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** PUBLIC DISCLOSURE COPY **

Return Organization Exempt From

Organization Exempt From

Organization Exempt From

benefit trust or private foundation)

OMB No 1545-0047

| _ | | Je Service A DIV The organization may have to use a copy of this return to satisfy state | e reporting requirements | . Inspection |
|--|--|--|---------------------------------------|---|
| | | 2008 calendar year, or tax year beginning and ending | D Franks 12 12 | Seeking pumban |
| Вс | heck if pplicable | Please C Name of organization | D Employer identif | ication number |
| | ¬Addres | Issued of CONSUMER CREDIT COORDELING DERVICE | | |
| <u> </u> | change Name | print or OF SAN FRANCISCO | - 04 1 | 600162 |
| 느 | _ change | Doing Business As | | L688163 |
| <u> </u> | Initial | Number and street (or P.O. box if mail is not delivered to street address) Room/su | | |
| 느 | Termin- | Instruc- 595 MARKET STREET, 15TH FLOOR | | - <u>777-7526</u> |
| ⊨ | Amend | City of town, state of country, and zir + 4 | G Gross receipts \$ | 9,714,375. |
| L. | Applica tion pendin | SAN FRANCISCO, CA 34103 | H(a) Is this a group | |
| | ponen, | F Name and address of principal officer: J OANNE BUDDE | for affiliates? | Yes X No |
| | | 595 MARKET ST., 15TH FLOOR, SAN FRANCISCO, | H(b) Are all affiliates in | |
| | | mpt status: X 501(c) (3) ◀ (insert no.) 4947(a)(1) or 527 | | a list. (see instructions) |
| | | e: ▶ WWW.CCCSSF.ORG | | on number ▶ 2545 |
| | | | ar of formation: 1969 | M State of legal domicile: CA |
| Pa | | Summary | | |
| ø | 1 | Briefly describe the organization's mission or most significant activities: TO EDUCA! | re, counsel A | AND PROMOTE |
| ä | 1 - | THE PRUDENT USE OF CREDIT. | | |
| Activities & Governance | | Check this box 🕨 🔛 if the organization discontinued its operations or disposed of m | ore than 25% of its asse | I . |
| Š | 3 1 | Number of voting members of the governing body (Part VI, line 1a) | <u>3</u> | |
| অ | 4 1 | Number of independent voting members of the governing body (Part VI, line 1b) | <u>4</u> | 10 |
| es | 5 | Total number of employees (Part V, line 2a) | <u>5</u> | 186 |
| Ξ | 6 | Total number of volunteers (estimate if necessary) | 6 | 0 |
| Ç | 7a - | Total gross unrelated business revenue from Part VIII, line 12, column (C) | <u>7</u> a | |
| _ | <u>b </u> | Net unrelated business taxable income from Form 990-T, fine 34 | | 0. |
| | | | Prior Year | Current Year |
| Φ | 8 (| Contributions and grants (Part VIII, line 1h) | 2,817,693 | |
| e C | 9 1 | Program service revenue (Part VIII, line 2g) | 3,328,357 | |
| Revenue | 10 | nvestment income (Part VIII, column (A), lines 3, 4, and 7d) | 264,476 | |
| , " | 11 (| Other revenue (Part VIII, column (A), lines 5, 6d, 8c, 9c, 10c, and 11e) | 29,235 | |
| <u>, </u> | 12 | Total revenue - add lines 8 through 11 (must equal Part VIII, column (A), line 12) | 6,439,761 | 9,714,375. |
| | 13 | Grants and similar amounts paid (Part IX, column (A), lines 1-3) | | |
| | 14 | Benefits paid to or for members (Part IX, column (A), line 4) | | |
| S | 15 | Salaries, other compensation, employee benefits (Part IX, column (A), lines 5-10) | 4,365,597 | 6,577,670. |
| Expenses | 16a | Professional fundraising fees (Part IX, column (A), line 11e) | | |
| ĝ | P. | Total fundraising expenses (Part IX, column (D), line 25) | · · · · · · · · · · · · · · · · · · · | , , |
| Щ | 17 | Other expenses (Part IX, column (A), lines 11a-11d, 11f-24f) | 1,981,366 | 2,226,536. |
| | 18 | Total expenses. Add lines 13-17 (must equal Part IX, column (A), line 25) | 6,346,963 | 8,804,206. |
| | 19 | Revenue less expenses. Subtract line 18 from line 12 | 92,798 | 910,169. |
| Net Assets or | | | Beginning of Year | End of Year |
| sets | 20 | Total assets (Part X, line 16) | 8,758,209 | |
| Ş. | 21 | Total liabilities (Part X, line 26) | 1,040,835 | . 1,058,141. |
| <u> </u> | 22 | Net assets or fund balances. Subtract line 21 from Ine 25 CETVED | 7,717,374 | 8,505,194. |
| P | art II | Signature Block | | |
| | | Under penalties of persury, I declare that I have examined this return, including accompanying schedules and statement and complete. Declaration of preparer (other than officer) is based on all information of which preparer has any knowle | nts, and to the best of my knowle | edge and belief, it is true, correct, |
| | | | . 11. | 1 1/3 16 |
| Sig | ın | July Chicar | /VEVEN | pe 11, 2001 |
| He | | Signature of officer | Date | |
| | | JOANNE BUDDE , EXECUTIVE DIRECTOR | | |
| | | Type or print name and title | | |
| | | Preparer's Date | | arer's identifying number instructions) |
| Pai | _ | signature Squat X Tolland 11/19/09 | self- employed ► X | |
| | parer's | Furn's name (or DZH PHILLIPS LLP | EIN ▶ | |
| Use | Only | self-employed). 135 MAIN STREET, 9TH FLOOR | | |
| | | SAN FRANCISCO, CA 94105-1815 | Phone no. | (415)781-2500 |
| — Ma | v the IF | RS discuss this return with the preparer shown above? (see instructions) | | X Yes No |

| | CONSUMER CREDIT COUNSELING SERVICE |
|-----|---|
| | 990 (2008) OF SAN RANCISCO 94-1688163 Page 2 |
| Par | t III Statement of Program Service Accomplishments (see instructions) |
| 1 | Briefly describe the organization's mission: |
| | BY PROVIDING COMPREHENSIVE FINANCIAL COUNSELING AND EDUCATION, WE HELP |
| | CONSUMERS ACHIEVE FINANCIAL INDEPENDENCE THROUGH DEBT REDUCTION, |
| | HOMEOWNERSHIP, AND IMPROVED MONEY MANAGEMENT SKILLS. |
| | |
| 2 | Did the organization undertake any significant program services during the year which were not listed on |
| | the prior Form 990 or 990-EZ? |
| | If "Yes", describe these new services on Schedule O. |
| 3 | Did the organization cease conducting, or make significant changes in how it conducts, any program services? |
| | If "Yes", describe these changes on Schedule O. |
| 4 | Describe the exempt purpose achievements for each of the organization's three largest program services by expenses. |
| | Section 501(c)(3) and 501(c)(4) organizations and section 4947(a)(1) trusts are required to report the amount of grants and |
| | allocations to others, the total expenses, and revenue, if any, for each program service reported. |
| | SEE SCHEDULE O FOR CONTINUATION(S) |
| 4a | (Code:) (Expenses \$ 3,161,110 • including grants of \$) (Revenue \$ 3,843,462 •) |
| | BUDGET AND MONEY MANAGEMENT COUNSELING - THE ORGANIZATION PROVIDES |
| | COMPREHENSIVE ONE-ON-ONE COUNSELING TO INDIVIDUALS AND FAMILIES ON A |
| | WIDE RANGE OF MONEY MANAGEMENT AND CREDIT RELATED ISSUES INVOLVING |
| | BUDGETING, DEBT MANAGEMENT, RETIREMENT PLANNING, AND OTHER CREDIT |
| | RELATED MATTERS. THERE IS NO CHARGE FOR THIS COUNSELING. AT THE |
| | COMPLETION OF THE COUNSELING SESSION, THE INDIVIDUAL IS PROVIDED WITH A |
| | DETAILED ACTION PLAN, WITH STEPS TO TAKE TO IMPROVE MONEY MANAGEMENT |
| | SKILLS, AND TO BALANCE THE FAMILY BUDGET; OPTIONS THE CONSUMER HAS WITH |
| | REGARD TO HIS/HER FINANCIAL SITUATION, AND THE PROS AND CONS OF THOSE |
| | VARIOUS OPTIONS. ABOUT 15% OF THE COUNSELING SESSIONS RESULT IN THE |
| | CONSUMERS CHOOSING TO PARTICIPATE IN AN INDIVIDUALLY CUSTOMIZED DEBT |
| | MANAGEMENT PLAN IN WHICH MANY CREDITORS REDUCE INTEREST RATES AND |
| 4b | (Code:) (Expenses \$ 2,812,068. including grants of \$) (Revenue \$ 5,056,634.) |
| | FORECLOSURE PREVENTION COUNSELING - THROUGH OUTREACH TO THE COMMUNITY |
| | AND STRATEGIC PARTNERSHIPS WITH GOVERNMENT-SPONSORED ENTERPRISES AND |
| • | LOAN SERVICERS, THE ORGANIZATION'S HOUSING EDUCATION PROGRAM PROVIDES |
| | HOUSING EDUCATION AND COUNSELING TO FAMILIES STRUGGLING TO AVOID |
| | FORECLOSURE. IN 2008, THE ORGANIZATION CONDUCTED MORE THAN 26,000 |
| | FORECLOSURE PREVENTION COUNSELING SESSIONS. |
| | |
| | |
| | |
| | |
| | |
| | |
| 4c | (Code:) (Expenses \$ 748,121. including grants of \$) (Revenue \$ 0.) |
| | COMMUNITY OUTREACH AND EDUCATION - CCCS OF SAN FRANCISCO PROVIDES FREE |
| | MONEY MANAGEMENT AND HOUSING WORKSHOPS THROUGHOUT OUR COMMUNITY, AND IN |
| | PARTNERSHIP WITH BUSINESSES, WE PROVIDE A NUMBER OF WORKSHOPS IN |
| | VARIOUS PARTS OF THE COUNTRY, OUTSIDE THE SAN FRANCISCO BAY AREA. IN |
| | 2008, WE CONDUCTED OVER 190 WORKSHOPS, WITH OVER 5,000 ATTENDEES. IN |
| | ADDITION, THE ORGANIZATION PROVIDES A NATIONWIDE TOLL-FREE HOTLINE |
| | WHICH IS STAFFED WITH CERTIFIED CREDIT COUNSELORS TO PROVIDE IMMEDIATE |
| | ANSWERS TO MONEY OR CREDIT-RELATED QUESTIONS/CONCERNS FROM CONSUMERS |
| | NATIONWIDE. IN 2008, OVER 230,000 CONSUMERS CONTACTED OUR HOTLINE FOR |
| | THIS TYPE OF ASSISTANCE. THE ORGANIZATION ALSO MAINTAINS A DATABASE OF |
| | REFERRALS TO ASSIST INDIVIDUALS WHO HAVE NEEDS BEYOND THE SCOPE OF THE |
| | ORGANIZATION'S SERVICES INCLUDING BUT NOT NECESSARILY LIMITED TO: |

4d Other program services. (Describe in Schedule O.)

(Expenses \$ 1,266,261. including grants of \$

) (Revenue \$ <u>579,317.</u>)

7,987,560. (Must equal Part IX, Line 25, column (B).) 4e Total program service expenses ▶ \$

Form 990 (2008)

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| Pan | t IV Checklist of Required Secondles | | | |
|-----|--|-----|--|--------------|
| | | | Yes | No |
| 1 | Is the organization described in section 501(c)(3) or 4947(a)(1) (other than a private foundation)? | | | |
| | If "Yes," complete Schedule A | 1 | X | |
| | Is the organization required to complete Schedule B, Schedule of Contributors? | 2 | X | |
| | Did the organization engage in direct or indirect political campaign activities on behalf of or in opposition to candidates for | | | |
| | public office? If "Yes," complete Schedule C, Part I | _3 | | X |
| | Section 501(c)(3) organizations. Did the organization engage in lobbying activities? If "Yes," complete Schedule C, Part II | 4 | | X |
| | Section 501(c)(4), 501(c)(5), and 501(c)(6) organizations. Is the organization subject to the section 6033(e) notice and | _ | 1 | |
| | reporting requirement and proxy tax? If "Yes," complete Schedule C, Part III | 5 | | _ |
| 6 | Did the organization maintain any donor advised funds or any accounts where donors have the right to provide advice | | | v |
| _ | on the distribution or investment of amounts in such funds or accounts? If "Yes," complete Schedule D, Part I | 6 | | X |
| | Did the organization receive or hold a conservation easement, including easements to preserve open space, | 7 | | x |
| | the environment, historic land areas, or historic structures? If "Yes," complete Schedule D, Part II | - | | |
| 8 | Did the organization maintain collections of works of art, historical treasures, or other similar assets? If "Yes," complete | 8 | | x |
| _ | Schedule D, Part III Did the organization report an amount in Part X, line 21; serve as a custodian for amounts not listed in Part X; or provide | - | | |
| 9 | credit counseling, debt management, credit repair, or debt negotiation services? If "Yes," complete Schedule D, Part IV | 9 | X | |
| 40 | Did the organization hold assets in term, permanent, or quasi-endowments? If "Yes," complete Schedule D, Part V | 10 | | х |
| | Did the organization report an amount in Part X, lines 10, 12, 13, 15, or 25? | 0 | | |
| 11 | If "Yes," complete Schedule D, Parts VI, VIII, IX, or X as applicable | 11 | x | |
| 12 | Did the organization receive an audited financial statement for the year for which it is completing this return that was | | | |
| 12 | prepared in accordance with GAAP? If "Yes," complete Schedule D, Parts XI, XII, and XIII | 12 | X | |
| 13 | Is the organization a school as described in section 170(b)(1)(A)(ii)? If "Yes," complete Schedule E | 13 | | Х |
| 14a | Did the organization maintain an office, employees, or agents outside of the US? | 14a | | Х |
| | Did the organization have aggregate revenues or expenses of more than \$10,000 from grantmaking, fundraising, business, | | | |
| - | and program service activities outside the U.S ? If "Yes," complete Schedule F, Part I | 14b | | X |
| 15 | Did the organization report on Part IX, column (A), line 3, more than \$5,000 of grants or assistance to any organization or entity | | | |
| | located outside the United States? If "Yes," complete Schedule F, Part II | 15 | | X |
| 16 | Did the organization report on Part IX, column (A), line 3, more than \$5,000 of aggregate grants or assistance to individuals | | | |
| | located outside the United States? If "Yes," complete Schedule F, Part III | 16 | | X |
| 17 | Did the organization report more than \$15,000 on Part IX, column (A), line 11e? If "Yes," complete Schedule G, Part I | 17 | | X |
| 18 | Did the organization report more than \$15,000 total on Part VIII, lines 1c and 8a? If "Yes," complete Schedule G, Part II | 18 | | X |
| 19 | Did the organization report more than \$15,000 on Part VIII, line 9a? If "Yes," complete Schedule G, Part III | 19 | | X |
| 20 | Did the organization operate one or more hospitals? If "Yes," complete Schedule H | 20 | | X |
| 21 | Did the organization report more than \$5,000 on Part IX, column (A), line 1? If "Yes," complete Schedule I, Parts I and II | 21 | | X |
| 22 | Did the organization report more than \$5,000 on Part IX, column (A), line 2? If "Yes," complete Schedule I, Parts I and III | 22 | | X |
| 23 | Did the organization answer "Yes" to Part VII, Section A, questions 3, 4, or 5? If "Yes," complete Schedule J | 23 | X | ļ |
| 24a | Did the organization have a tax-exempt bond issue with an outstanding principal amount of more than \$100,000 as of the | | | |
| | last day of the year, that was issued after December 31, 2002? If "Yes," answer questions 24b-24d and complete Schedule K. | | | |
| | If "No", go to question 25 | 24a | | X |
| b | Did the organization invest any proceeds of tax-exempt bonds beyond a temporary period exception? | 24b | | |
| C | Did the organization maintain an escrow account other than a refunding escrow at any time during the year to defease | | | |
| | any tax-exempt bonds? | 24c | <u> </u> | |
| | Did the organization act as an "on behalf of" issuer for bonds outstanding at any time during the year? | 24d | | |
| 25a | | 05 | | |
| _ | disqualified person during the year? If "Yes," complete Schedule L, Part I | 25a | | X |
| þ | Did the organization become aware that it had engaged in an excess benefit transaction with a disqualified person from a | OF- | | |
| | prior year? If "Yes," complete Schedule L, Part I | 25b | | X |
| 26 | Was a loan to or by a current or former officer, director, trustee, key employee, highly compensated employee, or disqualified | ae. | | x |
| - | person outstanding as of the end of the organization's tax year? If "Yes," complete Schedule L, Part II | 26 | | ┢ |
| 27 | Did the organization provide a grant or other assistance to an officer, director, trustee, key employee, or substantial contributor, or to a person related to such an individual? If "Yes," complete Schedule L, Part III | 27 | | x |
| | continuator, or to a person related to such an individual in Trus, complete denotation, if the in | | | 1 44 |

CONSUMER CREDIT COUNSELING SERVICE

Form 990 (2008)

RANCISCO OF SAN

Part IV Checklist of Required S dules (continued)

| 94-1688163 | Page 4 |
|------------|--------|
| | |

| | | | Yes | No |
|----|--|-----|-----|----|
| 28 | During the tax year, did any person who is a current or former officer, director, trustee, or key employee: | | | |
| а | Have a direct business relationship with the organization (other than as an officer, director, trustee, or employee), or an | | | l |
| | indirect business relationship through ownership of more than 35% in another entity (individually or collectively with other | | ~ . | - |
| | person(s) listed in Part VII, Section A)? If "Yes," complete Schedule L, Part IV | 28a | | X |
| b | Have a family member who had a direct or indirect business relationship with the organization? | | | I |
| | If "Yes," complete Schedule L, Part IV | 28b | | Х |
| С | Serve as an officer, director, trustee, key employee, partner, or member of an entity (or a shareholder of a professional | | | |
| | corporation) doing business with the organization? If "Yes," complete Schedule L, Part IV | 28c | | X |
| 29 | Did the organization receive more than \$25,000 in non-cash contributions? If "Yes," complete Schedule M | 29 | | X |
| 30 | Did the organization receive contributions of art, historical treasures, or other similar assets, or qualified conservation | | | |
| | contributions? If "Yes," complete Schedule M | 30 | | X |
| 31 | Did the organization liquidate, terminate, or dissolve and cease operations? | | | |
| | If "Yes," complete Schedule N, Part I | 31 | | X |
| 32 | Did the organization sell, exchange, dispose of, or transfer more than 25% of its net assets? If "Yes," complete | | | |
| _ | Schedule N, Part II | 32 | | Х |
| 13 | Did the organization own 100% of an entity disregarded as separate from the organization under Regulations | | | |
| | sections 301.7701-2 and 301.7701-3? If "Yes," complete Schedule R, Part I | 33 | | x |
| 34 | Was the organization related to any tax-exempt or taxable entity? | | | |
| • | If "Yes," complete Schedule R, Parts II, III, IV, and V, line 1 | 34 | x | |
| 35 | Is any related organization a controlled entity within the meaning of section 512(b)(13)? | | | |
| | If "Yes," complete Schedule R, Part V, line 2 | 35 | x | |
| 36 | Section 501(c)(3) organizations. Did the organization make any transfers to an exempt non-charitable related organization? | | | |
| | If "Yes," complete Schedule R, Part V, line 2 | 36 | | x |
| 37 | Did the organization conduct more than 5% of its activities through an entity that is not a related organization | | | |
| | and that is treated as a partnership for federal income tax purposes? If "Yes," complete Schedule R, Part VI | 37 | | x |

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| orm | 990 (2008) OF SAN FRANCISCO | | 94-168816 | <u> 3</u> F | age |
|-----|---|----|-----------|-------------|-----------|
| Par | t V Statements Regarding wher IRS Filings and Tax Compliance | | | | |
| | | | | Yes | <u> N</u> |
| 1a | Enter the number reported in Box 3 of Form 1096, Amual Summary and Transmittal of | | | | |
| | U.S. Information Returns. Enter -0- if not applicable | 1a | 11 | | |
| b | Enter the number of Forms W-2G included in line 1a. Enter -0- if not applicable | 1b | 0 | | 1 |

| | | \longrightarrow | Yes | NO |
|-----|---|-------------------|----------|---------|
| 1a | Enter the number reported in Box 3 of Form 1096, Amual Summary and Transmittal of | | | |
| | U.S. Information Returns. Enter -0- if not applicable | | - [| |
| b | Enter the number of Forms W-2G included in line 1a. Enter -0- if not applicable | | i | |
| С | Did the organization comply with backup withholding rules for reportable payments to vendors and reportable gaming | | | |
| | (gambling) winnings to prize winners? | 1c | X | |
| 2a | Enter the number of employees reported on Form W-3, Transmittal of Wage and Tax Statements, | | İ | |
| | filed for the calendar year ending with or within the year covered by this return | | | |
| b | If at least one is reported on line 2a, did the organization file all required federal employment tax returns? | 2b | Х | |
| | Note. If the sum of lines 1a and 2a is greater than 250, you may be required to e-file this return. (see instructions) | | - | - |
| За | Did the organization have unrelated business gross income of \$1,000 or more during the year covered by this return? | 3a | | X |
| | If "Yes," has it filed a Form 990-T for this year? If "No," provide an explanation in Schedule O | 3b | | |
| 4a | At any time during the calendar year, did the organization have an interest in, or a signature or other authority over, a | | | |
| | financial account in a foreign country (such as a bank account, securities account, or other financial account)? | 4a | | X |
| b | If "Yes," enter the name of the foreign country. ▶ | | | |
| | See the instructions for exceptions and filing requirements for Form TD F 90-22.1, Report of Foreign Bank and | | | |
| | Financial Accounts. | | | _ |
| 5a | Was the organization a party to a prohibited tax shelter transaction at any time during the tax year? | <u>5a</u> | | X |
| b | Did any taxable party notify the organization that it was or is a party to a prohibited tax shelter transaction? | 5b | | X |
| С | If "Yes," to question 5a or 5b, did the organization file Form 8886-T, Disclosure by Tax-Exempt Entity Regarding Prohibited | ı | | |
| | Tax Shelter Transaction? | 5c | | |
| 6a | Did the organization solicit any contributions that were not tax deductible? | 6a | | X |
| b | If "Yes," did the organization include with every solicitation an express statement that such contributions or gifts | ı | | |
| | were not tax deductible? | 6b | | |
| 7 | Organizations that may receive deductible contributions under section 170(c). | · | | |
| а | Did the organization provide goods or services in exchange for any quid pro quo contribution of more than \$75? | 7a | | X |
| b | If "Yes," did the organization notify the donor of the value of the goods or services provided? | 7b | | |
| C | Did the organization sell, exchange, or otherwise dispose of tangible personal property for which it was required | ļ | | |
| | to file Form 8282? | 7c | | X |
| d | If "Yes," indicate the number of Forms 8282 filed during the year 7d | | | |
| е | Did the organization, during the year, receive any funds, directly or indirectly, to pay premiums on a personal | ۰. | *** | |
| | benefit contract? | 7e | | X |
| f | Did the organization, during the year, pay premiums, directly or indirectly, on a personal benefit contract? | 7f | | X |
| g | For all contributions of qualified intellectual property, did the organization file Form 8899 as required? | 7 <u>g</u> | | X |
| h | For contributions of cars, boats, airplanes, and other vehicles, did the organization file a Form 1098-C as required? | <u>7h</u> | | X |
| 8 | Section 501(c)(3) and other sponsoring organizations maintaining donor advised funds and section 509(a)(3) | | | |
| | supporting organizations. Did the supporting organization, or a fund maintained by a sponsoring organization, have | | | - |
| | excess business holdings at any time during the year? | 8 | | X |
| 9 | Section 501(c)(3) and other sponsoring organizations maintaining donor advised funds. | | | |
| а | Did the organization make any taxable distributions under section 4966? | 9a | | X |
| þ | Did the organization make a distribution to a donor, donor advisor, or related person? | . 9b | <u> </u> | X |
| 10 | Section 501(c)(7) organizations. Enter: N/A | | İ | - |
| а | Initiation fees and capital contributions included on Part VIII, line 12 10a | | ' | |
| b | Gross receipts, included on Form 990, Part VIII, line 12, for public use of club facilities | | 1 | 1 |
| 11 | Section 501(c)(12) organizations. Enter: N/A | 1 | | Ϊ. |
| а | | ! | | |
| b | Gross income from other sources (Do not net amounts due or paid to other sources against | 1 | | |
| | amounts due or received from them.) , , , , , , , , , , , , , , , , , , , | | | - |
| 12a | Section 4947(a)(1) non-exempt charitable trusts. Is the organization filing Form 990 in lieu of Form 1041? | 12a | <u> </u> | _ |
| b | If "Yes," enter the amount of tax-exempt interest received or accrued during the year N/A 12b | <u> </u> | | <u></u> |

Form **990** (2008)

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Form 990 (2008) OF SAN RANCISCO 94-1688163 Part VI Governance, Management, and Disclosure (Sections A, B, and C request information about policies not required by the

| Sec | tion A. Governing Body and Management | | | |
|----------------|---|---------|------------|------------|
| | | | Yes | No |
| | For each "Yes" response to lines 2-7b below, and for a "No" response to lines 8 or 9b below, describe the circumstances, | | | |
| | processes, or changes in Schedule O. See instructions. | · | | |
| 1a | Enter the number of voting members of the governing body | - 1 | | |
| b | Enter the number of voting members that are independent 1b 10 | - | | |
| 2 | Did any officer, director, trustee, or key employee have a family relationship or a business relationship with any other | | | |
| | officer, director, trustee, or key employee? | 2 | | X |
| 3 | Did the organization delegate control over management duties customarily performed by or under the direct supervision | | | |
| | of officers, directors or trustees, or key employees to a management company or other person? | 3 | | X |
| 4 | Did the organization make any significant changes to its organizational documents since the prior Form 990 was filed? | 4 | | X |
| 5 | Did the organization become aware during the year of a material diversion of the organization's assets? | 5 | | X |
| 6 | Does the organization have members or stockholders? | 6 | | X |
| 7a | Does the organization have members, stockholders, or other persons who may elect one or more members of the | | | |
| | governing body? | 7a | | X |
| b | Are any decisions of the governing body subject to approval by members, stockholders, or other persons? | 7b | | X |
| 8 | Did the organization contemporaneously document the meetings held or written actions undertaken during the year | | | |
| | by the following: | | | |
| а | The governing body? | 8a | X | |
| b | Each committee with authority to act on behalf of the governing body? | 8b | _X | |
| 9a | Does the organization have local chapters, branches, or affiliates? | 9a_ | | X |
| þ | If "Yes," does the organization have written policies and procedures governing the activities of such chapters, affiliates, | | | |
| | and branches to ensure their operations are consistent with those of the organization? | 9b | | |
| 10 | Was a copy of the Form 990 provided to the organization's governing body before it was filed? All organizations must | | | |
| | describe in Schedule O the process, if any, the organization uses to review the Form 990 | 10 | X | |
| 11 | Is there any officer, director or trustee, or key employee listed in Part VII, Section A, who cannot be reached at the | | | |
| | organization's mailing address? If "Yes," provide the names and addresses in Schedule O | _11_ | | X |
| <u>Sec</u> | tion B. Policies | | | |
| | | | Yes | No |
| 12a | Does the organization have a written conflict of interest policy? If "No," go to line 13 | 12a | <u> </u> | |
| b | Are officers, directors or trustees, and key employees required to disclose annually interests that could give rise | | | 1 |
| | to conflicts? | 12b | _X_ | |
| C | Does the organization regularly and consistently monitor and enforce compliance with the policy? If "Yes," describe | | | |
| | in Schedule O how this is done | 12c | | |
| 13 | Does the organization have a written whistleblower policy? | 13 | X | |
| 14 | Does the organization have a written document retention and destruction policy? | 14 | X | |
| 15 | Did the process for determining compensation of the following persons include a review and approval by independent | | | |
| | persons, comparability data, and contemporaneous substantiation of the deliberation and decision: | | . . | |
| а | The organization's CEO, Executive Director, or top management official? | 15a | X | |
| b | Other officers or key employees of the organization? | 15b | | X |
| | Describe the process in Schedule O. (see instructions) | | = | j |
| 16a | Did the organization invest in, contribute assets to, or participate in a joint venture or similar arrangement with a | | | |
| | taxable entity during the year? | 16a | | X |
| b | If "Yes," has the organization adopted a written policy or procedure requiring the organization to evaluate its participation | • - | | 1 . |
| | in joint venture arrangements under applicable federal tax law, and taken steps to safeguard the organization's | | | |
| | exempt status with respect to such arrangements? | 16b | | |
| Sec | tion C. Disclosure | | | |
| 17 | List the states with which a copy of this Form 990 is required to be filed ►CA, AZ, NY, MA, OK, DE | | | |
| 18 | Section 6104 requires an organization to make its Forms 1023 (or 1024 if applicable), 990, and 990-T (501(c)(3)s only) available | for | | |
| | public inspection. Indicate how you make these available. Check all that apply. | | | |
| | Own website X Another's website X Upon request | | | |
| 19 | Describe in Schedule O whether (and if so, how), the organization makes its governing documents, conflict of interest policy, are | nd fina | ncial | |
| | statements available to the public. | | | |
| 20 | State the name, physical address, and telephone number of the person who possesses the books and records of the organization | ion: 🕨 | - | |
| | JOANNE BUDDE, EXECUTIVE DIRECTOR - 415-788-0288 | | | |
| 000 | 595 MARKET ST., 15TH FLOOR, SAN FRANCISCO, CA 94105 | | | |
| 83200 12-18 | 6 -08 | Form | 990 | (2008) |

Form 990 (2008) OF SAN Part VII Compensation of Office Directors, Trustees, Key Employees, H est Compensated **Employees, and Independent Contractors**

Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees

- 1a Complete this table for all persons required to be listed. Use Schedule J-2 if additional space is needed.
- List all of the organization's current officers, directors, trustees (whether individuals or organizations), regardless of amount of compensation, and current key employees. Enter -0- in columns (D), (E), and (F) if no compensation was paid.
- List the organization's five current highest compensated employees (other than an officer, director, trustee, or key employee) who received reportable compensation (Box 5 of Form W-2 and/or Box 7 of Form 1099-MISC) of more than \$100,000 from the organization and any related organizations.
- List all of the organization's former officers, key employees, and highest compensated employees who received more than \$100,000 of reportable compensation from the organization and any related organizations.
- List all of the organization's former directors or trustees that received, in the capacity as a former director or trustee of the organization, more than \$10,000 of reportable compensation from the organization and any related organizations.

List persons in the following order: individual trustees or directors; institutional trustees; officers; key employees; highest compensated employees; and former such persons.

| (A) | (B) | | (C) | | | | | (D) | (E) | (F) |
|------------------------------|---------------|--------------------------------|-----------------------|----------|----------------|------------------------------|----------------|--|--|---|
| Name and Title | Average hours | (c | Posit (check all t | | | | (VI | Reportable compensation | Reportable compensation | Estimated amount of |
| | per -week | Individual trustee or director | Institutional trustee | | | Highest compensated employee | | from the organization (W-2/1099-MISC) | from related organizations (W-2/1099-MISC) | other compensation from the organization and related organizations |
| KENNETH CRONE | | | | | | | | | | |
| BOARD CHAIR | 1.00 | X | L_ | X | | lacksquare | | 0. | 0. | 0. |
| JAMES HOFFMAN | | | | | | | 1 | | | |
| VICE CHAIR/TREASURER | 1.00 | X | ļ | X | _ | <u> </u> | | 0. | 0. | 0. |
| GEORGE MOODY III | | | | | | | 1 | | | |
| BOARD SECRETARY | 1.00 | X | ـــ | X | <u> </u> | <u> </u> | ļ | 0. | 0. | 0. |
| JAMES REDMOND | | | | | | | | _ | _ | _ |
| BOARD MEMBER | 1.00 | X | _ | ļ | - | ├- | <u> </u> | 0. | 0. | 0. |
| SUSAN FRITTS | | | | | | | | | _ | _ |
| BOARD MEMBER | 1.00 | X | <u> </u> | <u> </u> | | - | ╙ | 0. | 0. | 0. |
| BARRY JOLETTE | | l | ŀ | | | | | | _ | |
| BOARD MEMBER | 1.00 | X | - | ⊢ | <u> </u> | - | ├- | 0. | 0. | 0. |
| MELYSSA BARRETT | 1 | | 1 | | | | | | | |
| BOARD MEMBER | 1.00 | X | ╁ | - | - | ╁ | ┢ | 0. | 0. | 0. |
| JOANN DUNAWAY | 1 00 | ١,, | ĺ | | | ĺ | 1 | 0. | | • |
| BOARD MEMBER NANCY BIRENBAUM | 1.00 | | - | \vdash | ├ | ╁ | ├ ─ | <u> </u> | 0. | 0. |
| | 1.00 | ₩ | İ | | | | | 0. | 0. | 0. |
| BOARD MEMBER JOSEPH MURPHY | 1.00 | ┢ | ╁ | ╁ | ╁ | \vdash | ╁─ | | | |
| BOARD MEMBER | 1.00 | v | | | | | | 0. | 0. | 0. |
| JOANNE BUDDE | 1.00 | ┢ | \vdash | - | - | ┼ | \vdash | | <u></u> | |
| PRESIDENT/CEO | 60.00 | | | | x | | 1 | 245,916. | 115,821. | 33,019 |
| RENATO MAGAT | 1 00.00 | \vdash | + | ╁ | ^ | +- | \vdash | 243,310. | 113,021. | 33,013 |
| EVP/CFO | 60.00 | ĺ | | Į. | X | | | 117,263. | 204,967. | 22,843 |
| RICHARD HARPER | 1 00000 | 1 | + | 忊 | 1 | 十 | 1 | 117/1991 | 201/30/1 | 22,045 |
| VICE PRESIDENT | 60.00 | 1 | | | | $ _{\mathbf{X}}$ | | 178,631. | 0. | 18,342 |
| SANDRA OSBORN | | † | T | | T | † <u></u> | T | | | |
| DIR OF OPERATIONS | 60.00 | 1 | | | 1 | x | 1 | 108,967. | 0. | 14,059. |
| ENRIQUE DELGADILLO | | 1 | | | 1 | T | 1 | | | |
| DIR OF COUNSELING | 60.00 | L | | | | X | | 141,415. | 0. | 25,401. |
| | | | | | | | | | _ | |
| | | 1 | 1_ | ↓_ | <u> </u> | $oxed{igspace}$ | 1 | | | |
| | | | 1 | | | | | | | |
| | | | | 1 | | | | L | <u> </u> | |

Form 990 (2008)

| 1 | the organization. NONE | ontractors that received more than \$100,000 or c | ompensation from |
|---|---|---|---------------------|
| | (A) Name and business address | (B) Description of services | (C) Compensation |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| 2 | Total number of independent contractors (including those in 1) who re from the organization ▶ 0 | ceived more than \$100,000 in compensation | |

Form 990 (2008)

FRANCISCO OF SAN

Part IX Statement of Functional kpenses Section 501(c)(3) and 501(c)(4) organizations must complete all columns. All other organizations must complete column (A) but are not required to complete columns (B), (C), and (D). (C) Management and (D) Fundraising (B) Program service (A) Total expenses Do not include amounts reported on lines 6b, 7b, 8b, 9b, and 10b of Part VIII. <u>expenses</u> general expenses expenses Grants and other assistance to governments and organizations in the U.S. See Part IV, line 21 2 Grants and other assistance to individuals in Grants and other assistance to governments, organizations, and individuals outside the U.S. See Part IV, lines 15 and 16 Benefits paid to or for members Compensation of current officers, directors, 893,558 490,531 403,027 trustees, and key employees Compensation not included above, to disqualified persons (as defined under section 4958(f)(1)) and persons described in section 4958(c)(3)(B) 4,522,292. 4,522,292 Other salanes and wages Pension plan contributions (include section 401(k) 168,061 168,061 and section 403(b) employer contributions) 569,319. 569,319 Other employee benefits . . . 9 396,709. 27,731 424,440. Payroll taxes Fees for services (non-employees): Legal 153,688. 3,232. 150,456. Accounting Lobbying Professional fundraising services. See Part IV, line 17 Investment management fees g 122,729. 119,435. 3,294. Advertising and promotion 12 12,715. Office expenses 198,669 185,954 13 Information technology 14 Royalties 15 431,173. 460,783 29,610. Occupancy . . . 16 73,049. 55,517. 17,532. Travel ... 17 Payments of travel or entertainment expenses for any federal, state, or local public officials Conferences, conventions, and meetings 19 Interest 20 53,163 53,163 Payments to affiliates 21 85,480. 70,948. 14,532. Depreciation, depletion, and amortization 22 82,982. 14.564. 68,418 23 Other expenses. Itemize expenses not covered above. (Expenses grouped together and labeled miscellaneous may not exceed 5% of total expenses shown on line 25 below.) 290,156. 270,394. 19,762. a TELEPHONE 249,300. 244,155 5,145 b COMPUTER EXPENSES 2,660. 105,979. POSTAGE AND PRINTING 103,319.

832010 12-18-08

Form **990** (2008)

0.

27,720

87,898

816,646

71,986.

67,867

210,705.

8,804,206.

Total functional expenses. Add lines 1 through 24f

Joint Costs. Check here I if following SOP 98-2. Complete this line only if the organization reported in column (B) joint costs from a combined educational campaign and fundraising solicitation

BANK CHARGES

f All other expenses

e CREDIT REPORTS

44,266.

67,867

122,807

987,560

Form 990 (2008)
Part X | Balance Sheet RANCISCO

| L | -/- | | | | |
|---------------|---------|---|------------------------------------|-----------|------------------------|
| | | | (A) Beginning of year | | (B) End of year |
| | | Oak | 1,261,721. | 1 | 2,568,564. |
| | 1 | Cash · non-interest-bearing | | | |
| | 2 | Savings and temporary cash investments | 4,922,402. | _2 | 3,521,551. |
| | 3 | Pledges and grants receivable, net | 424 406 | 3 | 4 050 000 |
| | 4 | Accounts receivable, net | 434,406. | 4 | 1,353,920. |
| | 5 | Receivables from current and former officers, directors, trustees, key | | | |
| | | employees, or other related parties. Complete Part II of Schedule L | | _ 5 | |
| ŀ | 6 | Receivables from other disqualified persons (as defined under section | t . | .~. | |
| | | 4958(f)(1)) and persons described in section 4958(c)(3)(B) Complete | | - | |
| Assets | | Part II of Schedule L | | 6 | |
| | 7 | Notes and loans receivable, net | | 7 | |
| | 8 | Inventories for sale or use | | 8 | |
| ۲ | 9 | Prepaid expenses and deferred charges | 70,360. | 9 | 117,870. |
| | 10a | Land, buildings, and equipment: cost basis 10a 2,038,231. | | | - |
| ľ | | Less: accumulated depreciation. Complete |] • | l <u></u> | |
| Ì | _ | Part VI of Schedule D 10b 1,685,364. | 278,589. | 10c | _352,867. |
| | 11 | Investments - publicly traded securities | 527,551. | 11 | 363,841. |
| | 12 | Investments - other securities. See Part IV, line 11 | | 12 | |
| | 13 | Investments - program-related. See Part IV, line 11 | | 13 | |
| | 14 | Intermediate accepta | | 14 | ···· |
| 1 | 15 | Other search Con Dot N/ Fee 11 | 1,263,180. | 15 | 1,284,722. |
| | | Total assets. Add lines 1 through 15 (must equal line 34) | 8,758,209. | 16 | 9,563,335. |
| \rightarrow | 16 | | 590,336. | 17 | 602,814. |
| | 17 | Accounts payable and accrued expenses | 390,330. | 1 | 002,014. |
| - 1 | 18 | Grants payable | | 18 | |
| , | 19 | Deferred revenue | | 19 | |
| | 20 | Tax-exempt bond liabilities | 450 400 | 20 | 455 205 |
| ies | 21 | Escrow account liability. Complete Part IV of Schedule D | 450,499. | 21 | 455,327. |
| Liabilities | 22 | Payables to current and former officers, directors, trustees, key employees, | | | |
| ia; | | highest compensated employees, and disqualified persons. Complete Part II | | | |
| - | | of Schedule L | | 22 | <u></u> |
| | 23 | Secured mortgages and notes payable to unrelated third parties | | 23 | |
| | 24 | Unsecured notes and loans payable | | 24 | |
| | 25 | Other liabilities. Complete Part X of Schedule D | | 25 | |
| | 26 | Total liabilities. Add lines 17 through 25 | 1,040,835. | 26 | 1,058,141. |
| | | Organizations that follow SFAS 117, check here X and complete | <u>:</u> | | |
| မွ | | lines 27 through 29, and lines 33 and 34. | manus and and an experience of the | | |
| SE | 27 | Unrestricted net assets | 7,717,374. | 27 | 8,480,194. |
| 3ala | 28 | Temporarily restricted net assets | | 28 | 25,000. |
| Σ | 29 | Permanently restricted net assets | | 29 | |
| Fund Balanc | | Organizations that do not follow SFAS 117, check here and | | | |
| <u>_</u> | | complete lines 30 through 34. | | | |
| sts | 30 | Capital stock or trust principal, or current funds | | 30 | l |
| Net Assets or | 31 | Paid-in or capital surplus, or land, building, or equipment fund | | 31 | |
| at A | 32 | Retained earnings, endowment, accumulated income, or other funds | | 32 | |
| ž | 33 | Total net assets or fund balances | 7,717,374. | 33 | 8,505,194. |
| | 34 | Total liabilities and net assets/fund balances | 8,758,209. | | 9,563,335. |
| Pai | t XI | Financial Statements and Reporting | | | |
| | | | | | Yes No |
| 1 | Acco | ounting method used to prepare the Form 990: Cash X Accrual | Other | | |
| 2a | Were | e the organization's financial statements compiled or reviewed by an independent | accountant? | | 2a X |
| b | | e the organization's financial statements audited by an independent accountant? | | | |
| _ | | es" to lines 2a or 2b, does the organization have a committee that assumes respo | | | |
| _ | | w, or compilation of its financial statements and selection of an independent according | | | |
| 3a | | result of a federal award, was the organization required to undergo an audit or au | | | |
| | | and OMB Circular A-133? | | - | |
| b | | es," did the organization undergo the required audit or audits? | | •••• | 3b X |
| | 1 12-18 | | | | Form 990 (2008) |

SCHEDULE A (Form 990 or 990-EZ)

Puber Charity Status and Public Sepport

To be completed by all section 501(c)(3) organizations and section 4947(a)(1) nonexempt charitable trusts.

➤ Attach to Form 990 or Form 990-EZ. ➤ See separate instructions.

2008 Open to Public Inspection

OMB No 1545-0047

Name of the organization

Department of the Treasury Internal Revenue Service

CONSUMER CREDIT COUNSELING SERVICE

Employer identification number

| Part I | Reason | | ity Status (All organiz | rations mu | st complet | e this par |) (see inst | tructions) | | -1000 | <u> 103</u> | |
|----------|---------------------------------------|------------------------|---|-----------------|---------------------------------------|--------------|---------------------------------|--|----------------|--------------|-------------|----------|
| | | | because it is: (Please ch | | | | , 1000 1113 | | | | | |
| 1 I | | | s, or association of chur | | | | (LV 1V AV;) | | | | | |
| 2 🗀 | · · · · · · · · · · · · · · · · · · · | | '0(b)(1)(A)(ii). (Attach Sc | | | Cuon 170 | ינטאַ ואָראַאָנוי) | • | | | | |
| 3 🗔 | | | tal service organization | | | 170/h)(1) | /Α\/iii\ /ΔΗ | ach Sche | dub H \ | | | |
| 4 | - | | operated in conjunction | | | | | | | e hosoital | 'e nam | ar |
| 4 | city, and stat | - | operated at conjunction | With a nos | pital acsol | 1000 111 30 | cuon 170 | (6)(1)(7)(111 | ı, Ericor tri | o nospital | 3 Hairi | 16, |
| 5 | | | benefit of a college or u | niversity ov | wned or or | erated by | a governr | nental und | t describer | | | |
| у | - | (b)(1)(A)(iv), (Comple | | 1 11 VOI OILY O | ou 0, 0p | oralog by | a govonii | nona, an | | - ", | | |
| 6 | | | ent or governmental uni | t describer | d in sectio | n 170/h)/ | 1\/ A \/\ ₄ \ | | | | | |
| 7 🕱 | | _ | erves a substantial part | | | | | r from the | neneral ni | ublic desc | ribed i | in |
| بها، | - | b)(1)(A)(vi). (Comple | | or no capp | | 9010///// | orital ariit o | | gonora: p | 20110 0000 | | •• |
| 8 🗍 | | | section 170(b)(1)(A)(vi). | (Complete | Part II.) | | | | | | | |
| 9 🗔 | | | eives: (1) more than 33 | | | om contri | ibutions m | nembershii | n fees and | d aross re | ceints | from |
| • | - | | nctions - subject to certa | | | | | | | - | | |
| | | • | axable income (less sec | | | | | | | - | | |
| | | 509(a)(2). (Complete | · · · · · · · · · · · · · · · · · · · | | · · · · · · · · · · · · · · · · · · · | | | , 0.94 | | | , | . |
| 10 🗀 | | • • • • • | perated exclusively to te | st for publ | ıc safetv. S | See sectio | n 509(a)(4 | I). (see ins | tructions) | | | |
| 11 | _ | | perated exclusively for the | | - | | | - | | urposes o | of one | or |
| | _ | = - | ations described in secti | | | | | - | | - | | |
| | | | organization and compl | | - | | • | | | | | |
| | a Type i | | ¬ ~ | с 🗀 Тур | _ | | tegrated | | d 🔲 | Type III - 0 | Other | |
| е 🗀 | | | at the organization is not | controlled | directly of | r indirectly | by one or | r more disc | | | | เก |
| | - | - | han one or more publict | | | | | | | | | |
| f | If the organiz | ation received a writ | tten determination from | the IRS tha | at it is a Ty | pe I, Type | II, or Type | e III | | | | |
| | supporting o | rganization, check th | nis box | | | | | | | | | |
| g | Since Augus | t 17, 2006, has the o | organization accepted a | ny gift or c | ontribution | from any | of the follo | owing pers | sons? | | | |
| | (i) A perso | n who directly or ind | lirectly controls, either a | lone or tog | ether with | persons o | described i | in (ii) and (i | iii) below, | | Yes | No |
| | the gov | eming body of the s | upported organization? | | | | | | | 11g(i) | | |
| | (ii) A family | member of a persor | n described in (i) above? | · | | | | | | 11g(ii) | | |
| | (iii) A 35% | controlled entity of a | person described in (i) | or (ii) abov | e? | | | | | 11g(iii) | | |
| h | Provide the f | ollowing information | about the organizations | s the organ | | | | | | | | |
| | | | , | | | | | | | | | |
| (i) Name | of supported | (ii) EIN | (iii) Type of | | organization | | | (vi) Is | the | (vii) Ar | nount o | of |
| | anization | , , | organization (described on lines 1-9 | 1 1 | sted in your document? | | tion in col. | organizátic (i) organiz U.S | ed in the | | port | |
| | | | above or IRC section | | | | r support? | | | | | |
| | | | (see instructions)) | Yes | No | Yes | No | Yes | No | | | |
| | | | | | | | | | | | | |
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| Total | | 1 | 1 | 1 | 1 . | 1 | 1 | 1 | 1 | | | |

LHA For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990.

Schedule A (Form 990 or 990-EZ) 2008

CONSUMER CREDIT COUNSELING SERVICE AN FRANCISCO 94-1688163 Page 2 Schedule A (Form 990 or 990-EZ) 2008 OF Support Schedule for Occanizations Described in Sections 170(b)(-,A)(iv) and 170(b)(1)(A)(vi) (Complete only if you checked the box on line 5, 7, or 8 of Part I.) Section A. Public Support (d) 2007 (f) Total (b) 2005 (c) 2006 (e) 2008 Calendar year (or fiscal year beginning in) (a) 2004 1 Gifts, grants, contributions, and membership fees received. (Do not 2,817,693 3,393,090 16,168,539, include any "unusual grants.") 3,753,393 3,440,245 2,764,118 2 Tax revenues levied for the organization's benefit and either paid to or expended on its behalf 3 The value of services or facilities furnished by a governmental unit to the organization without charge 3 440 245 3,753,393 2,764,118 2,817,693 3,393,090 16,168,539, 5 The portion of total contributions by each person (other than a governmental unit or publicly supported organization) included on line 1 that exceeds 2% of the amount shown on line 11, column (f) 7,782,077, 8 386 462. 6 Public Support. Subtract line 5 from line 4 Section B. Total Support (b) 2005 (d) 2007 (e) 2008 (f) Total Calendar year (or fiscal year beginning in) (a) 2004 (c) 2006 7 Amounts from line 4 2,764,118 2,817,693 3,393,090 16,168,539, 3.753.393 3,440,245 8 Gross income from interest, dividends, payments received on securities loans, rents, royalties 264,476. 217,235. 234,962 191,508. 204,440. and income from similar sources 9 Net income from unrelated business activities, whether or not the business is regularly carried on 10 Other income. Do not include gain or loss from the sale of capital assets (Explain in Part IV) 17,281,160, 11 Total support. Add lines 7 through 10 16,589,200. 12 Gross receipts from related activities, etc. (see instructions) 13 First five years. If the Form 990 is for the organization's first, second, third, fourth, or fifth tax year as a section 501(c)(3) organization, check this box and stop here Section C. Computation of Public Support Percentage

Public support percentage for 2008 (line 6, column (f) divided by line 11, column (f))

14 48.53 %

Public support percentage from 2007 Schedule A, Part IV-A, line 26f

15 46.37 %

16a 33 1/3% support test - 2008. If the organization did not check the box on line 13, and line 14 is 33 1/3% or more, check this box and stop here. The organization qualifies as a publicly supported organization

b 33 1/3% support test - 2007. If the organization did not check a box on line 13 or 16a, and line 15 is 33 1/3% or more, check this box and stop here. The organization qualifies as a publicly supported organization

17a 10% -facts-and-circumstances test - 2008. If the organization did not check a box on line 13, 16a, or 16b, and line 14 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and stop here. Explain in Part IV how the organization more, and if the organization meets the "facts-and-circumstances test - 2007. If the organization did not check a box on line 13, 16a, 16b, or 17a, and line 15 is 10% or more, and if the organization meets the "facts-and-circumstances" test, check this box and stop here. Explain in Part IV how the

organization meets the "facts-and-circumstances" test. The organization qualifies as a publicly supported organization

18 Private foundation. If the organization did not check a box on line 13, 16a, 16b, 17a, or 17b, check this box and see instructions

Schedule A (Form 990 or 990-EZ) 2008

| 0-1-4-4- | A. F | | | | | | Page 0 |
|---------------------------|---|-------------------|--------------------|---------------------------------------|--|-----------------------|---------------------------------------|
| Part III | A (Form 990 or 990-EZ) 2008 Support Schedule for O | isanizations | Described in S | Section 509(a |)(2) complete only | ıf you checked the bo | Page 3 ox on line 9 of Part I |
| Section | A. Public Support | | | | , | | |
| Calendar | year (or fiscal year beginning in) | (a) 2004 | (b) 2005 | (c) 2006 | (d) 2007 | (e) 2008 | (f) Total |
| 1 Gifts, | , grants, contributions, and | | | | | | |
| mem | bership fees received. (Do not | | | | | , | |
| inclu | de any "unusual grants.") | | | | <u> </u> | | |
| merc forme any a | s receipts from admissions, chandise sold or services per- ed, or facilities furnished in activity that is related to the nization's tax-exempt purpose | | | | | | |
| 3 Gros | s receipts from activities that | | | | | } | |
| are n | not an unrelated trade or bus- | | | | | | |
| iness | s under section 513 | | | | | | |
| 4 Taxr | revenues levied for the organ- | | | | 1 | | |
| izatıc | on's benefit and either paid to | | | | | | |
| or ex | pended on its behalf | | | | 1 | [| |
| | value of services or facilities | | | | | | |
| - | shed by a governmental unit to | | | | | 1 | |
| | organization without charge | | | | 1 | | |
| 6 Total | I. Add lines 1 · 5 | | | | | | |
| 7a Amo | unts included on lines 1, 2, and | | | | | | |
| 3 rec | eived from disqualified persons | | | | | | |
| from o | nts included on lines 2 and 3 received other than disqualified persons that disqualified persons that dispersions of 1% of the total of lines 9, | | | | | | |
| | 1, and 12 for the year or \$5,000 | | | - ··· <u>-</u> | | | |
| | lines 7a and 7b | | | . , | + | | · · · · · · · · · · · · · · · · · · · |
| | lic support (Subtract line 7c from line 6) | | <u> </u> | | ــــــــــــــــــــــــــــــــــــــ | L | <u> </u> |
| | year (or fiscal year beginning in) | (a) 2004 | (b) 2005 | (c) 2006 | (d) 2007 | (e) 2008 | (f) Total |
| | unts from line 6 | (a) 2004 | (0) 2003 | (0) 2000 | (4) 2007 | (e) 2008 | (i) iotai |
| 10a Gros divid secu | se income from interest, sends, payments received on interest loans, rents, royalties income from similar sources | | | | | | |
| b Unrel | lated business taxable income | | | | | | |
| (less | section 511 taxes) from businesses | | | | | | |
| acqui | ıred after June 30, 1975 | | | | | ļ | |
| 11 Net i activ whet | lines 10a and 10b | | | | | | |
| or lo | er income. Do not include gain ss from the sale of capital | | | | | | |
| | ets (Explain in Part IV.) I support (Add lines 9, 10c, 11, and 12) | | 1.19 | · · · · · · · · · · · · · · · · · · · | , , , , | | |
| | t five years. If the Form 990 is for | the organization' | s first second thu | d fourth or fifth | | on 501(c)(3) organia | ration |
| | ck this box and stop here | o organization | J J 3000 10, 1111 | -, or mill | , 40 4 500110 | ee i ojoj oigalii | ▶ |
| | C. Computation of Publi | ic Support Pe | rcentage | | | | |
| | lic support percentage for 2008 (I | | | column (fl) | | 15 | 9 |
| | lic support percentage for 2003 (i | | • | | | 16 | |
| | D. Computation of Inves | | | | | <u> </u> | |
| | stment income percentage for 20 | | | ne 13, column (f)) | | 17 | |
| | stment income percentage from 2 | | | | | 18 | 9 |

Schedule A (Form 990 or 990-EZ) 2008

19a 33 1/3% support tests - 2008. If the organization did not check the box on line 14, and line 15 is more than 33 1/3%, and line 17 is not

b 33 1/3% support tests - 2007. If the organization did not check a box on line 14 or line 19a, and line 16 is more than 33 1/3%, and line 18 is not more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization

more than 33 1/3%, check this box and stop here. The organization qualifies as a publicly supported organization

20 Private foundation. If the organization did not check a box on line 14, 19a, or 19b, check this box and see instructions

Schedule D

(Form 990)

Department of the Treasury Internal Revenue Service

Spplemental Financial Statements

Attach to Form 990. To be completed by organizations that answered "Yes," to Form 990, Part IV, line 6, 7, 8, 9, 10, 11, or 12.

2008
Open to Public Inspection

Name of the organization

CONSUMER CREDIT COUNSELING SERVICE

Employer identification number 94-1688163

| Par | t I Organizations Maintaining Donor Advised | Funds or Other Similar Fund | s or Accounts. Complete if the |
|-----|--|---|---|
| | organization answered "Yes" to Form 990, Part IV, line | | • |
| | Organization and total and | (a) Donor advised funds | (b) Funds and other accounts |
| 1 | Total number at end of year | | |
| 2 | Aggregate contributions to (during year) | | |
| 3 | Aggregate grants from (during year) | | |
| 4 | Aggregate value at end of year | | |
| 5 | Did the organization inform all donors and donor advisors in w | witing that the assets held in donor adv | ised funds |
| 3 | are the organization's property, subject to the organization's | | Yes No |
| 6 | Did the organization inform all grantees, donors, and donor ad | | · · · · · · · · · · · · · · · · · · · |
| 0 | for charitable purposes and not for the benefit of the donor or | | |
| Par | | | |
| 1 | Purpose(s) of conservation easements held by the organization | | |
| • | Preservation of land for public use (e.g., recreation or pl | | stoncally important land area |
| | Protection of natural habitat | | fied historic structure |
| | Preservation of open space | | |
| 2 | Complete lines 2a-2d if the organization held a qualified conse | ervation contribution in the form of a co | nservation easement on the last day |
| _ | of the tax year. | | · |
| | | | Held at the End of the Year |
| а | Total number of conservation easements | | 2a |
| b | Total acreage restricted by conservation easements | | 2b |
| c | Number of conservation easements on a certified historic stru | icture included in (a) | 2c |
| d | Number of conservation easements included in (c) acquired a | | 2d |
| 3 | Number of conservation easements modified, transferred, rele | | he organization during the taxable |
| | year ► | | |
| 4 | Number of states where property subject to conservation eas | ement is located > | - |
| 5 | Does the organization have a written policy regarding the pen | odic monitoring, inspection, violations, | and |
| | enforcement of the conservation easements it holds? | | Yes L No |
| 6 | Staff or volunteer hours devoted to monitoring, inspecting, ar | id enforcing easements during the year | > |
| 7 | Amount of expenses incurred in monitoring, inspecting, and e | | |
| 8 | Does each conservation easement reported on line 2(d) above | e satisfy the requirements of section 17 | 'O(h)(4)(B)(i) |
| | and section 170(h)(4)(B)(ii)? | | L Yes No |
| 9 | In Part XIV, describe how the organization reports conservation | | |
| | include, if applicable, the text of the footnote to the organizat | ion's financial statements that describe | s the organization's accounting for |
| | conservation easements. | Ast Historical Transcript | Other Cimilar Assets |
| Pa | rt III Organizations Maintaining Collections of | | Other Similar Assets. |
| | Complete if the organization answered "Yes" to Form | 990, Part IV, line 8. | |
| | was the board of t | | halanaa ahaat wada af ast bistoriasi |
| 1a | If the organization elected, as permitted under SFAS 116, not | | |
| | treasures, or other similar assets held for public exhibition, ec | | bublic service, provide, in Part XIV, the text of |
| | the footnote to its financial statements that describes these it | | |
| ь | • • | | |
| | or other similar assets held for public exhibition, education, o | r research in furtherance of public servi | ce, provide the following amounts relating to |
| | these items: | | ~ ¢ |
| | (i) Revenues included in Form 990, Part VIII, line 1 | | |
| | (ii) Assets included in Form 990, Part X | | . • • • • • • • • • • • • • • • • • • • |
| 2 | If the organization received or held works of art, historical tree | | nai gain, provide |
| | the following amounts required to be reported under SFAS 1 | _ | ~ • |
| a | | | • • |
| b | Assets included in Form 990, Part X | | |

Schedule D (Form 990) 2008

LHA For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990.

CONSUMER CREDIT COUNSELING SERVICE 94-1688163 Page 2 Schedule D (Form 990) 2008 OF 2 N FRANCISCO Part III Organizations Maintaining Collections of Art, Historical Treasures, or Other Similar Assets (continued) Using the organization's accession and other records, check any of the following that are a significant use of its collection items (check all that apply): Loan or exchange programs Public exhibition а Other b Scholarly research Preservation for future generations C Provide a description of the organization's collections and explain how they further the organization's exempt purpose in Part XIV. During the year, did the organization solicit or receive donations of art, historical treasures, or other similar assets to be sold to raise funds rather than to be maintained as part of the organization's collection? Part IV | Trust, Escrow and Custodial Arrangements. Complete if organization answered "Yes" to Form 990, Part IV, line 9, or reported an amount on Form 990, Part X, line 21. 1a Is the organization an agent, trustee, custodian or other intermediary for contributions or other assets not included X No _ Yes on Form 990, Part X? b If "Yes," explain the arrangement in Part XIV and complete the following table: Amount c Beginning balance 1c d Additions during the year 1d e Distributions during the year 1e Ending balance 1f X Yes 2a Did the organization include an amount on Form 990, Part X, line 21? If "Yes," explain the arrangement in Part XIV. Endowment Funds. Complete if organization answered "Yes" to Form 990, Part IV, line 10. Part V (a) Current year (b) Prior year (c) Two years back (d) Three years back (e) Four years back 1a Beginning of year balance ... Contributions Investment earnings or losses d Grants or scholarships Other expenditures for facilities Administrative expenses g End of year balance Provide the estimated percentage of the year end balance held as: a Board designated or quasi-endowment Permanent endowment Term endowment ▶ % 3a Are there endowment funds not in the possession of the organization that are held and administered for the organization Yes No by: (i) unrelated organizations 3a(i) (ii) related organizations 3a(ii) b If "Yes" to 3a(ii), are the related organizations listed as required on Schedule R? Describe in Part XIV the intended uses of the organization's endowment funds. Part VI Investments - Land, Buildings, and Equipment. See Form 990, Part X, line 10. Description of investment (a) Cost or other (b) Cost or other (c) Depreciation (d) Book value

Part VI Investments - Land, Buildings, and Equipment. See Form 990, Part X, line 10.

Description of investment (a) Cost or other basis (investment) (b) Cost or other basis (other) (c) Depreciation (d) Book value

1a Land

b Buildings
c Leasehold improvements
d Equipment 2,038,231. 1,685,364. 352,867
e Other

Total. Add lines 1a-1e. (Column (d) should equal Form 990, Part X, column (B), line 10(c).)

Schedule D (Form 990) 2008

352.867.

21

| | CONSUMER CREDIT COUNSELING | SERV | VICE | | | | | |
|---------------------------|--|------------|---|--------------|-------------|----------------|------------------|----------------|
| | dule D (Form 990) 2008 OF STRANCISCO | | | | | <u>94-1</u> | 688163 | Page 4 |
| Par | t XI Reconciliation of Change in Net Assets from Form 990 to | | | temer | nts | | | |
| 1 | Total revenue (Form 990, Part VIII, column (A), line 12) | | | 1_1_ | | _ | 9,714 | |
| 2 | Total expenses (Form 990, Part IX, column (A), line 25) | | | 2 | | | 8,804 | |
| 3 | Excess or (deficit) for the year. Subtract line 2 from line 1 | | · | | <u> </u> | | | <u>.169.</u> |
| 4 | Net unrealized gains (losses) on investments | | | 4 | | | <u> <315</u> | <u>,489.</u> : |
| 5 | Donated services and use of facilities | | | 5 | <u> </u> | | ···· | |
| 6 | Investment expenses | | | 6 | | | | |
| 7 | Prior period adjustments | | | 7_ | | | | |
| 8 | Other (Describe in Part XIV) | | | 8 | | | 193 | ,140. |
| 9 | Total adjustments (net). Add lines 4-8 | | | 9 | | | | ,349. |
| _10 | Excess or (deficit) for the year per financial statements. Combine lines 3 and 9 | | | 10 | | | | ,820. |
| Par | t XII Reconciliation of Revenue per Audited Financial Stateme | nts W | ith Reve | enue p | oer R | eturn | | |
| 1 | Total revenue, gains, and other support per audited financial statements | | | | | 1 | 9,592 | ,026. |
| 2 | Amounts included on line 1 but not on Form 990, Part VIII, line 12: | | | | | 7 - | | |
| а | Net unrealized gains on investments | 2a | <3 | 15,4 | 89. | > | | |
| h | Donated services and use of facilities | 2b | | | | 1 | | |
| ~ | Recoveries of prior year grants | 2c | | | | 1. | | |
| ď | | | 1 | 93,1 | 40. | 1 1 | | |
| u | | | | <u> </u> | | 2e | ~122 | ,349. |
| e | Add lines 2a through 2d | | | • • | •• | 3 | 9,714 | |
| 3 | Subtract line 2e from line 1 | | | • | | | 3,114 | , , , , , , |
| 4 | Amounts included on Form 990, Part VIII, line 12, but not on line 1: | 1.1 | | | | 1 1 | | |
| а | Investment expenses not included on Form 990, Part VIII, line 7b | | | | | ′ | | |
| b | Other (Describe in Part XIV) | _4b | | | | | | ^ |
| С | Add lines 4a and 4b | •• | | | ••• | 4c | 2 514 | <u> </u> |
| _5_ | Total revenue. Add lines 3 and 4c. (This should equal Form 990, Part I, line 12.) | | CAL F | | | 5 | 9,714 | <u>,375.</u> |
| Pa | t XIII Reconciliation of Expenses per Audited Financial Statem | ents v | vitn Exp | enses | s per | Ketui | | |
| 1 | Total expenses and losses per audited financial statements | | | | • | 1 | 8,804 | <u>,206.</u> |
| 2 | Amounts included on line 1 but not on Form 990, Part IX, line 25: | | | | | | | |
| а | Donated services and use of facilities | _2a | | | |] | | |
| b | Pnor year adjustments | | | | |]] | | |
| С | Losses reported on Form 990, Part IX, line 25 | | | | | | | |
| d | Other (Describe in Part XIV) | | | | | | | |
| е | Add lines 2a through 2d | | | | | 2e | | 0. |
| 3 | Subtract line 2e from line 1 | | | | | 3 | 8,804 | .206. |
| 4 | Amounts included on Form 990, Part IX, fine 25, but not on line 1: | | • | | • • | - | | |
| ٠, | Investment expenses not included on Form 990, Part VIII, line 7b | 4a | | | | 1 - 1 | | |
| | Other (Describe in Part XIV) | 4b | | | | 1 - 1 | | |
| - | Add lines 4a and 4b | _ 70 | | | | 1 40 | | 0. |
| - | | | | • • • • | | 4c 5 | 8,804 | |
| D2 | Total expenses. Add lines 3 and 4c. (This should equal Form 990, Part I, line 18.) rt XIV Supplemental Information | | | | | 1 5 1 | 0,004 | , 400. |
| | | | | David 197 | | | 3h. D. A.V. 5 | 4. D1 |
| | plete this part to provide the descriptions required for Part II, lines 3, 5, and 9; Part I | III, IInes | ia and 4; i | Part IV, | ines 1 | D and 2 | 20; Part V, line | 4; Part |
| | art XI, line 8; Part XII, lines 2d and 4b; and Part XIII, lines 2d and 4b. | TITATO | a ===0 | ar | ~ ~~ | ···· | mp::/ | |
| PA | RT IV, LINE 2B: THE ORGANIZATION COLLECTS | FUND | S FRU | M CI | TRV | ITS . | IN TRUS | <u>T'</u> |
| | | | | | | | | |
| TO | BE DISBURSED TO CREDITORS IN ACCORDANCE W | TTH | <u>TNDTA</u> | TDUE | <u> </u> | EBT | MANAGE | MENT |
| | | | | | | | | |
| $\underline{\mathbf{PL}}$ | ANS ESTABLISHED WITH EACH CLIENT. FUNDS CO | LLEC | TED A | S OF | DE | CEM | <u>BER 31,</u> | |
| | | | | | | | | |
| <u>20</u> | 08, BUT NOT YET REMITTED TO CREDITORS, AMO | UNTE | D TO | <u>\$455</u> | <u>5,32</u> | <u> 27. :</u> | SUCH FU | NDS_ |
| | | | | | | | | |
| AR: | E HELD IN TRUST IN SEPARATE CASH ACCOUNTS | AS R | <u>ESTRI</u> | CTEI | CZ | ASH. | | |
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| PA. | RT IX, INVESTMENT IN SUBSIDIARY: 100% OWNE | D EN | TITY | BY 1 | HE | ORG | ANIZATT | ON. |
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| VA. | LUATION METHOD AT COST. | | | | | | | |
| <u>v A.</u> | DOLL TON HILLIOD HIL CODI. | | | | | School | ule D (Form 9 | 2007 2002 |
| | | | | | | Scried | מופ ה (בסווו) ז | 2001 2000 |

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| Schedule D (| orm Sup | 990) 20 pleme | 008 enta | Infor | OJ S matten | AN FR | ANCISO | 20 | | | - | | 94 | -16881 | .63 Pa | ige (|
|--------------|------------|------------------|-------------|----------|-----------------|-------|---------------|-----|-----|------|-------------|---|-------------|-------------|--------------|--------------|
| | | | | | | | | | | | | · · · | | <u> </u> | | |
| PART X | · | LINE | 8 | AND | PART | XII, | LINE | 2D: | NET | EARN | INGS | FROM | SUBSI | DIARY. | | |
| | | | | | | | <u>.</u> | | | | | | | | | |
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SCHEDULE J (Form 990)

Compensation Information

For certain Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees

Attach to Form 990. To be completed by organizations that

2008

OMB No 1545-0047

Open to Public Inspection

Department of the Treasury Internal Revenue Service

Name of the organization

answered "Yes" to Form 990, Part IV, line 23.

CONSUMER CREDIT COUNSELING SERVICE

OF SAN FRANCISCO

Employer identification number 94-1688163

Questions Regarding Compensation Yes No 1a Check the appropriate box(es) if the organization provided any of the following to or for a person listed in Form 990, Part VII. Section A, line 1a. Complete Part III to provide any relevant information regarding these items. Housing allowance or residence for personal use First-class or charter travel Travel for companions Payments for business use of personal residence Health or social club dues or initiation fees Tax indemnification and gross-up payments Personal services (e.g., mad, chauffeur, chef) Discretionary spending account b If line 1a is checked, did the organization follow a written policy regarding payment or reimbursement or provision of all of the expenses described above? If "No," complete Part III to explain **1b** 2 Did the organization require substantiation prior to reimbursing or allowing expenses incurred by all officers, directors, trustees, and the CEO/Executive Director, regarding the items checked in line 1a? Indicate which, if any, of the following the organization uses to establish the compensation of the organization's CEO/Executive Director, Check all that apply. Compensation committee X Written employment contract X Compensation survey or study Independent compensation consultant X Approval by the board or compensation committee X Form 990 of other organizations During the year, did any person listed in Form 990, Part VII, Section A, line 1a. a Receive a severance payment or change of control payment? **4**a b Participate in, or receive payment from, a supplemental nonqualified retirement plan? c Participate in, or receive payment from, an equity-based compensation arrangement? ... If "Yes" to any of lines 4a-c, list the persons and provide the applicable amounts for each item in Part III. Only 501(c)(3) and 501(c)(4) organizations must complete lines 5-8. 5 For persons listed in Form 990, Part VII, Section A, line 1a, did the organization pay or accrue any compensation contingent on the revenues of: a The organization? 5a b Any related organization? If "Yes," to line 5a or 5b, describe in Part III. 6 For persons listed in Form 990, Part VII, Section A, line 1a, did the organization pay or accrue any compensation contingent on the net earnings of: a The organization? ... 6a **b** Any related organization? X If "Yes" to line 6a or 6b, describe in Part III. 7 For persons listed in Form 990, Part VII, Section A, line 1a, did the organization provide any non-fixed payments

LHA For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990.

initial contract exception describe in Regs. section 53.4958-4(a)(3)? If "Yes," describe in Part III

Were any amounts reported in Form 990, Part VII, paid or accrued pursuant to a contract that was subject to the

not described in lines 5 and 6? If "Yes," describe in Part III

Schedule J (Form 990) 2008

7

Page 2

94-1688163

OF SAN FRANCISCO

Schedule J (Form 990) 2008

Part II Officers, Directors, Trustees, Key Employees, and Highest Compensated Employees. Use Schedule J-1 if additional space is needed.

For each individual whose compensation must be reported in Schedule J, report compensation from the organization on row (i) and from related organizations, described in the instructions, on row (ii) Do not list any individuals that are not listed on Form 990, Part VII.

Note. The sum of columns (B)(i)-(iii) must equal the applicable column (D) or column (E) amounts on Form 990, Part VII, line 1a.

| | | (B) Breakdown of W-2 and/or 1099-MISC compensation | V-2 and/or 1099-MIS | SC compensation | (0) | (D) | (E) | (F) |
|--------------------|------------|--|-------------------------------------|-----------------------------|--------------|----------|-----------|---|
| (A) Name | 1 | (i) Base compensation | (ii) Bonus & incentive compensation | (iii) Other compensation | compensation | benefits | (B)(0-(D) | reported in prior Form 990 or Form 990-EZ |
| | ε | 1 4 | 50,000. | 769. | 12,772. | 16,140. | 274,828. | |
| JOANNE BUDDE | | ٧. | | 325. | 4,107. | 0 | 119,928. | |
| Haday Onenaa | € € | 204 781 | .046,87 | | 8.838. | 6.111. | | |
| NEWS CHANGE | 8 | 148,500. | 29,372. | 759. | 12,690. | 5,652. | | |
| RICHARD HARPER | : € | 4 | | | 0 | 0 | | |
| | ε | 118,336. | 23,000. | 7 | 8,325. | 17,076. | 166,816. | 0 |
| ENRIQUE DELGADILLO | (B) | | 0. | 0. | 0 | 0. | 0 | 0 |
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Page 3

Part III Supplemental Information Schedule J (Form 990) 2008

Complete this part to provide the information, explanation, or descriptions required for Part I, lines 1a, 1b, 4c, 5a, 5b, 6a, 6b, 7, and 8. Also complete this part for any additional information.

| | | | | Schedule J (Form 990) 2008 |
|--|--|--|--|----------------------------|
| PART I, LINE 7: PERFORMANCE BASED BONUSES. | | | | |

SCHEDULE 0 (Form 990)

Department of the Treasury Internal Revenue Service

Supplemental Information to Form

Attach to Form 990. To be completed by organizations to provide additional information for responses to specific questions for the Form 990 or to provide any additional information.

OMB No 1545-0047 Inspection

Name of the organization

CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO

Employer identification number 94-1688163

| FORM 990, PART III, LINE 4A, PROGRAM SERVICE ACCOMPLISHMENTS |
|---|
| MONTHLY PAYMENTS TO HELP THE CONSUMER GET BACK ON TRACK FINANCIALLY. |
| DEBT MANAGEMENT PLAN CLIENTS SEND CONSUMER CREDIT COUNSELING SERVICE |
| (CCCS) THE AGREED UPON PAYMENT EACH MONTH WHICH CCCS HOLDS IN A TRUST |
| ACCOUNT AND DISBURSES THE FUNDS TO CREDITORS. OVER 9,000 FAMILIES ARE |
| REPAYING THEIR DEBT THROUGH THE ORGANIZATION'S DEBT MANAGEMENT PLAN. |
| FORM 990, PART III, LINE 4C, PROGRAM SERVICE ACCOMPLISHMENTS |
| SUBSTANCE ABUSE, GAMBLING ISSUES, RENTAL ASSISTANCE AND LOW-COST |
| MEDICAL CARE. |
| FORM 990, PART III, LINE 4D, OTHER PROGRAM SERVICES: |
| IN ADDITION TO THE TOP THREE PROGRAMS ALREADY DESCRIBED, CCCS ALSO |
| PROVIDES THE FOLLOWING SERVICES: APPROVED, IN OVER 80 DISTRICTS, |
| NATIONWIDE, BY THE EXECUTIVE OFFICE FOR THE UNITED STATES TRUSTEES, |
| CCCS PROVIDES PRE-FILING BANKRUPTCY COUNSELING AND PRE-DISCHARGE |
| EDUCATION REQUIRED BY THE BANKRUPTCY ABUSE PREVENTION AND CONSUMER |
| PROTECTION ACT OF 2005. THE COUNSELING IS PROVIDED IN PERSON OR BY |
| TELEPHONE, AND FEES ARE WAIVED IN CASES OF HARDSHIP. PRE-DISCHARGE |
| EDUCATION IS PROVIDED IN PERSON, BY TELEPHONE AND BY INTERNET. AGAIN, |
| FEES ARE WAIVED IN CASES OF HARDSHIP. IN 2008, THE ORGANIZATION |
| PROVIDED MORE THAN 12,000 PRE-FILING COUNSELING OR PERSONAL FINANCIAL |
| EDUCATION SESSIONS TO HELP DEBTORS LEARN NEW MONEY MANAGEMENT SKILLS AS |
| THEY PROCEEDED WITH THE BANKRUPTCY DISCHARGE PROCESS, AND MADE A FRESH |
| FINANCIAL START. |

SCHEDULE O

(Form 990)

Department of the Treasury Internal Revenue Service

Supplemental Information to Form 990

Attach to Form 990. To be completed by organizations to provide additional information for responses to specific questions for the Form 990 or to provide any additional information.

2008
Open to Public Inspection

Name of the organization

CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO

Employer identification number 94-1688163

| PRE-PURCHASE HOUSING COUNSELING TO HELP FAMILIES ACHIEVE THE DREAM OF |
|--|
| HOMEOWNERSHIP - BY HELPING THEM PREPARE A REALISTIC HOUSEHOLD BUDGET, |
| REVIEW THEIR CREDIT REPORT, AND EXPLAIN THE HOMEOWNERSHIP PROCESS AND |
| LENDING REQUIREMENTS. |
| |
| REVERSE MORTGAGE COUNSELING - AS MORE AND MORE SENIOR HOMEOWNERS ARE |
| LOOKING FOR WAYS TO STAY IN THEIR HOMES WHILE LIVING ON FIXED INCOMES, |
| WE PROVIDE THE REQUIRED, OBJECTIVE COUNSELING THAT EXPLAINS THE PROCESS |
| TO THE SENIORS, AND ENABLES THEM TO MAKE A MORE EDUCATED DECISION ABOUT |
| WHETHER THIS TYPE OF LOAN IS APPROPRIATE FOR THEM. |
| |
| ONGOING SUPPORT AND ADMINISTRATION OF DEBT MANAGEMENT PLANS FOR THOSE |
| CONSUMERS WHO RECEIVED COUNSELING IN A PREVIOUS YEAR FROM OUR |
| ORGANIZATION, BUT ARE STILL PARTICIPATING IN A DEBT MANAGEMENT PLAN TO |
| LIQUIDATE THEIR DEBT. OUR STAFF RECEIVES AND POSTS PAYMENTS FROM |
| EXISTING CLIENTS, AND DISBURSES FUNDS TO CREDITORS; AND WORKS WITH |
| CREDITORS ON BEHALF OF CLIENTS TO ENSURE INTEREST RATE REDUCTIONS, |
| REDUCED PAYMENT ARRANGEMENTS, AND OTHER CONCESSIONS TO HELP CLIENTS GET |
| OUT OF DEBT AND ACHIEVE THEIR FINANCIAL GOALS. |
| EXPENSES \$ 1266261. INCLUDING GRANTS OF \$ 0. REVENUE \$ 579317. |
| |
| FORM 990, PART VI, SECTION A, LINE 10: THE BOARD REVIEWS AND APPROVE THE |
| TAX RETURNS. |
| |

FORM 990, PART VI, SECTION B, LINE 12C: A CONFLICT OF INTEREST POLICY IS

REVIEWED BY BOARD MEMBERS ANNUALLY. AND BOARD MEMBERS ANNUALLY SIGN THE

LHA For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990.

Schedule O (Form 990) 2008
832211
12-18-08

SCHEDULE O (Form 990)

Semplemental Information to Fo 990

➤ Attach to Form 990. To be completed by organizations to provide additional information for responses to specific questions for the Form 990 or to provide any additional information.

2008
Open to Public Inspection

Department of the Treasury Internal Revenue Service

Name of the organization

CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO

Employer identification number 94-1688163

| CONFLICT OF INTEREST STATEMENT. ALL KEY EMPLOYEES ALSO SIGN ANNUALLY THE |
|--|
| CONFLICT OF INTEREST STATEMENT. |
| |
| FORM 990, PART VI, SECTION B, LINE 15: KEY EMPLOYEE COMPENSATION IS |
| REVIEWED AND APPROVED BY A GOVERNING BODY. NO PERSON WITH A CONFLICT OF |
| INTEREST WAS INVOLVED. COMPENSATION DATA FROM OTHER SIMILAR ORGANIZATIONS |
| WAS REVIEWED BY THE BOARD. A CONTRACT FOR KEY EMPLOYEE'S COMPENSATION WAS |
| APPROVED BY THE BOARD. |
| |
| FORM 990, PART VI, SECTION C, LINE 19: GOVERNING DOCUMENTS, CONFLICT OF |
| INTEREST POLICY, AND FINANCIAL STATEMENTS ARE AVAILABLE TO THE PUBLIC UPON |
| REQUEST; AND FINANCIAL STATEMENTS ARE POSTED ON OTHER WEBSITE (GUIDESTAR). |
| |
| THE AUDIT COMMITTEE IS RESPONSIBLE FOR OVERSIGHT OF THE AUDIT AND |
| SELECTION OF AN INDEPENDENT ACCOUNTANT. |
| |
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| |

Schedule R (Form 990) 2008 Employer identification number Open to Public Inspection OMB No 1545-0047 Direct controlling Direct controlling **800**8 94-1688163 entity status (if section 501(c)(3)) End-of-year assets Public charity ► Attach to Form 990. To be completed by organizations that answered "Yes" to Form 990, Part IV, lines 33, 34, 35, 36, or 37. Œ Exempt Code Total income section 9 9 Related Organizations and Unrelated Partnerships Legal domicile (state or Legal domicile (state or foreign country) foreign country) <u>©</u> ▶ See separate instructions. CONSUMER CREDIT COUNSELING SERVICE LHA For Privacy Act and Paperwork Reduction Act Notice, see the Instructions for Form 990. Primary activity Primary activity <u>@</u> 0 Part II Identification of Related Tax-Exempt Organizations OF SAN FRANCISCO Identification of Disregarded Entities Name, address, and EIN of related organization Name, address, and EIN of disregarded entity Name of the organization Department of the Treasury Internal Revenue Service SCHEDULE R (Form 990) Part

94-1688163

Page 2

CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO

Schedule R (Form 990) 2008

Code V-UBI General or managing 20 of Schedule Paring?
K-1 (Form 1065) Yes No Percentage ownership 100,008 Schedule R (Form 990) 2008 3 £ 436,750, Share of end-of-year assets ate allocations? Yes No Disproportion- $\widehat{\Xi}$ 193,140 Share of total income Œ Share of end-of-year assets ල Type of entity (C corp., S corp, or trust) CORP Share of total income Œ Direct controlling entity Predominant income (related, investment, unrelated) Œ Legal domicite (state or foreign country) CA <u>©</u> (D)
(Direct controlling entity 31 SSISTANCE PROGRAMS PINANCIAL EMPLOYEE Primary activity <u>@</u> Identification of Related Organizations Taxable as a Corporation or Trust Legal domicile (state or foreign country) Part III Identification of Related Organizations Taxable as a Partnership Primary activity <u>@</u> Name, address, and EIN of related organization 595 MARKET STREET, 16TH FLOOR Name, address, and EIN of related organization SAN FRANCISCO, CA 94105 BALANCE - 94-3347042 832162 12-23-08 Part IV

CONSUMER CREDIT COUNSELING SERVICE

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94-1688163

Yes

OF SAN FRANCISCO Schedule R (Form 990) 2008

Schedule R (Form 990) 2008 Amount involved 376, 힉 ₽ 우 9 <u>e</u> ŧ ¥ 트 9 ÷ 4 2 If the answer to any of the above is "Yes," see the instructions for information on who must complete this line, including covered relationships and transaction thresholds Transaction type (a-r) 0 Д 1 During the tax year, did the organization engage in any of the following transactions with one or more related organizations listed in Parts II-IV? : : : : :: :: : : 32 k Performance of services or membership or fundraising solicitations for other organization(s) 1 Performance of services or membership or fundraising solicitations by other organization(s) : : : Name of other organization(s) : Receipt of (i) interest (ii) annuities (iii) royalties (iv) rent from a controlled entity j Lease of facilities, equipment, or other assets from other organization(s) ... Sharing of facilities, equipment, mailing lists, or other assets i Lease of facilities, equipment, or other assets to other organization(s) Reimbursement paid by other organization for expenses Reimbursement paid to other organization for expenses d Loans or loan guarantees to or for other organization(s) Gift, grant, or capital contribution from other organization(s) r Other transfer of cash or property from other organization(s) q Other transfer of cash or property to other organization(s) Gift, grant, or capital contribution to other organization(s) Note. Complete line 1 if any entity is listed in Parts II, III, or IV. e Loans or loan guarantees by other organization(s) ... Part V Transactions With Related Organizations Sharing of paid employees ... Exchange of assets (1) BALANCE Ε 0 ত্র ම € 9 ៙

323.

832163 12-23-08

Page 4

CONSUMER CREDIT COUNSELING SERVICE

OF SAN FRANCISCO Schedule R (Form 990) 2008 Part VI Unrelated Organizations Taxable as a Partnership

Provide the following information for each entity taxed as a partnership through which the organization conducted more than five percent of its activities (measured by total assets or gross revenue) that was not a related organization. See instructions regarding exclusion for certain investment partnerships.

| (F) (G) (H) Dispropor- tionate allocations? Code V-UBI amonaping of Schedule K-1 (Form 1065) General or partner? | | | | | |
|--|---|--|------|--|--|
| (E) Share of end-of- year assets | | | | | |
| Are all partners section 50 1(c)(3) organizations? | 2 | | | | |
| (C) Legal domicile (state or foreign country) | | | | | |
| (B) Primary activity | | | | | |
| (A) Name, address, and EIN of entity | | | | | |

33

| <u>Form 88</u> | 68 (Rev. 4-2009) | | Pag |
|---|---|-----------|---|
| Note. | are filing for an Additional (Not Automatic) 3-Month Extension, complete only Part II and check this bonly complete Part II if you have already been granted an automatic 3-month extension on a previously filed are filing for an Automatic 3-Month Extension, complete only Part I (on page 1). | Form | |
| Part | Additional (Not Automatic) 3-Month Extension of Time. Only file the original (no o | opies r | needed). |
| Type o | Name of Exempt Organization CONSUMER CREDIT COUNSELING SERVICE OF SAN FRANCISCO | ` | loyer identification numb |
| File by the extended due date filing the | Number, street, and room or suite no. If a P.O. box, see instructions. | 1 | RS use only |
| instruction | SAN FRANCISCO, CA 94105 | · · · | |
| X F | type of return to be filed (File a separate application for each return): orm 990 Form 990-EZ Form 990-T (sec. 401(a) or 408(a) trust) Form 1041-A orm 990-BL Form 990-PF Form 990-T (trust other than above) Form 4720 | | orm 5227 Form 88 orm 6069 |
| STOP! | Do not complete Part II if you were not already granted an automatic 3-month extension on a previous | ısly file | ed Form 8868. |
| Tele If the lifth box 4 ! 5 ! 6 ! 7 \$ | . If it is for part of the group, check this box ■ and attach a list with the names and EINs of all nequest an additional 3-month extension of time until or calendar year 2008, or other tax year beginning at this tax year is for less than 12 months, check reason: Initial return and ending this tax year is for less than 12 months, check reason: | nis Is fo | · · Land I have a second of the control of the |
| <u> </u> | SEE STATEMENT 1 | | |
| | this application is for Form 990-BL, 990-PF, 990-T, 4720, or 6069, enter the tentative tax, less any conrefundable credits. See instructions. | 8a | \$ |
| ŧ | this application is for Form 990-PF, 990-T, 4720, or 6069, enter any refundable credits and estimated ax payments made. Include any prior year overpayment allowed as a credit and any amount paid previously with Form 8868. | 8b | s |
| c i | Salance Due. Subtract line 8b from line 8a. Include your payment with this form, or, if required, deposit with FTD coupon or, if required, by using EFTPS (Electronic Federal Tax Payment System) See instructions | | \$ N/A |
| | Signature and Verification | | |
| | enalties of perjury, I declare that I have examined this form, including accompanying schedules and statements, and to t s, correct, and complete, and that I am authorized to prepare this form. | ne best o | of my knowledge and belief, |
| Signatu | re ▶ Title ▶ CPA | Date | . |

Form 8868 (Rev. 4-2009)

FORM 8688

EXPLANATION FOR EXTENSION

STATEMENT

1

EXPLANATION

AN ADDITIONAL EXTENSION OF TIME IS REQUIRED IN ORDER TO GATHER ALL ITEMS OF INCOME AND DEDUCTION SO THAT A COMPLETE AND ACCURATE RETURN MAY BE FILED.

| Form 8868 (Rev. 4-2009) | | Page 2 |
|--|-----------------|-------------------------------|
| • If you are filing for an Additional (Not Automatic) 3-Month Extension, complete only Part II and eneck | this box | ▶ X |
| Note. Only complete Part II if you have already been granted an automatic 3-month extension on a previous | | n 8868. |
| • If you are filing for an Automatic 3-Month Extension, complete only Part I (on page 1) | | |
| Part II Additional (Not Automatic) 3-Month Extension of Time. Only file the original | I (no copies | needed). |
| _ Name of Exempt Organization | . Emp | ployer identification number |
| Type or CONSUMER CREDIT COUNSELING SERVICE | . ' | |
| OF SAN FRANCISCO | 9 | 94-1688163 |
| File by the extended Number, street, and room or suite no. If a P.O. box, see instructions. | For | IRS use only |
| due date for filing the 595 MARKET STREET, 15TH FLOOR | | |
| return see City, town or post office, state, and ZIP code. For a foreign address, see instructions. | 1 | |
| instructions SAN FRANCISCO, CA 94105 | ٠ | |
| Check type of return to be filed (File a separate application for each return): | _ | |
| X Form 990 Form 990-EZ Form 990-T (sec. 401(a) or 408(a) trust) Form 1041 | -A 🔲 F | Form 5227 🔲 Form 8870 |
| Form 990-BL Form 990-PF Form 990-T (trust other than above) Form 4720 | F | Form 6069 |
| STOP! Do not complete Part II if you were not already granted an automatic 3-month extension on a p | reviously fil | led Form 8868. |
| | | |
| JOANNE BUDDE, EXECUTIVE DIRECTOR ○ The books are in the care of ► 595 MARKET ST., 15TH FLOOR - SAN FROM | NICTECC | C |
| | HINCTOCK | J, CA 94105 |
| Telephone No. ► 415-788-0288 FAX No. ► • If the organization does not have an office or place of business in the United States, check this box | | |
| If this is for a Group Return, enter the organization's four digit Group Exemption Number (GEN) | | |
| box . If it is for part of the group, check this box and attach a list with the names and EIN | _ | |
| 4 I request an additional 3-month extension of time until NOVEMBER 15, 2009. | S Of all Hierri | ibers the extension is lot. |
| 5 For calendar year 2008, or other tax year beginning, and er | ndina | |
| 6 If this tax year is for less than 12 months, check reason: Initial return Final return | <u> </u> | Change in accounting period |
| 7 State in detail why you need the extension | ' | 1 Change in accounting period |
| SEE STATEMENT 1 | | |
| SEE STATEMENT I | | |
| 8a If this application is for Form 990-BL, 990-PF, 990-T, 4720, or 6069, enter the tentative tax, less any | | |
| nonrefundable credits. See instructions. | 8a | S |
| b If this application is for Form 990-PF, 990-T, 4720, or 6069, enter any refundable credits and estimate | d | 9 |
| tax payments made. Include any prior year overpayment allowed as a credit and any amount paid | , | 1 |
| previously with Form 8868. | 8b | s |
| c Balance Due, Subtract line 8b from line 8a. Include your payment with this form, or, if required, depo | | - |
| with FTD coupon or, if required, by using EFTPS (Electronic Federal Tax Payment System). See instru | | s N/A |
| | CHOIS. OC | 10/14 |
| Signature and Verification | | |
| Signature and Verification Under penalties of perpury, I declare that I have examined this form, including accompanying schedules and statements, at is true, correct, and complete, and that I am authorized to prepare this form. | nd to the best | of my knowledge and belief, |
| Under penalties of perjury, I declare that I have examined this form, including accompanying schedules and statements, a | | of my knowledge and belief, |

FORM 8688

EXPLANATION FOR EXTENSION

STATEMENT

1

EXPLANATION

AN ADDITIONAL EXTENSION OF TIME IS REQUIRED IN ORDER TO GATHER ALL ITEMS OF INCOME AND DEDUCTION SO THAT A COMPLETE AND ACCURATE RETURN MAY BE FILED.