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Form 990

Department of the Treasury Internal Revenue Service

Return of Organization Exempt From Income Tax

Under section 501(c), 527, or 4947(a)(1) of the Internal Revenue Code (except black lung benefit trust or private foundation)

2010 Open to Public

OMB No 1545-0047

► The organization may have to use a copy of this return to satisfy state reporting requirements

Inspection

<u>A F</u>	or tr	e 2010	calendar year, or tax year beginning , 2010,	and ending		, 20				
В.			C Name of organization		D Employer iden	D Employer identification number				
	neck if a	oplicable	BETTER BUSINESS BUREAU OF METRO ATLANTA	58-06060)77					
Г	Addr		Doing Business As BBB OF METRO ATL, ATHENS, & N.E.	GA						
Γ	7	change	Number and street (or P O box if mail is not delivered to street address)	Room/suite	E Telephone num	nber				
	┪	return	503 OAK PLACE	590	(404) 762-4400					
	Term	mated	City or town, state or country, and ZIP + 4		, , <u>, , , , , , , , , , , , , , , , , </u>	 ` i				
\vdash	Ame	nded	ATLANTA, GA 30349		G Gross receipts	\$ 2,200,074.				
H		cation	F Name and address of principal officer FRED T. ELSBERRY, JF	>	H(a) Is this a group re					
L	pend	ing	503 OAK PLACE SUITE 590 ATLANTA, GA 30349	۸.	affiliates?	H-1 *** 111-111				
_	T				H(b) Are all affiliates	included? Yes No				
		kempt st	1 (-)	527		•				
		-	WWW.BBB.ORG		H(c) Group exemption					
		of organi		L Year of	formation 1937 M St	ate of legal domicile GA				
Pa	rt I	Sur	mmary							
	1	Briefly	describe the organization's mission or most significant activities		. 					
đ)		TO E	BE A LEADER IN ADVANCING MARKETPLACE TRUST.							
ě										
Ĕ										
Governance	2	Check	this box I if the organization discontinued its operations or disposed of	of more than 2	25% of its net assets					
ජේ	3	Numb	er of voting members of the governing body (Part VI, line 1a)			16.				
	4	Numb	er of independent voting members of the governing body (Part VI, line 1b)			16.				
Activities	5		number of individuals employed in calendar year 2010 (Part V, line 2a)		· · · · · · · · · · -	35.				
ζţ	6		number of volunteers (estimate if necessary)		· · · · · · · · · ·	1.				
`	7 a		gross unrelated business revenue from Part VIII, column (C), tine 12			a 258,404.				
	b		related business taxable income from Form 990-T, line 34							
		TTC: UI	included business taxable income norm of officers, line 54	· · · · · · · ·	Prior Year	Current Year				
	8	Contri	butions and grants (Part VIII, line 1h)		0					
Revenue	9		(D-4)(III)		1,806,067	· · · · · · · · · · · · · · · · · · ·				
Ver	_	_			24,532					
æ	10	Other	ment income (Part VIII, column (A), lines 3, 4, and 7d)							
	11		revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e)		1 020 500					
	12		evenue - add lines 8 through-11 (must equal Part VIII, column (A), line 12)		1,830,599					
	13		and similar amounts paid (Part X, column (A) lines 1-3)		0					
	14		ts paid to or for members (Part IX, column (A) Inne (4)		0					
es	15		es, other compensation, employee benefits (Part IX, column (A), lines 5-10)		1,128,627	. 1,241,922.				
Expense			sional fundraising fees (Part IX, column (A), line 11e)		0	0.				
χĎ	t		undraising expenses (Pan-IX, column (Ď), line 25) ▶ │ ◯ │							
	17		expenses (Part IX, column (A), lines 1a-11d-14f-24f)		600,288	. 735,809.				
	18	Total e	expenses Add lines 13-17 (must equal Part IX column (A) line 25)		1,728,915	. 1,977,731.				
	19	Reven	ue less expenses Subtract line 18 from line 12	[101,684	. 222,343.				
ces					Beginning of Current Yea	ar End of Year				
t Assets Id Baland	20	Total a	ssets (Part X, line 16)		817,419	. 1,038,624.				
A B	21	Total li	abilities (Part X, line 26)	`	1,138					
SE P	22	Net as	sets or fund balances Subtract line 21 from line 20		816,281	. 1,038,624.				
Pa	rt II		nature Block			<u> </u>				
Und	ler per	alties of	perjury, I declare that I have examined this return, including accompanying schedules a	and statements	, and to the best of my kno	wledge and belief, it is true,				
com	ect, a	nd comp	lete Department of preparer other than officer) is based on all information of which pre	parer has any	knowledge					
S	ign		J. III Irliand		9 ~	10-11				
	ere		Signature of officer		Date	<i>j</i> - <i>v</i> ₁				
			THE T ELSIBORDY YOU PR	051b	DAY - CP	t				
		:	Type or print name and title		QC: 000	<u> </u>				
_		<u> </u>	ype preparer's name Preparer's signature	Date	Check if	PTIN				
Paid			MARI DIAN M	AUG 0						
Prep	arer	\vdash	CHIEF CHICAGO A	INOU		P00746804				
Use	Only	Firm's		20255		8-1250486				
			address ► 171 17TH STREET, SUITE 900 ATLANTA, GA	30363	Phone no 4 (04-874-6244				
May	the II	₹S disc	uss this return with the preparer shown above? (see instructions)			. X Yes No				

For Paperwork Reduction Act Notice, see the separate instructions.

Form **990** (2010)

JSA 0E1010 1 000

N

Form	990 (2010)	58-0606077P	age 2
Pai	rt III S	Statement of Program Service Accomplishments Check if Schedule O contains a response to any question in this Part III]
		escribe the organization's mission RPOSE OF THE BBB IS TO PROMOTE TRUTHFULNESS IN ADVERTISING,	
-		, SELLING AND SOLICITING. IN ADDITION, THE BBB PERFORMS	
-		ATION SERVICES PRIMARILY RELATING TO DISPUTES BETWEEN AUTO	
N	MANUFAC	CTURERS AND CONSUMERS.	
t	the prior f If "Yes," d	describe these new services on Schedule O] No
:	services?		No
		describe these changes on Schedule O the exempt purpose achievements for each of the organization's three largest program services by expenses	
;	Section 5	501(c)(3) and 501(c)(4) organizations and section 4947(a)(1) trusts are required to report the amount of grants and is to others, the total expenses, and revenue, if any, for each program service reported	
4a	(Code 54	41900) (Expenses \$	
Ī	DISPUTE	E RESOLUTION SERVICES - OFFERING DISPUTE RESOLUTION SERVICES	
-		PUBLIC AND THE BUSINESS COMMUNITY. RECEIVE CONSUMER	
-	COMPLAI	INTS AND WORK WITH COMPANIES TO RESOLVE THE ISSUES RAISED.	
-			
-	-		
_			
_			
-			
	(Code 54	41900)(Expenses\$ 34,791 Including grants of \$)(Revenue\$) ITED BUSINESS (MEMBER) PAGES DIRECTORY - A PROGRAM WHICH	
Ċ	FFERS	TOP AND FEATURED LISTINGS TO BBB ACCREDITED BUSINESSES IN	
P	N ONLI	INE DIRECTORY ON OUR BBB WEBSITE.	
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	(O 1 F	41000 NT A STATE OF THE STATE O	
	(Code 54		
-		ATION / MEDIATION - PROGRAM ASSISTING BUSINESSES AND THEIR ERS BY OFFERING TO SETTLE THEIR ISSUES THROUGH MEDIATION OR	
_	ARBITRA		
_	IARKETP	· · · · · · · · · · · · · · · · · · ·	
	I I LUMINI	. DACE.	
-	_		
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_			
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_			
		gram services (Describe in Schedule O)	
	Expenses		
+6	i otal proj	gram service expenses ► 581,141.	

Part	Checklist of Required Schedules			
			Yes	No
1	Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? If "Yes,"			
	complete Schedule A	1		Х
2	Is the organization required to complete Schedule B, Schedule of Contributors? (see instructions)	2		Х
3	Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to	Ì		
	candidates for public office? If "Yes," complete Schedule C, Part I	3		Х
4	Section 501(c)(3) organizations. Did the organization engage in lobbying activities, or have a section 501(h)			
	election in effect during the tax year? If "Yes," complete Schedule C, Part II	4		
5	Is the organization a section 501(c)(4), 501(c)(5), or 501(c)(6) organization that receives membership dues,		İ	
	assessments, or similar amounts as defined in Revenue Procedure 98-19? If "Yes," complete Schedule C,			
	Part III	5	X_	ļ
6	Did the organization maintain any donor advised funds or any similar funds or accounts where donors have			
	the right to provide advice on the distribution or investment of amounts in such funds or accounts? If "Yes,"			İ
	complete Schedule D, Part I	6		X
7	Did the organization receive or hold a conservation easement, including easements to preserve open space,	_		۱
_	the environment, historic land areas, or historic structures? If "Yes," complete Schedule D, Part II	7		X
8	Did the organization maintain collections of works of art, historical treasures, or other similar assets? If "Yes,"	١.		
_	complete Schedule D, Part III	8		X
9	Did the organization report an amount in Part X, line 21, serve as a custodian for amounts not listed in Part			
	X, or provide credit counseling, debt management, credit repair, or debt negotiation services? If "Yes,"			X
40	complete Schedule D, Part IV	9	-	<u> </u>
10	quasi-endowments? If "Yes," complete Schedule D, Part V	10	'	x
11	If the organization's answer to any of the following questions is "Yes," then complete Schedule D, Parts VI,	10		X
• • •	VII, VIII, IX, or X as applicable			
а	Did the organization report an amount for land, buildings, and equipment in Part X, line 10° If "Yes," complete			
	Schedule D, Part VI	11a	х	
b	Did the organization report an amount for investments—othersecurities in Part X, line 12 that is 5% or more	1		
_	of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VII	11b		x
С	Did the organization report an amount for investments-program related in Part X, line 13 that is 5% or more			
	of its total assets reported in Part X, line 16? If "Yes," complete Schedule D, Part VIII.	11c		Х
d	Did the organization report an amount for other assets in Part X, line 15 that is 5% or more of its total assets			
	reported in Part X, line 16? If "Yes," complete Schedule D, Part IX	11d		Х
е	Did the organization report an amount for other liabilities in Part X, line 25? If "Yes," complete Schedule D, Part X	11e		X
f	Did the organization's separate or consolidated financial statements for the tax year include a footnote that addresses			1
	the organization's liability for uncertain tax positions under FIN 48 (ASC 740)? If "Yes," complete Schedule D, Part X	11f	Х	
12 a	Did the organization obtain separate, independent audited financial statements for the tax year? If "Yes,"			1
	complete Schedule D, Parts XI, XII, and XIII	12a	<u> </u>	Х
b	Was the organization included in consolidated, independent audited financial statements for the tax year? If "Yes," and if			
	the organization answered "No" to line 12a, then completing Schedule D, Parts XI, XII, and XIII is optional	12b	X	
13	Is the organization a school described in section 170(b)(1)(A)(ii)? If "Yes," complete Schedule E	13		Х
	Did the organization maintain an office, employees, or agents outside of the United States?	14a		Х
b	Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising,	l		١
	business, and program service activities outside the United States? If "Yes," complete Schedule F, Parts I and IV.	14b		X
15	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or assistance to any		l	
	organization or entity located outside the United States? If "Yes," complete Schedule F, Parts II and IV	15	-	X
16	Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or assistance	40		x
47	to individuals located outside the United States? If "Yes," complete Schedule F, Parts III and IV	16	-	_^
17	Did the organization report a total of more than \$15,000 of expenses for professional fundraising services	47		X
10	on Part IX, column (A), lines 6 and 11e? If "Yes," complete Schedule G, Part I (see instructions)	17		$\vdash $
18	Did the organization report more than \$15,000 total of fundraising event gross income and contributions on	18		x
19	Part VIII, lines 1c and 8a? If "Yes," complete Schedule G, Part II	10		 ^
13	If "Yes," complete Schedule G, Part III	19		X
20 a	Did the organization operate one or more hospitals? If "Yes," complete Schedule H	20a		X
	If "Yes" to line 20a, did the organization attach its audited financial statements to this return? Note. Some Form	200		
J	990 filers that operate one or more hospitals must attach audited financial statements (see instructions)	20ь		1

	Form 9	90 (2010) 58-0606077			Page 4
٠	Part	V Checklist of Required Schedules (continued)			
				Yes	No
	21	Did the organization report more than \$5,000 of grants and other assistance to governments and organizations			
		in the United States on Part IX, column (A), line 1? If "Yes," complete Schedule I, Parts I and II	21	ļ	X
	22	Did the organization report more than \$5,000 of grants and other assistance to individuals in the United States			
		on Part IX, column (A), line 2? If "Yes," complete Schedule I, Parts I and III	22		X
	23	Did the organization answer "Yes" to Part VII, Section A, line 3, 4, or 5 about compensation of the			
		organization's current and former officers, directors, trustees, key employees, and highest compensated			
		employees? If "Yes," complete Schedule J	23		X _
	24 a	, , , , , , , , , , , , , , , , , , ,			
		\$100,000 as of the last day of the year, that was issued after December 31, 2002? If "Yes," answer lines 24b			l
		through 24d and complete Schedule K If "No," go to line 25	24a		X
	b	Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception?	24b	<u> </u>	
	С	Did the organization maintain an escrow account other than a refunding escrow at any time during the year	l		
		to defease any tax-exempt bonds?	24c	-	-
	d	· · · · · · · · · · · · · · · · · · ·	24d		
	25 a	Section 501(c)(3) and 501(c)(4) organizations. Did the organization engage in an excess benefit transaction			
		with a disqualified person during the year? If "Yes," complete Schedule L, Part I	25a	-	-
	a	Is the organization aware that it engaged in an excess benefit transaction with a disqualified person in a prior			
		year, and that the transaction has not been reported on any of the organization's prior Forms 990 or 990-EZ?	256		
	20	If "Yes," complete Schedule L, Part I	25b		
	26	Was a loan to or by a current or former officer, director, trustee, key employee, highly compensated employee, or	26		Х
	27	disqualified person outstanding as of the end of the organization's tax year? If "Yes," complete Schedule L, Part II. Did the organization provide a grant or other assistance to an officer, director, trustee, key employee,	20		
	41	substantial contributor, or a grant selection committee member, or to a person related to such an individual?			
		If "Yes," complete Schedule L, Part III	27		x
	28	Was the organization a party to a business transaction with one of the following parties (see Schedule L,		2	S2412
		Part IV instructions for applicable filing thresholds, conditions, and exceptions)			
	а	A current or former officer, director, trustee, or key employee? If "Yes," complete Schedule L, Part IV	28a	-	Х
		A family member of a current or former officer, director, trustee, or key employee? <i>If "Yes," complete</i>			
		Schedule L, Part IV	28b		Х
	С	An entity of which a current or former officer, director, trustee, or key employee (or a family member thereof)			
		was an officer, director, trustee, or direct or indirect owner? If "Yes," complete Schedule L, Part IV	28c		Х
	29	Did the organization receive more than \$25,000 in non-cash contributions? If "Yes," complete Schedule M	29		Х
	30	Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified			
		conservation contributions? If "Yes," complete Schedule M	30		Х
	31	Did the organization liquidate, terminate, or dissolve and cease operations? If "Yes," complete Schedule N,			
		Part I	31	<u> </u>	Х
	32	Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? If "Yes,"			}
		complete Schedule N, Part II	32		Х
	33	Did the organization own 100% of an entity disregarded as separate from the organization under Regulations		•	
		sections 301 7701-2 and 301 7701-3? If "Yes," complete Schedule R, Part I	33	<u> </u>	Х
	34	Was the organization related to any tax-exempt or taxable entity? If "Yes," complete Schedule R, Parts II, III,			
		IV, and V, line 1	34	X	
	35	Is any related organization a controlled entity within the meaning of section 512(b)(13)?	35	ļ	Х
	а	Did the organization receive any payment from or engage in any transaction with a			
		controlled entity within the meaning of section 512(b)(13)? If "Yes," complete Schedule R,			ļ
		Part V, line 2 Yes X No			
	36	Section 501(c)(3) organizations. Did the organization make any transfers to an exempt non-charitable			
		related organization? If "Yes," complete Schedule R, Part V, line 2	36	ļ	
	37	Did the organization conduct more than 5% of its activities through an entity that is not a related organization			ļ
		and that is treated as a partnership for federal income tax purposes? If "Yes," complete Schedule R,			J
	20	Part VI	37	<u> </u>	X
	38	Did the organization complete Schedule O and provide explanations in Schedule O for Part VI, lines 11 and	20	X	
		19? Note. All Form 990 filers are required to complete Schedule O	38	990	
			L-OUU	330	(2010)

Far				
	Check if Schedule O contains a response to any question in this Part V	• • •		ــــا
	51 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Yes	No
	Enter the number reported in Box 3 of Form 1096 Enter -0- if not applicable		i	
	Enter the number of Forms 44-20 included in time 1a Enter-0-1 not applicable			!
С	Did the organization comply with backup withholding rules for reportable payments to vendors and	4.	V	
_	reportable gaming (gambling) winnings to prize winners?	1c	Х	
2a	Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax Statements, filed for the calendar year ending with or within the year covered by this return 35			
			v	
b	If at least one is reported on line 2a, did the organization file all required federal employment tax returns?	2b	Х	
_	Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file (see instructions)		v	
	Did the organization have unrelated business gross income of \$1,000 or more during the year?	3a	X	
	If "Yes," has it filed a Form 990-T for this year? If "No," provide an explanation in Schedule O	3b	Х	
4 a	At any time during the calendar year, did the organization have an interest in, or a signature or other authority			
	over, a financial account in a foreign country (such as a bank account, securities account, or other financial			х
	account)?	4a		^
D	If "Yes," enter the name of the foreign country			
E 0	See instructions for filing requirements for Form TD F 90-22 1, Report of Foreign Bank and Financial Accounts	50		Х
	Was the organization a party to a prohibited tax shelter transaction at any time during the tax year?	5a		X
	Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction?	5b 5c		
	If "Yes," to line 5a or 5b, did the organization file Form 8886-T?	50		
oa	Does the organization have annual gross receipts that are normally greater than \$100,000, and did the	6a		Х
h	organization solicit any contributions that were not tax deductible?	0a		
b	If "Yes," did the organization include with every solicitation an express statement that such contributions or	6b		
7	gifts were not tax deductible?	90		· · · · ‡
	Did the organization receive a payment in excess of \$75 made partly as a contribution and partly for goods			
а		7a		
h	and services provided to the payor?	7b		
	Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was	_,,,,		
·	required to file Form 8282?	7c		
d	If "Yes," indicate the number of Forms 8282 filed during the year			-
	Did the organization receive any funds, directly or indirectly, to pay premiums on a personal benefit contract?	7e		
f	Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract?	7f		
a	If the organization received a contribution of qualified intellectual property, did the organization file Form 8899 as required?	7g		
	If the organization received a contribution of cars, boats, airplanes, or other vehicles, did the organization file a Form 1098-C?	7h		
	Sponsoring organizations maintaining donor advised funds and section 509(a)(3) supporting			
	organizations. Did the supporting organization, or a donor advised fund maintained by a sponsoring		'	
	organization, have excess business holdings at any time during the year?	8		
9	Sponsoring organizations maintaining donor advised funds.			
	Did the organization make any taxable distributions under section 4966?	9a		
	Did the organization make a distribution to a donor, donor advisor, or related person?	9b		
10	Section 501(c)(7) organizations. Enter	!		
а	Initiation fees and capital contributions included on Part VIII, line 12			
b	Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities			
11	Section 501(c)(12) organizations. Enter			
а	Gross income from members or shareholders			
b	Gross income from other sources (Do not net amounts due or paid to other sources		:	
	against amounts due or received from them)			
	Section 4947(a)(1) non-exempt charitable trusts. Is the organization filing Form 990 in lieu of Form 1041?	12a		
b	If "Yes," enter the amount of tax-exempt interest received or accrued during the year 12b			
13	Section 501(c)(29) qualified nonprofit health insurance issuers.			
а	Is the organization licensed to issue qualified health plans in more than one state?	13a		
	Note. See the instructions for additional information, the organization must report on Schedule O			
b	Enter the amount of reserves the organization is required to maintain by the states in which			
	the organization is licensed to issue qualified health plans			
	Enter the amount of reserves on hand			
	Did the organization receive any payments for indoor tanning services during the tax year?	14a		X
_ b	If "Yes," has it filed a Form 720 to report these payments? If "No," provide an explanation in Schedule O	14b		

Part VI Governance, Management, and Disclosure For each "Yes" response to lines 2 through 7b below, and for a "No" response to line 8a, 8b, or 10b below, describe the circumstances, processes, or changes in Schedule O. See instructions Section A. Governing Body and Management No 1a Enter the number of voting members of the governing body at the end of the tax year b Enter the number of voting members included in line 1a, above, who are independent 2 Did any officer, director, trustee, or key employee have a family relationship or a business relationship with 2 Did the organization delegate control over management duties customarily performed by or under the direct supervision of officers, directors or trustees, or key employees to a management company or other person? 4 4 Did the organization make any significant changes to its governing documents since the prior Form 990 was filed? 5 Did the organization become aware during the year of a significant diversion of the organization's assets? Х 6 7a Does the organization have members, stockholders, or other persons who may elect one or more members of the governing body? b Are any decisions of the governing body subject to approval by members, stockholders, or other persons? Did the organization contemporaneously document the meetings held or written actions undertaken during the year by the following 8a a The governing body?....... 8b **b** Each committee with authority to act on behalf of the governing body? Is there any officer, director, trustee, or key employee listed in Part VII, Section A, who cannot be reached at the organization's mailing address? If "Yes," provide the names and addresses in Schedule O. Section B. Policies (This Section B requests information about policies not required by the Internal Revenue Code.) No X 10 a Does the organization have local chapters, branches, or affiliates? b If "Yes," does the organization have written policies and procedures governing the activities of such chapters, 10b affiliates, and branches to ensure their operations are consistent with those of the organization? 11a Has the organization provided a copy of this Form 990 to all members of its governing body before filing the 11a b Describe in Schedule O the process, if any, used by the organization to review this Form 990 12a b Are officers, directors or trustees, and key employees required to disclose annually interests that could give 12b c Does the organization regularly and consistently monitor and enforce compliance with the policy? 12c 13 13 Does the organization have a written document retention and destruction policy? 14 15 Did the process for determining compensation of the following persons include a review and approval by independent persons, comparability data, and contemporaneous substantiation of the deliberation and decision? 15a Х 15b If "Yes" to line 15a or 15b, describe the process in Schedule O (See instructions) 16a Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement b If "Yes," has the organization adopted a written policy or procedure requiring the organization to evaluate its participation in joint venture arrangements under applicable federal tax law, and taken steps to safeguard the organization's exempt status with respect to such arrangements? Section C. Disclosure List the states with which a copy of this Form 990 is required to be filed ▶ GA, 17 Section 6104 requires an organization to make its Forms 1023 (or 1024 if applicable), 990, and 990-T (501(c)(3)s only) 18 available for public inspection. Indicate how you make these available. Check all that apply Own website Another's website X Upon request 19 Describe in Schedule O whether (and if so, how), the organization makes its governing documents, conflict of interest policy, and financial statements available to the public 20 State the name, physical address, and telephone number of the person who possesses the books and records of the organization > FRED T ELSBERRY, JR 503 OAK PLACE SUITE 590 ATLANTA, GA 30349 404-762-4400

Compensation of Officers, Directors, Trustees, Key Employees, Highest Compensated Employees, Part VII and Independent Contractors Check if Schedule O contains a response to any question in this Part VII..........

Section A. Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees

1a Complete this table for all persons required to be listed Report compensation for the calendar year ending with or within the organization's tax year

- List all of the organization's current officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation Enter -0- in columns (D), (E), and (F) if no compensation was paid
 - List all of the organization's current key employees, if any See instructions for definition of "key employee"
- List the organization's five current highest compensated employees (other than an officer, director, trustee, or key employee) who received reportable compensation (Box 5 of Form W-2 and/or Box 7 of Form 1099-MISC) of more than \$100,000 from the organization and any related organizations
- · List all of the organization's former officers, key employees, and highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations
- · List all of the organization's former directors or trustees that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations

List persons in the following order individual trustees or directors, institutional trustees, officers, key employees, compensated employees, and former such persons

Check this box if neither the organization nor any related organization compensated any current officer, director, or trustee

(A) Name and Title	(B) Average	(B) (C) Average Position (check all that apply)					ly)	(D) Reportable	(E) Reportable	(F) Estimated
	hours per week (describe hours for related organizations in Schedule O)	Individual trustee or director	Institutional trustee	Officer		Highest compensated employee	Former	compensation from the organization (W-2/1099-MISC)	compensation from related organizations (W-2/1099-MISC)	amount of other compensation from the organization and related organizations
(1)MARK SUPIC IMMEDIATE PAST CHAIR	1.00	Х								
(2) MARK COLE CHAIRMAN	1.00	Х								
(3) ROBIN HOLLAND FIRST VICE CHAIRMAN	1.00	х			_					
(4) GINNY PHILLIPPI SECRETARY-TREASURER	1.00	Х								
(5) FREDERICK DURAND DIRECTOR	1.00	Х								
(6)MICHAEL HOLMES DIRECTOR	1.00	х								
(7) RAYMOND KATHE SECOND VICE CHAIR	1.00	х								
(8) TRACEY MACKEY DIRECTOR	1.00	х								
(9) JOHN MATHENY DIRECTOR	1.00	х								
(10)TONY MYERS DIRECTOR	1.00	х								
(11)LESLIE OKIN DIRECTOR	1.00	х								
(12)CHARLES SQUIRES DIRECTOR	1.00	Х								
(13)DENNIS BOYDEN DIRECTOR	1.00	Х					!			
(14)TIM HICKS DIRECTOR	1.00	х								
(15)JESSE KOORSE DIRECTOR	1.00	Х								

0E1041 1 000

(16) JUDY SHOPE DIRECTOR

1.00

58-0606077

Fart VII Section A. Officers, Directors, Tr	ustees, Ke	ey En	nplo	oye	es,	and	Hig	hest Compensa	ted Employees	(continue	ed)
(A)	(B) (C) (D) (I						(E)		(F)		
Name and title	Average hours per week (describe hours for related organizations	Individual trustee				Highest compensated employee	Former	Reportable compensation from the organization (W-2/1099-MISC)	Reportable compensation from related organizations (W-2/1099-MISC)	com fr org.	stimated nount of other pensation om the anization d related
	ın Schedule O)					ated				orga	inizations
(17) FRED T ELSBERRY, JR PRESIDENT & CEO	50.00			Х				116,300.	()	5,875.
(18)											
(19)									_		
(20)											
(21)		ļ. <u> </u>			_						
(22)											
(23)				-							
(24)											
(25)	,										
(26)											
(27)											
(28)											
1b Sub-total							•	116,300.	().	5,875.
c Total from continuation sheets to Part VII, Sec d Total (add lines 1b and 1c)	•							116,300.			5,875.
Total number of individuals (including but not lim reportable compensation from the organization			ed at				ceiv			- 1	
			•								Yes No
3 Did the organization list any former office	er, directo	or or	tru	stee	e, I	кеу є	mp	loyee, or highest	compensated	, +	
employee on line 1a? If "Yes," complete Schedu										3	X
4 For any individual listed on line 1a, is the the organization and related organizations individual	greater th	an \$	150,	,000)?	If "Y	es, '	complete Sched	ule J for such	4	Х
5 Did any person listed on line 1a receive or for services rendered to the organization? If "Yo	accrue coi	mpen	satio	n f	from	any	uni	related organizatio	n or individual	5	X
Section B. Independent Contractors	es, comple	ie 50	1000	110 0	, 101	30011	per	3011	<u> </u>		_ A
Complete this table for your five highest compensation from the organization	compensate	ed in	dep	end	ent	cont	ract	tors that received	i more than \$1	00,000	of
(A) (B) (C) Name and business address Description of services Compensation											
ATTACHMENT 1											
							1				
											
Total number of independent contractors (in more than \$100,000 in compensation from the contractors)				ited		thos	e lı	sted above) who	received		
,	3										000

Pa	rt VII	Statement of Revenue					
	-			(A) Total revenue	(B) Related or exempt function revenue	(C) Unrelated business revenue	(D) Revenue excluded from tax under sections 512, 513, or 514
Contributions, gifts, grants and other similar amounts	1a b c d e	Federated campaigns 1a Membership dues 1b Fundraising events 1c Related organizations 1d Government grants (contributions) 1e All other contributions, gifts, grants, and similar amounts not included above . 1f					o
o P	g	Noncash contributions included in lines 1a-1f \$					
_	<u>h</u>	Total. Add lines 1a-1f		0			,
n			Business Code				
ě	2a	MEMBERSHIP DUES	541900	1,739,668	1,739,668		
Program Service Revenue	b	SES INCOME	541800	173,373	142 500	173,373	-
ĒΖ	C	DISPUTE RESOLUTION MEMBER PAGES	541900 541800	142,500 76,651	142,500.	76,651	
S	d e	BBB ONLINE	541900	40,247	40,247	70,031	
gra	f	All other program service revenue		22,251	13,871	8,380	
Pro	g	Total. Add lines 2a-2f		2,194,690			
	3 4 5	Investment income (including dividends, interest other similar amounts) . ATTACHMENT . Income from investment of tax-exempt bond processing the control of the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing the control of tax-exempt bond processing t	2▶ pceeds▶	5,384 0 0			5,384
			(II) Personal	* *	*	s '/	
	6a	Gross Rents					
	b	Less rental expenses		\$	* • •	*)
	d	Rental income or (loss)	D	0			
	7a	Gross amount from sales of	(II) Other			*	
	ь	assets other than inventory Less cost or other basis					
	_	and sales expenses		*	» ~		
	d	Ret gain or (loss)		0			<u> </u>
a	8a	Gross income from fundraising		<u>v</u>			
evenue		events (not including \$ of contributions reported on line 1c)					
ž		See Part IV, line 18 a					
Other Rev	b	Less direct expenses b					
ō	С	Net income or (loss) from fundraising events .	· · · · · · · •	0.			
	9a	Gross income from gaming activities See Part IV, line 19 a					
	b	Less direct expenses b		_			
		Net income or (loss) from gaming activities		0			
		Gross sales of inventory, less returns and allowances					
	p	Less cost of goods sold b Net income or (loss) from sales of inventory					
	<u>`</u>	Miscellaneous Revenue	Business Code	0			
	11a					····	
	ь						
	С						
	d	All other revenue					
	е	Total. Add lines 11a-11d		0			
	12	Total revenue. See instructions		2,200,074	1.936.286.	258.404	5,384

Part IX Statement of Functional Expenses

Section 501(c)(3) and 501(c)(4) organizations must complete all columns
All other organizations must complete column (A) but are not required to complete columns (B), (C), and (D)

Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII.	(A) Total expenses	(B) Program service expenses	(C) Management and general expenses	(D) Fundraising expenses
Grants and other assistance to governments and				
organizations in the U.S. See Part IV, line 21	0.			
2 Grants and other assistance to individuals in				A. 5. 4
the U.S. See Part IV, line 22	0.			<u> </u>
3 Grants and other assistance to governments,				
organizations, and individuals outside the				
U S See Part IV, lines 15 and 16	0.			
4 Benefits paid to or for members	0.			
5 Compensation of current officers, directors,				
trustees, and key employees	122,175.			
6 Compensation not included above, to disqualified				
persons (as defined under section 4958(f)(1)) and				
persons described in section 4958(c)(3)(B)	0.			ļ
7 Other salaries and wages	891,037.			
8 Pension plan contributions (include section 401(k)	20.055			
and section 403(b) employer contributions)	30,856.			+
9 Other employee benefits	116,356.			
0 Payroll taxes	81,498.			
1 Fees for services (non-employees)	70 400			
a Management	70,490.			
b Legal	6,000.	_		
c Accounting	41,905.			
d Lobbying	0.			
e Professional fundraising services See Part IV, line 17	0.		<u>.</u>	
f Investment management fees	16,874.	- -	·	
g Other	18,975.		· · · · · · · · · · · · · · · · · · ·	-
2 Advertising and promotion	102,289.		- 	
3 Office expenses	5,498.	•		
4 Information technology	0.			
5 Royalties	105,363.			
· · ·	12,999.			
7 Travel	12,000		-	
for any federal, state, or local public officials	0.			
9 Conferences, conventions, and meetings	14,780.			
0 Interest	0.			
1 Payments to affiliates	0.			
2 Depreciation, depletion, and amortization	11,655.			
3 Insurance	11,480.	_		
4 Other expenses Itemize expenses not covered				
above (List miscellaneous expenses in line 24f If				Transported a second
line 24f amount exceeds 10% of line 25, column				A speciment
(A) amount, list line 24f expenses on Schedule O)				
a SES EXPENSES	123,838.			
b AUTOMATION EXPENSES	109,627.			
c MERCHANT FEES	57,479.			
d DUES AND SUBSCRIPTIONS	25,512.			
e ARBITRATION EXPENSES	675.			
f All other expenses	370.			
5 Total functional expenses. Add lines 1 through 24f	1,977,731.			
6 Joint Costs. Check here ▶ if following				
SOP 98-2 (ASC 958-720) Complete this line				
only if the organization reported in column (B) joint costs from a combined educational	1			
campaign and fundraising solicitation				

Pa	rt X	Balance Sheet					
					(A) Beginning of year		(B) End of year
	1	Cash - non-interest-bearing			193,889.	1	418,949.
	2	Savings and temporary cash investments	152,242.	2	152,870.		
	3	Pledges and grants receivable, net		3			
	4	Accounts receivable, net				4	
	5	Receivables from current and former officers,					
		employees, and highest compensated employe Schedule L				5	A · e ·
	6	Receivables from other disqualified persons (as defined unit	dor co	tion 4059(f)(1)) porcons		J	
	"	described in section 4958(c)(3)(B), and contributing employers					
		section 501(c)(9) voluntary employees' beneficiary organizations		6			
ţ	_					7	
ssets	7	Notes and loans receivable, net				8	
Ÿ	8	Inventories for sale or use				9	<u>-</u>
	9	Prepaid expenses and deferred charges	, · · ·			9	
	10 a	Land, buildings, and equipment cost or		1.65 007			
	١.	other basis Complete Part VI of Schedule D	10a	165,927.		4.0	21 117
		Less accumulated depreciation	10b	134,810.	21,288.		31,117.
	11	Investments - publicly traded securities		F	450,000.	11	435,000.
	12	Investments - other securities See Part IV, line 11				12	
	13	Investments - program-related See Part IV, line 11			13	-	
	14	Intangible assets			14		
	15	Other assets See Part IV, line 11			0.		688.
_	16	Total assets. Add lines 1 through 15 (must equal li	ne 34	<u> </u>	817,419.	16	1,038,624.
	17	Accounts payable and accrued expenses				17	
	18	Grants payable				18	
	19	Deferred revenue				19	
	20	Tax-exempt bond liabilities				20	
ies	21	Escrow or custodial account liability Complete				21	
Liabilities	22	Payables to current and former officers, employees, highest compensated employees,					,
Ξ		Complete Part II of Schedule L				22	
	23	Secured mortgages and notes payable to unrelated		The state of the s		23	
	24	Unsecured notes and loans payable to unrelated th	ırd pa	rties		24	
	25	Other liabilities Complete Part X of Schedule D .			1,138.	25	0.
	26	Total liabilities. Add lines 17 through 25			1,138.	26	0.
es		Organizations that follow SFAS 117, check here lines 27 through 29, and lines 33 and 34.				2.	
	27	Unrestricted net assets			816,281.	27	1,038,624.
ala	28	Temporarily restricted net assets			•	28	
8	29	Permanently restricted net assets				29	
Net Assets or Fund Balanc		Organizations that do not follow SFAS 117, check complete lines 30 through 34.	(here	▶ ☐ and			
S	30	01-1-1111111		,		30	
set	31	Paid-in or capital surplus, or land, building, or equip		fund		31	· -
As	32	Retained earnings, endowment, accumulated incon		_		32	
et	33	Total net assets or fund balances			816,281.	33	1,038,624.
Z	34	Total liabilities and net assets/fund balances	• • •		817,419.	34	1,038,624.
	_ 	Loren liabilities and tier assers/fully palatices		<u> </u>	01/,419.	34	1,030,624.

Form **990** (2010)

required audit or audits, explain why in Schedule O and describe any steps taken to undergo such audits

3b

SCHEDULE C

(Form 990 or 990-EZ)

Political Campaign and Lobbying Activities

For Organizations Exempt From Income Tax Under section 501(c) and section 527

Complete if the organization is described below.

Department of the Treasury Internal Revenue Service

► Attach to Form 990 or Form 990-EZ.

If the organization answered "Yes," to Form 990, Part IV, line 3, or Form 990-EZ, Part VI, line 46 (Political Campaign Activities), then

► See separate instructions.

OMB No 1545-0047 Open to Public

Inspection

 Section 501(c)(3) organizations Complete Parts I-A and B Do not complete Part I-C Section 501(c) (other than section 501(c)(3)) organizations. Complete Parts I-A and C below. Do not complete Part I-B Section 527 organizations Complete Part I-A only If the organization answered "Yes," to Form 990, Part IV, line 4, or Form 990-EZ, Part VI, line 47 (Lobbying Activities), then Section 501(c)(3) organizations that have filed Form 5768 (election under section 501(h)) Complete Part II-A Do not complete Part II-B Section 501(c)(3) organizations that have NOT filed Form 5768 (election under section 501(h)). Complete Part II-B. Do not complete Part II-A. If the organization answered "Yes," to Form 990, Part IV, line 5 (Proxy Tax) or Form 990-EZ, Part V, line 35a (Proxy Tax), then Section 501(c)(4), (5), or (6) organizations Complete Part III Name of organization Employer identification number BETTER BUSINESS BUREAU OF METRO ATLANTA 58-0606077 Part I-A Complete if the organization is exempt under section 501(c) or is a section 527 organization. Provide a description of the organization's direct and indirect political campaign activities on behalf of or in opposition to candidates for public office in Part IV Complete if the organization is exempt under section 501(c)(3). Enter the amount of any excise tax incurred by the organization under section 4955 2 Enter the amount of any excise tax incurred by organization managers under section 4955 If the organization incurred a section 4955 tax, did it file Form 4720 for this year? Yes No 4a Was a correction made? If "Yes," describe in Part IV Complete if the organization is exempt under section 501(c), except section 501(c)(3). Part I-C Enter the amount directly expended by the filing organization for section 527 exempt function Enter the amount of the filing organization's funds contributed to other organizations for section Total exempt function expenditures Add lines 1 and 2 Enter here and on Form 1120-POL, Did the filing organization file Form 1120-POL for this year? Enter the names, addresses and employer identification number (EIN) of all section 527 political organizations to which filing organization made payments. For each organization listed, enter the amount paid from the filing organization's funds. Also enter the amount of political contributions received that were promptly and directly delivered to a separate political organization, such as a separate segregated fund or a political action committee (PAC) If additional space is needed, provide information in Part IV (d) Amount paid from (e) Amount of political (b) Address (a) Name (c) EIN filing organization's contributions received and promptly and directly funds If none, enter -0delivered to a separate political organization If none, enter -0-(1) (2) (3) (4) (5)

JSA 0E1264 0 040

For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990 or 990-EZ.

Dogo	2
Page	

Sui	ledule C (Form 990 or 990-EZ) 2010			30 000	0077	Page Z
		rganization is exem	pt under section (501(c)(3) and file	d Form 5768 (elec	
		anization belongs to anization checked be			s apply	
		its on Lobbying Expen			(a) Filing	(b) Affiliated
_		ditures" means amount			organization's totals	group totals
	Total lobbying expenditures to					
	Total lobbying expenditures to					
C	7 0 - 1 (-					
d						<u> </u>
e	r Priest Press style s					
f	Lobbying nontaxable amount columns	Enter the amount from	the following table in	DOTH		
	If the amount on line 1e, column	(a) or (b) is: The lobbyin	g nontaxable amount i	s:	*	***
	Not over \$500,000		mount on line 1e			
	Over \$500,000 but not over \$1,000		us 15% of the excess or			• 🐧 -
	Over \$1,000,000 but not over \$1,5		us 10% of the excess or		. * *	
	Over \$1,500,000 but not over \$17,	· · · · · · · · · · · · · · · · · · ·	us 5% of the excess over	er \$1,500,000		
_	Over \$17,000,000	\$1,000,000			9 98	<u> </u>
g				<u> </u>		
n :	Subtract line 1g from line 1a I Subtract line 1f from line 1c If					
i		•	or line 1: did the ord		4720 reporting	
,	section 4911 tax for this year?					. Yes No
_	Section 4011 tax for this year.		<u> </u>	· · · · · · · · · · · · · · · · · · ·	<u> </u>	
		4-Year Aver ations that made a sec dumns below. See the		do not have to cor		
		Lobbying Exper	nditures During 4-Ye	ar Averaging Peri	od	
	Calendar year (or fiscal year beginning in)	(a) 2007	(b) 2008	(c) 2009	(d) 2010	(e) Total
2 a	Lobbying nontaxable amount					
b	Lobbying ceiling amount (150% of line 2a, column (e))		a de la companya de l	in the second se	· · · · · · · · · · · · · · · · · · ·	
С	Total lobbying expenditures					
d	Grassroots nontaxable amount					
е	Grassroots ceiling amount (150% of line 2d, column (e))					
f	Grassroots lobbying expenditures					

Lei		(election under section 501(h)).	riiea	Forn	15/08		
			(a)		(b)	
			Yes	No		Amount	
1	legislati referenc	the year, did the filing organization attempt to influence foreign, national, state or local on, including any attempt to influence public opinion on a legislative matter or dum, through the use of			· · ·	,	<u>}</u> ,-
a	Volunte	ers? aff or management (include compensation in expenses reported on lines 1c through 1i)?					
b					 		
c d	Mailing	advertisements? s to members, legislators, or the public?			<u> </u>		
e	-			 	 		
f		tions, or published or broadcast statements? to other organizations for lobbying purposes?			-		
g	Direct of	contact with legislators, their staffs, government officials, or a legislative body?					
h		demonstrations, seminars, conventions, speeches, lectures, or any similar means?					
i	Other a	ctivities? If "Yes," describe in Part IV				-	
j	Total A	dd lines 1c through 1:		. 63			-
2 a	Did the	activities in line 1 cause the organization to be not described in section 501(c)(3)?			ř.		Tirkii
b		enter the amount of any tax incurred under section 4912	,	* 1			
С		enter the amount of any tax incurred by organization managers under section 4912					
d		ing organization incurred a section 4912 tax, did it file Form 4720 for this year?				e* ?	
Pai	rt III-A	Complete if the organization is exempt under section 501(c)(4), section 501(c)(504(c)(6))	:)(5),	or se	ction		
		501(c)(6).					- N-
1	\Mara s	ubstantially all (90% or more) dues received nondeductible by members?			ſ	1 Ye	s No
2		aggregation make only in house labburg aymenditures of \$2,000, or least			• • • •	2 X	_
3		organization make only in-nouse lobbying expenditures of \$2,000 or less? organization agree to carryover lobbying and political expenditures from the prior year?				3	X
Par		Complete if the organization is exempt under section 501(c)(4), section 501(c)					
	5	501(c)(6) if BOTH Part III-A, lines 1 and 2 are answered "No" OR if Part III-A, I				d	
		"Yes."					
1	Dues, a	ssessments and similar amounts from members			1		
2		162(e) nondeductible lobbying and political expenditures (do not include amounts of		al	1		
	expens	es for which the section 527(f) tax was paid).					
а	Current	year			2a		
b	Carryov	er from last year			2b		
C	Total .				2c		
3	Aggrega	ate amount reported in section 6033(e)(1)(A) notices of nondeductible section 162(e) du	es .		3		
4		es were sent and the amount on line 2c exceeds the amount on line 3, what portion					
		does the organization agree to carryover to the reasonable estimate of nondeductible le	-	_	****		
_	and poli	tical expenditure next year?			4		
5	laxable	amount of lobbying and political expenditures (see instructions)			5		
Pai	t IV	Supplemental Information					_
		s part to provide the descriptions required for Part I-A, line 1, Part I-B, line 4, Part I-C	, line	5, an	d Part II	l-B, line	1ı.
Also	, complet	te this part for any additional information					
SCF	EDULE	C, PART I-A					
THE	י ספכאו	NITATION COLLECTS DUES EDOM MEMBEDS, HOWEVED NO AMOUNTS ARE	пев	n			
1 11 1	ORGAL	NIZATION COLLECTS DUES FROM MEMBERS; HOWEVER, NO AMOUNTS ARE	USE	<u> </u>			
FOF	LOBBY	YING PURPOSES.					
		ind for obtain					
				. 			- -
-							

` Schedule C (Form 990 or 990-EZ) 2010

Part IV Supplemental Information (continued)

Page 4

SCHEDULE D (Form 990)

Supplemental Financial Statements

► Complete if the organization answered "Yes," to Form 990, Part IV, line 6, 7, 8, 9, 10, 11, or 12.

► Attach to Form 990. ► See separate instructions.

OMB No 1545-0047 Open to Public Inspection

Department of the Treasury Internal Revenue Service

Employer identification number Name of the organization BETTER BUSINESS BUREAU OF METRO ATLANTA 58-0606077 Organizations Maintaining Donor Advised Funds or Other Similar Funds or Accounts Complete if the organization answered "Yes" to Form 990, Part IV, line 6 (a) Donor advised funds (b) Funds and other accounts 1 Total number at end of year 2 Aggregate contributions to (during year) Aggregate grants from (during year) Aggregate value at end of year 5 Did the organization inform all donors and donor advisors in writing that the assets held in donor advised funds are the organization's property, subject to the organization's exclusive legal control? Did the organization inform all grantees, donors, and donor advisors in writing that grant funds can be used only for charitable purposes and not for the benefit of the donor or donor advisor, or for any other purpose conferring impermissible private benefit? Conservation Easements. Complete if the organization answered "Yes" to Form 990, Part IV, line 7 Purpose(s) of conservation easements held by the organization (check all that apply) Preservation of land for public use (e.g., recreation or education) Preservation of an historically important land area Preservation of a certified historic structure Protection of natural habitat Preservation of open space Complete lines 2a through 2d if the organization held a qualified conservation contribution in the form of a conservation easement on the last day of the tax year Held at the End of the Tax Year Number of conservation easements on a certified historic structure included in (a) Number of conservation easements included in (c) acquired after 8/17/06, and not on a Number of conservation easements modified, transferred, released, extinguished, or terminated by the organization during the Number of states where property subject to conservation easement is located ▶ _____ Does the organization have a written policy regarding the periodic monitoring, inspection, handling of violations, and enforcement of the conservation easements it holds? 6 Staff and volunteer hours devoted to monitoring, inspecting, and enforcing conservation easements during the year Amount of expenses incurred in monitoring, inspecting, and enforcing conservation easements during the year Does each conservation easement reported on line 2(d) above satisfy the requirements of section 170(h)(4)(B) In Part XIV, describe how the organization reports conservation easements in its revenue and expense statement, and balance sheet, and include, if applicable, the text of the footnote to the organization's financial statements that describes the organization's accounting for conservation easements Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets. Part III Complete if the organization answered "Yes" to Form 990, Part IV, line 8. If the organization elected, as permitted under SFAS 116 (ASC 958), not to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide, in Part XIV, the text of the footnote to its financial statements that describes these items If the organization elected, as permitted under SFAS 116 (ASC 958), to report in its revenue statement and balance sheet works of art, historical treasures, or other similar assets held for public exhibition, education, or research in furtherance of public service, provide the following amounts relating to these items If the organization received or held works of art, historical treasures, or other similar assets for financial gain, provide the following amounts required to be reported under SFAS 116 (ASC 958) relating to these items

Description of investment (a) Cost or other basis (c) Accumulated (b) Cost or other basis (d) Book value (other) (investment) depreciation 22,394 3,467 18,927. d Equipment 143,533 131,343 12,190.

Total. Add lines 1a through 1e. (Column (d) must equal Form 990, Part X, column (B), line 10(c)).

Describe in Part XIV the intended uses of the organization's endowment funds

Land, Buildings, and EquipmentSee Form 990, Part X, line 10

b If "Yes" to 3a(II), are the related organizati ons listed as required on Schedule R?

Schedule D (Form 990) 2010

31,117.

3a(ii)

Part VI

Part VII	Investments - Other Securities. See Fe	orm 990, Part X, line	e 12	
	(a) Description of security or category (including name of security)	(b) Book value	(c) Method of valuation Cost or end-of-year mark	
(1) Financia	al derivatives			
(2) Closely-	held equity interests			
(3) Other				
<u>(B)</u>				
(C) (D)				
(E)				
(F)				
(G)				
(H)				
(l)				
Total (Column	n (b) must equal Form 990, Part X, col (B) line 12)			Control of the State of the Sta
Part VIII	Investments - Program Related. See F	orm 990, Part X, lin	e 13.	
	(a) Description of investment type	(b) Book value	(c) Method of valuati Cost or end-of-year mark	
_(1)				
(2)				
(3)				
<u>(4)</u> (5)			 	
(6)	·		-	
(7)				
(8)				
(9)				
(10)			-	
Total. (Column	n (b) must equal Form 990, Part X, col (B) line 13)		新生子: <u>数 多数含含等级</u> 多多	A PART OF THE PART
Part IX	Other Assets. See Form 990, Part X, III			
(1)	(a)	Description		(b) Book value
(1)				
(3)				
(4)	S 4 10			
(5)	· · · · · · · · · · · · · · · · · · ·			
(6)				
(7)				
(8)				
(9)				
(10)				
	(b) must equal Form 990, Part X, col (B) line 15)	line OF	<u></u>	
Part X 1.	Other Liabilities. See Form 990, Part X (a) Description of liability			
	al income taxes	(b) Amount		
	FROM BBB FOUNDATION		0.	
(3)				
(4)				
(5)				
(6)				
_(7)				
(8)				
(9)				
(10)			 	
(11)	nn (b) must equal Form 990, Part X, col (B) line 25)		0.	
	ASC 740) Footnote In Part XIV, provide the tex			t reports the

organization's liability for uncertain tax positions under FIN 48 (ASC 740)

Schedule	e D (Form 990) 2010 58 – 0 60	06077		Page 4
Part 2	Reconciliation of Change in Net Assets from Form 990 to Audited Final	ncial Statement	s	
1	Total revenue (Form 990, Part VIII, column (A), line 12)			2,200,074.
2	Total expenses (Form 990, Part IX, column (A), line 25)	· · · · · · · · · · · · · · ·		1,977,731.
3	Excess or (deficit) for the year Subtract line 2 from line 1	3		222,343.
4	Net unrealized gains (losses) on investments	4		
5	Donated services and use of facilities			
6	Investment expenses			
7	Prior period adjustments			
8	Other (Describe in Part XIV)			4,012.
9	Total adjustments (net) Add lines 4 through 8	۱ ۵		4,012.
10	Excess or (deficit) for the year per audited financial statements. Combine lines 3 and 9			226,355.
Part 2		enue per Returr	1	
1	*		_1_	2,251,737.
2	Amounts included on line 1 but not on Form 990, Part VIII, line 12			
а	Net unrealized gains on investments			
b	Donated services and use of facilities			
С	Recoveries of prior year grants			
d	Other (Describe in Part XIV)	51,663.		51 662
	Add lines 2a through 2d		2e	51,663.
3	Subtract line 2e from line 1		3	2,200,074.
4	Amounts included on Form 990, Part VIII, line 12, but not on line 1			
a	Investment expenses not included on Form 990, Part VIII, line 7b			
b	Other (Describe in Part XIV)		40	
С 5	Add lines 4a and 4b Total revenue Add lines 3 and 4c. (This must equal Form 990, Part I, line 12)		4c	2,200,074.
	Reconciliation of Expenses per Audited Financial Statements With Exp			2,200,074.
1	Total amounts and leaves not suited financial statements		1 1	2,025,382.
2	Amounts included on line 1 but not on Form 990, Part IX, line 25			
a	Donated services and use of facilities 2a			
b	Prior year adjustments 2b			
С	Other losses 2c			
ď	Other (Describe in Part XIV)	47,651.		
е	Add lines 2a through 2d		2e	47,651.
3	Subtract line 2e from line 1		3	1,977,731.
4	Amounts included on Form 990, Part IX, line 25, but not on line 1			
а	Investment expenses not included on Form 990, Part VIII, line 7b			
b	Other (Describe in Part XIV)			
C	Add lines 4a and 4b		4c	
5	Total expenses Add lines 3 and 4c. (This must equal Form 990, Part I, line 18)	<u> </u>	5	<u>1,977,731</u> .
Part 2	Supplemental Information			
Part V,	ete this part to provide the descriptions required for Part II, lines 3, 5, and 9, Part III, lines 4, Part X, line 2, Part XI, line 8, Part XII, lines 2d and 4b, and Part XIII, lines 2d and 4 ditional information			
SEE	PAGE 5			
		· 		-
	·			
				 _
		 		

SCHEDULE D, PART X, QUESTION 2

THE BBB AND THE AFFILIATE ARE EXEMPT FROM INCOME TAXES UNDER SECTION 501(C)(6) AND SECTION 501(C)(3) OF THE INTERNAL REVENUE CODE, RESPECTIVELY, AS AMENDED. ACCORDINGLY, NO PROVISION OR LIABILITY FOR INCOME TAXES HAS BEEN REFLECTED IN THE ACCOMPANYING COMBINED FINANCIAL STATEMENTS.

THE BUREAU ANNUALLY EVALUATES ALL FEDERAL AND STATE INCOME TAX POSITIONS.

THIS PROCESS INCLUDES AN ANALYSIS OF WHETHER THESE INCOME TAX POSITIONS

THE BUREAU TAKES MEET THE DEFINITION OF AN UNCERTAIN TAX POSITION UNDER

THE INCOME TAXES TOPIC OF THE FINANCIAL ACCOUNTING STANDARDS

CODIFICATION.

SCHEDULE D, PART XI, QUESTION 8

\$51,663 REPRESENTS INCOME FROM THE BETTER BUS. BUREAU FOUNDATION

(\$47,651) REPRESENTS EXPENSES FROM THE BETTER BUS. BUREAU FOUNDATION

\$ 4,012

THE BETTER BUSINESS BUREAU AND BETTER BUSINESS BUREAU FOUNDATION HAVE CONSOLIDATED FINANCIAL STATEMENTS. BETTER BUSINESS BUREAU FOUNDATION INCOME AND EXPENSES ARE REPORTED ON A SEPARATE FORM 990.

SCHEDULE D, PART XII, QUESTION 2D

\$51,663 REPRESENTS INCOME FROM THE BETTER BUS. BUREAU FOUNDATION

THE BETTER BUSINESS BUREAU AND BETTER BUSINESS BUREAU FOUNDATION HAVE CONSOLIDATED FINANCIAL STATEMENTS. BETTER BUSINESS BUREAU FOUNDATION INCOME AND EXPENSES ARE REPORTED ON A SEPARATE FORM 990.

SCHEDULE D, PART XIII, QUESTION 2D

\$47,651 REPRESENTS EXPENSES FROM THE BETTER BUS. BUREAU FOUNDATION

THE BETTER BUSINESS BUREAU AND BETTER BUSINESS BUREAU FOUNDATION HAVE CONSOLIDATED FINANCIAL STATEMENTS. BETTER BUSINESS BUREAU FOUNDATION INCOME AND EXPENSES ARE REPORTED ON A SEPARATE FORM 990.

SCHEDULE O (Form 990 or 990-EZ)

Supplemental Information to Form 990 or 990-EZ

Complete to provide information for responses to specific questions on Form 990 or 990-EZ or to provide any additional information.

► Attach to Form 990 or 990-EZ.

2010
Open to Public Inspection

Department of the Treasury Internal Revenue Service

Name of the organization

BETTER BUSINESS BUREAU OF METRO ATLANTA

Employer identification number

58-0606077

PART VI, SECTION A, QUESTION 6

ORGANIZATIONS ARE INVITED TO BECOME ACCREDITED BUSINESSES OF THE BBB AFTER THEY HAVE BEEN PRE-QUALIFIED BASED ON OUR STANDARDS OF GOOD BUSINESS PRACTICES: HAVE TO HAVE BEEN IN BUSINESS FOR AT LEAST ONE YEAR, MUST MEET ALL LICENSING/BONDING REQUIREMENTS OF THE LOCAL GOVERNMENTS, MUST AGREE TO RESOLVE ISSUES PROMPTLY AND ADDRESS ANY ISSUES THE BBB BRINGS TO THEIR ATTENTION, MUST BE FREE OF GOVERNMENT ACTIONS THAT DEMONSTRATE A SIGNIFICANT FAILURE TO SUPPORT BBB ETHICAL PRINCIPLES, MUST MAINTAIN AT LEAST A B RATING, MUST ADHERE TO GOVERNMENT/BBB/INDUSTRY ADVERTISING STANDARDS, MUST HONESTLY REPRESENT THEIR PRODUCTS/SERVICES, MUST HONOR PROMISES, AND MUST SAFEGUARD THE PRIVACY OF THEIR CUSTOMERS. ONCE A COMPANY HAS BEEN PRE-QUALIFIED BASED ON THESE STANDARDS, THEY ARE CALLED BY ONE OF OUR BUSINESS RELATIONS PEOPLE AND INVITED TO BE A BBB MEMBER. IF THEY ACCEPT, THE BBB GETS MORE DETAILED INFORMATION. ANOTHER AREA OF THE BBB VERIFIES THAT THE COMPANY STILL QUALIFIES. THE BBB PRESIDENT THEN APPROVES THE COMPANY BEING SENT TO THE BBB BOARD FOR FINAL APPROVAL. ONCE FULLY QUALIFIED AND APPROVED BY THE PRESIDENT, THE COMPANIES ARE THEN PRESENTED TO OUR BOARD OF DIRECTORS FOR FINAL APPROVAL.

PART VI, SECTION A, QUESTION 7A

THE BOARD HAS A NOMINATING COMMITTEE, CHAIRED BY THE IMMEDIATE PAST CHAIR OR THE CHAIR OF THE BOARD, THAT WORKS WITH THE PRESIDENT TO IDENTIFY COMPANIES AND PEOPLE IN THE COMMUNITY WHO CAN ADD VALUE TO THE BBB BOARD.

THE COMPANY MUST BE ON GOOD STANDING WITH THE BBB AND THE PERSON NOMINATED MUST BE SELECTED BY THE COMPANY AND EXHIBIT HIGH ETHICAL STANDARDS. THE VALUE ADDED COMES THROUGH DIVERSITY OF INDUSTRY AND OTHER HUMAN DEMOGRAPHICS. AT OUR ANNUAL MEETING, WHICH IS ANNOUNCED TO ALL MEMBERS, THE SLATE OF BOARD NOMINEES IS PRESENTED FOR APPROVAL. ONCE APPROVED BY A MAJORITY OF THE MEMBERS PRESENT (PER OUR BY-LAWS), THE NEW BOARD MEMBERS JOIN THE BOARD. PRIOR TO THEIR FIRST MEETING, THE BBB PRESIDENT AND THE BBB COUNSEL MEET WITH THE NEW DIRECTORS TO ENSURE THEY UNDERSTAND THEIR RESPONSIBILITIES AND THE OPERATION OF THE BBB.

PART VI, SECTION B, QUESTION 11B

THE 990 IS PREPARED BY THE BBB'S ACCOUNTING FIRM WITH INPUT COORDINATED WITH THE BBB PRESIDENT. THE BBB PRESIDENT AND THE BOARD REVIEW THE 990 BEFORE SUBMISSION TO THE IRS. AFTER SUBMISSION, ALL VOTING MEMBERS RECEIVE A COPY OF THE RETURN.

PART VI, SECTION B, QUESTION 12C

EVERY EMPLOYEE AND BOARD MEMBER IS REQUIRED TO SIGN A CONFLICT OF

INTEREST POLICY STATEMENT. THE STATEMENT IS VERBALLY COVERED IN A NEW

EMPLOYEE/NEW DIRECTOR ORIENTATION. THE POLICY IS REVIEWED ANNUALLY AT ONE

OF THE BOARD MEETINGS. INSTANCES WHICH VIOLATE THE POLICY ARE HANDLED BY

THE BBB PRESIDENT AND THE BBB BOARD, AS APPROPRIATE.

PART VI, SECTION B, QUESTIONS 15A & 15B

CEO AND EMPLOYEE COMPENSATION IS DETERMINED AFTER REVIEWING COMPARATIVE

SALARY INFORMATION FROM OTHER BBB (SIMILAR ORGANIZATIONS) AND THE

MARKETPLACE SALARY FIGURES FOR COMPARABLE JOBS. THERE IS A BOARD

COMMITTEE WHO WORKS WITH THE BBB PRESIDENT TO REVIEW THE COMPENSATION AND

SALARY RANGES EVERY 3 YEARS.

PART VI, SECTION C, QUESTION 19

DOCUMENTS SUCH AS THE 990 AND THE CONFLICT OF INTEREST POLICY ARE

AVAILABLE UPON REQUEST FROM THE BBB PRESIDENT. OTHER DOCUMENTS, AS

APPROPRIATE, ARE ALSO AVAILABLE FROM THE PRESIDENT.

ATTACHMENT 1

990, PART VII- COMPENSATION OF THE FIVE HIGHEST PAID IND. CONTRACTORS

NAME AND ADDRESS DESCRIPTION OF SERVICES COMPENSATION

AETNA HEALTH INC (GEORGIA) P.O. BOX 0854 CAROL STREAM, IL 60132-0854 HEALTH CARE

145,622.

TOTAL COMPENSATION

145,622.

FORM 990, PART VIII - INVESTMENT INCOME

(A) (B) (C) (D)

TOTAL RELATED OR UNRELATED EXCLUDED

REVENUE EXEMPT REVENUE BUSINESS REV. REVENUE

INTEREST INCOME

5,384.

5,384.

TOTALS 5,384.

0,001

5,384.

ATTACHMENT 3

ATTACHMENT 2

Schedule O (Form 990 or 990-EZ) 2010		Page 2
Name of the organization	Employer identification	on number
BETTER BUSINESS BUREAU OF METRO ATLANTA	58-060607	7
	ATTACHMENT 3 (CO)	NT'D)
FORM 990, PART X - INVESTMENTS - PUBLICLY TRADED SECURITIES	=	
	_	
	ENDING	COST
DESCRIPTION	BOOK VALUE	OR FMV
ATHENS-CLARKE CTY DEV BOND	185,000.	COST
LEE CTY DEV AUTH BOND	250,000.	COST

TOTALS

435,000.

SCHEDULE R (Form 990)

Department of the Treasury Internal Revenue Service

Part I

Related Organizations and Unrelated Partnerships

Complete if the organization answered "Yes" to Form 990, Part IV, line 33, 34, 35, 36, or 37.
 ► Attach to Form 990.

2010	Onen to Public

OMB No 1545-0047

Inspection

Employer identification number 58-0606077

Identification of Disregarded Entities (Complete if the organization answered "Yes" on Form 990, Part IV, line 33.) BETTER BUSINESS BUREAU OF METRO ATLANTA Name of the organization

	(a) Name, address, and EIN of disregarded entity	(b) Primary activity	(c) Legal domicile (state or foreign country)	(d) Total income	(e) End-of-year assets	(f) Direct controlling entity
	(1)					
(4)						
(5)						
(6)						
PartII	Identification of Related Tax-Exempt Organizations (Complete if the organization answered "Yes" on Form 990, Part IV, line 34 because it had one or more related tax-exempt organizations during the tax year.)	e organization ansv	wered "Yes" on F	orm 990, Part I\	/, line 34 because	ıt had

Fart	one or more related tax-exempt organizations during the tax year.)	he tax year.)						
	(a) Name, address, and EIN of related organization	(b) Pnmary activity	(c) Legal domicile (state or foreign country)	(d) Exempt Code section	(e) Public charity status (if section 501(c)(3))	(f) Direct controlling entity	(g) Section 512(b)(13) controlled entity?	(b)(13) ed ?
							Yes	S S
_(1) BETTER 503 OA	(1) BETTER BUSINESS BUREAU EDUCATIONAL FOUND 58-1615422 503 OAK PLACE, SUITE 590 - ATLANTA, GA 30349	ETHICS EDUC.	GA	501(C)(3)	0	N/A		×
(2)								
(3)								
(4)	(4)							
(5)								
(6)								
	(7)							

For Paperwork Reduction Act Notice, see the Instructions for Form 990.

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Schedule R (Form 990) 2010

58-0606077

Schedule R (Form 990) 2010

Page 2 (k) Percentage (h) Percentage ownershtp Schedule R (Form 990) 2010 ownership (J) General or managing partner? ş Identification of Related Organizations Taxable as a Corporation or Trust(Complete if the organization answered "Yes" on Form 990, Part IV, Inne 34 because it had one or more related organizations treated as a corporation or trust during the tax year.) (g) Share of end-of-year assets Identification of Related Organizations Taxable as a Partnership (Complete if the organization answered "Yes" on Form 990, Part IV, line 34 because it had one or more related organizations treated as a partnership during the tax year.) Yes amount in box 20 of Schedule K-1 (Form 1065) (i) Code V-UBI (f) Share of total income (h) Disprepentensie alboettens? Yes No (g) Share of end-of-year o (e)
Type of entity
(C corp, S corp,
or trust) (f) Share of total income (d)
Direct controlling
entity (e)
Predominant
income (related,
unrelated,
excluded from
tax under
sections 512-514) (c)
Legal domicile
(state or
foreign country) (d)
Direct controlling
entity Primary activity (c)
Legal
domicile
(state or
foreign (b) Pnmary activity (a)Name, address, and EIN of related organization (a) Name, address, and EIN related organization Part III Part IV Ð 9 3 <u>ල</u> € ତ୍ର 0 딕 ପ୍ର €, 9 9 3

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Method of determinin amount involved	ō,
Schedule R (Form 990)	2010
	According the style of a different or any activation of the following transductions with one or more related organizations is lated in Parts II—IV7 Recept for the formatives (iii) yearbell or the following transductions with one or more related organizations of the following transductions or parts organizations

Unrelated Organizations Taxable as a Partnership (Complete if the organization answered "Yes" on Form 990, Part IV, line 37.) Part VI

Provide the following information for each entity taxed as a partnership through which the organization conducted more than five percent of its activities (measured by total assets or gross revenue) that was not a related organization. See instructions regarding exclusion for certain investment partnerships.

(a) (b) (c) (d) Name, address and EIN of entity (state or foreign section (state or foreign sect	(b) Primary activity	(c) Legal domicile (state or foreign	(d) Are all partners section	6	(f) Disproportionate allocations?	(g) Code V-UBI amount in box 20	(h) General or managing
			organizations?	assets	Yes	—- _Т	Yes No
(1)							
(<u>5</u>)							
(3)							
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						Schedule R (Form 990) 2010	990) 2010

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Schedule R (Form 990) 2010

Page 5

Part VII Supplemental Information

Complete this part to provide additional information for responses to questions on Schedule R (see instructions).

Form 8868

(Rev January 2011)

Application for Extension of Time To File an Exempt Organization Return

OMB No 1545-1709

Internal Revenue	e Service	► File a s	eparate ap	plication for each return.				
• If you are	filing for an	Automatic 3-Month Extension, co	mplete on	ily Part I and check this box			▶ X	
• If you are	filing for an	Additional (Not Automatic) 3-Mon	th Extens	ion, complete only Part II (on page	2 of this f	orm)		
Do not com	plete Part II	unlessou have already been grant	ed an auto	matic 3-month extension on a previous	usly filed F	orm 8868		
a corporation 8868 to req Return for instructions)	n required t juest an ext Transfers A For more o	to file Form 990-T), or an additional tension of time to file any of the sussociated With Certain Personal	al (not aut forms liste Benefit (is form, vis	u need a 3-month automatic extensionatic) 3-month extension of time id in Part I or Part II with the exception of the contracts, which must be sent to sit www irs gov/efile and click on e-file original (no copies needed).	You can otion of Forther the IRS	electronically orm 8870, I in paper fo	y file Form Information ormat (see	
				6-month extension - check this box a	nd comple	ate		
Part I only . All other corp	oorations (in						▶ □	
to file income					Empleyer	idantification	numbos	
Type or	ļ	empt organization				identification	number	
print		BUSINESS BUREAU OF MET			58	-0606077		
File by the	Number, str	reet, and room or suite no. If a P.O. box,	see instruc	tions				
due date for	filing your City town or post office state and ZIP code For a foreign address see instructions							
return See City, town or post office, state, and 217 odde 1 of a foreign address, see instructions								
Instructions ATLANTA, GA 30349								
Enter the Return code for the return that this application is for (file a separate application for each return)								
Application Return Application Return								
ls For			Code	Is For			Code	
Form 990			01	Form 990-T (corporation)			07	
Form 990-BL			02	Form 1041-A			08	
Form 990-E2	7		03	Form 4720			09	
Form 990-PF	=		04	Form 5227			10	
		or 408(a) trust)	05	Form 6069			11	
Form 990-T			06	Form 8870			12	
Telephone If the orga If this is for the whole	e No ► anization doe or a Group F e group, che		lisiness in to digit Grou It is for pa			If the		
		EINs of all members the extension						
until for the ▶ X	organization	08/15 , 20 <u>11</u> , to file the en's return for ear 20 10 or	xempt orga	ired to file Form 990-T) extension of tanization return for the organization n	amed abo		nsion is	
	-	red in line 1 is for less than 12 mon- ecounting period	ths, check	reason Initial return	Final retur	rn 		
3a If this	application	is for Form 990-BL, 990-PF, 99	0-T, 4720	, or 6069, enter the tentative tax	, less any	/		
		dits See instructions				3a \$		
			4720, or	6069, enter any refundable cr	edits and			
		ments made Include any prior year				3b \$		
				ent with this form, if required, by us	ing EFTP			
		I Tax Payment System) See instruc		•	-	3c \$		
				with this Form 8868, see Form 8	3453-EO a		879-EO for	
payment ins				·		_		
		Act Notice, see Instructions.				Form 8868	(Rev 1-2011)	
-								