivatives			
	-held equity interests			
(3) Other_		 		
(B)				
(C)		 		
(D)				
(E) (F)		 		
(G)				
(H)				
(I)		 		
Total (Colum	in (b) must equal Form 990, Part X, col (B) line 12)	•		
Part VIII	Investments - Program Related. See	Form 990, Part X, Iır	ne 13	
	(a) Description of investment type	(b) Book value	(c) Method of v Cost or end-of-year	
(1)				
(2)				
(3)		-		
(4)				
(5) (6)				
(7)				
(8)	·		 	
(9)			-	
(10)				-
	in (b) must equal Form 990, Part X, col. (B) line 13.)	•		
Part IX	Other Assets. See Form 990, Part X,	line 15.		
	(8	a) Description		(b) Book value
(1)	<u></u>			
(2)				
(3) (4)				<u> </u>
(5)				
(6)				
(7)				
(8)				
(9)				
(10)				
	n (b) must equal Form 990, Part X, col (B) line 15)		<u></u>	•
Part X	Other Liabilities. See Form 990, Part	X, line 25.		
1.	(a) Description of liability	(b) Book valu	ie	
	ral income taxes		043	
	TO BBB FOUNDATION	0,	943.	
(3)				
<u>(4)</u> (5)			 	
(6)	· · · · ·			
(7)		-		
(8)				
(9)				
(10)				
(11)				
Total (Colur	mn (b) must equal Form 990, Part X, col (B) line 25	() ▶ 6,	943.	
2 FIN 49 /	ASC 740) Footpote In Part XIV, provide the	toxt of the feetnate to	the examination's financial state	manta that rangets the

2. FIN 48 (ASC 740) Footnote In Part XIV, provide the text of the footnote to the organization's financial statements that reports the organization's liability for uncertain tax positions under FIN 48 (ASC 740)

Part XIV Supplemental Information (continued)

ASC 740 FOOTNOTE

SCHEDULE D, PART X, QUESTION 2

THE BBB AND THE AFFILIATE ARE EXEMPT FROM INCOME TAXES UNDER SECTION 501(C)(6) AND SECTION 501(C)(3) OF THE INTERNAL REVENUE CODE, RESPECTIVELY, AS AMENDED. ACCORDINGLY, NO PROVISION OR LIABILITY FOR INCOME TAXES HAS BEEN REFLECTED IN THE ACCOMPANYING COMBINED FINANCIAL STATEMENTS.

THE BUREAU ANNUALLY EVALUATES ALL FEDERAL AND STATE INCOME TAX POSITIONS.

THIS PROCESS INCLUDES AN ANALYSIS OF WHETHER THESE INCOME TAX POSITIONS

THE BUREAU TAKES MEET THE DEFINITION OF AN UNCERTAIN TAX POSITION UNDER

THE INCOME TAXES TOPIC OF THE FINANCIAL ACCOUNTING STANDARDS

CODIFICATION. IN THE NORMAL COURSE OF BUSINESS, THE BUREAU IS SUBJECT TO

EXAMINATION BY THE FEDERAL AND STATE TAXING AUTHORITIES. IN GENERAL, THE

BUREAU IS NO LONGER SUBJECT TO TAX EXAMINATIONS FOR TAX YEARS ENDING

BEFORE DECEMBER 31, 2008.

OTHER CHANGES IN NET ASSETS

PART XI, LINE 8

\$ 42,335 REVENUE FROM BBB EDUCATIONAL FOUNDATION INCLUDED IN F/S (31,950) EXPENSES FROM BBB EDUCATIONAL FOUNDATION INCLUDED IN F/S

\$ 10,385 BBB NET ASSET CHANGE

THE ACTIVITY FROM THE BETTER BUSINESS BUREAU AND THE BETTER BUSINESS BUREAU EDUCATIONAL FOUNDATION ARE INCLUDED IN CONSOLIDATED FINANCIAL

Schedule D (Form 990) 2011

STATEMENTS. BETTER BUSINESS BUREAU EDUCATIONAL FOUNDATION INCOME AND

EXPENSES ARE REPORTED ON A SEPARATE FORM 990.

OTHER REVENUE PER F/S NOT ON RETURN

PART XII, LINE 2D

\$ 42,335 REVENUE FROM BBB EDUCATIONAL FOUNDATION INCLUDED IN F/S

OTHER EXPENSES PER F/S NOT ON RETURN

PART XIII, LINE 2D

\$ 31,950 EXPENSES FROM BBB EDUCATIONAL FOUNDATION INCLUDED IN F/S

SCHEDULE O (Form 990 or 990-EZ)

Supplemental Information to Form 990 or 990-EZ

OMB No 1545-0047

Department of the Treasury Internal Revenue Service Complete to provide information for responses to specific questions on Form 990 or 990-EZ or to provide any additional information.

▶ Attach to Form 990 or 990-EZ.

Open to Public Inspection

Name of the organization

BETTER BUSINESS BUREAU OF METRO ATLANTA

Employer identification number 58-0606077

PART VI, SECTION A, QUESTION 6 ORGANIZATIONS ARE INVITED TO BECOME ACCREDITED BUSINESSES OF THE BBB AFTER THEY HAVE BEEN PRE-QUALIFIED BASED ON OUR STANDARDS OF GOOD BUSINESS PRACTICES: HAVE TO HAVE BEEN IN BUSINESS FOR AT LEAST ONE YEAR, MUST MEET ALL LICENSING/BONDING REQUIREMENTS OF THE LOCAL GOVERNMENTS, MUST AGREE TO RESOLVE ISSUES PROMPTLY AND ADDRESS ANY ISSUES THE BBB BRINGS TO THEIR ATTENTION, MUST BE FREE OF GOVERNMENT ACTIONS THAT DEMONSTRATE A SIGNIFICANT FAILURE TO SUPPORT BBB ETHICAL PRINCIPLES, MUST MAINTAIN AT LEAST A B RATING, MUST ADHERE TO GOVERNMENT/BBB/INDUSTRY ADVERTISING STANDARDS, MUST HONESTLY REPRESENT THEIR PRODUCTS/SERVICES, MUST HONOR PROMISES, AND MUST SAFEGUARD THE PRIVACY OF THEIR CUSTOMERS. ONCE A COMPANY HAS BEEN PRE-QUALIFIED BASED ON THESE STANDARDS, THEY ARE CALLED BY ONE OF OUR BUSINESS RELATIONS PEOPLE AND INVITED TO BE A BBB MEMBER. IF THEY ACCEPT, THE BBB GETS MORE DETAILED INFORMATION. ANOTHER AREA OF THE BBB VERIFIES THAT THE COMPANY STILL QUALIFIES. THE BBB PRESIDENT THEN APPROVES THE COMPANY BEING SENT TO THE BBB BOARD FOR FINAL APPROVAL. ONCE FULLY QUALIFIED AND APPROVED BY THE PRESIDENT, THE COMPANIES ARE THEN PRESENTED TO OUR BOARD OF DIRECTORS FOR FINAL APPROVAL.

PART VI, SECTION A, QUESTION 7A

THE BOARD HAS A NOMINATING COMMITTEE, CHAIRED BY THE IMMEDIATE PAST CHAIR

OR THE CHAIR OF THE BOARD, THAT WORKS WITH THE PRESIDENT TO IDENTIFY

COMPANIES AND PEOPLE IN THE COMMUNITY WHO CAN ADD VALUE TO THE BBB BOARD.

PART VI, SECTION B, QUESTION 12C

THE COMPANY MUST BE ON GOOD STANDING WITH THE BBB AND THE PERSON

NOMINATED MUST BE SELECTED BY THE COMPANY AND EXHIBIT HIGH ETHICAL

STANDARDS. THE VALUE ADDED COMES THROUGH DIVERSITY OF INDUSTRY AND OTHER

HUMAN DEMOGRAPHICS. AT OUR ANNUAL MEETING, WHICH IS ANNOUNCED TO ALL

MEMBERS, THE SLATE OF BOARD NOMINEES IS PRESENTED FOR APPROVAL. ONCE

APPROVED BY A MAJORITY OF THE MEMBERS PRESENT (PER OUR BY-LAWS), THE NEW

BOARD MEMBERS JOIN THE BOARD. PRIOR TO THEIR FIRST MEETING, THE BBB

PRESIDENT AND THE BBB COUNSEL MEET WITH THE NEW DIRECTORS TO ENSURE THEY

UNDERSTAND THEIR RESPONSIBILITIES AND THE OPERATION OF THE BBB.

PART VI, SECTION B, QUESTION 11B

THE 990 IS PREPARED BY THE BBB'S ACCOUNTING FIRM WITH INPUT COORDINATED WITH THE BBB PRESIDENT. THE BBB PRESIDENT AND THE BOARD REVIEW THE 990 BEFORE SUBMISSION TO THE IRS. AFTER SUBMISSION, ALL VOTING MEMBERS RECEIVE A COPY OF THE RETURN.

EVERY EMPLOYEE AND BOARD MEMBER IS REQUIRED TO SIGN A CONFLICT OF

INTEREST POLICY STATEMENT. THE STATEMENT IS VERBALLY COVERED IN A NEW

EMPLOYEE/NEW DIRECTOR ORIENTATION. THE POLICY IS REVIEWED ANNUALLY AT ONE

OF THE BOARD MEETINGS. INSTANCES WHICH VIOLATE THE POLICY ARE HANDLED BY

THE BBB PRESIDENT AND THE BBB BOARD, AS APPROPRIATE.

PART VI, SECTION B, QUESTIONS 15A & 15B

CEO AND EMPLOYEE COMPENSATION IS DETERMINED AFTER REVIEWING COMPARATIVE

SALARY INFORMATION FROM OTHER BBB (SIMILAR ORGANIZATIONS) AND THE

58-0606077

MARKETPLACE SALARY FIGURES FOR COMPARABLE JOBS. THERE IS A BOARD

COMMITTEE WHO WORKS WITH THE BBB PRESIDENT TO REVIEW THE COMPENSATION AND

SALARY RANGES EVERY 3 YEARS.

PART VI, SECTION C, QUESTION 19

DOCUMENTS SUCH AS THE 990 AND THE CONFLICT OF INTEREST POLICY ARE

AVAILABLE UPON REQUEST FROM THE BBB PRESIDENT. OTHER DOCUMENTS, AS

APPROPRIATE, ARE ALSO AVAILABLE FROM THE PRESIDENT.

FORM 990, PART VIII - INVESTMENT INCOME			ATTACHMENT 1	
DESCRIPTION	(A) TOTAL REVENUE	(B) RELATED OR EXEMPT REVENUE	(C) UNRELATED BUSINESS REV.	(D) EXCLUDED REVENUE
INTEREST INCOME	5,31	.3.		5,313.
TOTALS	5,31	.3.		5,313.

ATTACHMENT 2

FORM 990, PART X - INVESTMENTS - PUBLICLY TRADED SECURITIES

	ENDING	COST
DESCRIPTION	BOOK VALUE	OR FMV_
ATHENS-CLARKE CTY DEV BOND	165,000.	COST
LEE CTY DEV AUTH BOND	220,000.	COST
TOTALS	385,000.	

SCHEDULE R (Form 990)

Related Organizations and Unrelated Partnerships

► Complete if the organization answered "Yes" to Form 990, Part IV, line 33, 34, 35, 36, or 37.

See separate instructions. ▶ Attach to Form 990.

BUREAU OF METRO ATLANTA

BETTER BUSINESS Name of the organization Department of the Treasury Internal Revenue Service

Part I

Employer identification number 58-0606077

(g) Section 512(b)(13) controlled Schedule R (Form 990) 2011 (f)
Direct controlling
entity å × entity? Yes Identification of Related Tax-Exempt Organizations (Complete if the organization answered "Yes" to Form 990, Part IV, line 34 because it had one or more related tax-exempt organizations during the tax year) (f) Direct controlling (e) End-of-year assets N/A Public chanty status (if section 501(c)(3)) (d) Total income Identification of Disregarded Entities (Complete If the organization answered "Yes" to Form 990, Part IV, line 33.) <u>e</u> თ (c)
Legal domicile (state
or foreign country) (d) Exempt Code section 501(C)(3) Legal domicile (state or foreign country) (b) Primary activity GA ETHICS EDUC. Primary activity L FOUND 58-1615422 ATLANTA, GA 30349 (a)Name, address, and EIN of disregarded entity Name, address, and EIN of related organization BETTER BUSINESS BUREAU EDUCATIONAL FOUND 503 OAK PLACE, SUITE 590 Part II (1) 9 (1) 2 (3) (4) (5) (9) **(2)** ମ ₹ (5)

For Paperwork Reduction Act Notice, see the Instructions for Form 990

1E1307 1 000

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90199

Page 2 (k) Percentage ownership (J) General or managing partner? Yes Identification of Related Organizations Taxable as a Corporation or Trust (Complete if the organization answered "Yes" to Form 990, Part IV, Inne 34 because it had one or more related organizations treated as a corporation or trust during the tax year.) Identification of Related Organizations Taxable as a Partnership (Complete of the organization answered "Yes" to Form 990, Part IV, line because it had one or more related organizations treated as a partnership during the tax year.) (I) Code V-UBI amount in box 20 of Schedule K-1 (Form 1065) (h) Dieproportonale alboatons? Yes No (g) Share of end-of-year assets (f) Share of total income (e)
Predominant
income (related,
unrelated,
excluded from
tax under
sections 512-514) (d)
Direct controlling
entity (c) Legal domicile (state or foreign country) (b) Primary activity (a) Name, address, and EIN related organization Schedule R (Form 990) 2011 Part III Part IV 4 Ξ 2 <u>€</u> <u>છ</u> <u>(</u>9)

(a) Name, address, and EIN of related organization	(b) Primary activity	(c) Legal domicile (state or foreign country)	(d) Direct controlling entity	(e) Type of entity (C corp, S corp, or trust)	(f) Share of total income	(g) Share of end-of-year assets	(h) Percentage ownership
(1)							
(<u>z</u>)							
(3)							
(4)							
(5)							
$(ar{\iota})$							

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Schedule R (Form 990) 2011

Page 3

Schedule R (Form 990) 2011

Schedule R (Form 990) 2011 ŝ Method of determining Yes $\overline{\times}$ × × If the answer to any of the above is "Yes," see the instructions for information on who must complete this line, including covered relationships and transaction thresholds 10 Ε 4 **1**a ا 1n 10 <u>6</u> **1**e 19 두 * # Loans or loan guarantees to or for related organization(s) Sharing of facilities, equipment, mailing lists, or other assets with related organization(s) Transactions With Related Organizations (Complete if the organization answered "Yes" to Form 990, Part IV, line 34, 35, 35a, or 36 Amount involved During the tax year, did the organization engage in any of the following transactions with one or more related organizations listed in Parts II-IV? Receipt of (i) interest (ii) annuities (iii) royalties or (iv) rent from a controlled entity (b) Transaction type (a-r) Performance of services or membership or fundraising solicitations for related organization(s) Lease of facilities, equipment, or other assets from related organization(s) Note. Complete line 1 if any entity is listed in Parts II, III, or IV of this schedule Other transfer of cash or property from related organization(s). Reimbursement paid by related organization(s) for expenses Name of other organization Gift, grant, or capital contribution to related organization(s) Sale of assets to related organization(s) Part V E = 0 Ф Φ ပ σ b ے. ے ¥ ō (9) 3 3 ₹ 3 7 2 (1)

Unrelated Organizations Taxable as a Partnership (Complete if the organization answered "Yes" on Form 990, Part IV, line 37.) Part VI

Provide the following information for each entity taxed as a partnership through which the organization conducted more than five percent of its activities (measured by total assets or gross revenue) that was not a related organization. See instructions regarding exclusion for certain investment partnerships

(a) (b) (c) (d) (d) (f) (f) (f) (f) (g) (f) (g) (f) (g) (g) (g) (g) (g) (g) (g) (g) (g) (g	(b) Primary activity	(c) Legal domicite (state or foreign country)	(d) Predominant income (related, unrelated, excluded	(e) Are all partners section 501(c)(3) organizations?	(f) Share of total income	(g) Share of end-of-year assets	(h) Disproportionate allocations?		(I) Code V-UBI amount in box 20 of Schedule K-1 (Form 1065)	(J) General or managing partner?		(k) Percentage ownership
(1)				Yes			Yes	ON.		Yes	§	
(3)												
(4)												
(5)												
(6)	-										-	
(7)												
(8)												
7(6)												
(10)												1
(11)										-		
(12)												
(13)											-	
(14)												
(15)												
[16]												
									Sche	dule R	(Form 9	Schedule R (Form 990) 2011

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Schedule R (Form 990) 2011

Page 5

Part VII Supplemental Information

Complete this part to provide additional information for responses to questions on Schedule R (see instructions)

SCHEDULE D (Form 1041)

Capital Gains and Losses

OMB No 1545-0092

Department of the Treasury Internal Revenue Service Name of estate or trust

BETTER BUSINESS BUREAU OF METRO ATLANTA

▶ Attach to Form 1041, Form 5227, or Form 990-T. See the Instructions for Schedule D (Form 1041) (also for Form 5227 or Form 990-T, if applicable).

Employer identification number

58-0606077

	Short-Term Capital Gains and L	osses - Assets	Held One Yea	ar or Less	_	
	(a) Description of property (Example 100 shares 7% preferred of "Z" Co)	(b) Date acquired (mo , day, yr)	(c) Date sold (mo , day, yr)	(d) Sales price	(e) Cost or other ba	
a						
				 		
		form Oak adda D	4 1 41.			4.
D	Enter the short-term gain or (loss), if any,	from Schedule D	-1, line 1b			1b
2	Short-term capital gain or (loss) from For	ms 4684, 6252,	6781, and 8824	1		2
3	Net short-term gain or (loss) from partne	rships. S corporat	tions, and other	estates or trusts		3
ŀ	Short-term capital loss carryover Enter	the amount, it	f any, from lu	ne 9 of the 2010	Capital Loss	
5	Carryover Worksheet	lings 1a through		n (f) Enter here an	d on line 13	4 (
	column (3) on the back			· · · · · · · · · · · · · · · · · · ·	I	5
ari	Long-Term Capital Gains and L	osses - Assets	Held More Th	nan One Year		(f) Gain or (loss
	(a) Description of property (Example 100 shares 7% preferred of "Z" Co)	(b) Date acquired (mo , day, yr)	(c) Date sold (mo , day, yr)	(d) Sales price	(e) Cost or other ba	asis the entire ve
3a				·		
			1			
					 	
b	Enter the long-term gain or (loss), if any,	from Schedule D-	1, line 6b			6b
	Enter the long-term gain or (loss), if any, Long-term capital gain or (loss) from Fori					6b
,	Long-term capital gain or (loss) from Fori	ms 2439, 4684, 6	6252, 6781, an	d 8824		7
,		ms 2439, 4684, 6	6252, 6781, an	d 8824		
7	Long-term capital gain or (loss) from Fori	ms 2439, 4684, 6	6252, 6781, an	d 8824		7
7 B	Long-term capital gain or (loss) from Fori Net long-term gain or (loss) from partners Capital gain distributions	ms 2439, 4684, 6	6252, 6781, an	d 8824		7 8
7 8 9 0	Long-term capital gain or (loss) from Form Net long-term gain or (loss) from partners Capital gain distributions Gain from Form 4797, Part I Long-term capital loss carryover Enter	ms 2439, 4684, 6 ships, S corporati	6252, 6781, an ons, and other e	estates or trusts	Capital Loss	7 8 9
7 8 9 0	Long-term capital gain or (loss) from Form Net long-term gain or (loss) from partners Capital gain distributions Gain from Form 4797, Part I	ms 2439, 4684, 6 ships, S corporati	6252, 6781, an	estates or trusts	Capital Loss	7 8 9

Schedule D (Form 1041) 2011					Page 2
Part III Summary of Parts I and II			(1) Beneficiaries'	(2) Estate's	
Caution: Read the instructions before	completing this p	art.	(see instr)	or trust's	(3) Total
13 Net short-term gain or (loss)		13			
14 Net long-term gain or (loss):					
a Total for year		14a			
b Unrecaptured section 1250 gain (see line 18 of the	wrksht)	14b			
c 28% rate gain		14c			
15 Total net gain or (loss). Combine lines 13 and 14a		15			
Note: If line 15, column (3), is a net gain, enter the gain on					
gains, go to Part V, and do not complete Part IV If line 15, colum	ın (3), ıs a net loss, co	mplete	Part IV and the Capita	I Loss Carryover Work	sheet, as necessary
Part IV Capital Loss Limitation					
16 Enter here and enter as a (loss) on Form 1041, line	4 (or Form 990-T, P	art I, lin	e 4c, if a trust), the sr		
a The loss on line 15, column (3) or b \$3,000 Note: If the loss on line 15, column (3), is more than \$3,000, c			00 4 15 1 000 7 1	16 ()
Note: If the loss on line 15, column (3), is more than \$3,000, c Carryover Worksheet in the instructions to figure your capital loss	or it Form 1041, page s carryover	1, line	22 (or Form 990-1, II	ne 34), is a loss, com	piete the Capital Loss
Part V Tax Computation Using Maximum Ca	•	<u> </u>			
Form 1041 filers. Complete this part only if both lines 1	-		are gains, or an an	nount is entered in	Part I or Part II and
there is an entry on Form 1041, line 2b(2), and Form 10			•		
Caution: Skip this part and complete the Schedule D Tax					
 Either line 14b, col (2) or line 14c, col (2) is more than 					
 Both Form 1041, line 2b(1), and Form 4952, line 4g ar 					
Form 990-T trusts. Complete this part only if both line					
of Form 990-T, and Form 990-T, line 34, is more than ze	•	nd com	iplete the Schedul e	D Tax Workshee	t in the instructions
f either line 14b, col (2) or line 14c, col (2) is more than					
17 Enter taxable income from Form 1041, line 22 (or		4)	. 17		
18 Enter the smaller of line 14a or 15 in column (2)	1 1				
but not less than zero	18		_		
19 Enter the estate's or trust's qualified dividends	1 1				
from Form 1041, line 2b(2) (or enter the qualified					
dividends included in income in Part I of Form 990-T)	19				
20 Add lines 18 and 19	20				
If the estate or trust is filing Form 4952, enter the					
amount from line 4g, otherwise, enter -0					
Subtract line 21 from line 20 If zero or less, enter-			. 22		
Subtract line 22 from line 17 If zero or less, enter -	0		. 23		
Enter the smaller of the amount on line 17 or \$2,3			. 24		
25 Is the amount on line 23 equal to or more than the					
Yes. Skip lines 25 and 26, go to line 27 and c					
No. Enter the amount from line 23					
Subtract line 25 from line 24			. 26		
Are the amounts on lines 22 and 26 the same?					
Yes. Skip lines 27 thru 30, go to line 31 No. Enter	the smaller of line 17 or line	e 22	27		
28 Enter the amount from line 26 (If line 26 is blank, e	entor ()		28	_}	
Litter the amount from time 20 (if little 20 is blank, e	inter -0-)		. 20	 [
29 Subtract line 28 from line 27			29		
				30	
30 Multiply line 29 by 15% (.15)				· · · · · _ 	
(see the Schedule G instructions in the instructions				1 1	
(300 the Ochedule O matructions in the matructions	1011 (1111 1041).			31 -	
32 Add lines 30 and 31				32	
33 Figure the tax on the amount on line 17 Use the				— —	
(see the Schedule G instructions in the instructions					
Tax on all taxable income. Enter the smaller of li					-
C line 1e (or Form 000 T line 26)	110 02 01 IIII 0 00 II	oro al	JH 1 JHH 1041, V	24	

JSA 1F1220 2 000 Schedule D (Form 1041) 2011

Name of estate or trust as shown on Form 1041 Do n	ot enter name and empl	oyer identification number	er if shown on the other side	Employer identif	ication number
BETTER BUSINESS BUREAU OF M				58-060607	<u> </u>
Part II Long-Term Capital Gains an	d Losses - Asset	ts Held More Tha	an One Year		
(a) Description of property (Example 100 sh 7% preferred of "Z" Co)	(b) Date acquired (mo , day, yr)	(c) Date sold (mo , day, yr)	(d) Sales price	(e) Cost or other basis (see instructions)	(f) Gain or (loss) Subtract (e) from (d)
6a 20000 SHS OF ATHENS-CLARKE					
CTY DEV AUTH BOND	VARIOUS	VARIOUS	20,000.	20,000.	
30000 SHS OF LEE CTY					
DEVELOPMENT AUTHORITY BON	VARIOUS	VARIOUS	30,000.	30,000.	
				<u> </u>	
				į	
	-				
					
			_		
	!				
		L			
6b Total. Combine the amounts in column	(f) Enter here and	l on Schedule D. lin	ne 6b		

Schedule D-1 (Form 1041) 2011

ESTIMATED TAX WORKSHEET FOR FORM 990-W

	2012 Estimated Tax	Α	
В	Enter 100 % of Line A		
С	Enter 100 % of tax on 2011 FORM 990-T C		
	Required Annual Payment (Smaller of lines B or C)		
E.	Income tax withheld (if applicable)	E	
F	Balance (As rounded to the nearest multiple of	F	200.

Record of Estimated Tax Payments									
Payment number	(a) Date	(b) Amount	(c) 2011 overpayment credit applied	(d) Total amount paid and credited (add (b) and (c))					
1	04/17/2012								
2	06/15/2012								
3	09/17/2012	150.		150					
4	12/17/2012	50.		50.					
Total		200.		200.					

ESTIMATED PAYMENTS MUST BE MADE USING THE ELECTRONIC FEDERAL TAX PAYMENTS SYSTEM (EFTPS). THIS WORKSHEET MERELY PROVIDES THE AMOUNTS WHICH NEED TO BE PAID VIA THE ABOVE METHOD.

Foim 8868

(Rev January 2012)

Department of the Treasury Internal Revenue Service

Application for Extension of Time To File an Exempt Organization Return

OMB No 1545-1709

File a separate application for each return

Internal Revenue	e Service	File a separate app	plication for each return.		
	filing for an Automatic 3-Month Exter				▶\
	filing for an Additional (Not Automati plete Part II unlessou have already be				
Electronic fi a corporation 8868 to req Return for	ling (e-file) You can electronically file required to file Form 990-T), or an juest an extension of time to file any Transfers Associated With Certain For more details on the electronic file	e Form 8868 if you additional (not aut y of the forms liste Personal Benefit (u need a 3-month auto comatic) 3-month exter d in Part I or Part II w Contracts, which mus	omatic extension of time to file (6 nsion of time You can electronical of the exception of Form 8870, the sent to the IRS in paper	lly file Form Information format (see
	tomatic 3-Month Extension of Ti				
	n required to file Form 990-T and requi				
Part I only					▶□
	porations (including 1120-C filers), part	tnerships, REMICs,	and trusts must use Fo	rm 7004 to request an extension of	tıme
to file income			··· <u>-</u>	Enter filer's Identifying number, s	ee Instructions
Type or	Name of exempt organization or other file	er, see instructions		Employer identification number	(EIN) or
Type or print					
File by the	BETTER BUSINESS BUREAU C			X 58-0606077	
due date for	Number, street, and room or suite no. If a		tions	Social security number (SSN)	
filing your return See	City, town or post office, state, and ZIP co		roop, con instructions	JL	
instructions	1	ode Poi a loreign addi	ress, see msuucuons		
Enter the De	ATLANTA, GA 30349 turn code for the return that this applic	estion is for /file a se	parate application for a	ach return)	. 0 1
Enter the Re	dun code for the return that this applic	ation is for the a se	parate application for e	acmetum,	• [0 1
Application		Return	Application		Return
Is For		Code	Is For		Code
Form 990		01	Form 990-T (corporate	ion)	07
Form 990-Bl	_	02	Form 1041-A		08
Form 990-E2	7	01	Form 4720		09
Form 990-PI	=	04	Form 5227		10
Form 990-T	(sec 401(a) or 408(a) trust)	05	Form 6069		11
Form 990-T	(trust other than above)	06	Form 8870		12
The books	s are in the care of ▶ FRED T EI	SBERRY, JR			
Telephon	e No. ▶ 404 762-4400		FAX No ▶ 404 76	8-1085	_
_	anization does not have an office or pl				▶∐
	or a Group Return, enter the organizat				his is
	e group, check this box		rt of the group, check th	nis box ▶ 🔲 and at	itach
	e names and EINs of all members the				
1 I reque	est an automatic 3-month (6 months for	•		extension of time organization named above. The extension	ancion ic
· · · · —	organization's return for	me the exemptions	anization return for the	biganization named above The ext	CHSION IS
	calendar year 20 11 or				
	tax year beginning	. 20	, and ending	. 20	
٠			,		
	ax year entered in line 1 is for less that Change in accounting period	n 12 months, check	reason: Initial r	return Final return	
nonref	application is for Form 990-BL, 99 undable credits See instructions			3a \$	
	application is for Form 990-PF,				
	ted tax payments made Include any				
	ce due. Subtract line 3b from line 3a	• • •	ent with this form, if re		
	onic Federal Tax Payment System) S		d 45.5 5000	3c \$	0070 FO (
	you are going to make an electronic	c tund withdrawal	with this Form 8868	, see Form 8453-EO and Form 8	30/A-FO tot
payment ins	tructions				

Form 8868	, (Rev 1-2012)					Page 2	
	are filing for an Additional (Not Automatic) 3-Mo	onth Exten	sion. complete only Part II	and che	ck this box		
-	ly complete Part II if you have already been gra						
	are filing for an Automatic 3-Month Extension,			•	•		
Part II	Additional (Not Automatic) 3-Month Ex			inal (no	copies needed).		
	<u> </u>				identifying number, see	instructions	
	Name of exempt organization or other filer, see in	structions			oloyer identification numb		
Type or							
print	BETTER BUSINESS BUREAU OF MET	RO ATLA	ATN	X	58-0606077		
	Number, street, and room or suite no. If a P.O. bo	x, see instru	ctions	Soc	ial security number (SSN)	
File by the due date fo	503 OAK PLACE						
filing your	City, town or post office, state, and ZIP code For	dress, see instructions					
return See instructions	1 See						
Enter the	Return code for the return that this application	is for (file a	separate application for ea	ch return)	. 01	
Applicat		Return	Application			Return	
ls For		Code	Is For			Code	
Form 99	0	01	The state of the	· /	The transfer many	1.00	
Form 99	<u> </u>	02	Form 1041-A	- 2 <u> </u>		08	
Form 99		01	Form 4720			09	
Form 990		04	Form 5227			10	
	0-T (sec 401(a) or 408(a) trust)	05	Form 6069			11	
	0-T (trust other than above)	06	Form 8870	-		12	
	o not complete Part II if you were not already			sion on	a previously filed For		
	ooks are in the care of ▶ FRED T ELSBERR						
	hone No ► 404 762-4400		FAX No ▶ 404 768-1	1085			
	organization does not have an office or place of					▶ □	
	is for a Group Return, enter the organization's fo					nis is	
	/hole group, check this box						
	he names and EINs of all members the extensio		in or the group, chock the t	,			
	quest an additional 3-month extension of time u		1	1/15 ,	20 12		
	calendar year 2011 , or other tax year beginn			d ending		20	
	ne tax year entered in line 5 is for less than 12 m				Final return		
, <u>""</u>	Change in accounting period	ionino, one	sk reason miliar to				
7 Sta	Ite in detail why you need the extension ADDIT	TONAL T	IME IS NEEDED TO GA	ATHER	INFORMATION		
	ORDER TO PREPARE A COMPLETE AND						
					<u> </u>		
8a If t	his application is for Form 990-BL, 990-PF, 99	90-T. 4720	or 6069, enter the tent	ative tax	c less any		
	nrefundable credits. See instructions	,	,,		8a \$		
	this application is for Form 990-PF, 990-T,	4720. or	6069, enter any refund	dable cr			
	imated tax payments made Include any pr				3 1		
	ount paid previously with Form 8868.	,	,		8b \$		
	ance Due. Subtract line 8b from line 8a Include	vour pavm	ent with this form, if require	ed. by us			
	ectronic Federal Tax Payment System) See instru		,	,,	8c \$		
	Signature and Verific		st he completed for P	art II o			
	alties of perjury, I declare that I have examined this form, prect, and complete, and that I am authorized to prepare this for	including acc	•		_	ige and belief,	
Const 1			Title .		Date ▶		
Signature I			Title ►			(Rev 1-2012)	